



POLITECNICO
MILANO 1863

POLITECNICO DI MILANO

SOFTWARE ENGINEERING 2 PROJECT

PowerEnJoy

Project Plan Document

Matteo Penco

mat. 875740

Riccardo Pressiani

mat. 874948

Version 1.1 approved

February 7, 2017

Revision History

| Revision | Date | Author(s) | Description |
|----------|----------|-----------|--------------------|
| 0.1 | 18.01.17 | RP | Document created |
| 1.0 | 22.01.17 | RP and MP | Document approved |
| 1.1 | 07.02.17 | MP | Fix Gantt diagrams |

Hours of work

| | |
|--------------------|-----|
| Matteo Penco | 15h |
| Riccardo Pressiani | 15h |

Contents

| | | |
|----------|---|-----------|
| 1 | Introduction | 3 |
| 1.1 | Purpose | 3 |
| 1.2 | Scope | 3 |
| 1.3 | Definitions, acronyms and abbreviations | 4 |
| 1.3.1 | Definitions | 4 |
| 1.3.2 | Acronyms | 4 |
| 1.3.3 | Abbreviations | 5 |
| 1.4 | References | 6 |
| 1.5 | Overview | 6 |
| 2 | Project size, cost and effort estimation | 7 |
| 2.1 | Size estimation: Function Points | 7 |
| 2.1.1 | Internal Logic Files | 8 |
| 2.1.2 | External Logic Files | 8 |
| 2.1.3 | External Inputs | 9 |
| 2.1.4 | External Inquiries | 10 |
| 2.1.5 | External Outputs | 10 |
| 2.1.6 | Overall Estimation | 11 |
| 2.2 | Cost and effort estimation: COCOMO II | 12 |
| 2.2.1 | Scale Drivers | 12 |
| 2.2.2 | Cost Drivers | 16 |
| 2.2.3 | Effort Equation | 25 |
| 2.2.4 | Schedule Estimation | 25 |
| 3 | Tasks | 26 |
| 4 | Resource Allocation | 29 |
| 5 | Risk Management | 32 |
| | List of Figures | 34 |
| | List of Tables | 34 |
| | Bibliography | 36 |

Chapter 1

Introduction

1.1 Purpose

The Project Plan Document provides an high detailed description of the PowerEnJoy project planning. First of all, an estimation of the effort related to the project development will be provided. Then, a description of the tasks and the resource allocation will be given. Finally a risk analysis will be conduct.

The intended readers of this document are all the project stakeholders, that also include the QA and development team. It is important that the information contained in this document are fully understood in order to deliver to product on time. Moreover, this document can be useful even for the local governments and all those entities that could be interested to sponsor the project.

1.2 Scope

PowerEnJoy is inteded to be a management system for a car-sharing system that exclusively employs electrical powered cars. The system allows users to find all the available cars near a given location which can be their current position or a specific address typed in. The user can book one of the cars available for a limited amount of time. Once the booked car is reached by the user, it can be unlocked from one of the smart devices of the user. After entering a PIN, decided by the user during the registration phase, on the onboard computer, the engine can be started and the rental begins. The cost of the service is calculated on the total duration of the rental multiplied by a fixed rate per minute. The user is continuously informed about the cost of the ongoing rental by the onboard computer. The user can end the rental by parking the car and stopping the engine.

The PowerEnJoy platform is intended to be available on the major mobile devices, such as smartphones and tablets running iOS [1] or Android [2].

1.3 Definitions, acronyms and abbreviations

1.3.1 Definitions

Onboard computer An onboard computer is intended to be the embedded device integrated in the car system that provide two main functions: on one hand it shows the user basic information about the ongoing rental, on the other hand it is in charge of all the communications related to the state of the car between the car and the PowerEnJoy management system.

Safe area A safe area is an area, within predefined edges, in which the users are allowed to park the rented cars. The users is not allowed to park, and therefore end a rental, if he/she is not inside a safe area.

Component Basing on the definition given in UML 2, a component is considered an autonomous, encapsulated unit within a system or subsystem that provides one or more interfaces. The component diagram of the system is provided in the Design Document.

1.3.2 Acronyms

AVC Average Variable Cost

COCOMO COConstructive COst MOdel

DD Design Document

EI External Input

EM Effort Multiplier

ELF External Logic File

EO External Output

EQ External Inquiry

FP Function Point

ILF Internal Logic File

KSLOC Kilo-Source Lines Of Code

PM Person-Months

QA Quality Assurance

RASD Requirements Analysis and Specification Document

SLOC Source Lines Of Code

SW-CMM Software Capability Maturity Model

UFP Unadjusted Function Point

1.3.3 Abbreviations

| | |
|-------------|---|
| PREC | Precedentedness |
| FLEX | Development Flexibility |
| RESL | Architecture / Risk Resolution |
| TEAM | Team Cohesion |
| PMAT | Process Maturity |
| RELY | Required Software Reliability |
| DATA | Database Size |
| CPLX | Product Complexity |
| RUSE | Required Reusability |
| DOCU | Documentation match to life-cycle needs |
| TIME | Execution Time Constraint |
| STOR | Storage Constraint |
| PVOL | Platform Volatility |
| ACAP | Analyst Capability |
| PCAP | Programmer Capability |
| APEX | Application Experience |
| PLEX | Platform Experience |
| LTEX | Language and Tool Experience |
| PCON | Personnel Continuity |
| TOOL | Usage of Software Tools |
| SITE | Multisite Development |
| SCED | Required Development Schedule |
| 24/7 | 24 hours per day, 7 days per week. |

1.4 References

- Assignments document for the first semester project of the Software Engineering 2 course held at Politecnico di Milano by Mottola Luca and Di Nitto Elisabetta [3].
- PowerEnjoy - Requirement Analysis and Specification Document [4].
- PowerEnjoy - Design Document [5].
- PowerEnjoy - Integration Test Plan Document [6].

1.5 Overview

In this Chapter a first introduction of this Project Plan Document has been provided. In the following Chapters several aspects related to the PowerEnjoy project planning will be discussed.

In Chapter 2, an estimation of the expected size, cost and required effort of the project development will be provided. The Function Points approach will be exploited for the size estimation, while COCOMO II will be the approach used for the cost and effort estimation.

In Chapter 3, we are going to provide, thanks to a Gantt chart, a high-level project schedule, defining all main tasks necessary for developing the project.

In Chapter 4, we are going to provide, thanks to a Gantt chart, a general overview of how resources (in this case the two members of the team) have been assigned to various tasks of the project.

In Chapter 5, an analysis of the risk prevention and management will be provided. The risks identified and related to planning, technical and business issues and the possible strategies to overcome them will be discussed

Chapter 2

Project size, cost and effort estimation

This chapter provides an estimation of the expected size, cost and required effort of the PowerEnJoy project.

The size estimation will be based on the Function Points approach. This approach estimates the size of a software project starting from the functionalities that it has to offer. It is important to state that only the business logic has been taken into account, while the user applications have not been included in the estimation.

