

ROY NGURE MUTUA.

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EDUCATION.

KCA University.	Nairobi, Kenya
<i>Bachelor of Science in Information Technology.</i>	<i>May 2023 – Nov 2025</i>
Zetech University.	Nairobi, Kenya
<i>Diploma in Information Technology.</i>	<i>Aug. 2020 – Dec. 2023</i>
Aptech Computer Education.	Kampala, Uganda
<i>ICDL Certification.</i>	<i>Year 2019</i>
Kiaritha-ini High School.	Nyeri, Kenya
<i>Kenya Certificate of Secondary Education (K.C.S.E).</i>	<i>Jan. 2015 – Dec. 2018</i>

EXPERIENCE.

System Support Administrator (Intern)	<i>Sep 2025 – Present</i>
<i>Kenya Civil Aviation Authority (KCAA) – Nairobi, Kenya.</i>	
• Maintaining ICT systems and network infrastructure, ensuring reliable system performance within an aviation-regulated environment.	
Software & Systems Maintenance (Part-Time).	<i>Apr. 2023 – Sep 2025</i>
<i>Smartech Centre – Nairobi, Kenya.</i>	
• Maintained and optimized digital platforms for phone repair services, improving website performance, user experience, and implementing new business-driven features.	
Network Administrator (Intern)	<i>Aug. 2022 – Mar. 2023</i>
<i>VANGUARD TECH ORG – Nairobi, Kenya.</i>	
• Supported network management, IT troubleshooting, and conducted training sessions on basic networking and cybersecurity to strengthen system reliability and user awareness.	

PROJECTS.

Traffic Offence Report System <i>HTML CSS JavaScript MySQL.</i>	
• Developed a full-stack system for managing traffic offence reports with a user dashboard and printable reports enhancing usability and data accuracy through a modern UI.	
Healthcare Triage System <i>JavaScript HTML CSS.</i>	
• Built a web-based system to determine patient care urgency and streamline the triage process for improved healthcare response efficiency.	
Purchase Order Management System <i>HTML PHP JavaScript.</i>	
• Created a web application to manage company purchase order records, enabling easy storage, retrieval, and improved business operations.	
Wholesale Management System <i>PHP CSS MySQL.</i>	
• Designed a comprehensive system to streamline inventory tracking and order processing while enhancing data accuracy and real-time monitoring.	
Student Information Management System <i>PHP CSS JavaScript.</i>	
• Developed a system for managing student records, academic performance, and attendance with secure access for administrators, teachers, and students.	

TECHNICAL SKILLS.

Languages: Java, Python, PHP, SQL (MySQL), **Frameworks:** Spring Boot, Flutter, RESTful APIs
Web Development: HTML, CSS, JavaScript, WordPress, **Tools:** Git, Cisco Routing & Packet Tracer.

ACHIEVEMENTS & LEADERSHIP.

- Led a network infrastructure project that significantly improved system performance and reliability.
- Served as the IT Department rep at KCA University, fostering collaboration between students and faculty.
- Mentored peers through IT workshops focused on networking, software development, and practical technical skills.