

Detecting Sentiment Label for amazon customer reviews

In the first step of my analysis, I have used an existing data base with course name dsci5350 and I have created a table with name as 'amazon_rp0477' with the column names and data types as shown below in the query. As there is a chance of displaying null values for the column headers, I have set the table properties to skip the header line. In the second query, I have ran show tables to see whether the table has been created or not.

```

training@localhost:~$
File Edit View Search Terminal Help
Time taken: 0.222 seconds
hive> create table amazon_rp0477 (marketplace string, customer_id int, review_id string, product_id string, product_parent int, product_title string, product_category string, star_rating int, helpful_votes int, total_votes int, vine string, verified_purchase string, review_headline string, review_body string, review_date date) row format delimited fields terminated by '\t' tblproperties("skip.header.line.count"="1");
OK
Time taken: 0.172 seconds
hive> show tables;
OK
amazon_rp0477
dept
emp
empdept
empdept_view
employee
samplatable
samplatable1
Time taken: 0.038 seconds, Fetched: 8 row(s)
hive> select * from amazon_rp0477;
OK
Time taken: 0.18 seconds
hive> load data local inpath 'Desktop/Amazon.txt' into table amazon_rp0477;
Loading data to table dsci5350.amazon_rp0477
Table dsci5350.amazon_rp0477 stats: [numFiles=1, totalSize=15906]
OK
Time taken: 0.458 seconds
hive> select * from amazon_rp0477;
OK
US 18778586 RD1J357QYB6XMR B00EDBY7X8 122952789 Monopoly Junior Board Game Toys 5 0 0 N Y Five Stars E
xcellent!!! 2015-08-31
US 24769659 R36ED1U38IELG8 B00D7JF0PC 952062646 56 Pieces of Wooden Train Track Compatible with All Major Train Brands Toys 5 0 0
W Y Good quality track at excellent price Great quality wooden track (better than some others we have tried). Perfect match to the various vintages of Tho
mas track that we already have. There is enough track here to have fun and get creative incorporating your key pieces with track splits, loops and bends. 2015-08-
31
Current workspace: "Workspace 1"

```

Then I have loaded the table with the file that I saved on my local desktop using 'load data local inpath 'Desktop/Amazon.txt' into table amazon_rp0477'. Using this command I have loaded the data into the table.

Contents of directory /user/hive/warehouse/dsci5350.db

Goto : go

[Go to parent directory](#)

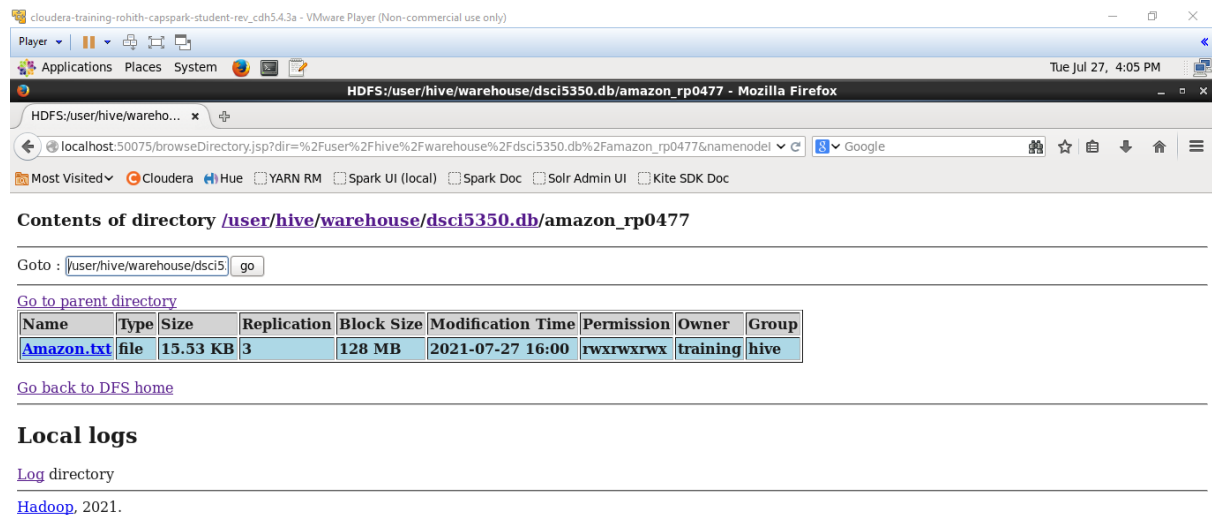
Name	Type	Size	Replication	Block Size	Modification Time	Permission	Owner	Group
amazon_rp0477	dir				2021-07-27 16:00	rw-rw-rw-	training	hive
dept	dir				2021-07-17 18:08	rw-rw-rw-	training	hive
emp	dir				2021-07-17 17:43	rw-rw-rw-	training	hive
empdept	dir				2021-07-17 22:21	rw-rw-rw-	training	hive
employee	dir				2021-07-18 14:27	rw-rw-rw-	training	hive
samplatable	dir				2021-07-17 16:42	rw-rw-rw-	training	hive
samplatable1	dir				2021-07-19 09:59	rw-rw-rw-	training	hive

[Go back to DFS home](#)

Local logs

[Log directory](#)

Now, I'm checking whether the file that is sitting on desktop has been loaded into amazon_rp0477 table or not. From the below screenshot, it is evident that amazon.txt file is loaded into amazon_rp0477.



Contents of directory [/user/hive/warehouse/dsci5350.db/amazon_rp0477](#)

Goto :

[Go to parent directory](#)

Name	Type	Size	Replication	Block Size	Modification Time	Permission	Owner	Group
Amazon.txt	file	15.53 KB	3	128 MB	2021-07-27 16:00	rwxrwxrwx	training	hive