The cost and effort estimation will be based on the COCOMO II approach, starting from the SLOC value obtained from the size estimation.

2.1 Size estimation: Function Points

The Function Points approach estimates the size of a software project starting from the functionalities that it has to offer. Several real projects have been analyzed to determine the number of FPs associated with a set of Function Types and the related estimated complexity. The values are provided by the table below:

Table 2.1: UFP Complexity Weights

| <i>Function type</i> | Complexity Weight | | |
|----------------------|-------------------|----------------|-------------|
| | <i>Low</i> | <i>Average</i> | <i>High</i> |
| Internal Logic Files | 7 | 10 | 15 |
| External Logic Files | 5 | 7 | 10 |
| External Inputs | 3 | 4 | 6 |
| External Inquiries | 3 | 4 | 6 |
| External Outputs | 4 | 5 | 7 |

2.1.1 Internal Logic Files

ILFs are groups of homogeneous data or control information that are stored within the application. In the following paragraphs, a brief discussion about the PowerEnJoy ILFs will be provided.

First of all, the users data need to be stored in the system. A User entity in the database stores personal details (name, surname and tax code), the driver licence identification number, login data and payment information. All these items are stored as strings.

For what concerns the Car status entities, the items that need to be stored are the identification number, the status of the car (Available, Unavailable, Reserved and In Use) and the position as a structure that includes the latitude and longitude values.

The same structure used to store the position of the cars is used in the Safe Area entities. This information allows the system to compare the position of a car, when a rent has just ended, with the ones that represent the safe areas. Moreover, a boolean value indicates the possibility or not to plug the cars with the power grid in a specific safe area.

The last entities that need to be stored are the ones related to the bookings and rentals. The former stores the starting time of the booking and if that booking has expired or not. Moreover, it has a reference to the user that started the booking and the car that has been booked. The latter, instead, stores the rental duration and, at the end of the rental, the amount due by the driver is included.

The previous considerations and the UFP Complexity Weights provided in the Table 2.1 has led to the following ILFs Function Points estimation:

Table 2.2: ILFs Function Points

| ILF | Complexity | FPS |
|------------|------------|-----|
| User data | Low | 7 |
| Car status | Low | 7 |
| Safe areas | Low | 7 |
| Booking | Average | 10 |
| Rental | Average | 10 |
| Total | | 41 |

2.1.2 External Logic Files

ELFs are groups of homogeneous data used by the application to be developed but retrieved and created by external applications.

PowerEnJoy needs to exchange messages with the following services:

- **Recovery service** The Recovery Service is required in order to advise an external company when a car requires attention because a non expected event has happened.

- **Notification service** The Notification Service is required in order to notify the user via the PowerEnJoy app or the onboard computer integrated in the cars of events not triggered directly by the user (e.g. the expiration of a booking).
- **Payment service** The Payment Service is required in order to charge the user with the due amount related to the PowerEnJoy services.

The communications between PowerEnJoy and external application are executed through RESTful APIs and since simple strings needs to be transmitted it is expected that the data structure will be in JSON format.

The previous considerations and the UFP Complexity Weights provided in the Table 2.1 has led to the following ELF's Function Points estimation:

Table 2.3: ELF's Function Points

| ELF | Complexity | Fps |
|----------------------|------------|-----|
| Recovery request | Low | 5 |
| Notification message | Low | 5 |
| Payment request | Low | 5 |
| Total | | 15 |

2.1.3 External Inputs

EIs are all the operations offered by the application that elaborate data coming from the external environment. These operations can be triggered by the users from both the PowerEnJoy application and the onboard computer.

Based on the estimated complexity of the EIs and the UFP Complexity Weights provided in the Table 2.1, the following table provides the Function Points estimation:

Table 2.4: EIs Function Points

| EI | Complexity | Fps |
|-------------------|------------|-----|
| User registration | Average | 4 |
| Login/Logout | Low | 2*3 |
| Book a car | Average | 4 |
| Delete booking | Low | 3 |
| Unlock car doors | Average | 4 |
| Begin rental | High | 6 |
| End rental | High | 6 |
| Total | | 33 |

If the reader wants to examine in depth the functionalities mentioned in the table above, more details can be found in the RASD [4] and DD [5].

2.1.4 External Inquiries

EQs are all the operations offered by the application that involves input and output data. This means that this kind of operations are triggered by the users and a response with the data required is provided through the PowerEnJoy application or the onboard computers.

Based on the estimated complexity of the EQs and the UFP Complexity Weights provided in the Table 2.1, the following table provides the Function Points estimation:

Table 2.5: EQs Function Points

| EQ | Complexity | FPs |
|-----------------------|------------|-----|
| Find cars | Low | 3 |
| Get details about car | Low | 3 |
| Total | | 6 |

If the reader wants to examine in depth the functionalities mentioned in the table above, more details can be found in the RASD [4] and DD [5].

2.1.5 External Outputs

EOs are all the operations offered by the application that generates data for the external environments. These operations are triggered by the PowerEnJoy backend system and sent to the users via the PowerEnJoy application and or the onboard computers.

Based on the estimated complexity of the EOs and the UFP Complexity Weights provided in the Table 2.1, the following table provides the Function Points estimation:

Table 2.6: EOs Function Points

| EO | Complexity | FPs |
|-------------------------------|------------|-----|
| Elapsed booking notification | Low | 4 |
| Unlock car doors notification | Low | 4 |
| Ended rental notification | Low | 4 |
| Get info about ongoing rental | High | 7 |
| Total | | 19 |

If the reader wants to examine in depth the functionalities mentioned in the table above, more details can be found in the RASD [4] and DD [5].

2.1.6 Overall Estimation

The following table provides the overall estimation of all the Function Types discussed above:

Table 2.7: Function Points overall estimation

| Function Type | Value |
|----------------------|-------|
| Internal Logic Files | 41 |
| External Logic Files | 15 |
| External Inputs | 33 |
| External Inquiries | 6 |
| External Outputs | 19 |
| Total | 114 |

Below, the expected SLOC, calculated using the formulas provided by the Function Points method, is provided. The value has been calculated considering Java as the development language for the business logic part of the PowerEnJoy system (see Section 2.4 of DD [5] for more details).

$$SLOC = AVC * number\ of\ function\ points$$

Given the Java AVC values provided by QSM [7], the estimated SLOC lower bound is:

$$SLOC = 14 * 114 = 1596$$

While the upper bound is estimated to be:

$$SLOC = 134 * 114 = 15276$$

In the following section the SLOC value that will be considered is the one calculated using the AVC average value:

$$SLOC = 53 * 114 = 6042$$

2.2 Cost and effort estimation: COCOMO II

In this section we're going to use COCOMO II approach to estimate the cost and effort needed for developing PowerEnJoy system.

