# PROJECT REPORT IE 580 – SYSTEMS SIMULATION

## PRODUCTIVITY IMPROVEMENT THROUGH LINE BALANCING IN A TEXTILE MANUFACTURING INDUSTRY USING ARENA

## **Submitted to**

Prof. Seokcheon Lee

Department of Industrial Engineering
Purdue University

## **Team Number 3**

**Members** 

Akilan Anbukani

Arvind Ajaykumar

Satwik Krishnan

Rajiv Rai

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#### **SUMMARY**

The goal of the project was to develop a more efficient production system of the product "Ergobaby 360 Performance Carrier" at Penguin Apparels (P) Ltd headquartered in Madurai, India. Such an improvement can help the industry to improve their productivity and gain a competitive advantage in the market.

## Project Objectives were:

- 1) Identify the potential areas for line balancing
- 2) Reduce the inventory waiting and operator idle time
- 3) Increase the overall profits of the industry as a whole
- 4) Using simulation to explore alternatives

## Company Overview:





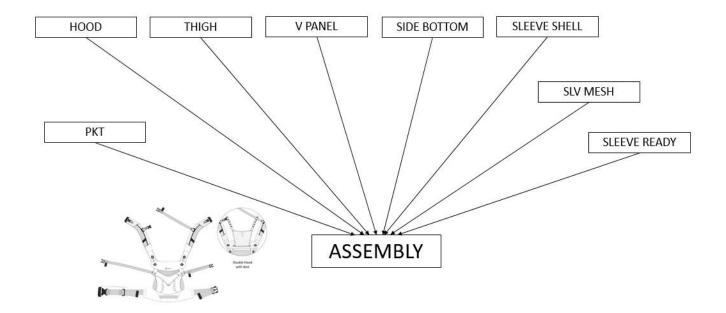
Penguin Apparels (P) Ltd is a small-scale apparel manufacturing industry in Madurai, Tamil Nadu. The company was started in the year 1990 and manufactures shirts for Ralph Lauren, US polo, denim jackets for degree 7 and baby carriers for Ergobaby. They are a leading garment manufacturer in south India with 18 units. The project is carried at Unit 4.

#### INTRODUCTION

In the current age, there are a lot of challenges for industries that utilize the assembly line to obtain their products. The first is the need to assemble many product models and their variants in their lines, due to the variety required by the market. Another challenge is the need to maintain an adequate level of manpower occupation and other utilized resources. In this scenario, the activity of balancing operations appears. To increase the efficiency and reduce the operating costs of the line, various balancing activities among workstations are performed. They can be done by different methods, such as: exact, heuristics, meta-heuristics methods, or simulation.

Hence, the aim of our project is to design a simulation using ARENA for Penguin Apparel Pvt. Ltd. for leveling the workload across all processes in a cell or value stream and hence removing bottlenecks and excess capacity. The product under consideration for our project is Ergobaby 360 Performance Carrier, which is manufactured at Unit 4, Penguin Apparels Pvt. Ltd. The product design is shown below:





The above diagram shows the basic structure in the manufacturing of the final product. The sub-components Hood, thigh, V-panel, side bottom, sleeve shell, sleeve mesh, sleeve ready and pocket are made simultaneously and assembled together finally.

			TIME
SECTION	OPERATION NAME	OPERATOR NAME	STUDY I
			SEC
	Cut pkt mark		22
	cut pkt	Kanmani	22
	Knotch	SANTHYA	24
	Ironing	NAGAJOTHI	26
	Zip & cross stitch	Sona	16
	Zip top	Sundari	24
	Shell & lining stitch	Anu priya	24
	Label att	ROJA	25
	Ready st	lakshmi	22
	Wadding att BOTH		36
PKT	Emb wadding att	MARIDEVI, VAIRAM	30
	Shell & emb mark	Jeya chitra	36
	Shell & emb make	Macha kodi	21
	Hood set	Chandra	12
	Hood att	Kasiammal	17
	Extra pcs cut	Amutha	24
	Turning	Thangam	23
	Hood inner top	Lakshmi	20
	Pkt checking	JAYA LAKSHMI	22

The data containing the list and sequence of processes involved in the production of the product along with the processing times for each operation (with 10 replications each) was obtained from the company. The final, cleaned data for two of the processes is shown in the table below. The final data for the rest of the processes can be found in the attached Excel document.