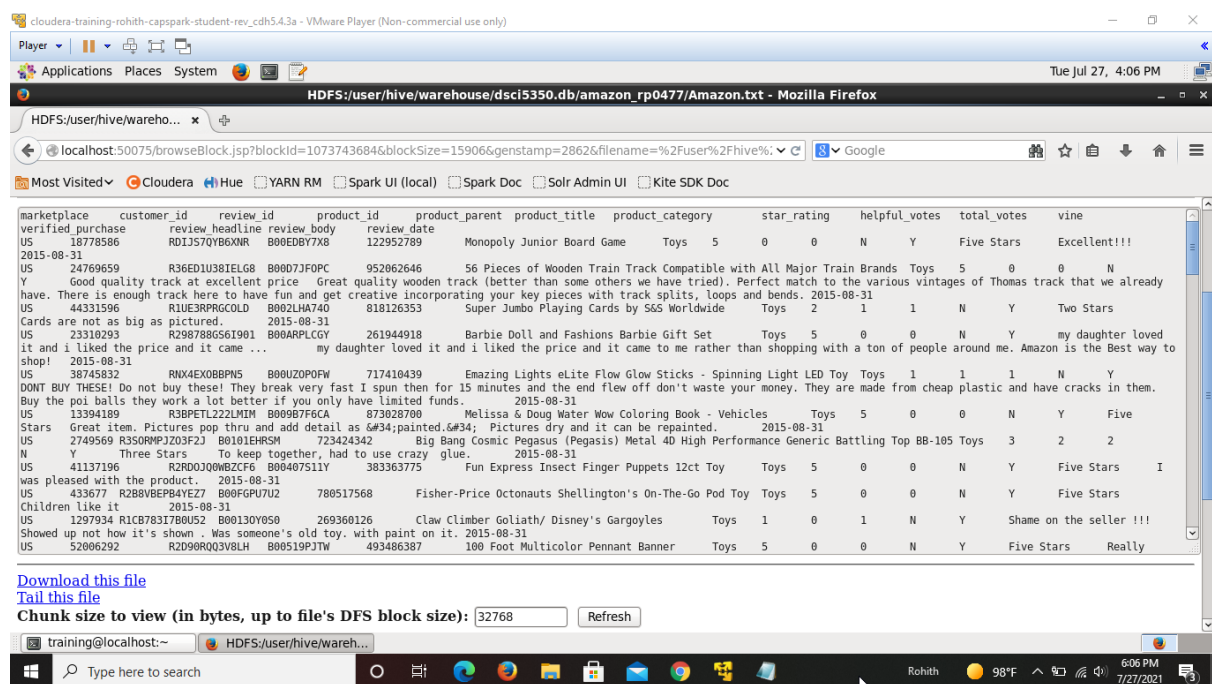
[Go back to DFS home](#)

Local logs

[Log directory](#)

[Hadoop](#), 2021.

Below is the data that can be viewed when clicked on the amazon.txt file.



marketplace customer_id review_id product_id product_parent product_title product_category star_rating helpful_votes total_votes vine

verified_purchase	review_headline	review_body	review_date										
US	18778586	R01J570YB6XNR	B00EDBY7X8	122952789	Monopoly Junior Board Game	Toys	5	0	0	N	Y	Five Stars	Excellent!!!
US	24769659	R36ED1U381ELG8	B0007JF0PC	952862646	56 Pieces of Wooden Train Track Compatible with All Major Train Brands	Toys	5	0	0	N	Y	Five Stars	Excellent!!!
US	44331596	R1UE3RPRGCGOLD	B002LHA740	818126353	Super Jumbo Playing Cards by S&S Worldwide	Toys	2	1	1	N	Y	Two Stars	
US	23318293	R298788656I901	B00ARPLCGY	261944918	Barbie Doll and Fashions Barbie Gift Set	Toys	5	0	0	N	Y	Five Stars	my daughter loved it and i liked the price and it came ...
US	38745832	RNX4EX0B8PN5	B00U2OP0FW	717410439	Amazing Lights eLite Flow Glow Sticks - Spinning Light LED Toy	Toys	1	1	1	N	Y	Five Stars	
US	13394189	R30PETL222LWIM	B00987F6CA	873028700	Melissa & Doug Water Wow Coloring Book - Vehicles	Toys	5	0	0	N	Y	Five Stars	
US	2749569	R350RMPJ203F2J	B0101EHRSM	723424342	Big Bang Cosmic Pegasus (Pegasus) Metal 4D High Performance Generic Battling Top BB-105 Toys	Toys	3	2	2	N	Y	Five Stars	
US	41137196	R2RD0J00WZCF6	B00407511Y	383363775	Fun Express Insect Finger Puppets 12ct Toy	Toys	5	0	0	N	Y	Five Stars	
US	433677	R2B8V8EP84YEZ7	B00FGPU7U2	780517568	Fisher-Price Octonauts Shellington's On-The-Go Pod Toy	Toys	5	0	0	N	Y	Five Stars	
US	1297934	R1CB783I7B0U52	B00130Y050	269360126	Claw Climber Goliath/ Disney's Gargoyles	Toys	1	0	1	N	Y	Five Stars	
US	52086292	R2D98RQ03V8LH	B00519PJTW	493486387	100 Foot Multicolor Pennant Banner	Toys	5	0	0	N	Y	Five Stars	

[Download this file](#)

[Tail this file](#)

Chunk size to view (in bytes, up to file's DFS block size):

