Roy Newcomb

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Results-oriented IT leader with extensive experience in the management of technical teams and enterprise software development. Proven history of delivering business solutions resulting in increased revenue, decreased costs, and regulatory compliance.

Skills

- SQL, C#, VB.NET, ASP.NET, MVC, IIS, PowerShell
- HTML5, CSS, JavaScript, jQuery, Bootstrap
- REST API, JSON, XML, MIME, SOAP, Web Services
- EDI, X12, HL7
- SSRS, Crystal Reports, Telerik Reports, QlikView
- TFS, SVN, Git
- Azure, Office 365, Active Directory
- Process Automation: UiPath, Macess Workflow

- Project Management: MS Project, Trello, Basecamp
- Software Architecture
- Product Development
- Software Development Life Cycle (SDLC)
- Strategic Planning
- Business Continuity and Disaster Recovery
- Budget Management
- Vendor Relations Management

Professional Experience

Principal Consultant   **Newcomb Consulting**, Sioux Falls, SD   **Feb 2016-Aug 2016, Jun 2019-Present**
- Provide software architecture and development services on new or existing projects.
- Provide expertise in the areas of IT Governance, Risk Management and Compliance, and SDLC Management.
- Assist clients in meeting HIPAA/HITECH compliance and passing audits.

Chief Operating Officer   **eProvider Solutions**, Sioux Falls, SD   **Aug 2016-Jun 2019**
- Developed and managed the ProVisionEDI.com online clearinghouse claims management product.
- Salvaged a stalled 2-year development project and brought the initial version to market in 9 months.
- Assisted the executive team with the review of vendor contracts, SOC 2 audit requirements, HIPAA Security, Cyber Liability, SDLC Policies and Procedures, and representation at professional conferences and client events.

Chief Information Officer   **DAKOTACARE**, Sioux Falls, SD   **Jun 2013-Feb 2016**
- Provided strategic direction of IT resources and initiatives in coordination with the executive team and board of directors to achieve the company's business goals.
- Used process automation to grow the IT team, shrink overall staff, and increase enrollment by 38%.
- Oversaw the design, development, and implementation of online sales and enrollment platforms and the modification of core systems to support the Affordable Care Act, ICD-10, 5010, and HPAA/HITECH.

Director of IT/HIPAA Security Officer   **DAKOTACARE**, Sioux Falls, SD   **Apr 2007-Jun 2013**
- Directed the IT Department in the delivery of technology solutions to the company, its clients and partners.
- Supervised personnel, annual operating budget, data centers, and IT assets and initiatives.
- Developed security and disaster recovery programs.

Programmer/Analyst   **DAKOTACARE**, Sioux Falls, SD   **Nov 2000-Apr 2007**
- Designed, developed, and maintained enterprise software applications related to health insurance.
- Completed various strategic and process improvement projects, both alone and as part of a team.
- Worked directly with business units to align development projects with company goals.

Programming Supervisor   **Omega Systems, Inc.**, Tampa, FL   **Jun 1998-Oct 2000**
- Developed custom software related to medical claims processing and eligibility verification for hospital clients.
- Supervised a team of 10 programmers that consistently met or exceeded all production goals.
- Completed 65 projects and supervised the completion of 210 more, resulting in substantial company revenue.

Education

Bachelor of Arts, Criminology (*cum laude*)   University of South Florida   May 1998