2.2.1 Scale Drivers

For estimating scale drivers values we refer to the official COCOMO II table:

Table 2.8: Scale Drivers values for COCOMO II Model

| Scale Factors | Very Low | Low | Nominal | High | Very High | Extra High |
|-------------------------|---|---|--|---|--|------------------------------------|
| PREC SF _j | thoroughly unprece- dented 6.20 | largely unprece- dented 4.96 | somewhat unprece- dented 3.72 | generally familiar 2.48 | largely fa- miliar 1.24 | thoroughly familiar 0.00 |
| FLEX SF _j | rigorous 5.07 | occasional relax- ation 4.05 | some relax- ation 3.04 | general conformity 2.03 | some con- formity 1.01 | general goals 0.00 |
| RESL SF _j | little (20%) 7.07 | some (40%) 5.65 | often (60%) 4.24 | generally (75%) 2.83 | mostly (90%) 1.41 | full (100%) 0.00 |
| TEAM SF _j | very diffi- cult inter- actions 5.48 | some diffi- cult inter- actions 4.38 | basically coop- erative interac- tions 3.29 | largely co- operative 2.19 | highly co- operative 1.10 | seamless interac- tions 0.00 |
| PMAT SF _j | SW-CMM Level 1 Lower 7.80 | SW-CMM Level 1 Upper 6.24 | SW-CMM Level 2 4.68 | SW- CMM Level 3 3.12 | SW-CMM Level 4 1.56 | SW-CMM Level 5 0.00 |

Here a brief description of scale drivers considered above:

- Precedentedness - It reflects the previous experience of the team with the development of similar projects.

Table 2.9: PREC Rating Levels

| Feature | Very Low | Nominal / High | Extra High |
|--|------------------|---------------------|------------|
| Organizational understanding of product objectives | General | Considerable | Thorough |
| Experience in working with related software systems | Moderate | Considerable | Extensive |
| Concurrent development of associated new hardware and operational procedures | Extensive | Moderate | Some |
| Need for innovative data processing architectures, algorithms | Considerable | Some | Minimal |

- Development Flexibility - It reflects the degree of flexibility in the development process with respect to specific constraints, requirements and external specifications.

Table 2.10: FLEX Rating Levels

| Feature | Very Low | Nominal / High | Extra High |
|---|-------------|---------------------|------------|
| Need for software conformance with pre-established requirements | Full | Considerable | Basic |
| Need for software conformance with external interface specifications | Full | Considerable | Basic |
| Combination of inflexibilities above with premium on early completion | High | Medium | Low |

- Risk Resolution - It reflects the level of analysis with respect to the risk management plan and the definition of budget and schedule.

Table 2.11: RESL Rating Levels

| Characteristic | Very Low | Low | Nominal | High | Very High | Extra High |
|---|------------------|------------------|-------------------------|------------------|---------------------|---------------------|
| Risk Management Plan identifies all critical risk items, establishes milestones for resolving them by PDR or LCA. | None | Little | Some | Generally | Mostly | Fully |
| Schedule, budget, and internal milestones through PDR or LCA compatible with Risk Management Plan. | None | Little | Some | Generally | Mostly | Fully |
| Percent of development schedule devoted to establishing architecture, given general product objectives. | 5 | 10 | 17 | 25 | 33 | 40 |
| Percent of required top software architects available to project. | 20 | 40 | 60 | 80 | 100 | 120 |
| Tool support available for resolving risk items, developing and verifying architectural specs. | None | Little | Some | Good | Strong | Full |
| Level of uncertainty in key architecture drivers: mission, user interface, COTS, hardware, technology, performance. | Extreme | Significant | Considerable | Some | Little | Very Little |
| Number and criticality of risk items. | > 10 Critical | 5-10 Critical | 2-4 Critical | 1 Critical | > 5 Non Critical | < 5 Non Critical |

- Team Cohesion - It reflects the level of coordination and synchronization of project's stakeholders: users, customers, developers, maintainers, interfaces, others.

Table 2.12: TEAM Rating Levels

| Characteristic | Very Low | Low | Nominal | High | Very High | Extra High |
|--|----------|--------|---------|--------------|---------------|------------------|
| Consistency of stakeholder objectives and cultures | Little | Some | Basic | Considerable | Strong | Full |
| Ability, willingness of stakeholders to accommodate other stakeholders' objectives | Little | Some | Basic | Considerable | Strong | Full |
| Experience of stakeholders in operating as a team | None | Little | Little | Basic | Considerable | Extensive |
| Stakeholder team-building to achieve shared vision and commitments | None | Little | Little | Basic | Considerable | Extensive |

- Process Maturity - It reflects the level of maturity of the software organization.

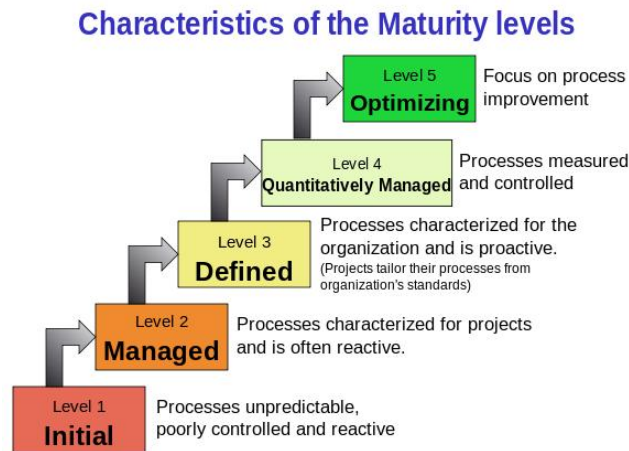


Figure 2.1: The picture above shows levels of process maturity defined by SW-CMM.

Here the result of scale drivers' evaluation:

Table 2.13: Scale Drivers overall estimation

| Scale Driver | Factor | Value |
|--------------------------------|-----------|-------|
| Precedentedness (PREC) | Low | 4.96 |
| Development flexibility (FLEX) | Low | 4.05 |
| Risk resolution (RESL) | Very high | 1.41 |
| Team cohesion (TEAM) | Very high | 1.10 |
| Process maturity (PMAT) | Level 3 | 3.12 |
| Total | | 14.64 |

2.2.2 Cost Drivers

Required Software Reliability

This is the measure of the extent to which the software must perform its intended function over a period of time. Supposing that electric car sharing will be largely used in the near future and the system will have great success, a potential malfunctioning could lead to high financial losses.