I have created another table for dictionary.txt file as dictionary_rp0477

```

File Edit View Search Terminal Help
0 N N they LOVE this game Even though both of my kids are at the top of this age recommendation level, they LOVE this game! I love how it caters
to the kinesthetic learner by asking them to move their bodies into the shape of the letters. It even takes teamwork as sometimes two people are required to finish the
letter. My kids know all of their letter sounds and shapes, but this didn't stop them from playing the game over and over. 2015-08-31
US 16245463 R23URALWA7IHWL B00IGXV9UI 765869385 Disney Planes: Fire & Rescue Scoop & Spray Firefighter Dusty Toys 5 0 0 N
Y Five Stars My 5 year old son loves this. 2015-08-31
US 11916403 R36L8VKT9ZSU6 B00JVY9J1M 771795950 Winston Zeddemore & Ecto-1: Funko POP! Rides x Ghostbusters Vinyl Figure Toys 5 0 0
N Y Five Stars love it 2015-08-31
US 5543658 R23JRQ6VMY4TV B008AL15M8 211944547 Yu-Gi-Oh! - Solemn Judgment (GLD5-EN045) - Gold Series: Haunted Mine - Limited Edition - Ghost/Gold Hybr
id Rare Toys 5 0 0 N Y Absolutely one of the best traps in the game Absolutely one of the best traps in the game. It is never a dead
and always live since you can always pay half your lifepoints for its cost. It's main power is that it can stop any card. Hopefully this card comes off the Forbidden/L
imited list soon. 2015-08-31
US 41168357 R3T73PQZZ9F6GT B00CAEEDC0 72805974 Seat Pets Car Seat Toy Toys 5 0 0 N Y Five Stars really s
oft and cute 2015-08-31
US 32866903 R300165NW30Y19 B000TFLAZA 149264874 Baby Einstein Octoplush Toys 5 0 0 N Y Five Stars baby lov
ed it - so attractive and very nice 2015-08-31
Time taken: 0.434 seconds, Fetched: 49 row(s)
hive> create table dictionary_rp0477 word string,score int)row format delimited fields terminated by '\t';
OK
Time taken: 0.186 seconds
hive> load data local inpath 'Desktop/Dictionary.txt' into table dictionary_rp0477;
Loading data to table dsci5350.dictionary_rp0477
Table dsci5350.dictionary_rp0477 stats: [numFiles=1, totalSize=28094]
OK
Time taken: 0.493 seconds
hive> show tables;
OK
amazon_rp0477
dept
dictionary_rp0477
emp
empdept
empdept_view
employee

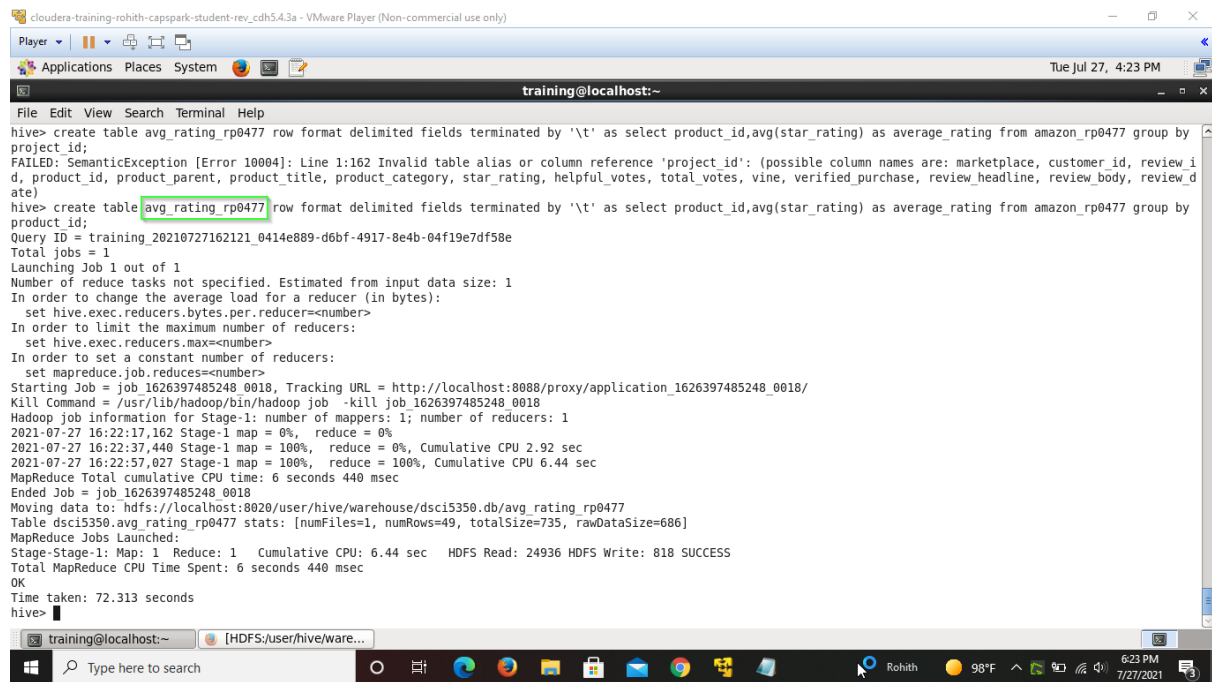
training@localhost:~ [HDFS:/user/hive/ware...
Type here to search Rohith 98°F 6:16 PM 7/27/2021

cloudera-training-rohith-capspark-student-rev_cdh5.4.3a - VMware Player (Non-commercial use only)
Player Applications Places System Tue Jul 27, 4:17 PM
training@localhost:~
File Edit View Search Terminal Help
sampletable
sampletable1
Time taken: 0.024 seconds, Fetched: 9 row(s)
hive> select * from dictionary_rp0477;
OK
abandon -2
abandoned -2
abandons -2
abducted -2
abduction -2
abductions -2
abhor -3
abhorred -3
abhorrent -3
abhors -3
abilities 2
ability 2
aboard 1
absentee -1
absentees -1
absolve 2
absolved 2
absolves 2
absolving 2
absorbed 1
abuse -3
abused -3
abuses -3
abusive -3
accept 1
accepted 1
accepting 1
accepts 1

```

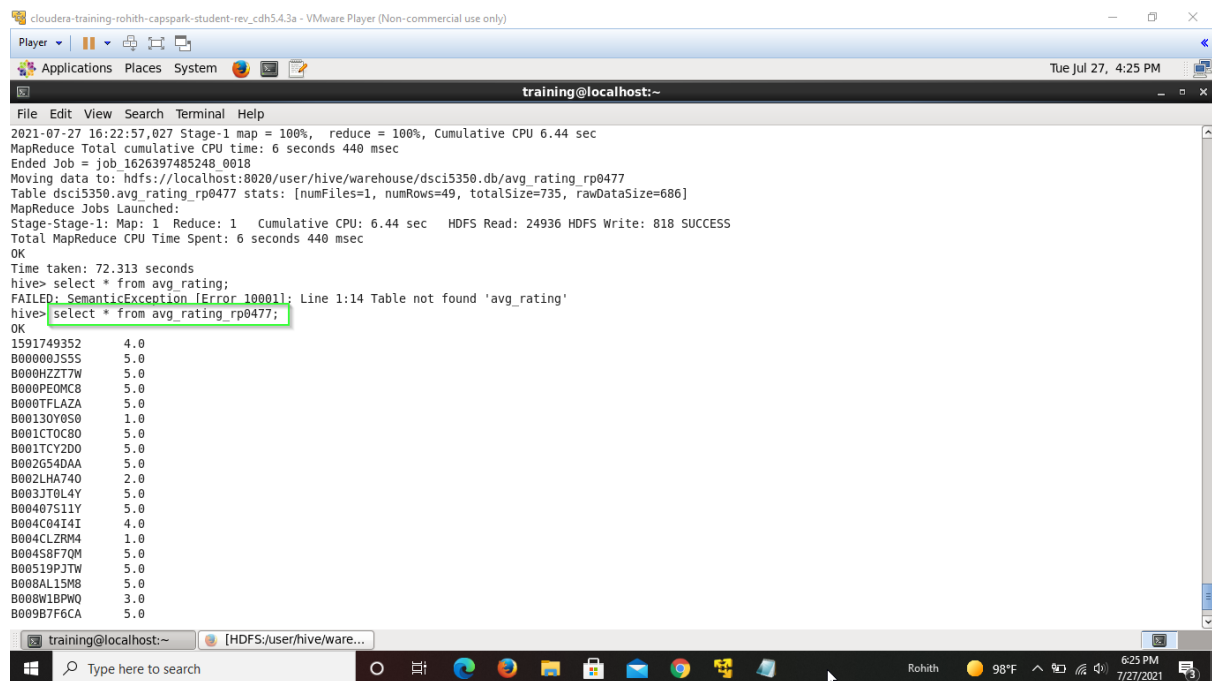
The above screenshot displays all the data that is contained in the file or loaded from the dictionary file into the table which we created.