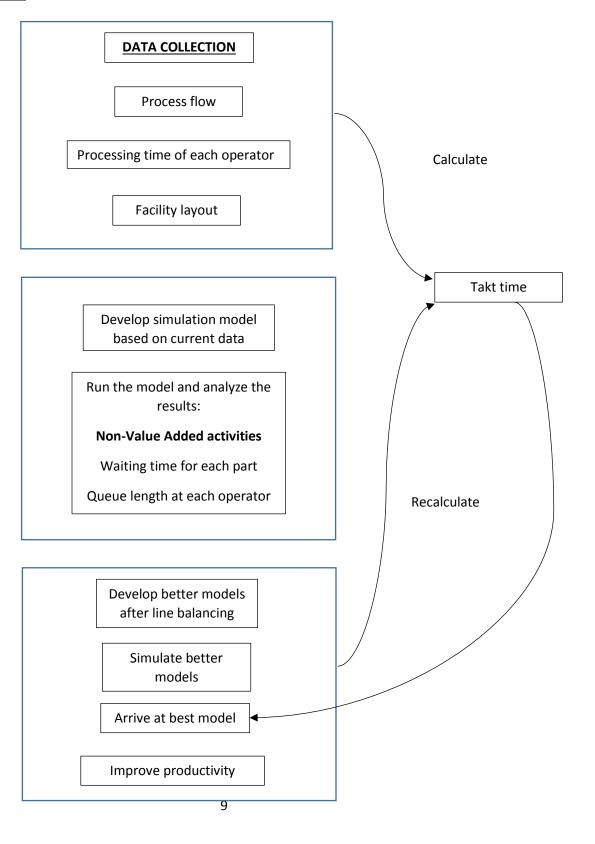
SECTION	OPERATION NAME	OPERATOR NAME	TIME STUDY IN SEC
	Lable att	Naga lakshmi, Rajesh	28
	Tape ironing	Nandhini	22
	Tape top	Uma	20
	Hood join	Mahalakshmi,	35
	Tape set	Nathiya	22
	Tape att	Suganya	30
	Lace att	Saranya	9
HOOD	Hood closing	Tamilselvi	29
	Trasting att	Rasi	19
	Turning	Veerammal	20
	Hood top	M.Saranaya	25
	Checking	dhanam	20
	Tape button mark	Vidhya	20
	<b>Button hole</b>	Aathi lakshmi	20
	Button	Meenakshi	35

## **Development of Facility Layout with Process Flow Integration**



Using the process flow data obtained from the company, the above shown facility layout was developed to aid the building of the simulation model in Arena.

## **Project Structure**



#### PROBLEM DESCRIPTION

With the introduction of the 'Make in India' initiative, small scale companies are emerging and the competition in the market has become cut-throat. Hence, it has become important to do more with less. Our project focuses on line balancing and efficiency improvement in the production flow at Penguin Apparels Pvt. Ltd., Madurai, India. We plan to level the workload across all processes in a cell or value stream to remove bottlenecks and excess capacity.

#### **Reasons for simulation**

- 1. The production process involves many processes and sub-processes. Identification of zones for improvement is made easy by using simulation techniques.
- 2. The model would be helpful in testing combination of decisions for increasing utilization & profit and suggest most influential set of decisions.
- 3. Number of resources and entities involved is large manual calculation will be very tedious.
- 4. No cost is involved in simulation, i.e. no financial risk.