Table 2.14: RELY values

| RELY Cost Drivers | | | | | | |
|-------------------------|--------------------------------|-----------------------------------|--|--------------------------|-------------------------|------------|
| RELY De- scriptors | slightly incon- vinience | easily re- coverable losses | moderate recov- erable losses | high finan- cial loss | risk to hu- man life | |
| Rating level | Very Low | Low | Nominal | High | Very High | Extra High |
| Effort mul- tipliers | 0.82 | 0.92 | 1.00 | 1.10 | 1.26 | n/a |

Database Size

This cost driver attempts to capture the effect large test data requirements have on product development. The rating is determined by calculating D/P, the ratio of bytes in the testing database to SLOC in the program. The reason the size of the database is important to consider is because of the effort required to generate the test data that will be used to exercise the program. In the case of PowerEnJoy a 5 Mb testing database has been estimated and for this reason:

$$\frac{D}{P} = 5 * 10^6 / 6042 = 828$$

Table 2.15: DATA values

| DATA Cost Drivers | | | | | | |
|-------------------------|----------|--------------------|--------------------------|----------------------------|----------------------|------------|
| DATA De- scriptors | | $\frac{D}{P} < 10$ | $10 < \frac{D}{P} < 100$ | $100 < \frac{D}{P} < 1000$ | $\frac{D}{P} > 1000$ | |
| Rating level | Very Low | Low | Nominal | High | Very High | Extra High |
| Effort mul- tipliers | n/a | 0.90 | 1.00 | 1.14 | 1.28 | n/a |

Product Complexity

According to COCOMO II rating scale, the complexity of development of the system is considered high.

Table 2.16: CPLX values

| CPLX Cost Drivers | | | | | | |
|-------------------------|----------|------|---------|-------------|-----------|------------|
| Rating level | Very Low | Low | Nominal | High | Very High | Extra High |
| Effort mul- tipliers | 0.73 | 0.87 | 1.00 | 1.17 | 1.34 | 1.74 |

Required Reusability

This cost driver accounts for the additional effort needed to construct components intended for reuse on current or future projects. “Across program” could apply to reuse across multiple financial applications projects for a single organization: for example some system’s components could be reused for other “sharing-systems”.

Table 2.17: RUSE values

| RUSE Cost Drivers | | | | | | |
|-------------------------|----------|------|----------------|---------------------|------------------------|-------------------------------------|
| RUSE De- scriptors | | None | Across project | Across pro- gram | Across product line | Across multiple product lines |
| Rating level | Very Low | Low | Nominal | High | Very High | Extra High |
| Effort mul- tipliers | n/a | 0.95 | 1.00 | 1.07 | 1.15 | 1.24 |

Documentation match to life-cycle needs

The rating scale for the DOCU cost driver is evaluated in terms of the suitability of the project's documentation to its life-cycle needs.

Table 2.18: DOCU values

| DOCU Cost Drivers | | | | | | |
|--------------------|---------------------------------|---------------------------------|---------------------------------|--------------------------------|-------------------------------------|------------|
| DOCU Descriptors | Many life-cycle needs uncovered | Some life-cycle needs uncovered | Right-sized to life-cycle needs | Excessive for life-cycle needs | Very excessive for life-cycle needs | |
| Rating level | Very Low | Low | Nominal | High | Very High | Extra High |
| Effort multipliers | 0.81 | 0.91 | 1.00 | 1.11 | 1.23 | n/a |

Execution Time Constraint

This is a measure of the execution time constraint imposed upon a software system. The rating is expressed in terms of the percentage of available execution time expected to be used by the system or subsystem consuming the execution time resource.

Table 2.19: TIME values

| TIME Cost Drivers | | | | | | |
|--------------------|----------|-----|---|-------------------------------------|-------------------------------------|-------------------------------------|
| TIME Descriptors | | | $\leq 50\%$ use of available execution time | 70% use of available execution time | 85% use of available execution time | 95% use of available execution time |
| Rating level | Very Low | Low | Nominal | High | Very High | Extra High |
| Effort multipliers | n/a | n/a | 1.00 | 1.11 | 1.29 | 1.63 |

Storage Constraint

This rating represents the degree of main storage constraint imposed on a software system or subsystem.

Table 2.20: STOR values

| STOR Cost Drivers | | | | | | |
|--------------------|----------|-----|--------------------------------------|------------------------------|------------------------------|------------------------------|
| STOR Descriptors | | | $\leq 50\%$ use of available storage | 70% use of available storage | 85% use of available storage | 95% use of available storage |
| Rating level | Very Low | Low | Nominal | High | Very High | Extra High |
| Effort multipliers | n/a | n/a | 1.00 | 1.05 | 1.17 | 1.46 |

Platform Volatility

“Platform” is used here to mean the complex of hardware and software the software product calls on to perform its tasks; the platform includes any compilers or assemblers supporting the development of the software system. We estimate that a major release of the software will be needed about every 12 months.

Table 2.21: PVOL values

| PVOL Cost Drivers | | | | | | |
|--------------------|----------|---|-------------------------|------------------------|---------------------------|------------|
| PVOL Descriptors | | Major change every 12 mo., minor change every 1 mo. | Major: 6mo; minor: 2wk. | Major: 2mo, minor: 1wk | Major: 2wk; minor: 2 days | |
| Rating level | Very Low | Low | Nominal | High | Very High | Extra High |
| Effort multipliers | n/a | 0.87 | 1.00 | 1.15 | 1.30 | n/a |

Analyst Capability

Analysts are personnel who work on requirements, high-level design and detailed design. The major attributes that should be considered in this rating are analysis and design ability, efficiency and thoroughness, and the ability to communicate and cooperate.

Table 2.22: ACAP values

| ACAP Cost Drivers | | | | | | |
|--------------------|-----------------|-----------------|-----------------|-----------------|-----------------|------------|
| ACAP Descriptors | 15th percentile | 35th percentile | 55th percentile | 75th percentile | 90th percentile | |
| Rating level | Very Low | Low | Nominal | High | Very High | Extra High |
| Effort multipliers | 1.42 | 1.19 | 1.00 | 0.85 | 0.71 | n/a |

Programmer Capability

Evaluation for this cost driver should be based on the capability of the programmers as a team rather than as individuals. Major factors which should be considered in the rating are ability, efficiency and thoroughness, and the ability to communicate and cooperate.

Table 2.23: PCAP values

| PCAP Cost Drivers | | | | | | |
|--------------------|-----------------|-----------------|-----------------|-----------------|-----------------|------------|
| PCAP Descriptors | 15th percentile | 35th percentile | 55th percentile | 75th percentile | 90th percentile | |
| Rating level | Very Low | Low | Nominal | High | Very High | Extra High |
| Effort multipliers | 1.34 | 1.15 | 1.00 | 0.88 | 0.76 | n/a |

Application Experience

The rating for this cost driver is dependent on the level of applications experience of the project team developing the software system or subsystem. The ratings are defined in terms of the project team's equivalent level of experience with this type of application.

Table 2.24: APEX values

| APEX Cost Drivers | | | | | | |
|-------------------------|--------------------|----------|---------|---------|-----------|------------|
| APEX De- scriptors | \leq 2 months | 6 months | 1 year | 3 years | 6 years | |
| Rating level | Very Low | Low | Nominal | High | Very High | Extra High |
| Effort mul- tipliers | 1.22 | 1.10 | 1.00 | 0.88 | 0.81 | n/a |

Platform Experience

The Post-Architecture model broadens the productivity influence of platform experience by recognizing the importance of understanding the use of more powerful platforms, including more graphic user interface, database, networking, and distributed middleware capabilities.

