Roy Garrett

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Education

The Master's University *Santa Clarita, CA*   Graduation: May 2024
- Computer Science: CS/AI/IS & Business: MIS
- GPA – 3.93
- 8x President's List, 1x Dean's List
- 3x GSAC Scholar-Athlete Award, Men's Soccer – 2019 to 2022

Experience

The Master's Academy International *Sunland, CA*   May 2023 – present
Artificial Intelligence Translation and Information Technology Intern
- Utilize AI Software to facilitate translation of texts and resources
- Implement scripting solutions for various bugs and errors with Python
- Administrate all systems and suites of the organization and remedy all issues corresponding to systems
- Spearhead all IT capabilities/needs and methods of meeting them

The Master's University *Santa Clarita, CA*   Aug 2022 – May 2023
Server Admin/Service Desk Analyst
- Troubleshoot technology issues for faculty and students through several forms of communication including, phone, email, ticket software, and in-person
- Address customer concerns with various technology discrepancies including display apparatus, printer and laptop software and hardware, and network capacities
- Collaborate with the analyst team to pinpoint solutions
- Exercise server admin responsibilities to make key changes to server functionality

Projects and Coursework
Python, Linux, SQL, Agile, React.js, Node.js, Go, C, Ruby, Apache, PHP
- Python: data structures and algorithms, scripting, game dev; Artificial intelligence & machine learning models and training; Data science & data analytics
- Linux: shell scripts, VM servers & dev environments; pursuing CompTIA Linux+
- Agile Methodologies; test driven development; Git and GitHub collaboration
- Web app dev HTML, CSS, JavaScript, React.js, Node.js, Ruby on Rails, Apache, PHP, MySQL, Go
- Network/Cloud systems and applications; pursuing CompTIA Cloud+
- Security concepts; pursuing CompTIA Security+
- Translated between C, assembly, and binary
- Proficiency in all Office 365 Applications ex. Outlook, Excel, Word, PowerPoint