2. A) Now, In order to find the products that has the average rating less than 2; we need to create a table that has average of the star rating column. So we created another table avg_rating_rp0477 with product id and their avg ratings.



```
cloudera-training-rohith-capspark-student-rev_cdh5.4.3a - VMware Player (Non-commercial use only)
Player
Applications Places System
training@localhost:~
File Edit View Search Terminal Help
hive> create table avg_rating_rp0477 row format delimited fields terminated by '\t' as select product_id,avg(star_rating) as average_rating from amazon_rp0477 group by
product_id;
FAILED: SemanticException [Error 10004]: Line 1:162 Invalid table alias or column reference 'project id': (possible column names are: marketplace, customer_id, review_i
d, product_id, product_parent, product_title, product_category, star_rating, helpful_votes, total_votes, vine, verified_purchase, review_headline, review_body, review_d
ate)
hive> create table avg_rating_rp0477 row format delimited fields terminated by '\t' as select product_id,avg(star_rating) as average_rating from amazon_rp0477 group by
product_id;
Query ID = training_20210727162121_0414e889-d6bf-4917-8e4b-04f19e7df50e
Total jobs = 1
Launching Job 1 out of 1
Number of reduce tasks not specified. Estimated from input data size: 1
In order to change the average load for a reducer (in bytes):
  set hive.exec.reducers.bytes.per.reducer=<number>
In order to limit the maximum number of reducers:
  set hive.exec.reducers.max=<number>
In order to set a constant number of reducers:
  set mapreduce.job.reduces=<number>
Starting Job = job_1626397485248_0018, Tracking URL = http://localhost:8088/proxy/application_1626397485248_0018/
Kill Command = /usr/lib/hadoop/bin/hadoop job -kill job_1626397485248_0018
Hadoop job information for Stage-1: number of mappers: 1; number of reducers: 1
2021-07-27 16:22:17,162 Stage-1 map = 0%, reduce = 0%
2021-07-27 16:22:37,440 Stage-1 map = 100%, reduce = 0%, Cumulative CPU 2.92 sec
2021-07-27 16:22:57,027 Stage-1 map = 100%, reduce = 100%, Cumulative CPU 6.44 sec
MapReduce Total cumulative CPU time: 6 seconds 440 msec
Ended Job = job_1626397485248_0018
Moving data to: hdfs://localhost:8020/user/hive/warehouse/dsci5350.db/avg_rating_rp0477
Table dsci5350.avg_rating_rp0477 stats: [numFiles=1, numRows=49, totalSize=735, rawDataSize=686]
MapReduce Jobs Launched:
Stage-Stage-1: Map: 1 Reduce: 1 Cumulative CPU: 6.44 sec HDFS Read: 24936 HDFS Write: 818 SUCCESS
Total MapReduce CPU Time Spent: 6 seconds 440 msec
OK
Time taken: 72.313 seconds
hive>
```

The above query created a table for average reviews.



```
cloudera-training-rohith-capspark-student-rev_cdh5.4.3a - VMware Player (Non-commercial use only)
Player
Applications Places System
training@localhost:~
File Edit View Search Terminal Help
2021-07-27 16:22:57,027 Stage-1 map = 100%, reduce = 100%, Cumulative CPU 6.44 sec
MapReduce Total cumulative CPU time: 6 seconds 440 msec
Ended Job = job_1626397485248_0018
Moving data to: hdfs://localhost:8020/user/hive/warehouse/dsci5350.db/avg_rating_rp0477
Table dsci5350.avg_rating_rp0477 stats: [numFiles=1, numRows=49, totalSize=735, rawDataSize=686]
MapReduce Jobs Launched:
Stage-Stage-1: Map: 1 Reduce: 1 Cumulative CPU: 6.44 sec HDFS Read: 24936 HDFS Write: 818 SUCCESS
Total MapReduce CPU Time Spent: 6 seconds 440 msec
OK
Time taken: 72.313 seconds
hive> select * from avg_rating;
FAILED: SemanticException [Error 10001]: Line 1:14 Table not found 'avg_rating'
hive> select * from avg_rating_rp0477;
OK
1591749352 4.0
B00000J5S5 5.0
B000HZZT7W 5.0
B000PEOMC8 5.0
B000TFLAZA 5.0
B00130Y0S0 1.0
B001CTOC80 5.0
B001TCY2D0 5.0
B002G54DAA 5.0
B002LHA740 2.0
B003JT0L4Y 5.0
B00407S11Y 5.0
B004C04I4I 4.0
B004CLZRM4 1.0
B004S8F7QM 5.0
B00519PJTW 5.0
B008AL15M8 5.0
B008W1BPWQ 3.0
B009B7F6CA 5.0
```

Here, we can see all the data i.e. with the product_id and avg_rating

```

training@localhost:~$
File Edit View Search Terminal Help
B00EDBY7X8 5.0
B00FGPU7U2 5.0
B00FZX71BI 5.0
B00GNDY40U 5.0
B00IGXV9UI 5.0
B00JLKI69W 3.0
B00JVY9JIM 5.0
B00KUNNZ8 5.0
B00L71H0F4 2.0
B00M5AT30G 4.0
B00MZ6BR3Q 5.0
B00NWGEKBY 3.0
B00PWS1CY 5.0
B00UMSVH04 4.0
B00UZ0POFW 1.0
B00V5DM3RE 5.0
B00VPX92W 5.0
B00WAKEQLW 1.0
B00WJ10PMW 5.0
B00WTGGRO 5.0
B00XPWXYDK 5.0
B00YRA3H4U 3.0
B0101EHRSR 3.0
Time taken: 0.111 seconds, Fetched: 49 row(s)
hive> select product_id, average_rating from avg_rating_rp0477 where average_rating < 2;
OK
B00130Y0S0 1.0
B004CLZRM4 1.0
B009T8BSQY 1.0
B00UZ0POFW 1.0
B00WAKEQLW 1.0
Time taken: 0.286 seconds, Fetched: 5 row(s)
hive>

```

In the above screenshot, I have ran a query to find the average rating that is less than 2 and could see that there are 5 products that have rating less than 2.

