

1. Background & Motivation

The Problem: Bike Sharing Systems (BSS) face two critical challenges:

- **Demand-Supply Imbalance:** Stations become empty or full, causing user dissatisfaction
- **Broken Bikes:** Barcelona: 12% severe + 55% light damage; NYC: 2% need daily repairs

Research Gap: No existing study jointly optimizes:

1. Vehicle-based repositioning (usable & broken bikes)
2. **Labor-based on-site repairs**



On-site repairs

Off-site repairs

2. Contributions

1. **Novel Problem:** First study to integrate on-site repairs with vehicle-based repositioning operations
2. **MILP Model:** Time-indexed formulation minimizing user dissatisfaction + CO₂ emissions
3. **HGSADC-SBC:** Hybrid Genetic Search algorithm with Station Budget Constraint for large-scale instances
4. **Managerial Insights:** Cost-effectiveness analysis framework for repairer deployment decisions

3. Problem Illustration

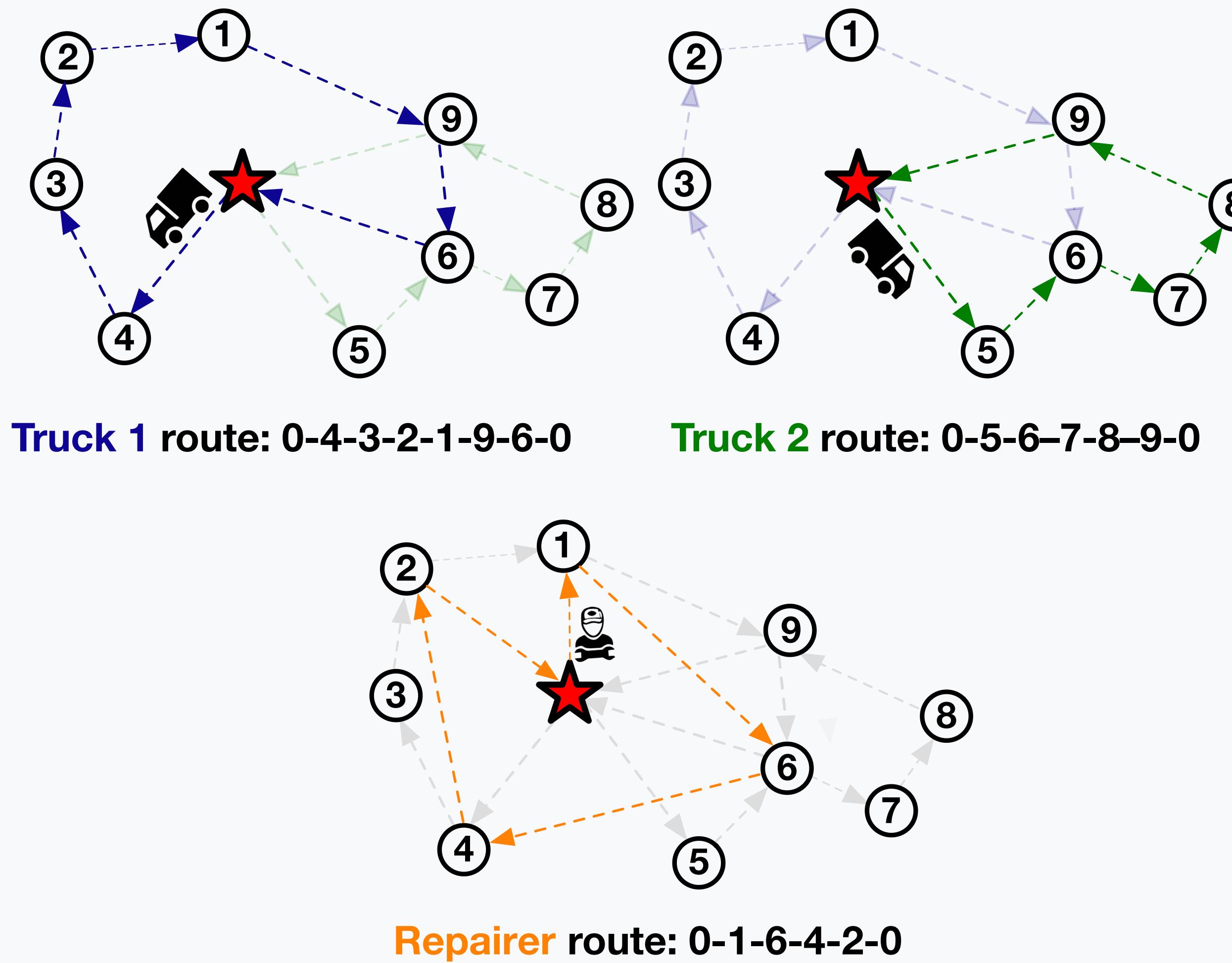


Fig. 3.1: Network with 10 stations, 2 trucks, 2 repairers. Shows vehicle routes and loading/unloading quantities.