Table 2.25: PLEX values

| PLEX Cost Drivers | | | | | | |
|-------------------------|--------------------|-------------|---------|---------|-----------|------------|
| PLEX De- scriptors | \leq 2 months | 6 months | 1 year | 3 years | 6 years | |
| Rating level | Very Low | Low | Nominal | High | Very High | Extra High |
| Effort mul- tipliers | 1.19 | 1.09 | 1.00 | 0.91 | 0.85 | n/a |

Language and Tool Experience

This is a measure of the level of programming language and software tool experience of the project team developing the software system or subsystem. In addition to experience in the project's programming language, experience on the project's supporting tool set also affects development effort.

Table 2.26: LTEX values

| LTEX Cost Drivers | | | | | | |
|-------------------------|--------------------|----------|----------------|---------|-----------|------------|
| LTEX De- scriptors | \leq 2 months | 6 months | 1 year | 3 years | 6 years | |
| Rating level | Very Low | Low | Nominal | High | Very High | Extra High |
| Effort mul- tipliers | 1.20 | 1.09 | 1.00 | 0.91 | 0.84 | n/a |

Personnel Continuity

The rating scale for PCON is in terms of the project's annual personnel turnover: team members have been the same since the begin until the end of development.

Table 2.27: PCON values

| PCON Cost Drivers | | | | | | |
|-------------------------|------------|------------|------------|-----------|----------------------|------------|
| PCON De- scriptors | 48% / year | 24% / year | 12% / year | 6% / year | 3% / year | |
| Rating level | Very Low | Low | Nominal | High | Very High | Extra High |
| Effort mul- tipliers | 1.29 | 1.12 | 1.00 | 0.90 | 0.81 | n/a |

Usage of Software Tools

The tool rating ranges from simple edit and code, very low, to integrated life-cycle management tools, very high.

Table 2.28: TOOL values

| TOOL Cost Drivers | | | | | | |
|-------------------------|----------------------|---|---|---|---|------------|
| TOOL De- scriptors | edit, code, debug | simple, frontend, backend CASE, little inte- gration | basic life- cycle tools, moderately integrated | strong, mature life-cycle tools, mod- erately integrated | strong, mature, proactive life-cycle tools, well integrated with pro- cesses, methods, reuse | |
| Rating level | Very Low | Low | Nominal | High | Very High | Extra High |
| Effort mul- tipliers | 1.17 | 1.09 | 1.00 | 0.90 | 0.78 | n/a |

Multisite Development

Determining its cost driver rating involves the assessment and judgement-based averaging of two factors: site collocation (from fully collocated to international distribution) and communication support (from surface mail and some phone access to full interactive multimedia).

Table 2.29: SITE values

| SITE Cost Drivers | | | | | | |
|---------------------------------|------------------|------------------------------|-----------------------------|-----------------------------------|---|------------------------|
| SITE Collocation Descriptors | International | Multi-city and multi-company | Multi-city or multi-company | Same city or metro area | Same building or complex | Fully collocated |
| SITE Communications Descriptors | Some phone, mail | Individual phone, fax | Narrow band email | Wideband electronic communication | Wideband elect. comm., occasional video conf. | Interactive multimedia |
| Rating level | Very Low | Low | Nominal | High | Very High | Extra High |
| Effort multipliers | 1.22 | 1.09 | 1.00 | 0.93 | 0.86 | 0.80 |

Required Development Schedule

This rating measures the schedule constraint imposed on the project team developing the software. The ratings are defined in terms of the percentage of schedule stretch-out or acceleration with respect to a nominal schedule for a project requiring a given amount of effort. Accelerated schedules tend to produce more effort in the earlier phases to eliminate risks and refine the architecture, more effort in the later phases to accomplish more testing and documentation in parallel.

Table 2.30: SCED values

| SCED Cost Drivers | | | | | | |
|--------------------|----------------|----------------|-----------------|-----------------|-----------------|------------|
| SCED Descriptors | 75% of nominal | 85% of nominal | 100% of nominal | 130% of nominal | 160% of nominal | |
| Rating level | Very Low | Low | Nominal | High | Very High | Extra High |
| Effort multipliers | 1.43 | 1.14 | 1.00 | 1.00 | 1.00 | n/a |

Cost Driver overall estimation

Here the result of cost drivers' evaluation:

Table 2.31: Cost Drivers overall estimation

| Cost Driver | Factor | Value |
|--|-----------|--------|
| Required Software Reliability (RELY) | High | 1.10 |
| Database size (DATA) | High | 1.14 |
| Product complexity (CPLX) | High | 1.17 |
| Required Reusability (RUSE) | High | 1.07 |
| Documentation match to life-cycle needs (DOCU) | Nominal | 1.00 |
| Execution Time Constraint (TIME) | High | 1.11 |
| Main storage constraint (STOR) | Nominal | 1.00 |
| Platform volatility (PVOL) | Low | 0.87 |
| Analyst capability (ACAP) | High | 0.85 |
| Programmer capability (PCAP) | Nominal | 1.00 |
| Application Experience (APEX) | Very low | 1.22 |
| Platform Experience (PLEX) | Low | 1.09 |
| Language and Tool Experience (LTEX) | Nominal | 1.00 |
| Personnel continuity (PCON) | Very high | 0.81 |
| Usage of Software Tools (TOOL) | High | 0.90 |
| Multisite development (SITE) | High | 0.93 |
| Required development schedule (SCED) | Nominal | 1.00 |
| Total (EAF) | | 1.1618 |

2.2.3 Effort Equation

COCOMO II provides the following equation to estimate the effort required measured in Person-Months (PM):

$$Effort = A * EAF * KSLOC^E$$

Where:

- A is a constant that approximates the productivity in PM / KSLOC
- EAF is the product of all the effort multipliers derived from the Cost Drivers
- E is an aggregation of the five Scale Factors obtained with the following equation:

$$E = B + 0.01 * \sum_{j=1}^5 SF_j$$

where $B = 0.91$.

Given that,

$$A = 2.94$$

$$E = B + 0.01 * 14.64 = 1.0564$$

$$EAF = \prod_{i=1}^{15} EM_i = 1.1618$$

the *Effort* can be calculated as:

$$Effort = 2.94 * 1.1618 * 6.042^{1.0564} = 22.8411PM \simeq 23PM$$

2.2.4 Schedule Estimation

COCOMO II provides also an equation to estimate the project duration given the parameter previously calculated:

$$Duration = 3.67 * Effort^F$$

where F is equal to:

$$F = 0.28 + 0.2 * (E - B)$$

Given that,

$$F = 0.28 + 0.2 * (1.0564 - 0.91) = 0.3093$$

$$Effort = 22.8411PM$$

the *Duration* can be calculated as:

$$Duration = 3.67 * 22.8411^{0.3093} = 9.66 \text{ months}$$

Chapter 3

Tasks

In this chapter we are going to provide, thanks to a Gantt chart, a high-level project schedule, defining all main tasks necessary for developing the project. Even if in reality we worked only on RASD, DD, ITPD and PPD, because of the didactic purpose of the project, we decided to provide also the time necessary for developing, testing and finally deploying the system, also using results obtained with COCOMO II analysis.