2. B) Here, we are asked to display the total number of products that are reviewed per day. I have ran a sql query to display and we have got 49 total number of products that are reviewed per day.

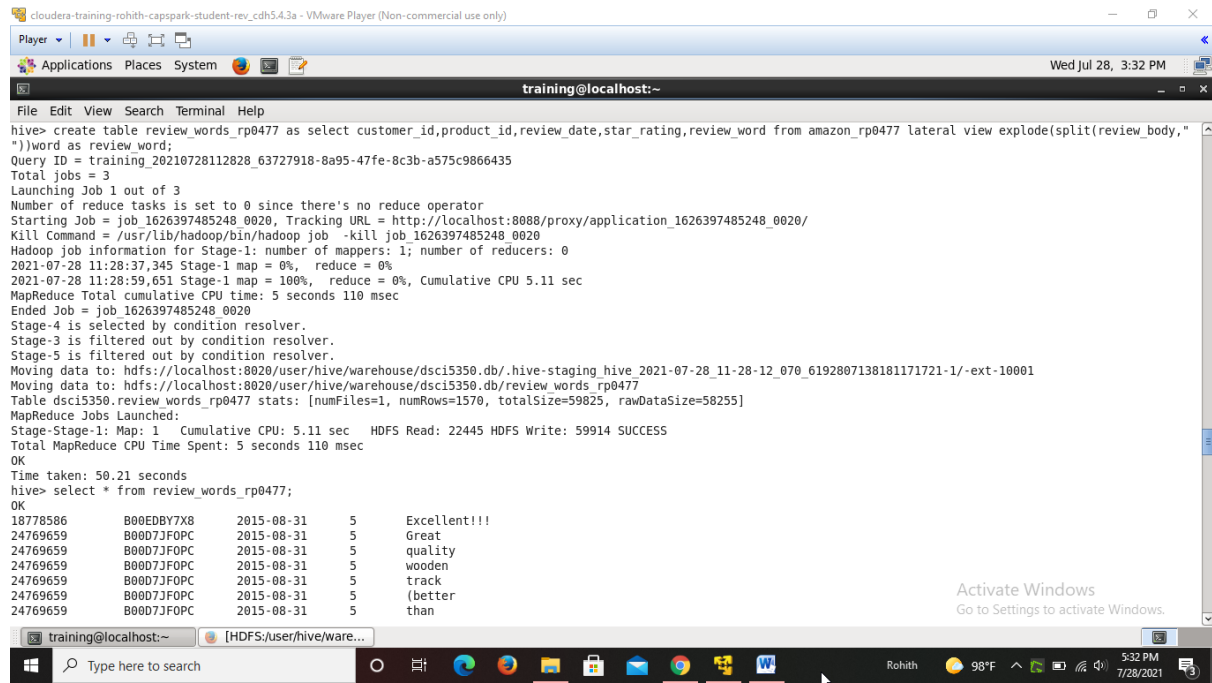
```

training@localhost:~$
File Edit View Search Terminal Help
OK
B00130Y0S0 1.0
B004CLZRM4 1.0
B009T8BSQY 1.0
B00UZ0POFW 1.0
B00WAKEQLW 1.0
Time taken: 0.286 seconds, Fetched: 5 row(s)
hive> select review_date, count(*) from amazon_rp0477 group by review_date;
Query ID=training_20210727162929_2c01b226-7405-491e-865b-8e46401711ae
Total jobs = 1
Launching Job 1 out of 1
Number of reduce tasks not specified. Estimated from input data size: 1
In order to change the average load for a reducer (in bytes):
  set hive.exec.reducers.bytes.per.reducer=<number>
In order to limit the maximum number of reducers:
  set hive.exec.reducers.max=<number>
In order to set a constant number of reducers:
  set mapreduce.job.reduces=<number>
Starting Job = job_1626397485248_0019, Tracking URL = http://localhost:8088/proxy/application_1626397485248_0019/
Kill Command = /usr/lib/hadoop/bin/hadoop job -kill job_1626397485248_0019
Hadoop job information for Stage-1: number of mappers: 1; number of reducers: 1
2021-07-27 16:29:47,813 Stage-1 map = 0%, reduce = 0%
2021-07-27 16:30:00,504 Stage-1 map = 100%, reduce = 0%, Cumulative CPU 2.15 sec
2021-07-27 16:30:18,133 Stage-1 map = 100%, reduce = 100%, Cumulative CPU 5.18 sec
MapReduce Total cumulative CPU time: 5 seconds 180 msec
Ended Job = job_1626397485248_0019
MapReduce Jobs Launched:
Stage-Stage-1: Map: 1 Reduce: 1 Cumulative CPU: 5.18 sec HDFS Read: 24720 HDFS Write: 14 SUCCESS
Total MapReduce CPU Time Spent: 5 seconds 180 msec
OK
2015-08-31 49
Time taken: 54.25 seconds, Fetched: 1 row(s)
hive>

```

2. C) Here we are asked to use sentiment analysis and display the top 5 good reviews amazon received for their products. In addition to this, we need to include customer_id, product_id, review_date, star_rating, total score and sentiment label in a new table.

Initially we need to have two new columns that as per the question. We need to find the total score and sentiment label using the rest of the columns. In order to find the total score, first we need to find the individual score of each word and then add them to sum up for the total score. Hence we can run a split query that basically splits all the words from a review body or sentence. Below is the query that is needed to run the query.

