

## THE NATURE OF SOFTWARE

Today, software takes on a dual role. It is a product, and at the same time, the vehicle for delivering a product. As a product, it delivers the computing potential **embodied** (to represent a quality) by computer hardware or more broadly, by a **network of computers** that are accessible by **local hardware**. Whether it resides within a **mobile phone** or operates inside a **mainframe computer**, **software** is an information transformer—producing, managing, acquiring, modifying, displaying, or transmitting information that can be as simple as a single bit or as complex as a **multimedia presentation** derived from data acquired from dozens of independent sources.

Software delivers the most important product of **our time**—information. It transforms personal data (e.g., **an individual's financial transactions**) so that the data can be more useful in a **local context**; it manages business information to enhance competitiveness; it provides a gateway to worldwide information networks (e.g., the internet), and provides the means for acquiring information in all of its forms.

The role of computer software has undergone significant change over the last half-century. Dramatic improvements in hardware performance, **profound** changes in computing architectures, vast increases in memory and storage capacity, and a wide variety of **exotic (foreign object)** input and output options, have all **precipitated** (cause to happen) more **sophisticated** and complex computer-based systems.

\*→ The primary purpose of a **mainframe computer** is to process transactions quickly and efficiently, ensuring high throughput (The rate at which the data is processed).

\*→ A **multimedia** presentation is a collection of different types of media that are used to convey information. This type of presentation uses a variety of different media, such as text, audio, video, and images, to convey information.

**Popular creation tools:** PowerPoint, Google Slides, Keynote, and Prezi.

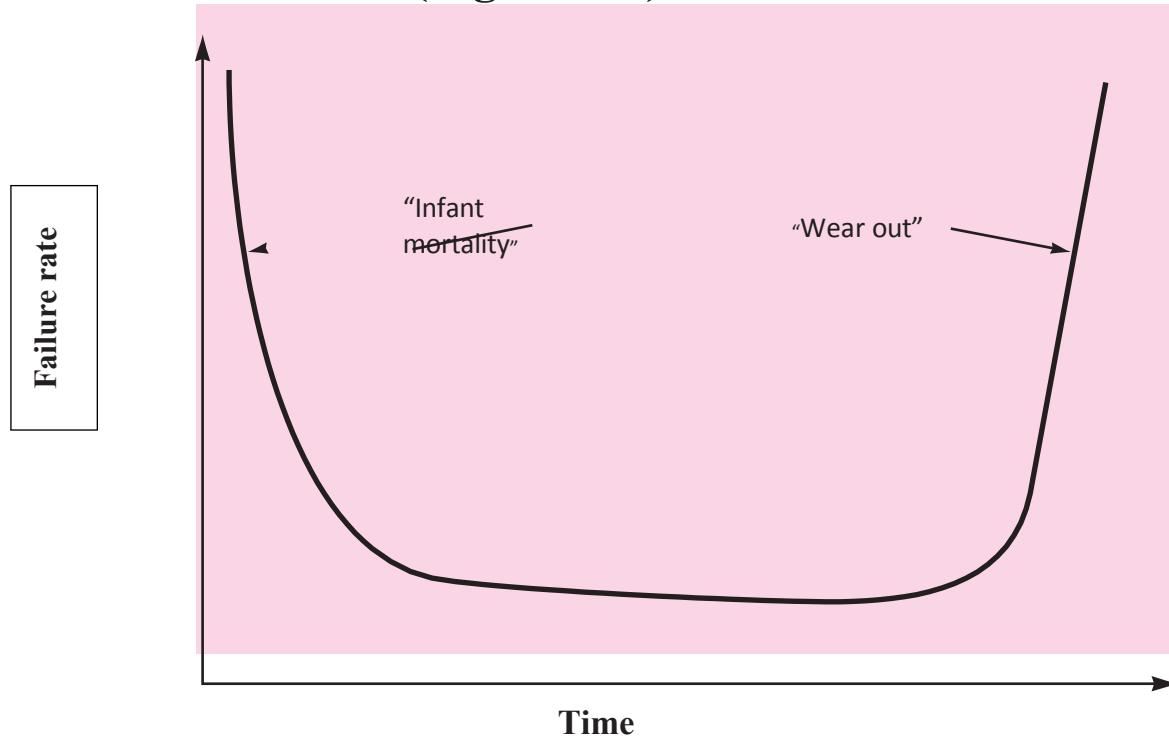
## Defining Software

Software is: (1) instructions (computer programs) that when executed provide desired features, function, and performance; (2) data structures that enable the programs to adequately manipulate information, and (3) descriptive information in both hard copy and virtual forms that describes the operation and use of the programs.

## 1. Software is developed or engineered; it is not manufactured in the classical sense.

Although some similarities exist between **software development** and **hardware manufacturing**, the two activities are fundamentally different. In both activities, high quality is achieved through good design, but the manufacturing phase for hardware can introduce quality problems that are **nonexistent**.

## Failure curve for hardware (Figure 1.1)



(or easily corrected) for software. Both activities are dependent on people, but the relationship between people applied and work accomplished is entirely different. Both activities require the construction of a “product,” but the approaches are different. Software costs are concentrated in engineering. This means that software projects cannot be managed as if they were manufacturing projects.

## 2. Software doesn't “wear out.”

**Figure 1.1** depicts **failure rate** as a function of time for hardware. The relationship, often called the “bathtub curve,” indicates that hardware exhibits relatively high failure rates early in its life (these failures are often **attributable** (caused by) to design or manufacturing defects); defects are corrected

and the failure rate drops to a steady-state level (hopefully, quite low) for some period of time. As time passes, however, the failure rate rises again as hardware components suffer from the cumulative effects of dust, vibration, abuse, temperature extremes.

Software is not **susceptible** to the environmental **maladies** that cause hardware to wear out. Undiscovered defects will cause high failure rates early in the life of a program.

The **idealized curve** is a gross **oversimplification** of actual failure models for software.