4. Mathematical Model

Objective: Minimize total penalty cost (dissatisfaction + emissions)

$$\begin{aligned} \text{minimize } & c^p \sum_{i \in S} F_i(p_{i,T}, b_{i,T}) + c^e \sum_{t \in S_0} \sum_{j \in S_0} \sum_{t=t_{ij}+1}^T e_{ij,t-i,j} + \\ & \left(\sum_{i \in S_0} \sum_{j \in S_0} \sum_{t=t_{ij}+1}^T \sum_{k \in K} (t_{ij} \cdot x_{ij,t-i,j,k}^v) + \sum_{i \in S_0} \sum_{t=t_{ij}+1}^T \sum_{k \in K} t^{\text{load}} \cdot (y_{i,t,k}^{u+} + y_{i,t,k}^{u-} + y_{i,t,k}^{b+} + y_{i,t,k}^{b-}) \right) + \end{aligned}$$

6. HGSADC-SBC Algorithm

Hybrid Genetic Search with Adaptive Diversity Control + Station Budget Constraint

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Algorithm 1: HGSADC-SBC
1 Initialization: Generate a population Pop consisting of a feasible subpopulation Pop_f and an infeasible subpopulation Pop_i
2 Set iter_no_imp = 0 and current_best_value = +∞
3 while iter_no_imp < I_max and cpu_time < T_max do
4   Randomly select two individuals Ind_1 and Ind_2 from Pop
5   Generate the routes of offspring C_1 and C_2 using ordered crossover on the routes of Ind_1 and Ind_2, then apply the SBC heuristic on the routes to determine the (un)loading and repairing quantities for C_1 and C_2
6   Educate on both C_1 and C_2 by applying local search procedures to generate new routes and using the SBC heuristic to determine the (un)loading and repairing quantities
7   if C_i (i = 1, 2) is feasible then
