

# E-Commerce: The trend of Digital Goods in the AOL Dataset 2006

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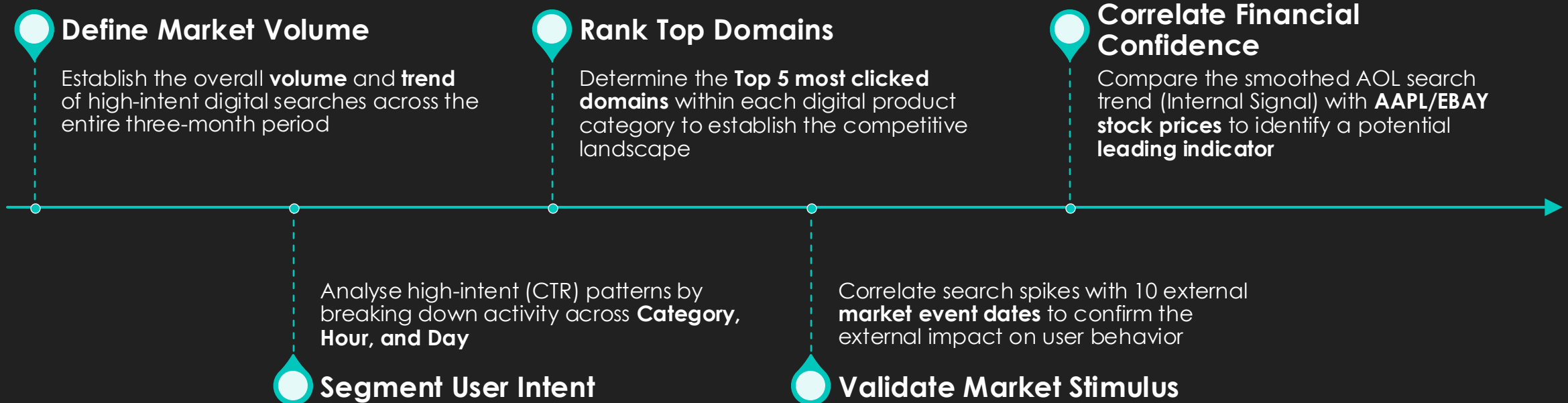
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# E-commerce on Digital goods

- **Intangible Products:** Digital goods are non-physical items (e.g., software, music, e-books, subscriptions) sold and delivered purely over the internet.
- **Unique Economics:** Characterized by a **zero marginal cost** (nearly free to produce additional units) and instant global distribution, leading to high-profit margin potential.
- **Historical Pivot:** The Q2 2006 period represents the crucial phase where the market pivoted from physical media (CDs, DVDs) to digital downloads and early subscription models, establishing today's digital economy foundations.