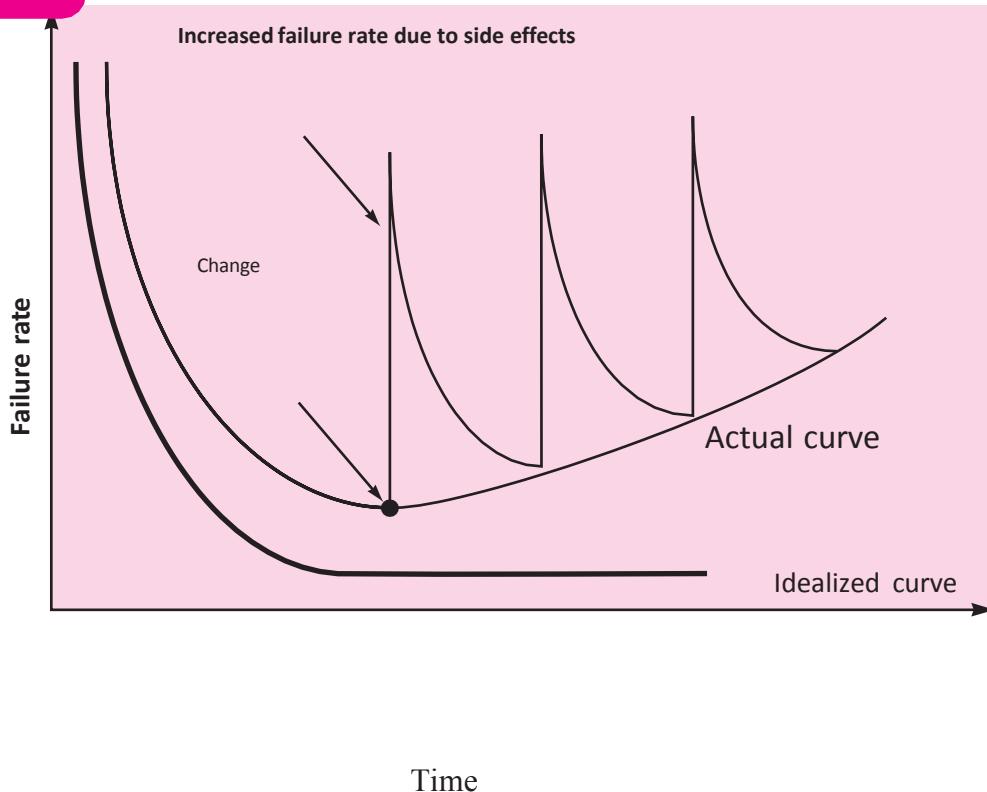
However, the implication is clear—software doesn't wear out. But it does

deteriorate! (become progressively worse)

FIGURE 1.2

Failure curves  
for software

Increased failure rate due to side effects



This seeming contradiction can best be explained by considering the actual curve in Figure 1.2. During its life, software will undergo change. As changes are made, it is likely that errors will be introduced, causing the failure rate curve to spike as shown in the “actual curve” (Figure 1.2). Before the curve can return to the original steady-state failure rate, another change is requested, causing the curve to spike again. Slowly, the minimum failure rate level begins to rise—the software is deteriorating due to change

## **Software Application Domains**

**Today, seven broad categories of computer software present continuing challenges for software engineers:**

**System software**—a collection of programs written to service other programs. Some system software (e.g., compilers, editors, and file management utilities) processes complex, but determinate, information structures. Other systems applications (e.g., operating system components, drivers, networking software, telecommunications processors) process largely indeterminate data. In either case, the systems software area is characterized by heavy interaction with computer hardware; heavy usage by multiple users; concurrent operation that requires scheduling, resource sharing, and sophisticated process management; complex data structures; and multiple external interfaces.

**Application software**—stand-alone programs that solve a specific business need. Applications in this area process business or technical data in a way that facilitates business operations or management/technical decision making. In addition to conventional data processing applications, application software is used to control business functions in real time (e.g., point-of-sale transaction processing, real-time manufacturing process control).

**Engineering/scientific software**—has been characterized by “number crunching” algorithms. Applications range from astronomy to volcanology, from automotive stress analysis to space shuttle orbital dynamics, and from molecular biology to automated manufacturing. However, modern applications within the engineering/scientific area are moving away from conventional numerical algorithms. Computer-aided design, system simulation, and other interactive applications have begun to take on real-time and even system software characteristics.

**Embedded software**—resides within a product or system and is used to implement and control features and functions for the end user and for the system itself. Embedded software can perform limited and esoteric functions (e.g., key pad control for a microwave oven) or provide significant function and control capability (e.g., digital functions in an automobile such as fuel control, dashboard displays, and braking systems).

**Product-line software**—designed to provide a specific capability for use by many different customers. Product-line software can focus on a limited and esoteric marketplace (e.g., inventory control products) or address mass consumer markets (e.g., word processing, spreadsheets, computer graphics, multimedia, entertainment, database management, and

personal and business financial applications).

**Web applications**—called “Web Apps,” this network-centric software category spans a wide array of applications. In their simplest form, Web Apps can be little more than a set of linked hypertext files that present information using text and limited graphics. However, as Web 2.0 emerges, Web Apps are evolving into sophisticated computing environments that not only provide stand-alone features, computing functions, and content to the end user, but also are integrated with corporate databases and business applications.

**Artificial intelligence software**—makes use of nonnumerical algorithms to solve complex problems that are not amenable to computation or straightforward analysis. Applications within this area include robotics, expert systems, pattern recognition (image and voice), artificial neural networks, theorem proving, and game playing.

**Open-world computing**—the rapid growth of wireless networking may soon lead to true pervasive, distributed computing. The challenge for software engineers will be to develop systems and application software that will allow mobile devices, personal computers, and enterprise systems to communicate across vast networks.

**Netsourcing**—the World Wide Web is rapidly becoming a computing engine as well as a content provider. The challenge for software engineers is to architect simple (e.g., personal financial planning) and sophisticated applications that provide a benefit to targeted end-user markets worldwide.

**Open source**—a growing trend that results in distribution of source code for systems applications (e.g., operating systems, database, and development environments) so that many people can contribute to its development. The challenge for software engineers is to build source code that is self-descriptive, but more importantly, to develop techniques that will enable both customers and developers to know what changes have been made and how those changes manifest themselves within the software.

### **Legacy Software**

- 1.These older programs—often referred to as legacy software—have been the focus of continuous attention and concern since the 1960s. Dayani-Fard and his colleagues [Day99] describe legacy software in the following way:
- 2.Legacy software systems . . . were developed decades ago and have been continually modified to meet changes in business requirements and computing platforms. The proliferation of such systems is causing headaches for large organizations who find them costly to maintain and risky to evolve.

## THE UNIQUE NATURE OF WEB APPS

In the early days of the World Wide Web (circa 1990 to 1995), websites consisted of little more than a set of linked hypertext files that presented information using text and limited graphics. As time passed, the augmentation of HTML by development tools (e.g., XML, Java) enabled Web engineers to provide computing capability along with informational content.

**Network intensiveness.** A WebApp resides on a network and must serve the needs of a diverse community of clients. The network may enable worldwide access and communication (i.e., the Internet) or more limited access and communication (e.g., a corporate Intranet).

**Concurrency.** A large number of users may access the WebApp at one time. In many cases, the patterns of usage among end users will vary greatly.