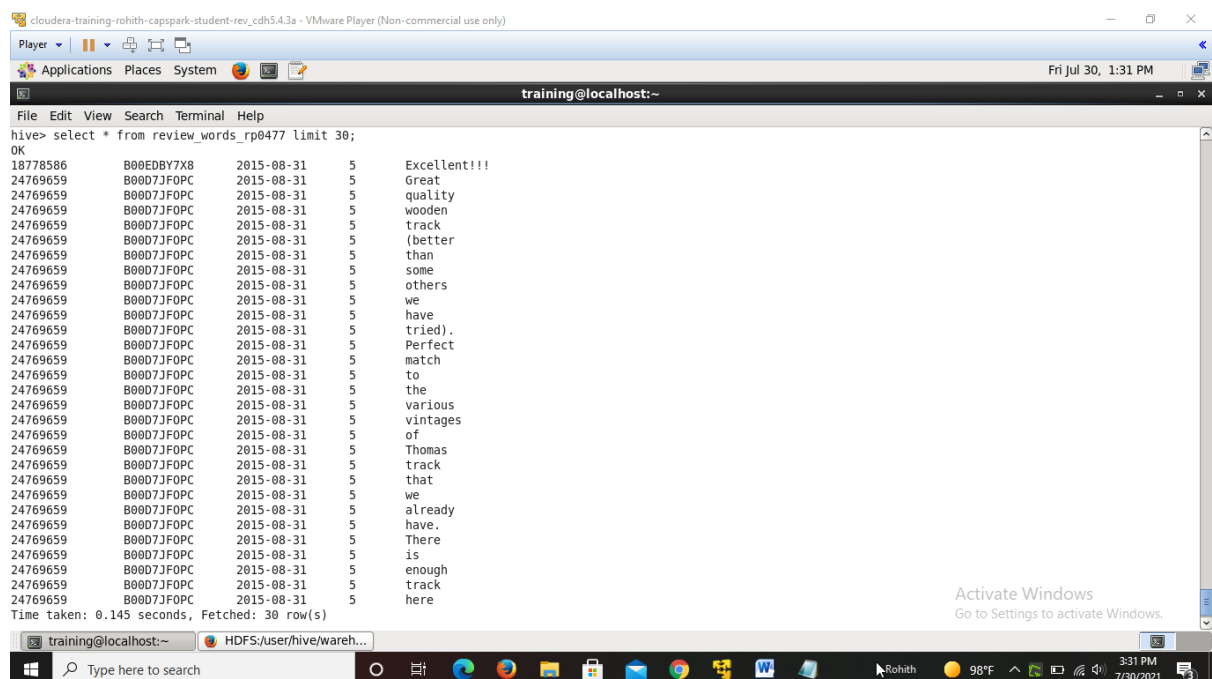


```

hive> create table review_words_rp0477 as select customer_id,product_id,review_date,star_rating,review_word from amazon_rp0477 lateral view explode(split(review_body,"
"))word as review_word;
Query ID = training_20210728112828_63727918-8a95-47fe-8c3b-a575c9866435
Total jobs = 3
Launching Job 1 out of 3
Number of reduce tasks is set to 0 since there's no reduce operator
Starting Job = job_1626397485248_0020, Tracking URL = http://localhost:8088/proxy/application_1626397485248_0020/
Kill Command = /usr/lib/hadoop/bin/hadoop job -kill job_1626397485248_0020
Hadoop job information for Stage-1: number of mappers: 1; number of reducers: 0
2021-07-28 11:28:37,345 Stage-1 map = 0%, reduce = 0%
2021-07-28 11:28:59,651 Stage-1 map = 100%, reduce = 0%, Cumulative CPU 5.11 sec
MapReduce Total cumulative CPU time: 5 seconds 110 msec
Ended Job = job_1626397485248_0020
Stage-4 is selected by condition resolver.
Stage-3 is filtered out by condition resolver.
Stage-5 is filtered out by condition resolver.
Moving data to: hdfs://localhost:8020/user/hive/warehouse/dsci5350.db/.hive-staging_hive_2021-07-28_11-28-12_070_6192807138181171721-1/-ext-10001
Moving data to: hdfs://localhost:8020/user/hive/warehouse/dsci5350.db/review_words_rp0477
Table dsci5350.review_words_rp0477 stats: [numFiles=1, numRows=1570, totalSize=59825, rawDataSize=58255]
MapReduce Jobs Launched:
Stage-Stage-1: Map: 1 Cumulative CPU: 5.11 sec HDFS Read: 22445 HDFS Write: 59914 SUCCESS
Total MapReduce CPU Time Spent: 5 seconds 110 msec
OK
Time taken: 50.21 seconds
hive> select * from review_words_rp0477;
OK
18778586      B00EDBY7X8      2015-08-31      5      Excellent!!!
24769659      B00D7JF0PC      2015-08-31      5      Great
24769659      B00D7JF0PC      2015-08-31      5      quality
24769659      B00D7JF0PC      2015-08-31      5      wooden
24769659      B00D7JF0PC      2015-08-31      5      track
24769659      B00D7JF0PC      2015-08-31      5      (better
24769659      B00D7JF0PC      2015-08-31      5      than

```

After creating a table using the query mentioned above, we display the data using select command and the above screenshot displays the data. In the below screenshot we can see the top 30 data as we have used limit 30



```

hive> select * from review_words_rp0477 limit 30;
OK
18778586      B00EDBY7X8      2015-08-31      5      Excellent!!!
24769659      B00D7JF0PC      2015-08-31      5      Great
24769659      B00D7JF0PC      2015-08-31      5      quality
24769659      B00D7JF0PC      2015-08-31      5      wooden
24769659      B00D7JF0PC      2015-08-31      5      track
24769659      B00D7JF0PC      2015-08-31      5      (better
24769659      B00D7JF0PC      2015-08-31      5      than
24769659      B00D7JF0PC      2015-08-31      5      some
24769659      B00D7JF0PC      2015-08-31      5      others
24769659      B00D7JF0PC      2015-08-31      5      we
24769659      B00D7JF0PC      2015-08-31      5      have
24769659      B00D7JF0PC      2015-08-31      5      tried).
24769659      B00D7JF0PC      2015-08-31      5      Perfect
24769659      B00D7JF0PC      2015-08-31      5      match
24769659      B00D7JF0PC      2015-08-31      5      to
24769659      B00D7JF0PC      2015-08-31      5      the
24769659      B00D7JF0PC      2015-08-31      5      various
24769659      B00D7JF0PC      2015-08-31      5      vintage
24769659      B00D7JF0PC      2015-08-31      5      of
24769659      B00D7JF0PC      2015-08-31      5      Thomas
24769659      B00D7JF0PC      2015-08-31      5      track
24769659      B00D7JF0PC      2015-08-31      5      that
24769659      B00D7JF0PC      2015-08-31      5      we
24769659      B00D7JF0PC      2015-08-31      5      already
24769659      B00D7JF0PC      2015-08-31      5      have.
24769659      B00D7JF0PC      2015-08-31      5      There
24769659      B00D7JF0PC      2015-08-31      5      is
24769659      B00D7JF0PC      2015-08-31      5      enough
24769659      B00D7JF0PC      2015-08-31      5      track
24769659      B00D7JF0PC      2015-08-31      5      here
Time taken: 0.145 seconds, Fetched: 30 row(s)

