



## Hereford Insurance Company

Est. 1982 ♦ Licensed by the NYS Department of Financial Services

36-01 43<sup>rd</sup> Avenue ♦ Long Island City, NY 11101

Tel: (718) 361-1221 ♦ Fax: (718) 361-1652

{System Date <Month , Day, Year>}

{{Claimant Name}}

{Claimant Street Address}

{Claimant City, State, Zip}

Claim No: {Claim Number}

Policy No: {Policy Number}

Insured: {Insured Name}

Insured Operator: {Insured Driver}

Claimant(s): {Claimant}

Date of Accident: {Accident Date}

### To Whom it May Concern,

Hereford Insurance Company is your automobile liability carrier. You were involved in an accident on {Accident Date}. We are conducting an accident investigation and require a statement of the accident.

1. Upon receipt of this letter please contact Simone Luke at extension {Extension Number} to arrange for a statement to be taken. **Please bring along any photos showing vehicle damages, videos or drive cam of the accident as well as the Police Report, if available.** In addition, please bring your Driver's License, TLC License and Vehicle Registration.

**If you have retained legal counsel, please contact Simone Luke to schedule a statement through your attorney.**

*Failure to respond to this letter may jeopardize your coverage for this loss.*

If an interpreter is required, please inform me when scheduling an appointment.

Your immediate attention in this matter is greatly appreciated.

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Very truly yours,

{Adjuster Name}

Hereford Insurance Company

718-361-1221 Ext: {Extension Number}

Cc: {Agent Name}

{Agent Address}

{Agent City, State, Zip}

Should you wish to take this matter up with the New York State Department of Financial Services, you may file with the Department either on its website at <http://www.dfs.ny.gov/consumer/fileacomplaint.htm> or you may write to or visit the Consumer Assistance Unit, Financial Frauds and Consumer Protection Division, New York State Department of Financial Services, at: One State Street, New York, NY 10004; One Commerce Plaza, Albany, NY 12257; 1399 Franklin Avenue, Garden City, NY 11530, or Walter J. Mahoney Office Building, 65 Court Street, Buffalo, NY 14202.