**Unpredictable load.** The number of users of the WebApp may vary by orders of magnitude from day to day. One hundred users may show up on Monday; 10,000 may use the system on Thursday.

**Performance.** If a WebApp user must wait too long (for access, for server-side processing, for client-side formatting and display), he or she may decide to go elsewhere.

**Availability.** Although expectation of 100 percent availability is unreasonable, users of popular Web-Apps often demand access on a 24/7/365 basis. Users in Australia or Asia might demand access during times when traditional domestic software applications in North America might be taken off-line for maintenance.

**Data driven.** The primary function of many Web-Apps is to use hypermedia to present text, graphics, audio, and video content to the end user. In addition, Web-Apps are commonly used to access information that exists on databases that are not an integral part of the Web-based environment (e.g., e-commerce or financial applications).

**Content sensitive.** The quality and aesthetic nature of content remains an important determinant of the quality of a WebApp.

**Continuous evolution.** Unlike conventional application software that evolves over a series of

planned, chronologically spaced releases, Web applications evolve continuously. It is not unusual for some Web Apps (specifically, their content) to be updated on a minute-by-minute schedule or for content to be independently computed for each request.

**Immediacy.** Although immediacy—the compelling need to get software to market quickly—is a characteristic of many application domains, Web-Apps often exhibit a time-to-market that can be a matter of a few days or weeks.

**Security.** Because Web-Apps are available via network access, it is difficult, if not impossible, to limit the population of end users who may access the application. In order to protect sensitive content and provide secure modes of data transmission, strong security measures must be implemented throughout the infrastructure that supports a WebApp and within the application itself.

**Aesthetics.** An undeniable part of the appeal of a WebApp is its look and feel. When an application has been designed to market or sell products or ideas, aesthetics may have as much to do with success as technical design.

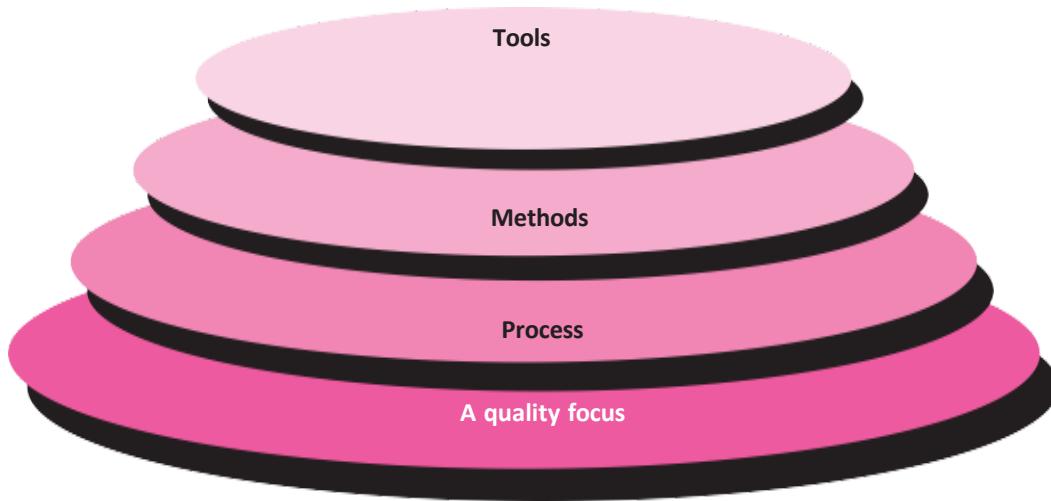
## **Software Engineering:**

Software has become deeply embedded in virtually every aspect of our lives, and as a consequence, the number of people who have an interest in the features and functions provided by a specific application<sup>8</sup> has grown dramatically. When a new application or embedded system is to be built, many voices must be heard. And it sometimes seems that each of them has a slightly different idea of what software features and functions should be delivered. It follows that a concerted effort should be made to understand the problem before a software solution is developed.

Software engineering is a layered technology. Referring to Figure 1.3, any engineering approach (including software engineering) must rest on an organizational commitment to quality. Total quality management, Six Sigma, and similar philosophies<sup>10</sup> foster a continuous process improvement culture, and it is this culture that ultimately leads to the development of increasingly more effective approaches to software engineering. The bedrock that supports software engineering is a quality focus.

Software  
engineering  
layers

Figure 1.3



## THE SOFTWARE PROCESS

A process is a collection of activities, actions, and tasks that are performed when some work product is to be created. An activity strives to achieve a broad objective (e.g., communication with stakeholders) and is applied regardless of the application domain, size of the project, complexity of the effort, or degree of rigor with which software engineering is to be applied. An action (e.g., architectural design) encompasses a set of tasks that produce a major work product (e.g., an architectural design model). A task focuses on a small, but well-defined objective (e.g., conducting a unit test) that produces a tangible outcome.

**Communication.** Before any technical work can commence, it is critically important to communicate and collaborate with the customer (and other stakeholders)<sup>11</sup> The intent is to understand stakeholders' objectives for the project and to gather requirements that help define software features and functions.

**Planning.** Any complicated journey can be simplified if a map exists. A software project is a complicated journey, and the planning activity creates a “map” that helps guide the team as it makes the journey. The map—called a software project plan—defines the software engineering work by describing the technical tasks to be conducted, the risks that are likely, the resources that will be required, the work products to be produced, and a work schedule.

**Modeling.** Whether you’re a landscaper, a bridge builder, an aeronautical engineer, a carpenter, or an architect, you work with models every day. You create a “sketch” of the thing so that you’ll understand the big picture—what it will look like architecturally, how the constituent parts fit together, and many other characteristics. If required, you refine the sketch into greater and greater detail in an effort to better understand the problem and how you’re going to solve it. A software engineer does the same thing by creating models to better understand software requirements and the design that will achieve those requirements.

**Construction.** This activity combines code generation (either manual or automated) and the testing that is required to uncover errors in the code.

**Deployment.** The software (as a complete entity or as a partially completed increment) is delivered to the customer who evaluates the delivered product and provides feedback based on the evaluation.

Software engineering process framework activities are complemented by a number of umbrella activities. In general, umbrella activities are applied throughout a software project and help a software team manage and control progress, quality, change, and risk. Typical umbrella activities include:

**Software project tracking and control**—allows the software team to assess progress against the project plan and take any necessary action to maintain the schedule.

**Risk management**—assesses risks that may affect the outcome of the project or the quality of the product.

**Software quality assurance**—defines and conducts the activities required to ensure software quality.

**Technical reviews**—assesses software engineering work products in an effort to uncover and remove errors before they are propagated to the next activity.

**Measurement**—defines and collects process, project, and product measures that assist the team in delivering software that meets stakeholders’ needs; can be used in conjunction with all other framework and umbrella activities.