```


Now, we need to match the score of the review with the dictionary file and find the total score, hence I have created a table score_rp0477. In the below screenshot we can see the query that finds the total score for the review_words.

```

product_id, review.review_date, review.star_rating, review.review_word, dict.word, dict.score)
hive> create table score_rp0477 as select review.customer_id,review.product_id,review.review_date,review.star_rating,review.review_word,dict.score from review_words_rp0477 review join dictionary_rp0477 dict where review.review_word = dict.word;
Query ID = training_20210728115353_dc200fe7-314c-46e2-acc6-eb95966c32cf
Total jobs = 1
Execution log at: /tmp/training/training_20210728115353_dc200fe7-314c-46e2-acc6-eb95966c32cf.log
2021-07-28 11:54:09 Starting to launch local task to process map join; maximum memory = 1013645312
2021-07-28 11:54:13 Dump the side-table for tag: 1 with group count: 2477 into file: file:/tmp/training/46b6343b-0191-451b-9177-f30a1d7d3409/hive_2021-07-28_11-53-53_221_6419063364542477317-1/-local-10003/HashTable-Stage-4/MapJoin-mapfile01-..hashtable
2021-07-28 11:54:13 Uploaded 1 File to: file:/tmp/training/46b6343b-0191-451b-9177-f30a1d7d3409/hive_2021-07-28_11-53-53_221_6419063364542477317-1/-local-10003/HashTable-Stage-4/MapJoin-mapfile01-..hashtable (69200 bytes)
2021-07-28 11:54:13 End of local task; Time Taken: 4.281 sec.
Execution completed successfully
MapredLocal task succeeded
Launching Job 1 out of 1
Number of reduce tasks is set to 0 since there's no reduce operator
Starting Job = job_1626397485248_0021, Tracking URL = http://localhost:8088/proxy/application_1626397485248_0021/
Kill Command = /usr/lib/hadoop/bin/hadoop job -kill job_1626397485248_0021
Hadoop job information for Stage-4: number of mappers: 1; number of reducers: 0
2021-07-28 11:54:36,356 Stage-4 map = 0%, reduce = 0%
2021-07-28 11:54:59,106 Stage-4 map = 100%, reduce = 0%, Cumulative CPU 5.06 sec
MapReduce Total cumulative CPU time: 5 seconds 60 msec
Ended Job = job_1626397485248_0021
Moving data to: hdfs://localhost:8020/user/hive/warehouse/dsci5350.db/score_rp0477
Table dsci5350.score_rp0477 stats: [numFiles=1, numRows=81, totalSize=3294, rawDataSize=3213]
MapReduce Jobs Launched:
Stage-Stage-4: Map: 1 Cumulative CPU: 5.06 sec HDFS Read: 66838 HDFS Write: 3373 SUCCESS
Total MapReduce CPU Time Spent: 5 seconds 60 msec
OK
Time taken: 68.469 seconds
hive>

```

```

24769659 B00D7JFOPC 2015-08-31 5 we
Time taken: 0.195 seconds, Fetched: 10 row(s)
hive> select *from score_rp0477 limit 30;
OK
24769659 B00D7JFOPC 2015-08-31 5 fun 4
24769659 B00D7JFOPC 2015-08-31 5 creative 2
44331596 B002LHA740 2015-08-31 2 big 1
23310293 B00ARPLCGY 2015-08-31 5 loved 3
23310293 B00ARPLCGY 2015-08-31 5 liked 2
38745832 B00UZOP0FW 2015-08-31 1 waste -1
38745832 B00UZOP0FW 2015-08-31 1 better 2
38745832 B00UZOP0FW 2015-08-31 1 limited -1
2749569 B0101EHRSM 2015-08-31 3 crazy -2
41137196 B00407S11Y 2015-08-31 5 pleased 3
433677 B00FGPU7U2 2015-08-31 5 like 2
52006292 B00519PJTW 2015-08-31 5 liked 2
32071052 B001TCY2D0 2015-08-31 5 huge 1
32071052 B001TCY2D0 2015-08-31 5 worth 2
13545982 B00NMGEKBY 2015-08-31 3 good 3
43880421 B00000J55S 2015-08-31 5 awesome 4
1662075 B00XPWXYDK 2015-08-31 5 like 2
1662075 B00XPWXYDK 2015-08-31 5 awesome 4
1662075 B00XPWXYDK 2015-08-31 5 fan 3
1662075 B00XPWXYDK 2015-08-31 5 great 3
1662075 B00XPWXYDK 2015-08-31 5 unbiased 2
27225859 B00YRA3H4U 2015-08-31 3 wrong -2
27225859 B00YRA3H4U 2015-08-31 3 good 3
27225859 B00YRA3H4U 2015-08-31 3 cute 2
27225859 B00YRA3H4U 2015-08-31 3 fair 2
20494593 B009T8BSQY 2015-08-31 1 want 1
20494593 B009T8BSQY 2015-08-31 1 certain 1
6762003 B00PXWS1CY 2015-08-31 5 cool 1
25402244 1591749352 2015-08-31 4 liked 2

```

Now, we need to create a sentiment table that has a column total_score i.e. sum of all individual row score for the same product is calculated as total_score. Hence I have ran a query shown below and

output can also be seen in the below screenshot.

```
hive> create table sentiment_rp0477 as select customer_id,product_id,review_date,star_rating,sum(score) as total_score from score_rp0477 group by customer_id,product_id
,review_date,star_rating;
Query ID = training_20210730165454_7e7f7de6-b31c-4626-b7ef-72f9b5a5d180
Total jobs = 1
Launching Job 1 out of 1
Number of reduce tasks not specified. Estimated from input data size: 1
In order to change the average load for a reducer (in bytes):
  set hive.exec.reducers.bytes.per.reducer=<number>
In order to limit the maximum number of reducers:
  set hive.exec.reducers.max=<number>
In order to set a constant number of reducers:
  set mapreduce.job.reduces=<number>
Starting Job = job_1627681217439_0001, Tracking URL = http://localhost:8088/proxy/application_1627681217439_0001/
Kill Command = /usr/lib/hadoop/bin/hadoop job -kill job_1627681217439_0001
Hadoop job information for Stage-1: number of mappers: 1; number of reducers: 1
2021-07-30 16:54:49,845 Stage-1 map = 0%, reduce = 0%
2021-07-30 16:55:05,255 Stage-1 map = 100%, reduce = 0%, Cumulative CPU 3.11 sec
2021-07-30 16:55:19,377 Stage-1 map = 100%, reduce = 100%, Cumulative CPU 6.09 sec
MapReduce Total cumulative CPU time: 6 seconds 90 msec
Ended Job = job_1627681217439_0001
Moving data to: hdfs://localhost:8020/user/hive/warehouse/dsci5350.db/sentiment_rp0477
Table dsci5350.sentiment_rp0477 stats: [numFiles=1, numRows=34, totalSize=1186, rawDataSize=1152]
MapReduce Jobs Launched:
Stage-Stage-1: Map: 1 Reduce: 1 Cumulative CPU: 6.09 sec HDFS Read: 11424 HDFS Write: 1269 SUCCESS
Total MapReduce CPU Time Spent: 6 seconds 90 msec
OK
Time taken: 67.702 seconds
hive> select *from sentiment_rp0477;
OK
125518 B00MZ6BR3Q 2015-08-31 5 3
128540 B00458F7QM 2015-08-31 5 4
433677 B00FGPU7U2 2015-08-31 5 2
1662075 B00XPWXYDK 2015-08-31 5 14
1662075 B00XPWXYDK 2015-08-31 5 14
```