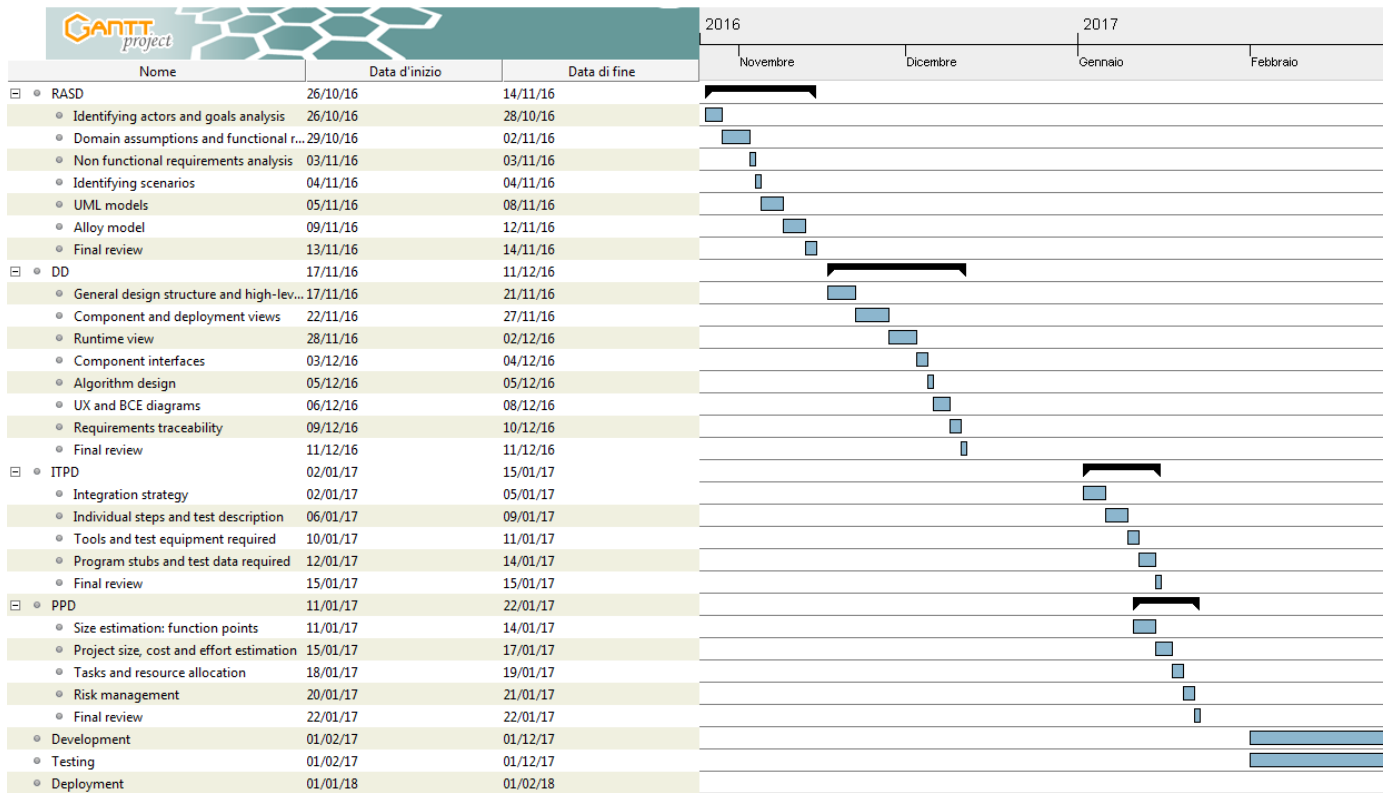


Figure 3.1: The picture above shows the first section of Gantt chart representing main tasks of the project.

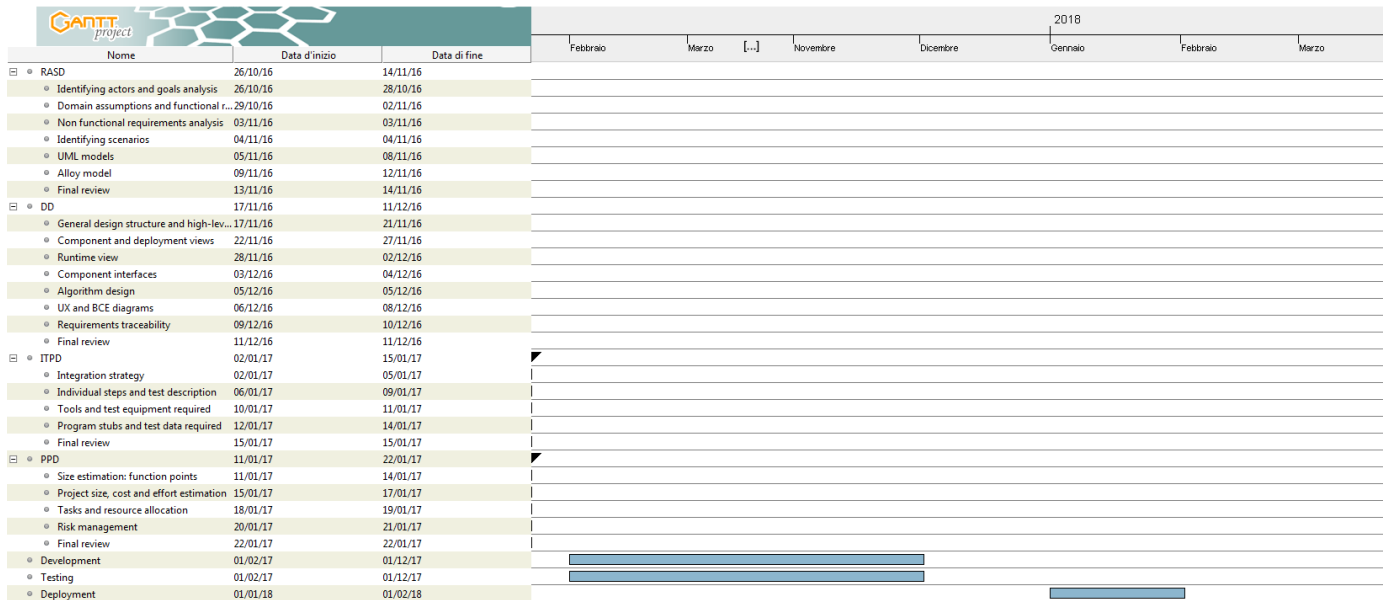


Figure 3.2: The picture above shows the second section of Gantt chart representing main tasks of the project.

