

# ROYCE UBANDO

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## Full-stack Developer

Full-stack developer skilled in Javascript, React, Flutter, Dart, Python, HTML and CSS. Coming from a background in hospitality, I've built solid proficiencies in communication, troubleshooting and attention to detail. Understanding the needs of individual users, I take a creative approach to problem-solving and build scalable, user-friendly solutions for everyone. My eagerness to learn fuels my drive to work towards creating advanced technological solutions to improve our everyday lives.

## Technical Skills

Flutter, Dart, HTML, CSS, React, Javascript, JQuery, Sass, Bootstrap, Materialize, Semantic-UI-React, Python, Django, Express, SQL, Sequelize, MongoDB, Mongoose, Express EJS Layouts, Typescript

## Projects

April 2020

**Block Party – Bcrypt JS, Express EJS Layouts, Javascript, Materialize, Node.js, Passport, SQL, Sequelize**

Web application built with Javascript to bring you closer to your local community. Back-end built with Express, Node.js and secured with Bcrypt and passport. Database handled with MongoDB/Mongoose. Front-End built with Express EJS Layouts and styled with Materialize.

May 2020

**Dodo Swap – Bcrypt, Express, Javascript, MongoDB, Mongoose, Node.js, React, Semantic-UI-React, Typescript**

Co-developed secure web application with Javascript and Typescript that allows Animal Crossing players to arrange meetups to catalog ACNH items. Database built with MongoDB/Mongoose. Built and styled front end with React and Semantic-UI-React.

June 2020

**Tasty Roots – Express, Javascript, JWT-decode, MongoDB, Mongoose, Node.js, React, Redux, Semantic-UI-React**

Co-developed secure web application with Javascript that helps preserve family recipes. Back-End built with Express, Node.js. Database built with MongoDB/Mongoose and used Redux for state management. Front-End built with React and styled with Semantic UI React.

## Professional Experience

Jun 15-Current

Hyatt at Olive 8

Seattle, WA

### Front Desk Agent/ Concierge

- Manage front desk tasks for a 346-room boutique hotel
- Build guest relations through excellent communication to anticipate guest needs and personalize their stay
- Collaborate with all departments to ensure all guest requests are satisfied
- Maintain guest retention by promptly addressing all concerns and problem-solving any issues
- Provide tech support to guests over the phone and in-person when navigating Hyatt website or various apps
- Consistently maximize revenue by up-selling guest rooms and packages

Jun 18-Nov 19

Windstar Cruises

Seattle, WA

### Travel Agent

- Drove productive travel operations, achieving \$1 million sales quota in 1 month
- Averaged 60+ calls a day answering inquiries about company products, services, billing issues and tech support
- Worked closely with IT to build technical knowledge as system is upgraded and new functionality is deployed
- Executed test cases to find defects in the system and wrote detailed reports for bugs found
- Comprehensive knowledge on visa requirements, immunizations, and other travel-related requirements as it pertained to different countries

## Education

Mar 20-June 20

Seattle WA

General Assembly

### Software Engineering Immersive

An intensive 12-week, 450 hours+ full-stack development program focused on product development fundamentals, object-oriented programming, MVC frameworks and data modeling