8     Add C_i to the feasible subpopulation Pop_f
9   else
10    Add C_i to the infeasible subpopulation Pop_i
11   end if
12   if the individuals become feasible after repairs then
13     The repaired individuals are added to the feasible subpopulation Pop_f
14   else
15     The repaired individuals are discarded, and the original infeasible solution is kept in the infeasible subpopulation Pop_i
16   end if
17   if the size of Pop_f or Pop_i reaches the maximum subpopulation size then
18     Select survivors from the corresponding subpopulation
19   end if
20   Set bs = the solution with the best fitness value from Pop_f and set bv = the fitness value of bs
21   if bv ≥ current_best_value then
22     Set iter_no_imp = iter_no_imp + 1
23   Else
24     Set current_best_value = bv, current_best_sol = bs, and iter_no_imp = 0
25   end if
26   if iter_no_imp ≥ I_dow then
27     Diversify the population consisting of Pop_f and Pop_i and adjust the penalty parameter
28   end if
29 end while
return current_best_sol, current_best_value
```

7. Station Budget Concept (SBC)

Key Innovation: Prevents over-allocation of service time to early stations

Benefit-Cost Ratio Function (BCRF):

$$BCRF_s^t(p, b) = \frac{F_s(p, b) - F_s(q, 0)}{t^{\text{load}} \cdot (|q - p| + b)}$$

- Quantifies dissatisfaction reduction per unit service time
- Higher BCRF stations receive larger time budgets
- Unused time redistributed dynamically to later stations

