

Roy Garrett

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Education

The Master's University *Santa Clarita, CA*

Graduation: May 2024

- Majors – Computer Science: CS/AI/IS and Business: MIS
- GPA – 3.93
- 8x President's List, 1x Dean's List
- 3x GSAC Scholar-Athlete Award, Men's Soccer – 2019 to 2022

Experience

The Master's Academy International *Sunland, CA*

May 2023 – present

Artificial Intelligence Translation and Information Technology Intern

- Utilize AI Software to facilitate translation of texts and resources
- Implement scripting solutions for various bugs and errors with Python
- Administrate all systems and suites of the organization and remedy all issues corresponding to systems
- Spearhead all IT security and network capabilities/needs and methods of meeting them

The Master's University *Santa Clarita, CA*

Aug 2022 – May 2023

Server Admin/Service Desk Analyst

- Troubleshoot technology issues for faculty and students through several forms of communication including, phone, email, ticket software, and in-person
- Address customer concerns with various technology discrepancies including display apparatus, printer and laptop software and hardware, and network capacities
- Collaborate with the analyst team to pinpoint solutions for security and network issues
- Exercise server admin responsibilities to make key changes to server functionality

Skills

- Python, Data Structures and Algorithms, Scripting, Game Dev; Artificial Intelligence & Machine Learning Training Models; Data Science & Data Analytics; Object Oriented Programming
- Linux, Shell Scripts, Bash, VM Servers & Dev Environments; CompTIA Linux+
- Agile Methodologies; SCRUM; Test Driven Development; Git and GitHub
- HTML, CSS, JavaScript, React.js, Node.js, Ruby on Rails, Apache, PHP, MySQL, Go
- Network/Cloud Systems and Applications; Cloud Computing; CompTIA Cloud+
- Security Concepts; CompTIA Security+
- C, Assembly Language, and Binary/Machine Code
- Office 365, Outlook, Excel, Word, PowerPoint