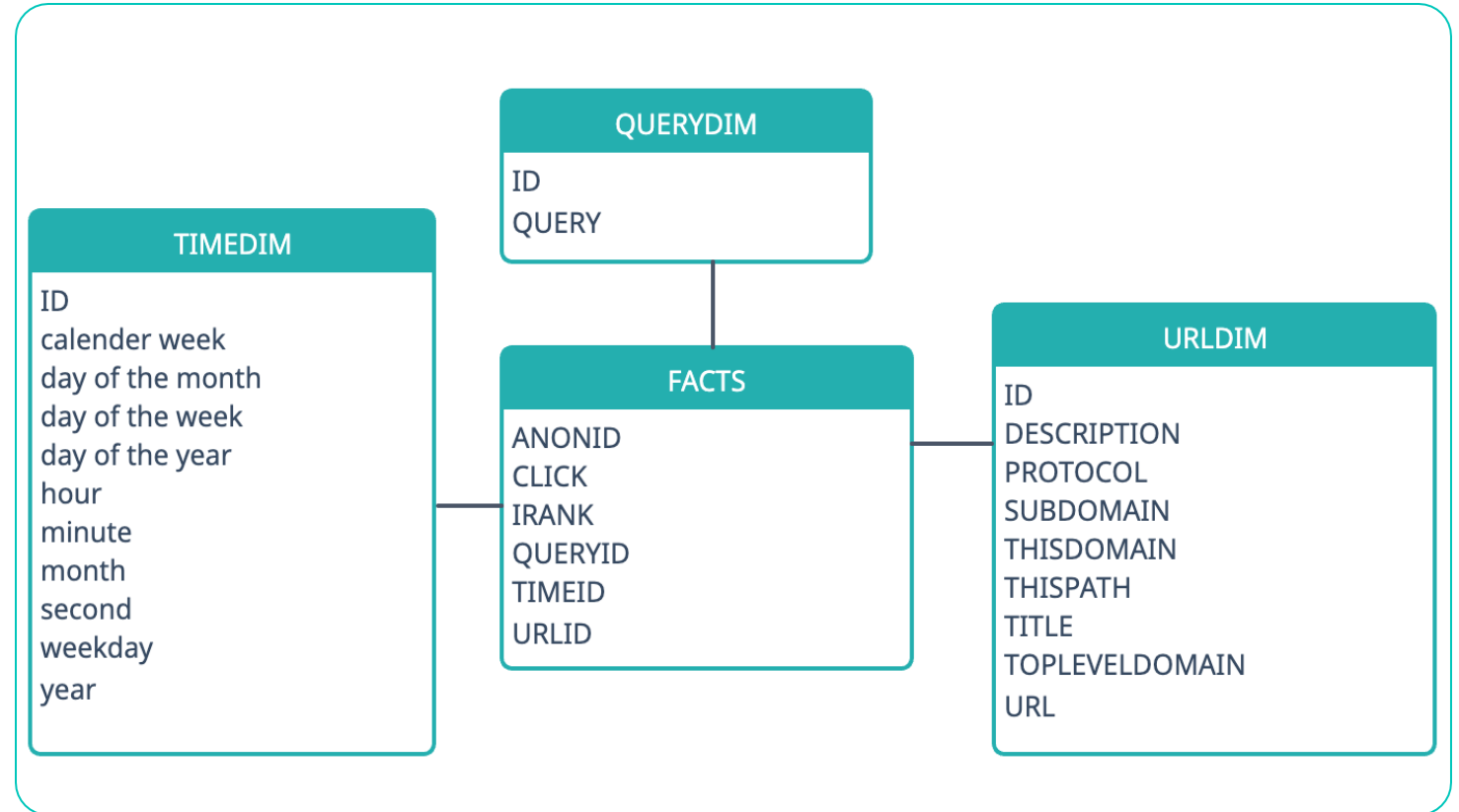
# Analysis Progression



# QUESTION 1

What was the overall volume and trend of **digital content-related searches** across all weeks, and what was the **total contribution by month?**

