

Heartbeat App - Terms of Use

1. Acceptance of Terms:

By using the Heartbeat app, you agree to these terms of use. Please read them carefully before using the app. If you do not agree, you must discontinue use immediately.

2. Purpose:

Heartbeat is designed to support seniors in staying connected with loved ones through daily check-ins. The app is not a substitute for medical or emergency services.

3. Data Collection & Use:

We collect data on check-ins and mood updates to ensure the app functions as intended. This data is used solely to provide the service and alert caregivers, volunteers, social workers and partners when necessary. No personal data will be shared with third parties without your consent, unless required by law.

4. Data Protection & Privacy:

Your privacy is important to us. All personal information and check-in data are securely stored and encrypted. We adhere to Singapore's Personal Data Protection Act (PDPA) to safeguard your data.

5. User Responsibilities:

Users are responsible for providing accurate information during setup and ensuring the app is regularly updated to the latest version for security and functionality.

6. Limitations of Liability:

Heartbeat is a tool for monitoring well-being but is not liable for any missed alerts, technical malfunctions, or unintended consequences. Always seek medical or professional advice in emergencies.

7. Modifications:

We reserve the right to update these terms at any time. Continued use of the app signifies acceptance of any changes.