**Software configuration management**—manages the effects of change throughout the software process.

**Reusability management**—defines criteria for work product reuse (including software components) and establishes mechanisms to achieve reusable components.

**Work product preparation and production**—encompasses the activities required to create work products such as models, documents, logs, forms, and lists.

### **software engineering practice**

## **The Essence of Practice**

- 1.Understand the problem (communication and analysis).
- 2.Plan a solution (modeling and software design).
- 3.Carry out the plan (code generation).
- 4.Examine the result for accuracy (testing and quality assurance).

**Understand the problem.** It's sometimes difficult to admit, but most of us suffer from hubris when we're presented with a problem. We listen for a few seconds and then think, Oh yeah, I understand, let's get on with solving this thing. Unfortunately, understanding isn't always that easy. It's worth spending a little time answering a few simple questions:

- Who has a stake in the solution to the problem? That is, who are the stakeholders?
  - What are the unknowns? What data, functions, and features are required to properly solve the problem?
  - Can the problem be compartmentalized? Is it possible to represent smaller problems that may be easier to understand?
  - Can the problem be represented graphically? Can an analysis model be created?
- 
- **Plan the solution.** Now you understand the problem (or so you think) and you can't wait to begin coding. Before you do, slow down just a bit and do a little design:
    - Have you seen similar problems before? Are there patterns that are recognizable in a potential solution? Is there existing software that implements the data, functions, and features that are required?
    - Has a similar problem been solved? If so, are elements of the solution reusable?
    - Can subproblems be defined? If so, are solutions readily apparent for the subproblems?
    - Can you represent a solution in a manner that leads to effective implementation?
    - Can a design model be created?

**Carry out the plan.** The design you've created serves as a road map for the system you want to build. There may be unexpected detours, and it's possible that you'll discover an even better route as you go, but the "plan" will allow you to proceed without getting lost.

- Does the solution conform to the plan? Is source code traceable to the design model?

- Is each component part of the solution provably correct? Have the design and code been reviewed, or better, have correctness proofs been applied to the algorithm?

**Examine the result.** You can't be sure that your solution is perfect, but you can be sure that you've designed a sufficient number of tests to uncover as many errors as possible.

- Is it possible to test each component part of the solution? Has a reasonable testing strategy been implemented?
- Does the solution produce results that conform to the data, functions, and features that are required? Has the software been validated against all stakeholder requirements?

## General Principles

### **The First Principle:** *The Reason It All Exists*

- A software system exists for one reason: to provide value to its users. All decisions should be made with this in mind. Before specifying a system requirement, before noting a piece of system functionality, before determining the hardware platforms or development processes, ask yourself questions such as: “Does this add real value to the system?” If the answer is “no,” don’t do it. All other principles support this one.

### **The Second Principle:** *KISS (Keep It Simple, Stupid!)*

- Software design is not a haphazard process. There are many factors to consider in any design effort. All design should be as simple as possible, but no simpler. This facilitates having a more easily understood and easily maintained system. This is not to say that features, even internal features, should be discarded in the name of simplicity. Indeed, the more elegant designs are usually the more simple ones. Simple also does not mean “quick and dirty.” In fact, it often takes a lot of thought and work over multiple iterations to simplify. The payoff is software that is more maintainable and less error-prone.

### **The Third Principle:** *Maintain the Vision*

- A clear vision is essential to the success of a software project. Without one, a project almost unfailingly ends up being “of two [or more] minds” about itself. Without conceptual integrity, a system threatens to become a patchwork of incompatible designs, held together by the wrong kind of screws. . . . Compromising the architectural vision of a software system weakens and will eventually break even the well-designed systems. Having an empowered architect who can hold the vision and enforce compliance helps ensure a very successful software project.

### **The Fourth Principle:** *What You Produce, Others Will Consume*

- Seldom is an industrial-strength software system constructed and used in a vacuum. In some way or other, someone else will use, maintain, document, or otherwise depend on being able to understand your system. So, always specify, design, and implement knowing someone else will have to understand what you are doing. The audience for any product of software

development is potentially large. Specify with an eye to the users. Design, keeping the implementers in mind. Code with concern for those that must maintain and extend the system. Someone may have to debug the code you write, and that makes them a user of your code. Making their job easier adds value to the system.

### **The Fifth Principle: Be Open to the Future**

- A system with a long lifetime has more value. In today's computing environments, where specifications change on a moment's notice and hardware platforms are obsolete just a few months old, software lifetimes are typically measured in months instead of years. However, true "industrial-strength" software systems must endure far longer. To do this successfully, these systems must be ready to adapt to these and other changes. Systems that do this successfully are those that have been designed this way from the start. *Never design yourself into a corner*. Always ask "what if," and prepare for all possible answers by creating systems that solve the general problem, not just the specific one. This could very possibly lead to the reuse of an entire system.

## **Software Myths**

Software myths—erroneous beliefs about software and the process that is used to build it—can be traced to the earliest days of computing. Myths have a number of attributes that make them insidious. For instance, they appear to be reasonable statements of fact (sometimes containing elements of truth), they have an intuitive feel, and they are often promulgated by experienced practitioners who “know the score.”

Today, most knowledgeable software engineering professionals recognize myths for what they are—misleading attitudes that have caused serious problems for managers and practitioners alike. However, old attitudes and habits are difficult to modify, and remnants of software myths remain.

### **Management myths.**

Managers with software responsibility, like managers in most disciplines, are often under pressure to maintain budgets, keep schedules from slipping, and improve quality. Like a drowning person who grasps at a straw, a software manager often grasps at belief in a software myth, if that belief will lessen the pressure (even temporarily).

### **Customer myths.**

A customer who requests computer software may be a person at the next desk, a

technical group down the hall, the marketing/sales department, or an outside company that has requested software under contract. In many cases, the customer believes myths about software because software managers and practitioners do little to correct misinformation. Myths lead to false expectations (by the customer) and, ultimately, dissatisfaction with the developer.

### Practitioner's myths.

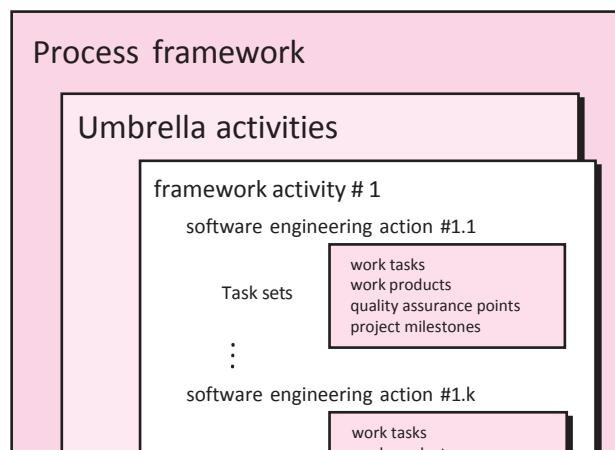
Myths that are still believed by software practitioners have been fostered by over 50 years of programming culture. During the early days, programming was viewed as an art form. Old ways and attitudes die hard.

