

PERSONAL INFORMATION

Gender : Male
Date of Birth : Kisaran, 16th May 1985
Marital Status : Single
Address : Jln Taman Toram III No 25, Kali Deres, 11820
Province : DKI Jakarta
City : Jakarta Barat
Contact Number : 0813-61998587/0856-46381859

Email Address : ertitdy@gmail.com

**CAREER INTEREST**

Availability : Immediately

TECHNICAL SKILL

- **Networking**
 - o Understand TCP/IP concept well
 - o Able to setup, design and troubleshoot LAN, Vlan, WAN, Vpn, firewall, Routing and Switching
 - o Understand and able to configure router, switch and Wireless
 - o Understand Network Security

- **Hardware**
 - o Troubleshooting CPU, Laptop, Printer and Server problems

- **Operating System**

OS	Level	Description
Windows	Advance	Windows2000 , XP,Win7,Win8,Win10, server 2003, server 2008 r2
Linux	Beginner	Linux Administrator Ubuntu

- **Network Device**

Net. Devices	Level	Description
Router/Switch	Advance	Able to setting and configure Cisco Router/Switch, Draytek Router, MikroTik Router
Access Point	Advance	Able to setting and configure Access Point cisco, Asus, D-Link, Draytek

- **Programming Language**

Language	Level	Description
Visual Basic	Intermediate	Microsoft Visual Basic 6.0
PHP	Beginner	
JAVA	Intermediate	
C++	Intermediate	
Java script	Beginner	
HTML	Intermediate	

– **Database**

Database	Level	Description
MySQL	Intermediate	MySQL on Windows
SQL Server 2000	Intermediate	

– **Computer Software**

Software	Level	Description
Microsoft Office	Advance	Microsoft Word, Power Point, FrontPage, Access, Outlook Express, Microsoft Outlook
Macromedia Flash	Beginner	
Photoshop	Beginner	Adobe Photoshop 6.0
Anti Virus	Intermediate	Symantec Endpoint Protection
Backup System	Intermediate	Symantec Backup Exec

FORMAL EDUCATION

Level	School/ Address	Period	Graduation
Degree in Information System	STMIK MIKROSKIL Medan	2011- 2013	2013 (Strata I)
Diploma 3 (Management Informatics)	STMIK MIKROSKIL Medan	2007- 2010	2010 (Ahli Madya Informatika)
Senior High School	SMU N 1, Kisaran	2000-2003	2003
Junior High School	SLTP N 1, Kisaran	1997-2000	2000
Elementary School	SD Swasta Panti Budaya Kisaran	1991-1997	1997

NON FORMAL EDUCATION

- Discover “The Secret of Teamwork Evolution” certificate
- Cisco Certified Network Associate (CCNA) Routing & Switching
- MikroTik Certified Routing Engineer (MTCRE)
- MikroTik Certified Network Associate (MTCNA)
- Linux Administrator (Ubuntu)

WORK EXPERIENCE

Company Name	:	AvatarNet
Period	:	August 2006 – November 2010
Role	:	Network Administrator and System Administrator
Description	:	Handle Internet Café Operations, Operations system Installations, Software Installation , Maintenance all computer client and Local Area Network.

Company Name	:	Kantor Pelayanan Perbendaharaan Negara Medan II
Period	:	October 2009 – December 2009
Role	:	Practical Student
Description	:	Monitoring and Maintenance Server , Local Area Network

Company Name	:	PT. Central Energi Prima
Period	:	Maret 2012 – Agustus 2013
Role	:	Staff Network Admintration
Description	:	Maintenance all computer client and Local Area Network, Internet

Company Name	:	PT. Grand Kartech, Tbk
Period	:	January 2015 until Now
Role	:	Desktop Support Officer/ IT Helpdesk
Description	:	<ol style="list-style-type: none"> 1. Monitoring and Maintenance Server , Local Area Network, Virtual Private Network (VPN), WAN, Vlan, firewall, Wireless, Email and all computer client 2. Customer Visit 3. Asset Management 4. Installing and configuring computer hardware, operation system and software 5. Manage Router, Switch, Access Point, Antivirus server(Symantec Endpoint Protection), Manage Backup server (Symantec Backup Exec), Manage server AD/LDAP 6. Handle Troubleshooting Local Area Network, WAN, VPN, Vlan, Firewall, Anti Virus, Wireless, Email, Printer, CPU, Laptop, Server, Operation System and Software problems 7. Manage Workshop IS&T 8. Report work activity to manager and get additional assignment 9. Manage standardized desktop pc and laptop that have been distributed 10. Provide support for every new application deployment 11. Perform backup of existing data server and critical data user 12. Give temporary or permanent solution to end user 13. Diagnosing and solving hardware or software faults

ORGANIZATION EXPERIENCE

- Member of HMPS KAMI (Himpunan Mahasiswa Program Studi Komputerisasi Akuntansi dan Manajemen Informatika) STMIK-STIE Mikroskil Medan

STATEMENT OF PURPOSE

All the above activities have helped me in many ways so I

- Am comfortable working in teams
- Have no attitude block towards work
- Accept challenge and responsibility
- Remain focused and dedicated towards my work
- Can work under pressure

I hereby certify that the information provided is true.

Dedi Naek Ishak Susanto Silaen