Reward Bot: A smart bot-based reward and recognition system for software engineering teams

Design Sketch

The user opens Slack and clicks on their organization's channel. On the left pane of the screen, they'll find a channel #RewardBot. Tagging the bot on the channel will start the interaction. The bot displays three options: Award points, Redeem points, and Leaderboard.
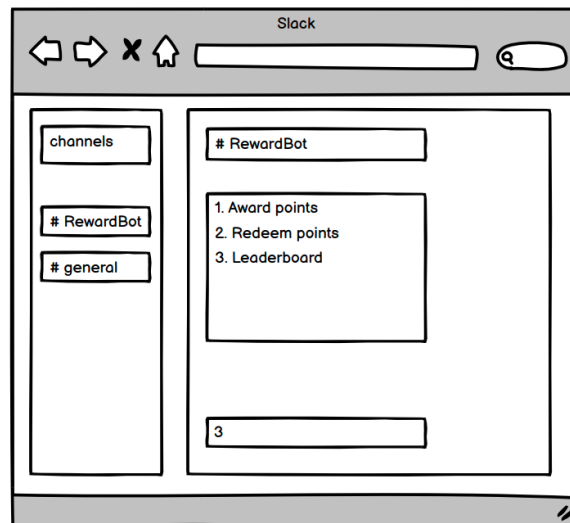

Figure 1. Dashboard

Scenario 1: If the user chooses to redeem points, the RewardBot displays the current points of the user along with a list of available rewards. Users can select the reward they need and click on the claim button.
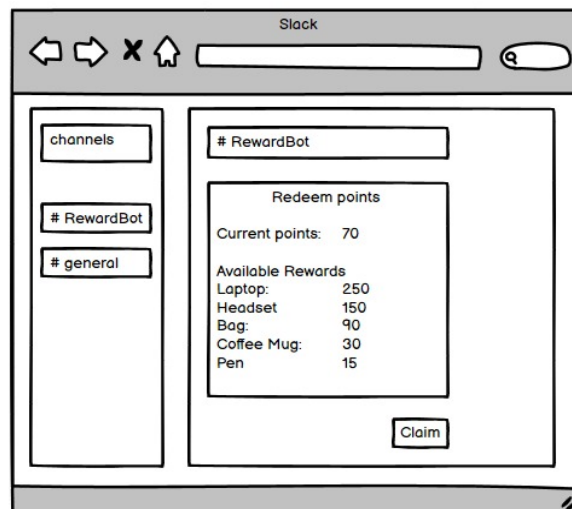

Figure 2. Redeem points

Scenario 2: If the user chooses to view the leaderboard, the reward bot will display a leaderboard containing the name of the employees and their points in descending order.

Figure 3. Leaderboard

Scenario 3: The user enters the option to award points, and the reward bot displays a form where the user can fill in the name of the person to whom they are willing to award the points, the number of points awarded, and the contribution.

Figure 4. Award points