



It is to certify that

**Isya Imazuddin**

has been awarded the

**ITIL Foundation Certificate  
in IT Service Management**

29 November 2012

M.R.B. van der Lande  
CEO EXIN  
award 111100

EXIN  
The global certification company for Information Management

COOPERATION PARTNER



EXIN is a registered trademark of EXIN NV  
(EXIN) is a subsidiary of EXIN NV



# result paper

Registration Number: 4634969  
Name: Isya Imazuddin

Utrecht, 29 November 2012

*EXIN hereby certifies that Isya Imazuddin has participated in the examination*

*ITIL Foundation Certificate in IT Service Management*

*on 29 November 2012 and has*

**Passed**

*with a score of 70% where 65% is needed.*

M.R.B. van der Lande  
CEO EXIN



We turn skills into reputation

## Coaching Report

29 November 2012

Registration Code	EXN4634969
Name	Isya Imazuddin
Exam Session	
Module	ITIL Foundation Certificate in IT Service Management
Exam date	12/6/2012
Final Score	with a score of 70% where 65% is needed
Max Score	
Cutt Off score	
Result	Passed

### Topic Analysis

[www.exin.com](http://www.exin.com)



#### ITIL Foundation (ITVF.EN)

##### Examination Score Report

CANDIDATE: isya imazuddin  
CANDIDATE ID: sr8866958  
REGISTRATION NUMBER: waesy55b7  
EXAM: ITIL Foundation  
SERIES: 117

DATE: November 29, 2012  
SITE NUMBER: io14

PASSING SCORE: 65% YOUR SCORE: 70% GRADE: Pass

This report shows the percentage of items in each section you answered correctly for the ITIL Foundation.

Section Title	0	100	Score
FND01 Service Management as a practice			100%
FND02 The Service Lifecycle			100%
FND03 Generic concepts and definitions			50%
FND04 Key Principles and Models			100%
FND05a Major Processes			62%
FND05b Minor Processes			56%
FND06 Functions			50%
FND07 Roles			50%
FND08 Technology and Architecture			100%





Asian Management Consulting

# CERTIFICATE

Ref. No. 014/AMC-CNOOC/2010

This is to certify that

*Isya Imazuddin*

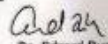
has satisfactorily participated in

**4 day - Training on**

**Implementation of ISO 14001 and  
Introduction into Internal Auditing of ISO 14001**

Jakarta, May, 18 - 21, 2010

  
Aris Ika Nugrahanto  
Trainer

  
Dr. Edzard Ruehe  
Senior Advisor

## Training Outline :

1. Update on current environmental issues in Indonesia and Worldwide
2. ISO 14001:2004 Requirement and the way to fulfill it
3. Concept on Profitable Environmental Management
4. Integration of Non Product Output into ISO 14001 Environmental Aspect and Objective, Target and Program
5. Introduction to ISO 19011 on Environmental Management System Audit
6. Be a good auditee
7. Non Conformity and root cause development
8. Correction, Corrective Action and Preventive Action for Continual Improvement.

## Interoffice Correspondence

PRES/S-521/IX-2008

To: **ISYA IMAZUDDIN**

From: **PRESIDENT**

Date: **September 22, 2008**

Subject: **APPOINTMENT LETTER OF PABELOKAN (SITE-C) ISO 14001 TEAM MEMBER**

As you are aware of, The Top Management is currently pursuing to establish and implement the ISO 14001 Environmental Management System (EMS) in the company as well as maintaining the existing ISO 14001 EMS Certificate for Site-C (Pabelokan).


To support the Top Management in the implementation and maintaining of the system, as of September 22, 2008 you are assigned as an ISO-Team of Site-C (Pabelokan) ISO 14001.

Name: **ISYA IMAZUDDIN**  
Payroll No.: **-**  
Department: **MIS-COMM**

Your role, responsibility and authority related to the ISO 14001 EMS implementation are now integrated in your individual job description, which is handled by Human Resources Department.

We thank you for your support and expect that your appointment will enhance the implementation of the ISO 14001 EMS in Site-C.