Chapter 4

Resource Allocation

In this chapter we are going to provide, thanks to a Gantt chart, a general overview of how resources (in this case the two members of the team) have been assigned to various tasks of the project. For the same reasons explained in chapter 3, we provide the assignment of resources also to development, testing and deployment activities.

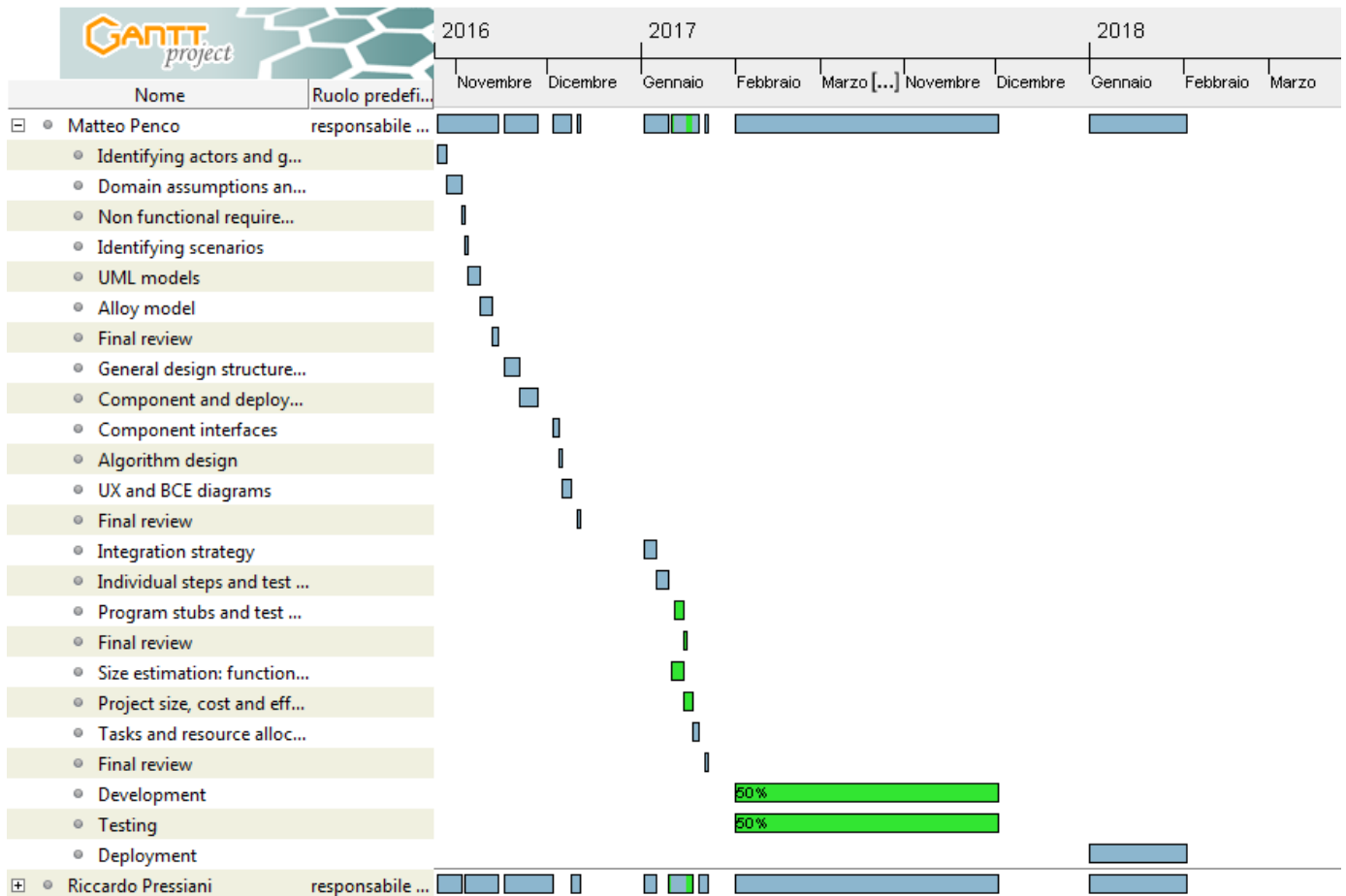


Figure 4.1: The picture above shows the first section of Gantt chart representing resources assigned to various tasks of the project.