#### POTENTIAL SOLUTION APPROACHES

The potential solution approaches can be defined through the following 3 models:

- 1. The first modelling was done by analyzing the collected regular data from the industry and running it with ARENA. The overall process involved 9 different sub-products manufactured separately, which are eventually assembled to create the final product.
- 2. After running the first model, the data was analyzed. The takt time from the customer side was given as 0.86 minutes per product. Therefore, to bring down the lead time, all the subproducts which had an average waiting time in the queue of more than 1 minute, another operator was added for that specific product. This reduced the overall waiting time for the final assembly and increase the productivity. This is known as the Greedy Approach, since we are optimizing only at the local level and not at the global level.

3. In the third model, we aimed at optimizing the process globally to increase production. After analyzing the data, there were queues which had (number of parts x processing time) lesser than the takt time. Due to this, there was a delay in the assembly of the final product. To eliminate it, we added extra resources (operators) to these queues in order to quicken the process and match the takt time of all the other parts and the final product.

## SIMULATION MODELING

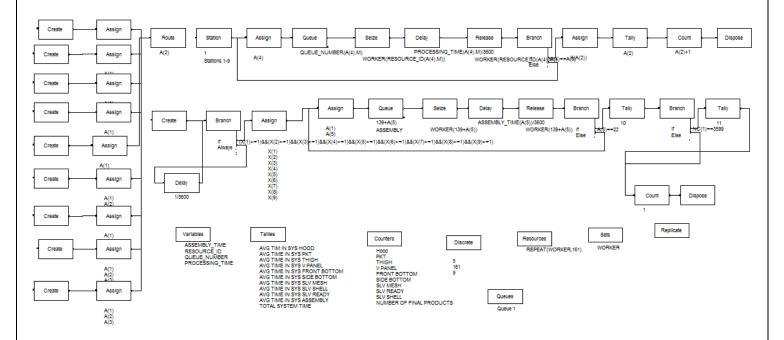


Fig. Basic Model

The above figure demonstrates the ARENA model for the first solution approach. Here, data was collected and fed in the system in the crude form. This helped us to analyze the current system of production in the industry and recommend improvements that have been used in designing the Optimized Models 1 and 2.

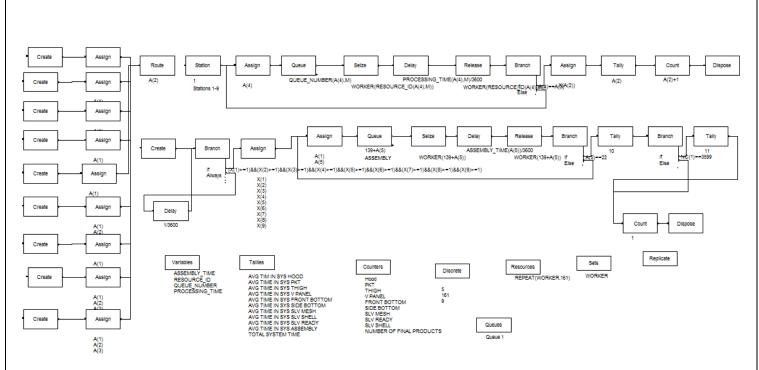


Fig. Optimized Model 1

In this model, the results of the simulation of the basic model were analyzed. The overall waiting times in select queues were reduced through the "Greedy approach", where additional operators were added to queues having longer average waiting time.