  
**FANG ZHI**

  
**ASRYSNOWda**

## SERTIFIKAT

**INDONESIA TREKKING**  
TEAM BUILDING TRAINING

Diberikan kepada,

**Isya Imazuddin**


Atas partisipasinya yang penuh dalam kegiatan,

**Team Building Training untuk Departemen IT & Communication  
CNOOC SES Ltd.**

Yang diselenggarakan pada,

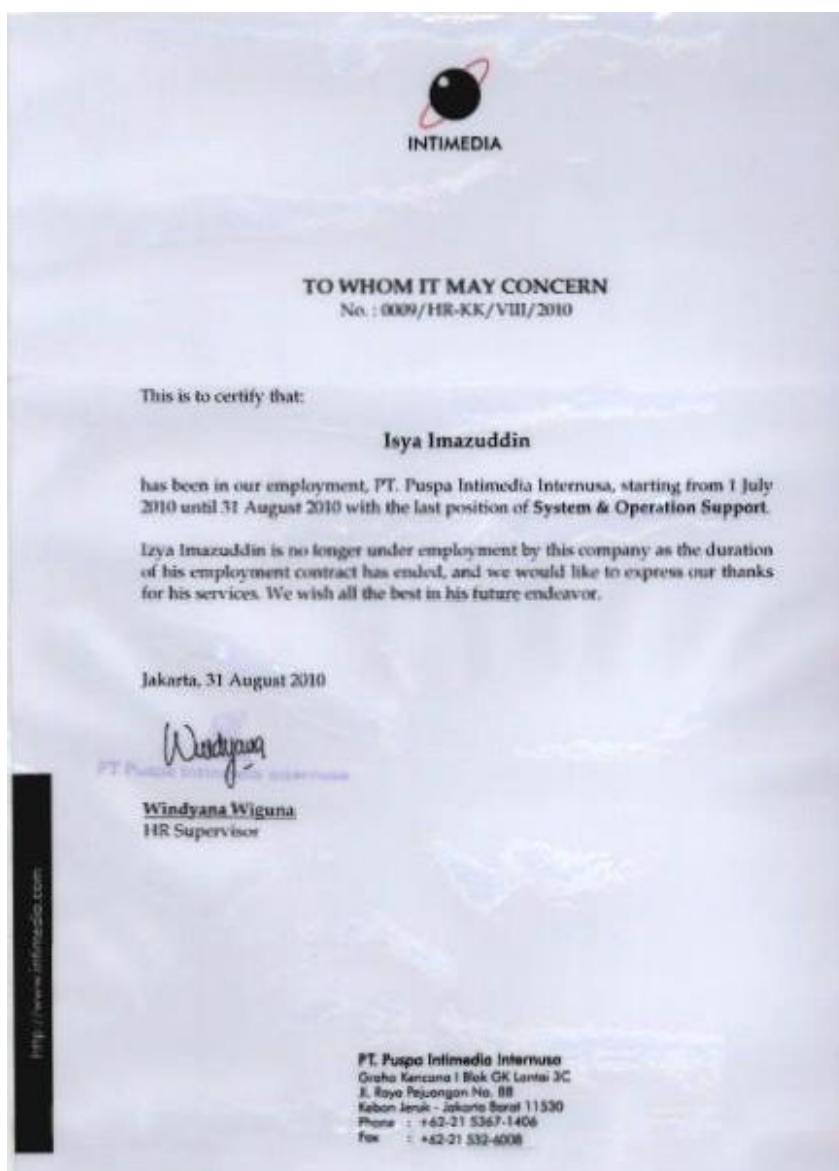
tanggal 10 - 11 April 2010, di Batu Tapak Camp. - Cidahu, Sukabumi.

Cidahu - Sukabumi, 11 April 2010

  
**Sunggoro Trirahardjo, Drs, MSI, Psi.**  
Trainer









**PT. PRIORITAS ELEKTRINDO SENTOSA**

Jl. Hayam Wuruk No. 2 YY - Z2 Jakarta 10120 - Indonesia  
Phone : (021) 3867773 - 78 Fax : (021) 3446315

Nr. 014/PES-HRD/V/2009

**CERTIFICATE OF EMPLOYMENT**  
**SURAT KETERANGAN KERJA**

This Letter serve to certify that  
Dengan ini menerangkan bahwa

Name  
Nama : Isya Imazuddin

Place / Date of Birth  
Tempat, Tanggal Lahir : Palembang, December 29<sup>th</sup> 1969

Classification  
Jabatan : Desktop Support Engineer

Period of Service  
Masa Kerja : June, 13<sup>th</sup> 2007 through June, 30<sup>th</sup> 2008

Reason of Termination  
Alasan Pemberhentian : Completion of contract.