### A Generic Process Model :

A process was defined as a collection of work activities, actions, and tasks that are performed when some work product is to be created. Each of these activities, actions, and tasks reside within a framework or model that defines their relationship with the process and with one another.

A generic process framework for software engineering defines five framework activities—**communication**, **planning**, **modeling**, **construction**, and **deployment**. In addition, a set of umbrella activities—project tracking and control, risk management, quality assurance, configuration management, technical reviews, and others—are applied throughout the process.

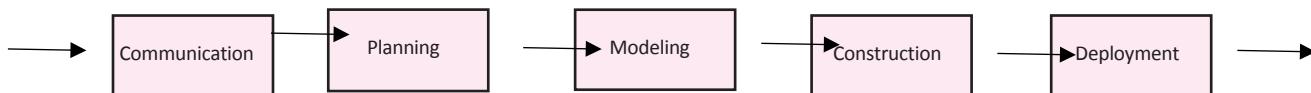
### A software process framework:



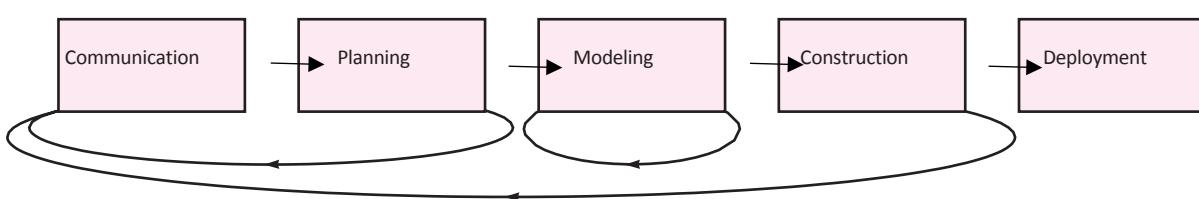
## Defining a Framework Activity

Although I have described five framework activities and provided a basic definition of each in Chapter 1, a software team would need significantly more information before it could properly execute any one of these activities as part of the software process. Therefore, you are faced with a key question: What actions are appropriate for a framework activity, given the nature of the problem to be solved, the characteristics of the people doing the work, and the stakeholders who are sponsoring the project?

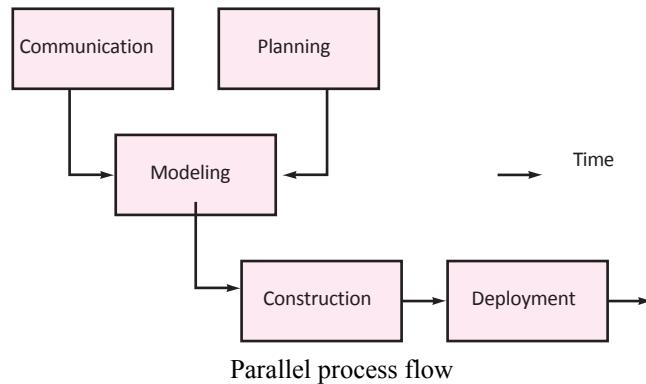
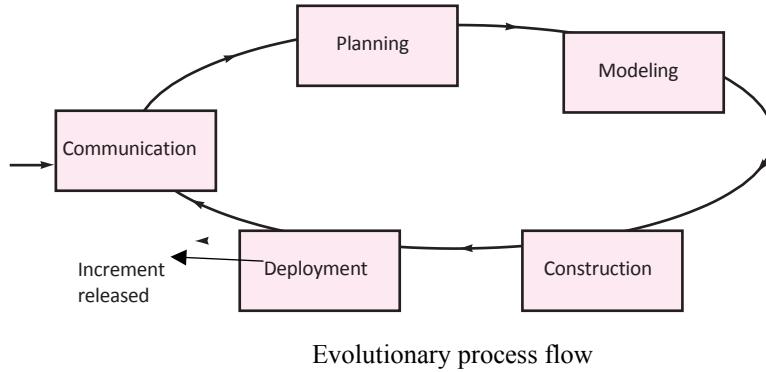
### process flow



Linear process flow



## Iterative process flow



For a small software project requested by one person (at a remote location) with simple, straightforward requirements, the communication activity might encompass little more than a phone call with the appropriate stakeholder. Therefore, the only necessary action is phone conversation, and the work tasks (the task set) that this action encompasses are:

1. Make contact with stakeholder via telephone.
2. Discuss requirements and take notes.
3. Organize notes into a brief written statement of requirements.
4. E-mail to stakeholder for review and approval.

## Process Assessment and Improvement

The existence of a software process is no guarantee that software will be delivered on time, that it will meet the customer's needs, or that it will exhibit the technical characteristics that

will lead to long-term quality characteristics. Process patterns must be coupled with solid software engineering practice. In addition, the process itself can be assessed to ensure that it meets a set of basic process criteria that have been shown to be essential for a successful software engineering.

A number of different approaches to software process assessment and improvement have been proposed over the past few decades:

**Standard CMMI Assessment Method for Process Improvement (SCAMPI)**—provides a five-step process assessment model that incorporates five phases: initiating, diagnosing, establishing, acting, and learning. The SCAMPI method uses the SEI CMMI as the basis for assessment [SEI00].

**CMM-Based Appraisal for Internal Process Improvement (CBA IPI)**— provides a diagnostic technique for assessing the relative maturity of a software organization; uses the SEI CMM as the basis for the assessment [Dun01].

**SPICE (ISO/IEC15504)**—a standard that defines a set of requirements for software process assessment. The intent of the standard is to assist organizations in developing an objective evaluation of the efficacy of any defined software process [ISO08].

**ISO 9001:2000** for Software—a generic standard that applies to any organization that wants to improve the overall quality of the products, systems, or services that it provides. Therefore, the standard is directly applicable to software organizations and companies [Ant06].

### **Prescriptive Process Models**

Prescriptive process models were originally proposed to bring order to the chaos of software development. History has indicated that these traditional models have brought a certain amount of useful structure to software engineering work and have provided a reasonably effective road map for software teams.

We examine the prescriptive process approach in which order and project consistency are dominant issues. I call them “prescriptive” because they prescribe a set of process elements—framework activities, software engineering actions, tasks, work products, quality assurance, and change control mechanisms for each project. Each process model also prescribes a process flow (also called a work flow)—that is, the manner in which the process elements are interrelated to one another.