8. BCRF Illustration

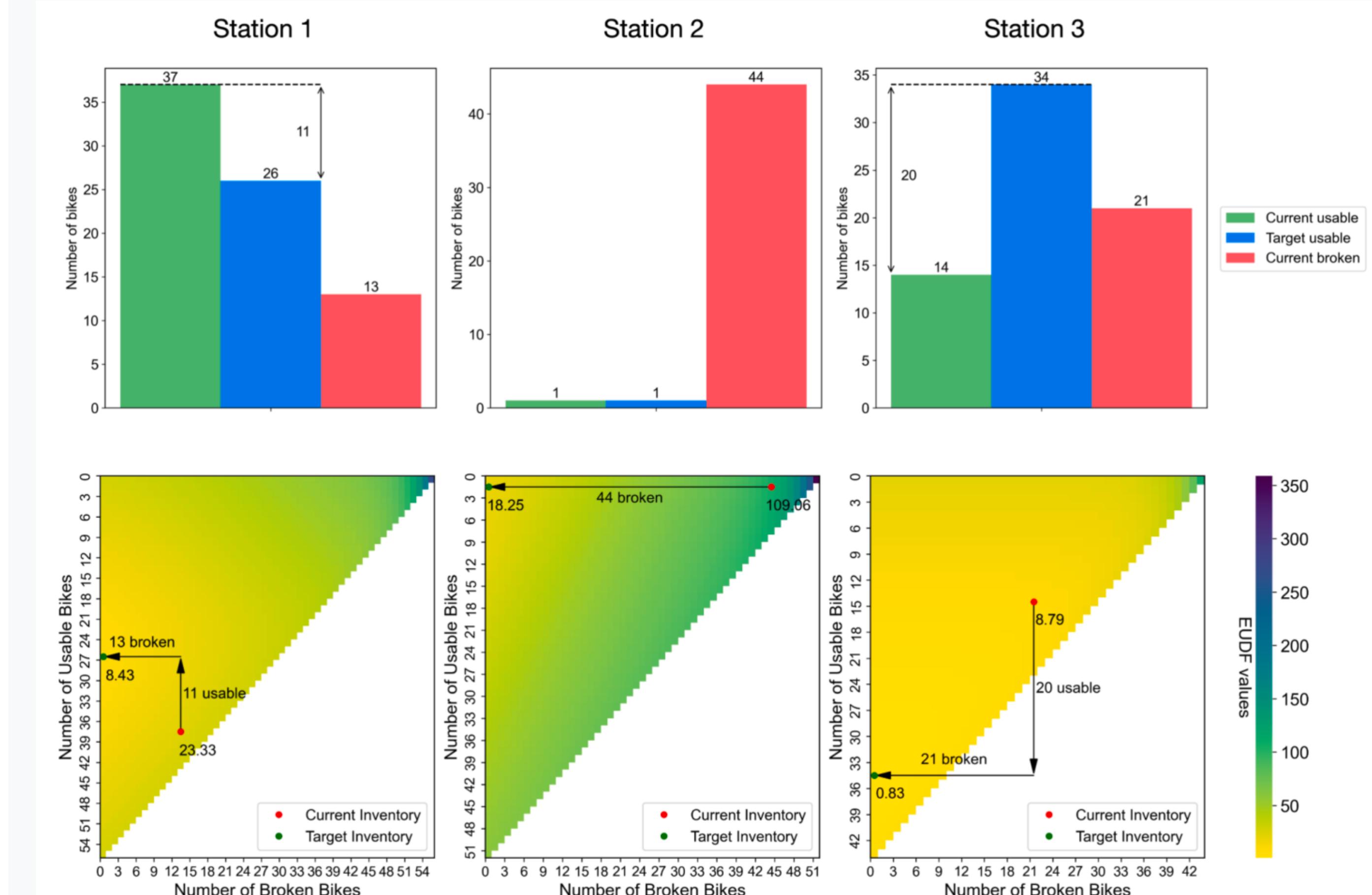


Fig. 4.1: BCRF calculation for 3 stations. Top: inventory status; Bottom: BCRF heatmaps.

9. Computational Results

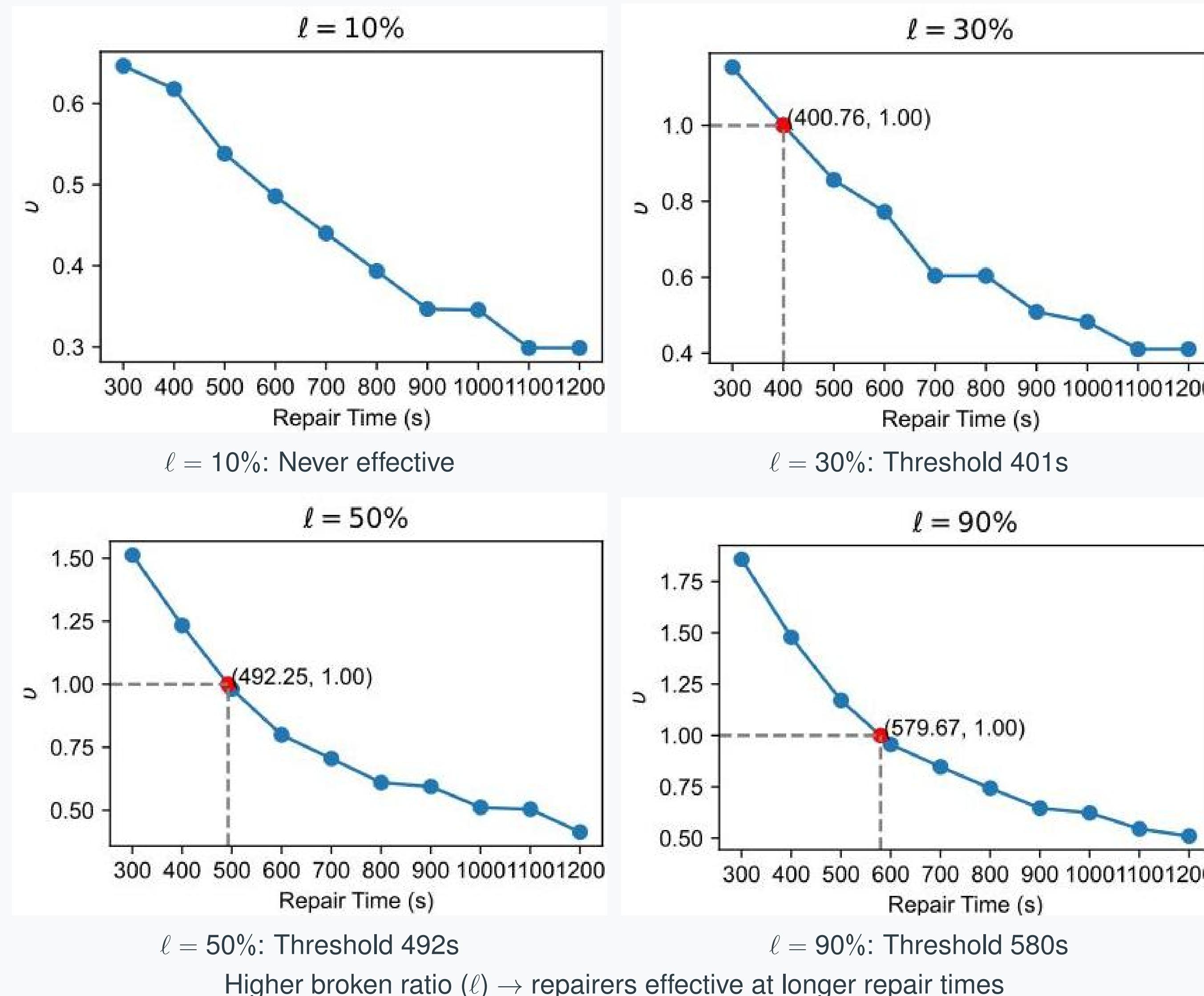
Comparison vs Gurobi (T=2h, τ=600s, 20 runs)

10. Cost-Effectiveness of Repairers

Indicator ν: Ratio of dissatisfaction reduction to repairer wage

$$\nu = \frac{c^p \sum_{i \in S} (\hat{F}_i - \bar{F}_i)}{\varpi \cdot T / 3600}$$

ν > 1: Cost-effective ν < 1: Not cost-effective



Higher broken ratio (ℓ) → repairers effective at longer repair times

11. Key Managerial Insights

- **Critical Threshold:** Repair time > 645s ⇒ never cost-effective
- **Low damage ($\ell < 20\%$):** Trucks alone sufficient; repairers not justified
- **High damage ($\ell \geq 30\%$):** On-site repairers become economically justified
- **Preventive maintenance** crucial to keep repair times below threshold

12. Conclusions

1. HGSADC-SBC is **scalable** for real-world BSS (up to 500 stations)
2. Station Budget Constraint effectively balances time allocation across route
3. Dynamic repairer deployment should adapt to daily damage levels

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References

Hu, R., Szeto, W.Y., & Ho, S.C. (2025). Repositioning in bike sharing systems with broken bikes considering on-site repairs. *Transportation Research Part E*, 104155.

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