Others  
Lain - lain : During his services with our company  
he performed his assigned duties  
in good manner

Jakarta, May 25<sup>th</sup> 2009  
PT. Prioritas Elektrindo Sentosa

**PT. TUNAS KEMINDO PERSADA**  
**JAKARTA**  
  
Eddie P.H.  
HRD Mgr/Ka. Divisi



**PT. TUNAS KOMINDO PERSADA**  
Communication & Computer Network System Integrator

Jl. Hayam Wuruk No. 2 YUY-22 Jakarta - 10120, INDONESIA, Phone : (021) 364 4823 Fax : (021) 344 6315

Nr. 022/TKP-HRD/V/2009

**CERTIFICATE OF EMPLOYMENT**  
**SURAT KETERANGAN KERJA**

This Letter serve to certify that  
Dengan ini menerangkan bahwa

Name  
Nama : Isya Imazuddin

Place / Date of Birth  
Tempat, Tanggal Lahir : Palembang, December 29<sup>th</sup> 1989

Classification  
Jabatan : Desktop Support Engineer

Period of Service  
Masa Kerja : June, 13<sup>rd</sup> 2009 through June, 12<sup>nd</sup> 2007

Reason of Termination  
Alasan Pemberhentian : Completion of contract.

Others  
Lain - lain : During his services with our company  
he performed his assigned duties  
in good manner

Jakarta, May 25<sup>th</sup> 2009  
PT. Tunas Komindo Persada

**PT. TUNAS KOMINDO PERSADA**  
**JAKARTA**

Eddie P.H.  
HRD Manager





**Shell Companies in Indonesia**

S. Widjojo Centre 7<sup>th</sup> floor  
J. Jend. Sudirman 71  
Jakarta 10000  
Indonesia  
Tel +62 21 5203900  
Fax +62 21 5203637  
Internet <http://www.shell.com>

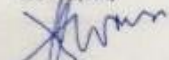
Jakarta, 28 September 2001

**TO WHOM IT MAY CONCERN**

This is to certify that Mr. Iyza Imazuddin has provided IT support services for Shell Companies in Indonesia since June 1995 and under supervised / employed of PT Wahana Datarindo Sempurna.

He has left his services to the Company due to condition that PT Wahana Datarindo Sempurna lost annual maintenance contract with the Company. During his service to the Company, he provided excellent performance on IT support areas including structured cable maintenance, Local Area Network operation, data center daily backup and restore, user helpdesk and basic software support.

Sincerely yours,

  
**Yuyeno Hadi**  
Information Technology Service Manager

**Shell EP Companies in Indonesia**



S. Widjojo Centre, 4th floor  
Jl. Jenderal Sudirman 71  
P.O. Box 2634, Jakarta 10001  
Tel : (062-021) 5203900  
Fax : (062-021) 5203889

31 May 2000

**TO WHOM IT MAY CONCERN**

Mr. Iyza Imazuddin, had worked for Shell EP Companies in Indonesia as IT Support Contract Staff as from 20 June 1995 to 31 May 2000.

During this period he performed all his duties in an excellent manner and he can be relied upon to accomplish all his tasks in a satisfactory manner. I have no hesitation in recommending him to any prospective employer.

Mr. Imazuddin left the company, because his contract expires.

Yours sincerely,

For : SHELL EP COMPANIES IN INDONESIA

  
**Hengki Brahmanita**  
Team Leader Data Management



**PT. WAHANA DATARINDO SEMPURNA**  
*Information Technology Solution*

**TO WHOM IT MAY CONCERN**

This is to certify that,

**Mr. Isya Imazuddin**

Had worked to PT Wahana Datarindo Sempurna As Senior Technical Support since October 1994 up to Juni 2005.

During the period of time we found that he had performed his duty well.