All software process models can accommodate the generic framework activities described in

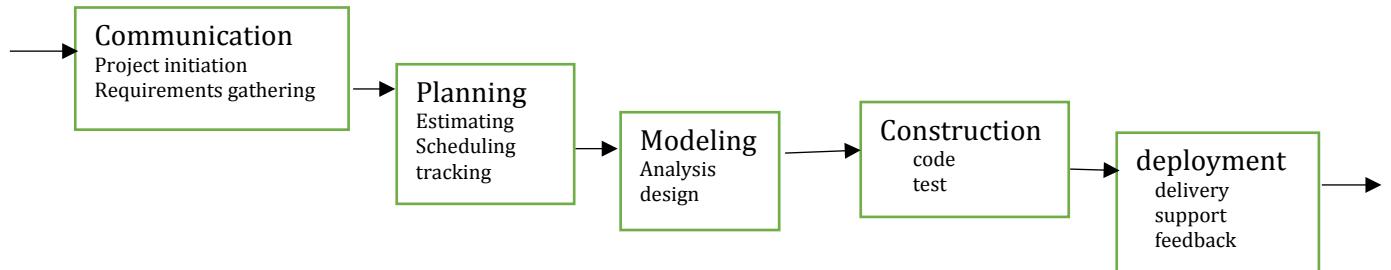
Chapter 1, but each applies a different emphasis to these activities and defines a process flow that invokes each framework activity (as well as software engineering actions and tasks) in a different manner.

## The Waterfall Model

There are times when the requirements for a problem are well understood—when work flows from communication through deployment in a reasonably linear fashion. This situation is sometimes encountered when well-defined adaptations or enhancements to an existing system.

The waterfall model, sometimes called the classic life cycle, suggests a systematic, sequential approach<sup>6</sup> to software development that begins with customer specification of requirements and progresses through planning, modeling, construction, and deployment, culminating in ongoing support of the completed software. A variation in the representation of the waterfall model is called the V-model.

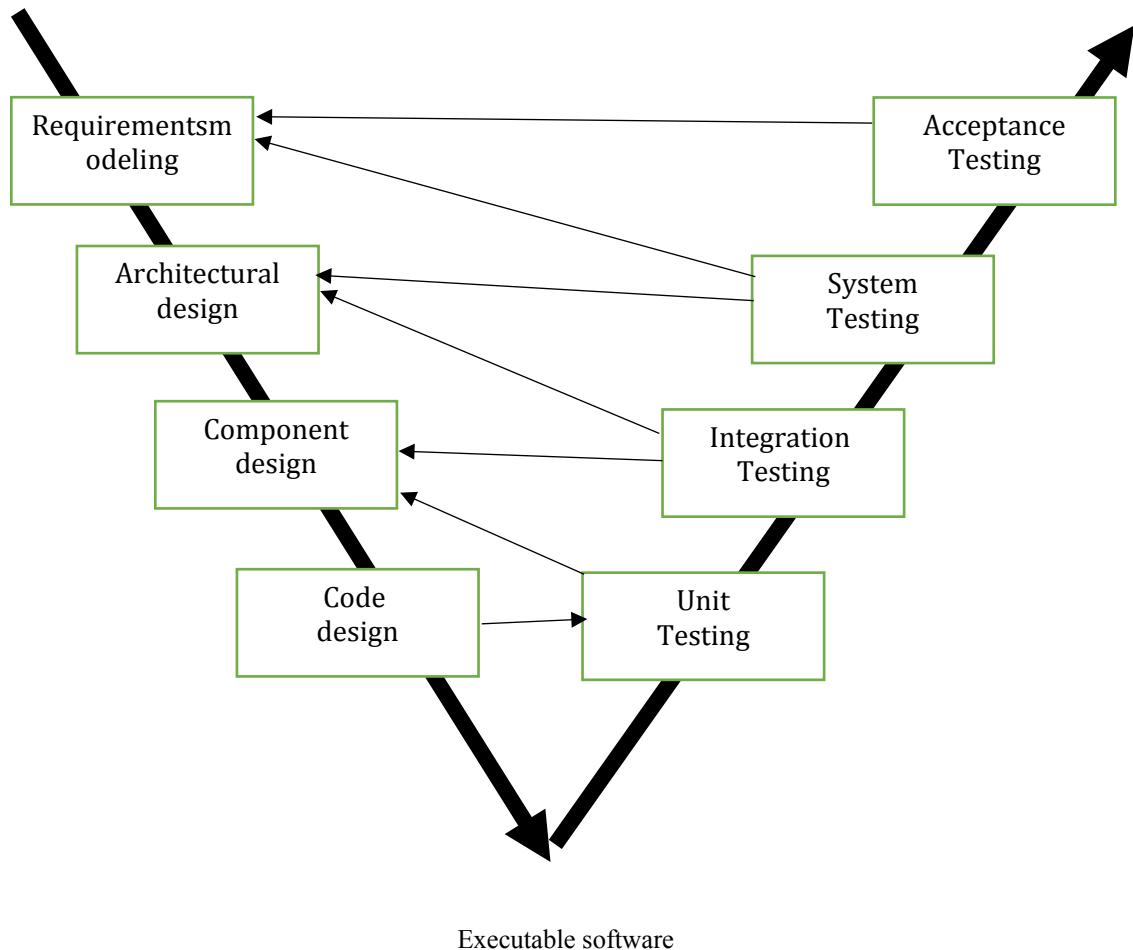
### The waterfall model



assurance actions to the actions associated with communication, modeling, and early construction activities. As a software team moves down the left side of the V, basic problem requirements are refined into progressively more detailed and technical representations of the problem and its solution. Once code has been generated, the team moves up the right side of the V, essentially performing a series of tests (quality assurance actions) that validate each of the models created as the team moved down the left side.<sup>7</sup> In reality, there is no fundamental difference between the classic life cycle and the V-model. The V-model provides a way of

visualizing how verification and validation actions are applied to earlier engineering work.

1. Real projects rarely follow the sequential flow that the model proposes. Although the linear model can accommodate iteration, it does so indirectly. As a result, changes can cause confusion as the project team proceeds.
2. It is often difficult for the customer to state all requirements explicitly. The waterfall model requires this and has difficulty accommodating the natural uncertainty that exists at the beginning of many projects.
3. The customer must have patience. A working version of the program(s) will not be available until late in the project time span. A major blunder, if undetected until the working program is reviewed, can be disastrous.



Today, software work is fast-paced and subject to a never-ending stream of changes (to features, functions, and information content). The waterfall model is often inappropriate

for such work. However, it can serve as a useful process model in situations where requirements are fixed and work is to proceed to completion in a linear manner.

