Roy Garrett

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Education

The Master's University *Santa Clarita, CA*   Graduation: May 2024
- Computer Science: CS/AI/IS & Business: MIS
- GPA – 3.92
- 6x President's List, 1x Dean's List
- Research and Development Partner – BAIIAM
- 3x GSAC Scholar-Athlete Award, Men's Soccer – 2019 to 2022

Experience

The Master's Academy International *Sunland, CA*   May 2023 – present
Artificial Intelligence Translation and Information Technology Intern
- Utilize AI Software to facilitate translation of texts and resources
- Script solutions to translation errors
- Administrate all systems and suites of the organization and remedy all issues corresponding to systems
- Spearhead all IT capabilities/needs and methods of meeting them

The Master's University *Santa Clarita, CA*   Aug 2022 – May 2023
Server Admin/Service Desk Analyst
- Troubleshoot technology issues for faculty and students through several forms of communication including, phone, email, ticket software, and in-person
- Address customer concerns with various technology discrepancies including display apparatus, printer and laptop software and hardware, and network capacities
- Collaborate with the analyst team to pinpoint solutions
- Exercise server admin responsibilities to make key changes to server functionality

Projects and Coursework
Python, Linux, SQL, Assembly, Agile, Git, GitHub, React.js, Go
- Abundant projects with python, web scrapers, AI and machine learning, scripting, and game dev
- Built hardware CPU and memory logic from basic logic gates
- Used assembly language and translated freely from C, Assembly, and Binary
- Manipulated and extracted data from databases using SQL, reverse engineered databases
- Utilized Linux bash shell, essential tools, and shell scripts; worked through CompTIA Linux+ prep; virtual machine servers and development environments
- Learned Security concepts; worked through CompTIA Security+ prep
- Collaborated in a Software Engineering team; Agile team driven development using Git and GitHub collaboration
- Grasped Network and Cloud computing key concepts and build network systems and applications; worked through the CompTIA Cloud+ prep