ROYCE UBANDO

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Full-Stack Developer

Full-Stack developer skilled in JavaScript, React, Flutter, Dart, Python, HTML and CSS. Coming from a background in hospitality, I've built solid proficiencies in communication, troubleshooting and attention to detail. Understanding the needs of individual users. I take a creative approach to problem-solving and build scalable, user-friendly solutions for everyone. My eagerness to learn fuels my drive to work towards creating advanced technological solutions to improve our everyday lives.

Technical Skills

JavaScript, React, Flutter, Dart, HTML, CSS, jQuery, Sass, Bootstrap, Materialize, Semantic-UI-React, Python, Django, Express, SQL, Sequelize, MongoDb, Mongoose, Express EJS Layouts, Typescript

Projects

June 2020

Tasty Roots – **Express, JavaScript, JWT-decode, MongoDb, Mongoose, Node.js, React, Redux, Semantic-UI-React**
Co-developed secure web application with JavaScript that helps preserve family recipes. Back-End built with Express, Node.js. Database built with MongoDb/Mongoose and used Redux for state management. Front-End built with React and styled with Semantic UI React.

May 2020

Dodo Swap – **Bcrypt, Express, JavaScript, MongoDb, Mongoose, Node.js, React, Semantic-UI-React, Typescript**
Co-developed secure web application with JavaScript and Typescript that allows Animal Crossing players to arrange meetups to catalog ACNH items. Database built with MongoDb/Mongoose. Built and styled front end with React and Semantic-UI-React.

April 2020

Block Party – **Bcrypt JS, Express EJS Layouts, JavaScript, Materialize, Node.js, Passport, SQL, Sequelize**
Web application built with JavaScript to bring you closer to your local community. Back-end built with Express, Node.js and secured with Bcrypt and passport. Database handled with MongoDB/Mongoose. Front-End built with Express EJS Layouts and styled with Materialize.

Professional Experience

Jun 2015-Current

Hyatt Seattle Collection – Hyatt at Olive 8, Hyatt Regency, Grand Hyatt   Seattle, WA

Front Desk Agent/ Concierge

- Manage office administrative tasks for a 3-hotel collection ranging from a business hotel to a luxury hotel
- Prepare upcoming bookings by sorting through large amounts of data to identify and correct discrepancies
- Detail itineraries and schedules for large groups and High-profiles guest
- Build guest relationships through excellent communication skills, anticipating guest needs, and personalizing their stay
- Collaborate with other departments in the hotel to ensure guest satisfaction
- Maintain guest retention by promptly addressing all concerns and problem-solving a wide range of issues
- Provide technical support to guests over the phone and in-person when navigating Hyatt website or various apps
- Consistently maximize revenue by up-selling guest rooms and packages
- Improved guest loyalty by recruiting them into the World of Hyatt Membership

Jun 2018-Nov 2019

Windstar Cruises   Seattle, WA

Travel Agent

- Supported IT by executing test cases to find defects in the system and wrote detailed reports for bugs discovered
- Liaised between sales team and IT as systems were upgraded and new functionality was deployed
- Audited marketing material to find and update inaccuracies to present to management
- Drove productive travel operations, achieving $1 million sales quota in one month
- Averaged 60+ calls a day answering inquiries about company products, services, billing issues and tech support
- Comprehensive knowledge on visa requirements, immunizations, and other travel-related requirements as it pertained to different countries

Education

Mar 2020-June 2020   Seattle WA

General Assembly

Software Engineering Immersive

An intensive 12-week, 450 hours+ full-stack development program focused on product development fundamentals, object-oriented programming, MVC frameworks and data modeling