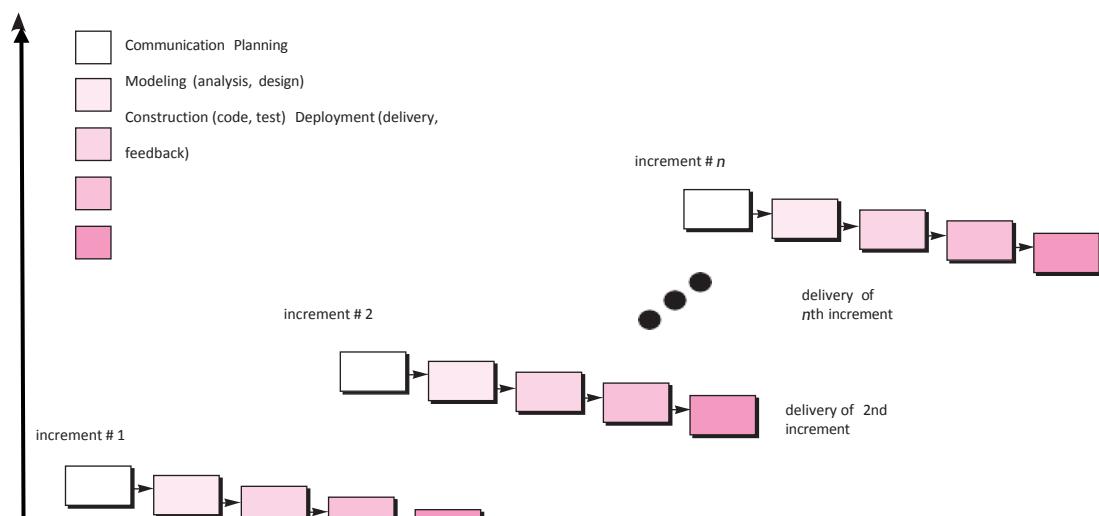
### Incremental Process Models:

There are many situations in which initial software requirements are reasonably well defined, but the overall scope of the development effort precludes a purely linear process. In addition, there may be a compelling need to provide a limited set of software functionality to users quickly and then refine and expand on that functionality in later software releases. In such cases, you can choose a process model that is designed to produce the software in increments.

The incremental model combines elements of linear and parallel process flows discussed the incremental model applies linear sequences in a staggered fashion as calendar time progresses. Each linear sequence produces deliverable “increments” of the software [McD93] in a manner that is similar to the increments produced by an evolutionary process flow

For example, word-processing software developed using the incremental paradigm might deliver basic file management, editing, and document production functions in the first increment; more sophisticated editing and document production capabilities in the second increment; spelling and grammar checking in the third increment; and advanced page layout capability in the fourth increment. It should be noted that the process flow for any increment can incorporate the prototyping paradigm.

When an incremental model is used, the first increment is often a core product. That is, basic requirements are addressed but many supplementary features (some known, others unknown) remain undelivered. The core product is used by the customer (or undergoes detailed evaluation). As a result of use and/or evaluation, a



### **Project Calendar time**

plan is developed for the next increment. The plan addresses the modification of the core product to better meet the needs of the customer and the delivery of additional features and functionality. This process is repeated following the delivery of each increment, until the complete product is produced.

The incremental process model focuses on the delivery of an operational product with each increment. Early increments are stripped-down versions of the final product, but they do provide capability that serves the user and also provide a platform for evaluation by the user.

Incremental development is particularly useful when staffing is unavailable for a complete implementation by the business deadline that has been established for the project

### **Evolutionary Process Models:**

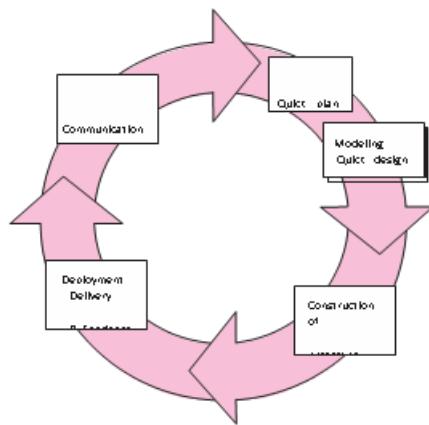
#### **Prototyping.**

Often, a customer defines a set of general objectives for software, but does not identify detailed requirements for functions and features. In other cases, the developer may be unsure of the efficiency of an algorithm, the adaptability of an operating system, or the form that human-machine interaction should take. In these, and many other situations, a prototyping paradigm may offer the best approach.

Although prototyping can be used as a stand-alone process model, it is more commonly used as a technique that can be implemented within the context of any one of the process models.

Regardless of the manner in which it is applied, the prototyping paradigm assists you and other stakeholders to better understand what is to be built when requirements are fuzzy.

The prototyping paradigm begins with communication. You meet with other stakeholders to define the overall objectives for the software, identify whatever requirements are known, and outline areas where further definition is mandatory. A prototyping iteration is planned quickly, and modeling (in the form of a “quick de-sign”) occurs. A quick design focuses on a representation of those aspects of the software that will be visible to end users (e.g., human interface layout or output display



