

The SPARC 18F team conducted two formal interviews with subject matter experts to elicit a dialogue surrounding usability and form. Additionally, the Product Owner released the associated URL onto the chosen SPARC corporate chat room application, Slack. Below are the aggregated comments and feedback from Slack users and subject matter experts. This feedback was taken into consideration and ultimately helped our team modify the prototype to increase usability and overall experience.

- When I logged in - I think the drop down should be more obvious. it blends into the UI and not stands out. Even if it could have some type of label or arrow or something.
- I don't think you should necessarily need to read that first line to understand what to do.
- It says click 'follow' but you don't see the word follow until you click on a drug.
- Find a way to break up the massive blocks of text into something more readable. It looks like they have tried to outline it 1, 1.1, 2, 2.1, 2.2, 2.3 etc but the formatting isn't consistent and the numbers sometimes repeat
- The back and follow buttons should look more... friendly? They look clickable but that dark grey makes them feel like i am going to be doing something sinister when I click them
- Med alerts image at the top should be clickable and take you back to the main page
- Maybe leave the search bar up there so i don't have to go back to find another med
- Is there any historical data available? some of the meds have said "no alerts in the last 90 days" but what if I've been taking a med for a year and just heard about this site? And my pharmacist doesn't tell me any info since it's just on a renewal schedule
- The search box gets a dark grey square border when you click it, then if you click out of it the square border turns blue and the background is all grey(covers the blue top half)
- Should be able to search for brand name and generic name: "Abilify" and "aripiprazole" should both return abilify
- The search box doesn't stay put when you start typing... it shifts down, and if you backspace out all the text it shifts up too high
- How do I get alerts? email? texts? snail mail? is there an app for my phone that gives them? "Follow" just turns turns to "Unfollow"
- Registration/login/manage alerts pages
- Here are the meds you are following and list each one and give it an unfollow button
- Turn on/off email/text alerts
- Not-intuitive icons - referring to the label change ellipse
- Need loading intimation spinner
- Padding on the small screen for responsive design
- Icons are not text aligned when you are following a drug
- The back/follow/unfollow has an odd placement hierarchy
- Change the color coding of recalls from green, yellow, red to green and yellow. green it's good, yellow it's cautionary and then color the text for severity
- Change the rounded corners of the search icon
- Need email notifications
- Is 508 compliance necessary?
- Page speed results
- Add Aria attributes
- clicking the Follow button on the details page should automatically take you back to the list screen
- Is the favicon supposed to be a magnifying glass? If so, the handle is too short to be recognizable as such.

- Navigation does not support browser back/forward buttons. At the top of the blue "medicine detail" bar, the button to return from the detail state ("<") could be bigger and more obvious- maybe turn it into an actual button w/ a border? Additionally, It would be cool if clicking the medpal logo would return me to the default state.
- Javascript error on page load: Uncaught ReferenceError: describe is not defined (app.js:505)
- I'd like to see the date that a recall was initiated.
- I'd like to be able to search for generics via an alias to the brand name. For example, Focalin xr is dextmethylphenidate. If I were receiving generic dextmethylphenidate xr and was unaware of the brand name, my prescription wouldn't pop up in the list. I'd like to see the active ingredient near the brand name on the med detail page as well.
- Also, after a search, keep the search field available to search for different meds instead of having to click the "<" in the results pane.