



servicenow®



**UNIVERSITY COLLEGE OF ENGINEERING – PATTUKKOTTAI
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(A CONSTITUENT COLLEGE OF ANNA UNIVERSITY, CHENNAI)

Department of
COMPUTER SCIENCE AND ENGINEERING

Accompanied with
**NAAN MUDHALVAN AND SERVICENOW
ADMINISTRATION**

Completed the project named as
**CALCULATING FAMILY EXPENSES
USING SERVICE NOW**

Creation of Columns(Fields)

1. Near Columns Double click near insert a new row.
2. Give the details as:
 Column label: Number
 Type: String
3. Double click on insert a new row again
4. Give the details as:
 Column label: Date
 Type: Date
5. Double click on insert a new row again
6. Give the details as:
 Column label: Amount
 Type: Integer
7. Double click on insert a new row again
8. Give the details as:
 Column label : Expense Details
 Type : String
 Max length : 800

Dictionary Entries					
	Column label	Type	Reference	Max length	Default value
<input type="button" value="X"/>	Number	String			false
<input type="button" value="X"/>	Date	Date			false
<input type="button" value="X"/>	Amount	Integer			false
<input type="button" value="X"/>	Expense Details	String		800	false
<input type="button" value="+"/>	Insert a new row...				

9. Go to the Header and right click there>> click on Save.

Configure the Form

1. Go to All >> In the filter search for Family Expenses >> Open Family Expenses
2. Click on New
3. Go to the Header and right click there>> click on Configure >> Select Form Design
4. Customize or Drag Drop the form as per your requirement.

5. Make Number Read-Only Field by clicking on the gear icon and checking Read-Only

6. Make Date, Amount Mandatory Field by clicking on the gear icon and checking Mandatory

7. Click on Save.

Creation of Table(Daily Expenses):

Creation of Daily Expenses Table

1. Go to All > In the filter search for Tables > click on New.
2. Enter the Details:

Label: Daily Expenses

Name: Auto-Populated

Add Module to menu: Family Expenditure



3. Go to the Header and right click there >> click on Save.

Creation of Columns(FIELDS)

1. Near Columns Double click near insert a new row.
2. Give the details as: Column label: Number
Type: String

3.Double click on insert a new row again

4.Give the details as:

Column label: Date

Type: Date

5.Double click on insert a new row again

6.Give the details as:

Column label: Expense

Type: Integer

7.Double click on insert a new row again

8.Give the details as:

Column label: Family Member Name

Type: Reference

Max length: 800

9. Double click on insert a new row again

10. Give the details as:

Column label: Comments

Type: String

Max length: 800

11. Go to the Header and right click there>> click on Save.

Making Number Field an Auto-Number

1. Double click on the Number Field/Column.

2. Go down and double click on Advanced view

3. In Default Value:

Use dynamic default : check the box

Dynamic default value: Get Next Padded Number 4.

Click on Update.