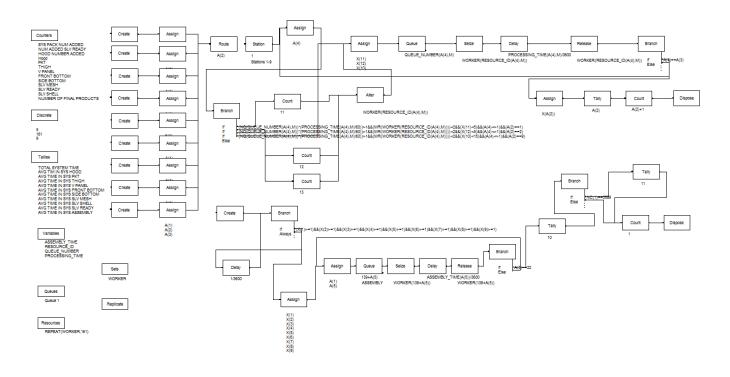
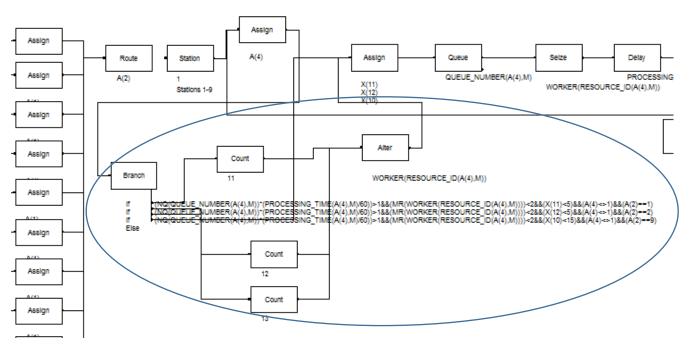


Fig. Optimized Model 2

From the results of the simulation in Optimized Model 1, we observed that the production of the sub-products Hood, Pocket and Sleeve Ready were the bottle necks that eventually decreased the throughput of the Assembly. So, in the Optimized Model 2, we added extra resources – at those points in the three sub-processes – using Alter block to at those times during the simulation when the (number of parts x processing time) metric became lesser than the takt time.



As seen in the 'if' conditions shown above, a maximum of 5 extra operators are permissible to be added to Hood and Pocket and 10 to Sleeve ready. The condition also ensures that the maximum number of operators at a processing unit does not exceed 2.

#### **DESIGN OF EXPERIMENTS**

From the overall collected data, the results of time studies were extracted through design of experiments. The mean and standard deviation were calculated from the number of repeated time values. Time study was carried out by the supervisor and ten repetitions of time were taken at different times of the day. For example, for the first process of attaching the label, following was the time study data:

Rep 1	28		
Rep 2	27		
Rep 3	26	Mean	28
Rep 4	27	Std Deviation	2
Rep 5	28		
Rep 6	28		
Rep 7	25		
Rep 8	30		
Rep 9	32		
Rep 10	29		

Similarly, time calculations were done for every process and was documented.

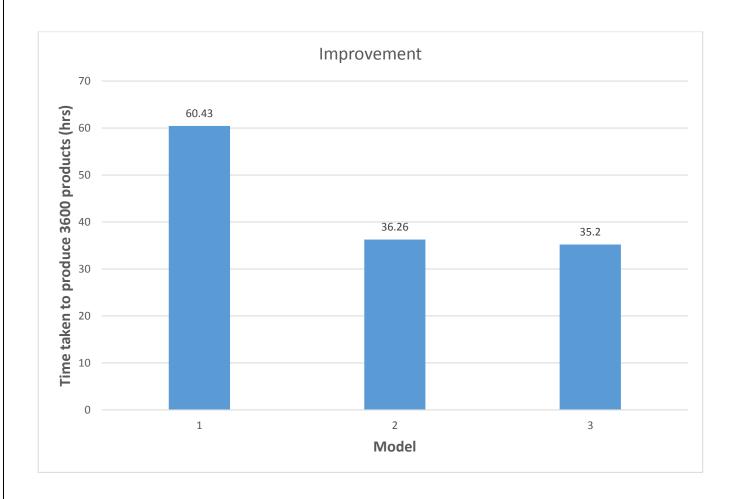
The transportation time for the entire process was calculated. Eventually, after carrying out ANOVA with the 2 factors viz. transportation and process time, it was found that the p-value was greater than  $\alpha$  at 95% confidence interval. Hence, the transportation time was insignificant in comparison to the process times. This was because it is a flow shop industry with all the machines and operators located close to each other, and hence there is no major movement involved.