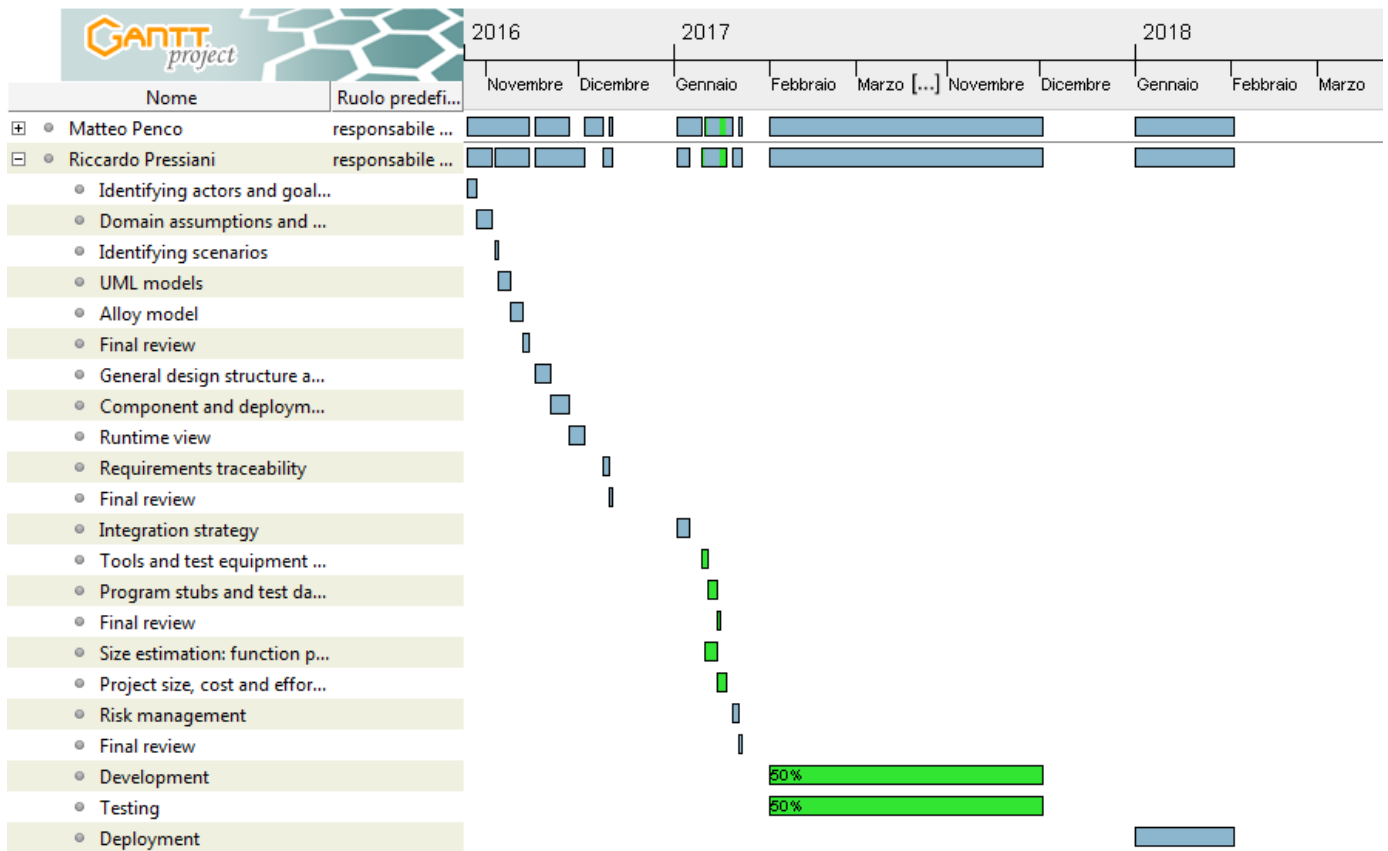


Figure 4.2: The picture above shows the second section of Gantt chart representing resources assigned to various tasks of the project.

Chapter 5

Risk Management

In this Chapter, all the known risks related to planning, technical and business issues will be discussed. Along with the risks identified, a possible strategy to overcome them and to reduce the probability will be provided.

First of all, the most important risk that has been identified is the one related to the possible competition with other car sharing companies. Since at this time there are several companies that operates in the same cities where PowerEnJoy is expected to be deployed, it is important to evaluate all the possible scenarios related to this risk. The strategy to overcome this issue needs to be discussed with the marketing team. Well-planned marketing campaigns, interesting prices and services with respect to other companies and simple processes to learn how to use the service can be good strategies to adopt.

Usually, projects that involves a service for the citizens are sponsored by local governments. It is fundamental to organize meeting with the local authorities in order to make them understand the importance and the benefits that PowerEnJoy would bring to the local communities. It is important to collect guarantees from the local governments about the expected economic investment in PowerEnJoy in order to deliver a complete and well designed product and to avoid wrong budget planning.

Another risk is the one related to the requirements volatility. A thorough requirement elicitation phase is fundamental to collect all the projects specifications before taking any decision about the design or the implementation. PowerEnJoy is an application that can be expanded and integrated with multiple features. For this reason, it is important to come to an agreement with all the stakeholders before any development activities start.

Since PowerEnJoy relies on multiple external service, the malfunction, the modification or the closure of one of those would be a serious issue to deal with. The three main external services integrated in PowerEnJoy are the notification, payments and recovery service. Every services mentioned is fundamental for the correct functioning of the application. For this reason, a thorough investigation must be done in order to select the most reliable and known companies in each of those sectors.

Although the overall process to take advantage of the PowerEnJoy services is intrinsically quite simple, the QA team must assure that the users will be able to easily learn how to use PowerEnJoy. If the users will face difficulties while approaching the app the first time, the effect could be catastrophic. The strategies that can be exploited to overcome this kind of risk are tests focused on the users, such as A/B and beta testing of the mobile and web application along with the interfaces of the onboard computers.

PowerEnJoy must guarantee a 24/7 service. The possible downtimes that could happen if the infrastructure supporting PowerEnJoy would not be available represent a critical risk for the whole system. Important economic losses are expected if long downtimes happen. The strategy that can be applied is to make a thorough analysis of all the possible cloud providers in order to select the most suitable one for the system to be developed and deployed.

Finally, the personnel turnover is a chance that must be considered. Serious delays of the system delivery must be expected if new developers join the project in the middle of the development process. As an example, a certain amount of time must be estimate to let the new employees learn the technologies that are used and how the already developed component works. To overcome this risk the personnel selection phase must be conduct with the right attention and the code base must be fully and high detailed documented.

List of Figures

| | | |
|-----|---|----|
| 2.1 | CMM Levels | 15 |
| 3.1 | Tasks 1 | 27 |
| 3.2 | Tasks 2 | 28 |
| 4.1 | Resource Allocation - Matteo Penco | 30 |
| 4.2 | Resources Allocation - Riccardo Pressiani | 31 |

List of Tables

| | | |
|------|--|----|
| 2.1 | UFP Complexity Weights | 7 |
| 2.2 | ILFs Function Points | 8 |
| 2.3 | ELFs Function Points | 9 |
| 2.4 | EIs Function Points | 9 |
| 2.5 | EQs Function Points | 10 |
| 2.6 | EOs Function Points | 10 |
| 2.7 | Function Points overall estimation | 11 |
| 2.8 | Scale Drivers values | 12 |
| 2.9 | PREC Rating Levels | 13 |
| 2.10 | FLEX Rating Levels | 13 |
| 2.11 | RESL Rating Levels | 14 |
| 2.12 | TEAM Rating Levels | 15 |
| 2.13 | Scale Drivers overall estimation | 16 |
| 2.14 | RELY values | 16 |
| 2.15 | DATA values | 17 |

| | | |
|------|---|----|
| 2.16 | CPLX values | 17 |
| 2.17 | RUSE values | 17 |
| 2.18 | DOCU values | 18 |
| 2.19 | TIME values | 18 |
| 2.20 | STOR values | 19 |
| 2.21 | PVOL values | 19 |
| 2.22 | ACAP values | 20 |
| 2.23 | PCAP values | 20 |
| 2.24 | APEX values | 21 |
| 2.25 | PLEX values | 21 |
| 2.26 | LTEX values | 21 |
| 2.27 | PCON values | 22 |
| 2.28 | TOOL values | 22 |
| 2.29 | SITE values | 23 |
| 2.30 | SCED values | 23 |
| 2.31 | Cost Drivers overall estimation | 24 |

Bibliography

- [1] Apple Inc. iOS. Available at <http://www.apple.com/ios/> (November 26, 2016).
- [2] Google Inc. Android. Available at <https://www.android.com/> (November 26, 2016).
- [3] L. Mottola and E. Di Nitto. *Assignments AA 2016-2017*. Politecnico di Milano.
- [4] M. Penco and R. Pressiani. PowerEnjoy - Requirement Analysis and Specification Document. Available at <https://github.com/rpressiani/se2-project-2016/blob/master/releases/RASD.pdf> (November 27, 2016).
- [5] M. Penco and R. Pressiani. PowerEnjoy - Design Document. Available at <https://github.com/rpressiani/se2-project-2016/blob/master/releases/DD.pdf> (January 03, 2017).
- [6] M. Penco and R. Pressiani. PowerEnjoy - Integration Test Plan Document. Available at <https://github.com/rpressiani/se2-project-2016/blob/master/releases/ITPD.pdf> (January 18, 2017).
- [7] QSM Quantitative Software Management. Function Point Languages Table. Available at <http://www.qsm.com/resources/function-point-languages-table> (January 20, 2017).