Now, we can see a column that is added beside the star rating i.e. total_score it received. Then in order to do sentiment analysis, I have ran a case statement using conditions if total_score > 0, display positive, total_score < 0 display negative else display neutral. In the below screenshot it is evident of running a query.

```
hive> select customer_id,product_id,review_date,star_rating,total_score,case when total_score > 0 then 'positive' when total_score < 0 then 'Negative' else 'Neutral' en
d as sentiment_label_rp0477 from sentiment_rp0477;
OK
125518 B00MZ6BR3Q 2015-08-31 5 3 positive
128540 B00458F7QM 2015-08-31 5 4 positive
433677 B00FGPU7U2 2015-08-31 5 2 positive
1662075 B00XPWXYDK 2015-08-31 5 14 positive
2749569 B0101EHRSN 2015-08-31 3 -2 Negative
5543658 B008AL15H0 2015-08-31 5 -2 Negative
6762003 B00XPWS1CY 2015-08-31 5 1 positive
11210951 B003JT0L4Y 2015-08-31 5 5 positive
11916403 B00JVY9J1M 2015-08-31 5 3 positive
12191231 B00BMKL5WY 2015-08-31 5 11 positive
12918717 B00KQUNNZ8 2015-08-31 5 17 positive
13328607 B00WJ10PMW 2015-08-31 5 4 positive
13545982 B00NMGEKBY 2015-08-31 3 3 positive
18206299 B00UMSVH04 2015-08-31 4 3 positive
18409006 B00L71H0F4 2015-08-31 2 3 positive
20494593 B009T8BSQY 2015-08-31 1 2 positive
20962528 B00M5AT30G 2015-08-31 4 2 positive
21448002 B00FZX71BI 2015-08-31 5 2 positive
23310293 B00ARPLCGY 2015-08-31 5 5 positive
24769659 B0007JF0PC 2015-08-31 5 6 positive
25402244 1591749352 2015-08-31 4 5 positive
26599182 B00J1LK169W 2015-08-31 3 13 positive
27225859 B00YRA3H4U 2015-08-31 3 5 positive
32071052 B001TCY2D0 2015-08-31 5 3 positive
32866903 B000TFLAZA 2015-08-31 5 6 positive
32910511 B00V5DM3RE 2015-08-31 5 8 positive
38745832 B00UZ0P0FW 2015-08-31 1 0 Neutral
41137196 B00407S11Y 2015-08-31 5 3 positive
41168357 B00CAEEDC0 2015-08-31 5 2 positive
42523709 B004CLZRM4 2015-08-31 1 3 positive
```

In the question it is asked to display the top 5 results for the good reviewed products.


```

cloudera-training-rohith-capspark-student-rev_cdh5.4.3a - VMware Player (Non-commercial use only)
Player
Applications Places System
training@localhost:~
File Edit View Search Terminal Help
32910511 B00V5DM3RE 2015-08-31 5 8
Time taken: 53.124 seconds, Fetched: 5 row(s)
hive> select customer_id,product_id,review date,star rating,total score,case when total_score > 0 then 'positive' when total_score < 0 then 'Negative' else 'Neutral' en
d as sentiment label rp0477 from sentiment rp0477 order by total score desc limit 5;
Query ID = training_20210730172525_43aac765-85c2-4217-93c1-f71d5e6b4352
Total jobs = 1
Launching Job 1 out of 1
Number of reduce tasks determined at compile time: 1
In order to change the average load for a reducer (in bytes):
  set hive.exec.reducers.bytes.per.reducer=<number>
In order to limit the maximum number of reducers:
  set hive.exec.reducers.max=<number>
In order to set a constant number of reducers:
  set mapreduce.job.reduces=<number>
Starting Job = job_1627681217439_0003, Tracking URL = http://localhost:8088/proxy/application_1627681217439_0003/
Kill Command = /usr/lib/hadoop/bin/hadoop job -kill job_1627681217439_0003
Hadoop job information for Stage-1: number of mappers: 1; number of reducers: 1
2021-07-30 17:26:09,366 Stage-1 map = 0%, reduce = 0%
2021-07-30 17:26:21,826 Stage-1 map = 100%, reduce = 0%, Cumulative CPU 3.15 sec
2021-07-30 17:26:35,436 Stage-1 map = 100%, reduce = 100%, Cumulative CPU 5.92 sec
MapReduce Total cumulative CPU time: 5 seconds 920 msec
Ended Job = job_1627681217439_0003
MapReduce Jobs Launched:
Stage-Stage-1: Map: 1 Reduce: 1 Cumulative CPU: 5.92 sec HDFS Read: 9527 HDFS Write: 223 SUCCESS
Total MapReduce CPU Time Spent: 5 seconds 920 msec
OK
12918717 B00KQUNN28 2015-08-31 5 17 positive
1662075 B00XPNXVDK 2015-08-31 5 14 positive
26599182 B00JLKI69W 2015-08-31 3 13 positive
12191231 B00BMKL5WY 2015-08-31 5 11 positive
32910511 B00V5DM3RE 2015-08-31 5 8 positive
Time taken: 46.876 seconds, Fetched: 5 row(s)
hive>

```

In the above screenshot, we can see the results of top 5 good reviews that are received for the amazon products.

3. From the output of 2.c, we can infer that out of total reviews we have got only two negative reviews based on total score. Basically total score represents how negative or positive the total review is about. The drawback of this approach is whatever dictionary we tend to use has a chance of missing words that are present in the reviews. The words that are not present in the dictionary become useless and meaningless in the analysis. In the given dictionary file, we can see that same word is present with different verbs such as disregard, disregarded, disregarding, performance or accuracy might increase when for a single word for all variations instead of multiple words for a single variation. Though we add certain words based on our research and give a proper score to it, it works to certain extent but if the data is huge, we cannot read the data manually and assign a score to the words individually. So the best approach would be to have an individual dictionary type for different industries. For a retail industry like amazon, flipkart, alibaba, there should be certain different type of dictionary that helps to maximize the potential of the sentimental analysis. In addition to this we have got many speech processing techniques for analysis. The text can be converted to speech and processed for sentimental analysis to yield a better result.