He resigned PT Wahana Datarindo Sempurna on his request and we are glad to re commend him a further job in his career.

Jakarta, Juni 8, 2005

**Harja**  
President Director

TO WHOM IT MAY CONCERN

This is to certify that,

Mr. Isya Imazuddin

had worked to PT DOSON INDONESIA as EDP Staff since May 1992 up to August 1994.

During the period of time we found that he had performed his duty well.

He resigned PT DOSON INDONESIA on his request and we are glad to recommend him a further job in his new career.

Tangerang, September 01, 1994

  
S.J. Yang

President Director



No. 01. OK. 0007551

DEPARTEMEN PENDIDIKAN DAN KEBUDAYAAN  
REPUBLIK INDONESIA

**SURAT TANDA TAMAT BELAJAR**

SEKOLAH MENENGAH EKONOMI TINGKAT ATAS  
(SMEA)

Yang bertanda tangan di bawah ini, Kepala Sekolah Menengah  
Ekonomi Tingkat Atas Negeri 4  
di Pasar Minggu Jakarta Selatan  
menerangkan bahwa

ISYA IMAZUDDIN

lahir pada tanggal 29 Desember 1969 di  
Palembang, anak M. Ansori  
telah

berhasil

dalam evaluasi belajar guna memperoleh Surat Tanda Tamat Belajar Sekolah  
Menengah Ekonomi Tingkat Atas, yang diselenggarakan berdasarkan Keputusan  
Kepala Kantor Wilayah Departemen Pendidikan dan Kebudayaan Propinsi  
Daklat Khusus 160 Kota Jakarta  
tanggal 10 Februari 1989, No. Kes. 27/207.41/15/89  
(vide Keputusan Direktur Jenderal Pendidikan Dasar dan Menengah tanggal  
21 Oktober 1988, No. 0174/C/Kep/1/1988), sehingga yang bersangkutan  
dinyatakan tamat belajar sekolah menengah ekonomi tingkat atas.

Pemegang Surat Tanda Tamat Belajar ini terakhir tercatat sebagai siswa  
pada Sekolah Menengah Ekonomi Tingkat Atas Negeri 4  
di Pasar Minggu  
Jakarta Selatan, dengan Nomor Induk 5342



Jakarta 13 Mei 1989  
Kepala Sekolah,

Amri  
Langkon Parang  
NIP 130 674 570



Kurikulum Tahun : 1984

Rumpon : Koperasi

Nama Siswa : Irya Imazuddin

Nomor Induk : 5342

Mata Pelajaran yang Diperoleh Selama Pendidikan

Nomor Urut	Mata Pelajaran	Nilai	
		dengan angka	dengan huruf
I.	PROGRAM INTI		
1.	Pendidikan Agama	6	enam
2.	Pendidikan Moral Pancasila	6	enam
3.	Pendidikan Sejarah Perjuangan Bangsa	7	tujuh
4.	Sejarah Nasional Indonesia dan Sejarah Dunia	6	enam
5.	Bahasa dan Sastra Indonesia	6	enam
6.	Pendidikan Jasmani	6	enam
7.	Matematika	5	lima
8.	Bahasa Inggris	5	lima
9.	Pengantar Manajemen	6	enam
10.	Ekonomi	6	enam
11.	Koperasi	7	tujuh
12.	Mengetik	6	enam
13.	Pengantar Bisnis	6	enam
14.	Pengantar Akuntansi	6	enam
15.	Hukum Perdata dan Dagang	6	enam
16.	Surat Menyurat Bahasa Indonesia	6	enam
II.	PROGRAM PILIHAN		
17.	Manajemen Pemasaran	7	tujuh
18.	Bisnis Ramiyuan	6	enam
19.	Akuntansi Koperasi	5	lima
20.	Manajemen Koperasi	7	tujuh
21.	Perbankan	6	enam
22.	Perdagangan	5	lima
23.	Statistik	5	lima
	Pengalaman Kerja Lapangan (Sertifikat tersendiri)		
Jumlah		137	Seratus tiga puluh tujuh

Jakarta, 13 Mei 1989  
Kepala Sekolah,  
  
Sangkan Paran  
NIP. 130 074 570