

KEVIN ROYER

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FULL-STACK DEVELOPER

QUALIFICATIONS

- Solid foundational knowledge of designing and developing full-stack web applications using .NET framework.
- Strong background in Customer Service.
- History of positive employee relations and teamwork.
- Proven ability to multi-task and meet deadlines.

TECHNICAL SKILLS

Front End: HTML5, JavaScript, jQuery, jQueryUI, CSS3, Responsive/Mobile Web Development, Bootstrap, ReactJS

Middle Tier: Visual Studio, C#.NET, ASP.NET, LINQ, MVC, EF

Back End: ADO.NET, SQL, SQL Server, SSMSE jQuery

INDEPENDENT DEVELOPMENT PROJECTS

- **Personal Site:** www.kevinroyer.net
- **StoreFront:** Created a secure application for managing product data. Application is built to simulate an online store front with a shopping cart. Administrators have the ability to manage product, category and vendor data.
- **S.A.T. Scheduling Administration Tool:** Created a secure application for managing product data. Application is built to simulate an online class scheduling system. Administrators will have the ability to manage students, courses, scheduled classes, and enrollments.
- **Final Project:** Created a secure data-driven ASP.NET MVC application from design through deployment for managing the tracking and organization of hardware and software within a company. Administrators have the ability to manage employee, department data and all details relating to assigned hardware and software.

TECHNICAL TRAINING AND EDUCATION

FULL-STACK WEB DEVELOPER PROGRAM at CENTRIQ TRAINING

Kansas City, MO | 4/28 – Present

Core Competencies:

- MVC Framework
- Trouble Shooting & Debugging
- Source Control
- Agile/Scrum (Created Team Project)
- Website Deployment
- Pair Programming
- Code Review
- Professionalism, Teamwork, Problem Solving & Effective Communication

COE COLLEGE

Cedar rapids, IA | 8/98 — 6/99

- Studied Music Theory and Political Science

PROFESSIONAL EXPERIENCE

Assistant General Manager | The Peanut

Mission, KS | October 2018 – March 2020

- Developed and implemented customer service policies to ensure outstanding customer experience
- Resolved customer complaints and ensured satisfaction
- Collaborated with vendors and the Department of Health to increase sanitization procedures in response to COVID-19
- Worked with Aloha Point Of Sale System for inventory management and accounting
- Collaborated with ownership on menu updates
- Responsible for accounting and financial transactions
- Initiated promotions internally and in the community
- Assisted in business planning and operation expansion
- Trained junior management and bar staff in operations and daily accounting

General Manager | Tanner's Bar and Grill

Kansas City, MO | January 2018 – September 2018

- Resolved employee and customer issues in a fast-paced environment
- Oversaw a service and kitchen staff of 30 people
- Responsible for the hiring and training of management staff
- Worked with Aloha Point Of Sale System to optimize inventory management and accounting
- Planned menu updates and enhanced sanitation training for the kitchen staff
- Generated social media content and responded to online reviews and customer inquiries
- Responsible for monthly and yearly accounting and forecasting
- Collaborated with vendors on promotions and community outreach
- Optimized profits with proactive control of employee workloads, vendor costs, and food waste

Bar Manager | Tanner's Bar and Grill

Kansas City, MO | August 2008 – December 2018

- Interacted with customers, providing exceptional service and drink quality
- Developed and implemented creative beverage menus and promotions
- Responsible for the hiring and training of bar staff
- Worked with Aloha Point Of Sale System to maximize beer and alcohol cost
- Collaborated with bar staff on scheduling and cleanliness standards
- Maintained and enhanced service standards
- Generated social media content and responded to online reviews and customer inquiries
- Collaborated with vendors on promotions and community outreach