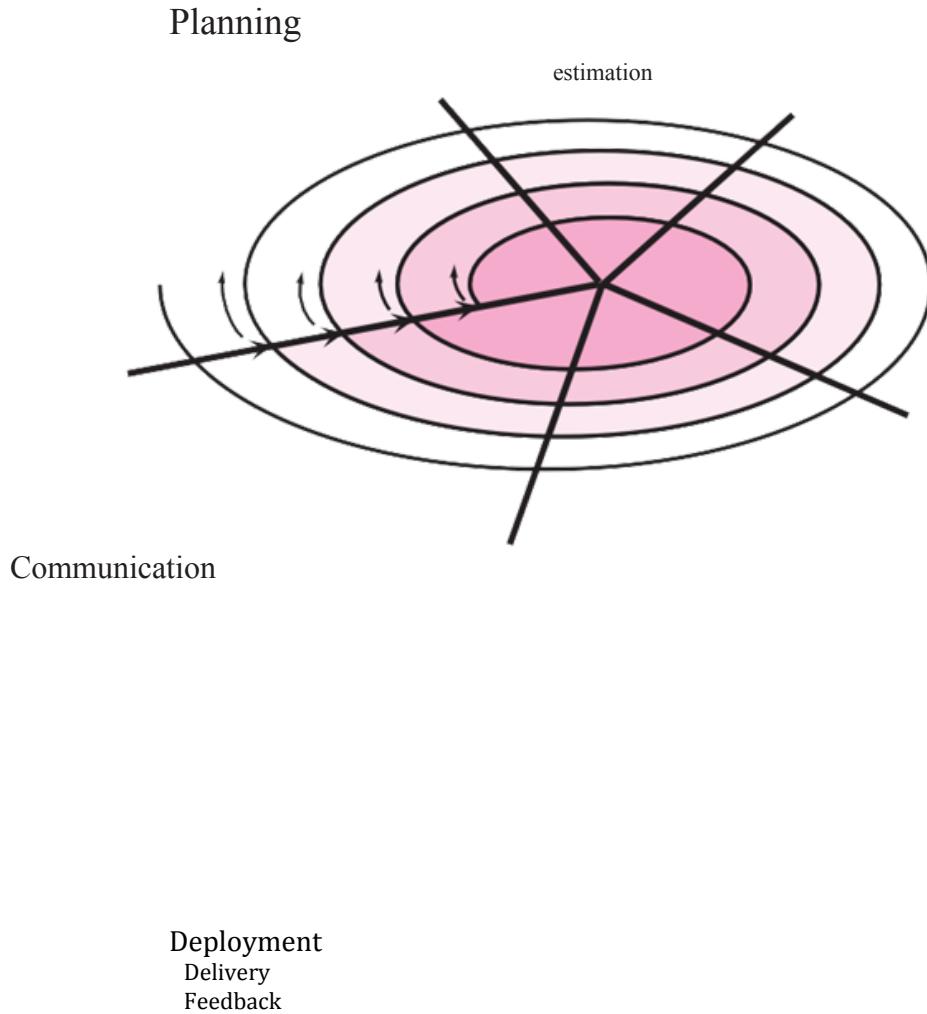
The quick design leads to the construction of a prototype. The prototype is deployed and evaluated by stakeholders, who provide feedback that is used to further refine requirements. Iteration occurs as the prototype is tuned to satisfy the needs of various stakeholders, while at the same time enabling you to better understand what needs to be done.

## **The Spiral Model.**

The spiral model is an evolutionary software process model that couples the iterative nature of prototyping with the controlled and systematic aspects of the waterfall model. It provides the potential for rapid development of increasingly more complete versions of the software.

The spiral development model is a risk-driven process model generator that is used to guide multi-stakeholder concurrent engineering of software intensive systems. It has two main distinguishing features. One is a cyclic approach for incrementally growing a system's degree of definition and implementation while decreasing its degree of risk. The other is a set of anchor point milestones for ensuring stakeholder commitment to feasible and mutually satisfactory system solutions.

Using the spiral model, software is developed in a series of evolutionary releases. During early iterations, the release might be a model or prototype. During later iterations, increasingly more complete versions of the engineered system are produced.



A spiral model is divided into a set of framework activities defined by the software engineering team. For illustrative purposes, I use the generic framework activities discussed earlier. Each of the framework activities represent one segment of the spiral path illustrated in above figure.

As this evolutionary process begins, the software team performs activities that are implied by a circuit around the spiral in a clockwise direction, beginning at the center. Risk (Chapter 28) is considered as each revolution is made. Anchor point milestones—a combination of work products and conditions that are attained along the path of the spiral—are noted for each evolutionary pass.

The first circuit around the spiral might result in the development of a product specification; subsequent passes around the spiral might be used to develop a prototype and then progressively more sophisticated versions of the software. Each pass through the planning region results in adjustments to the project plan. Cost and schedule are adjusted based on feedback derived from the customer after delivery.

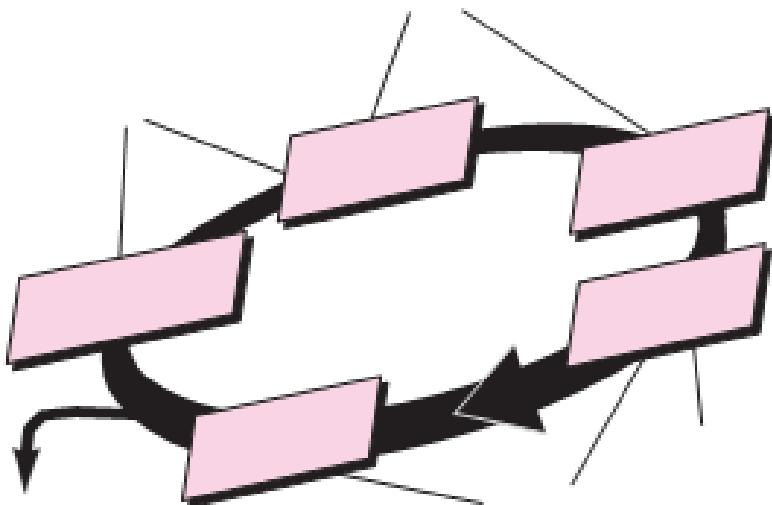
In addition, the project manager adjusts the planned number of iterations required to complete the software.

The spiral model is a realistic approach to the development of large-scale systems and software. Because software evolves as the process progresses, the developer and customer better understand and react to risks at each evolutionary level. The spiral model uses prototyping as a risk reduction mechanism but, more important, enables you to apply the prototyping approach at any stage in the evolution of the product. It maintains the systematic stepwise approach suggested by the classic life cycle but incorporates it into an iterative framework that more realistically reflects the real world. The spiral model demands a direct consideration of technical risks at all stages of the project and, if properly applied, should reduce risks before they become problematic.

### **THE UNIFIED PROCESS**

In some ways the Unified Process is an attempt to draw on the best features and characteristics of traditional software process models, but characterize them in a way that implements many of the best principles of agile software development.

The Unified Process recognizes the importance of customer communication and streamlined methods for describing the customer's view of a system (the use case<sup>18</sup>). It emphasizes the important role of software architecture and "helps the architect focus on the right goals, such as understandability, reliance to future changes, and reuse" [Jac99]. It suggests a process flow that is iterative and incremental, providing the evolutionary feel that is essential in modern software development.



The inception phase of the UP encompasses both customer communication and planning activities. By collaborating with stakeholders, business requirements for the software are identified; a rough architecture for the system is proposed; and a plan for the iterative, incremental nature of the ensuing project is developed. Fundamental business requirements are described through a set of preliminary use cases (Chapter 5) that describe which features and functions each major class of users desires. Architecture at this point is nothing more than a tentative outline of major subsystems and the function and features that populate them. Later, the architecture will be refined and expanded into a set of models that will represent different views of the system. Planning identifies resources, assesses major risks, defines a schedule, and establishes a basis for the phases that are to be applied as the software increment is developed.

The construction phase of the UP is identical to the construction activity defined for the generic software process. Using the architectural model as input, the construction phase develops or acquires the software components that will make each use case operational for end users. To accomplish this, requirements and design models that were started during the elaboration phase are completed to reflect the final version of the software increment.