## **ANALYSIS**

Following is the process analyzer output for the process:

	Scenario Properties			Responses				
	S	Name	Reps	NUMBER OF FINAL PRODUCTS	TOTAL SYSTEM TIME	Queue 106.Waiting Time	Queue 107.Waiting Time	Queue 124.Waiting Time
1	4	Model 1	5	3600	60.432	17.495	1.500	1.000
2	4	Model 2	5	3600	36.257	3.749	0.750	0.000
3	4	Model 3	5	3600	35.246	3.756	0.761	0.523

Of the three models, 'Optimized 2' (Model 3) is the best model. The graph below shows the performance of the three models.



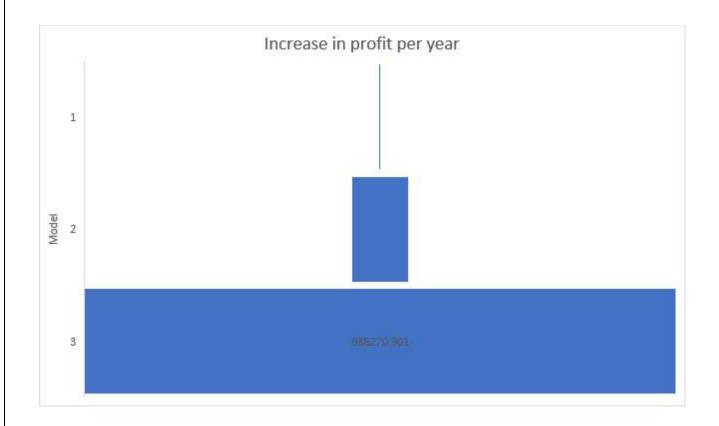
Model	Model name	Products produced	Products produced	Number of	
number		per day	per month	operators	
1	Base	476	11438	167	
2	Optimized 1	794	19062	190	
3	Optimized 2	818	19636	183	

Model 1 produces 476 carriers per day. The number of working days in a month is 24 including national holidays and Sundays as holidays. Model 1 has the minimum most operators. Model 2 is a good example where greedy approach does not necessarily produce the best results. It results in addition of more operators but does that increase the productivity more that model 3. Model 3 gives the best results by adding only 16 more operators compared to 23 by model 2.

Improvement is preferred only when it is cost-effective. Hence a cost analysis is performed to compare the three models.

Model No.	Number of operators	Increase in operators	Increase in products	Increase in operator costs	Increase in machine costs	Increase in income	Increase in profit per year
1	167	-	-	-	-	-	-
2	190	23	7624.300164	2208000	121900	2424527.4 52	94627.45214
3	183	16	8198.336167	1536000	84800	2607070.9 01	986270.901

Model 1 is the current design in the production plant and hence it is kept as the base model. Model 2 and 3 improvements are compared with that of model 1. An increase in operator includes increase in machines as tailors need the sewing machine to carry out the operations. The cost of adding an operator is 8000 INR per month (salary of the tailor per month) plus cost of a Juki sewing and stitching machine is 5300 INR per year as the cost of a machine is 53000 INR and the life is 10 years. The profit from selling one Ergobaby carrier for Penguin Apparels (P) Ltd is 318 INR. Thus, the increase in profit per year compared to 1 is calculated for models 2 and three.



From the above figure, it is inferred that model 3 is the best model as it gives the highest profit of 986270.9 INR per year.

## **CONCLUSION**

Thus, of the three models that were developed, it is found that Model 3 is the best model. Through the successful implementation of line balancing using the techniques suggested, Penguin Apparels Unit 4 can increase their production of Ergobaby 360 performance carrier from 476 to 818 per day thereby, gaining an additional profit of **986,270.9 INR** every year.

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