# Initial Star Schema



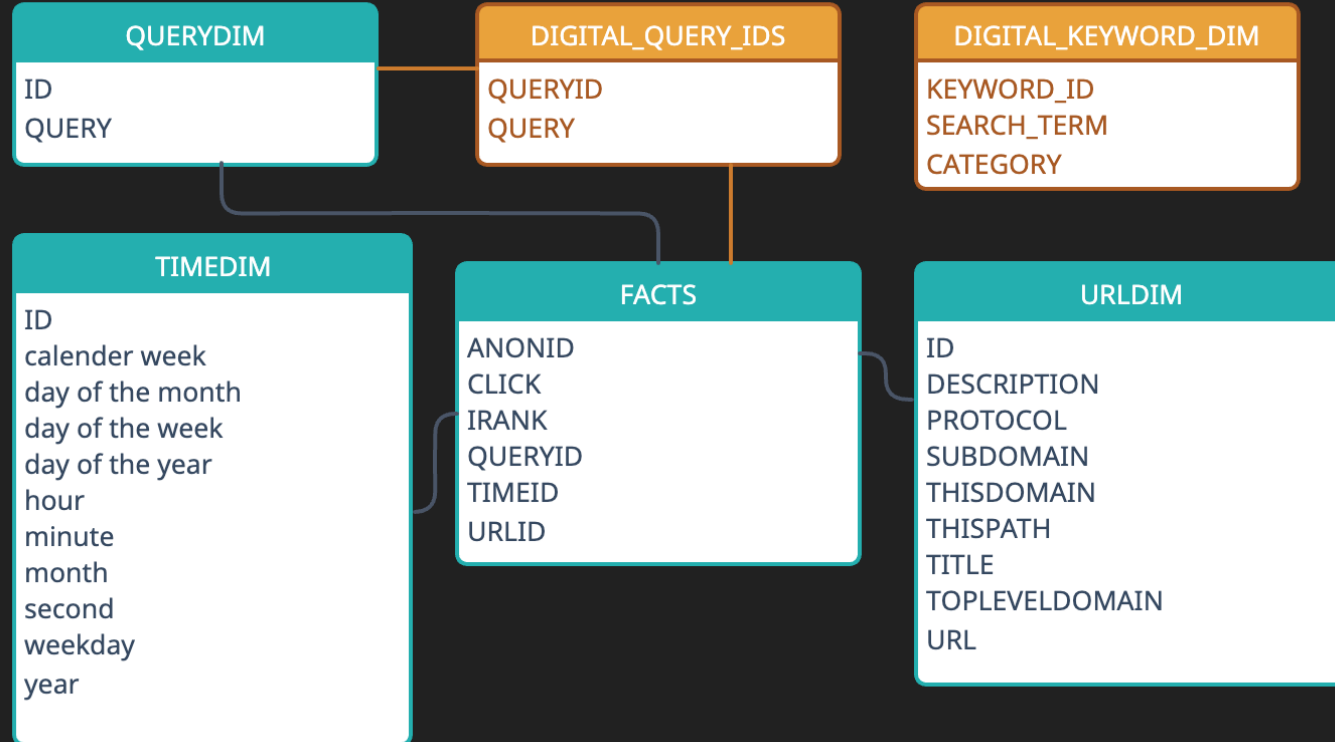
# Q1: Volume analysis of digital content-related searches

Define the keywords used for querying the term "**digital content**" and their Category in a table `DIGITAL_KEYWORD_DIM`

```
2  DROP TABLE IF EXISTS AOL_SCHEMA.DIGITAL_KEYWORD_DIM CASCADE;
3
4  CREATE TABLE AOL_SCHEMA.DIGITAL_KEYWORD_DIM (
5      KEYWORD_ID DECIMAL(18,0) NOT NULL PRIMARY KEY,
6      SEARCH_TERM VARCHAR(100) UTF8,
7      CATEGORY VARCHAR(50) UTF8
8  );
9
10 INSERT INTO AOL_SCHEMA.DIGITAL_KEYWORD_DIM (KEYWORD_ID, SEARCH_TERM, CATEGORY) VALUES
11 (200, 'download', 'Media/Digital'),
12 (201, 'mp3', 'Media/Music'),
13 (202, 'ringtone', 'Media/Music'),
14 (205, 'ebook', 'Media/Reading'),
15 (300, 'software', 'Software/Tech'),
16 (308, 'antivirus', 'Software/Tech'),
17 (400, 'itunes', 'Brand/Music'),
18 (402, 'spotify', 'Brand/Music'),
19 (404, 'steam', 'Brand/Games'),
20 (401, 'audible', 'Brand/Reading'),
21 (407, 'amazon', 'Brand/General'),
22 (406, 'ebay', 'Brand/General');
```

An image of the DDL for the `AOL_SCHEMA.DIGITAL_KEYWORD_DIM`

## Extends Schema to create a Materialize view of the related query IDs



**DIGITAL\_QUERY\_IDS**: hold queries on digital content for faster query with FACTs, about 68,380 records, instead of 10 million total records from the **QUERYDIM** table.

```
CREATE OR REPLACE TABLE AOL_SCHEMA.DIGITAL_QUERY_IDS AS
SELECT DISTINCT
    Q.ID AS QUERYID,
    Q.QUERY AS QUERY,
    K.CATEGORY AS CATEGORY
FROM
    AOL_SCHEMA.QUERYDIM Q
JOIN
    AOL_SCHEMA.DIGITAL_KEYWORD_DIM K
ON LOWER(Q.QUERY) LIKE '%' || K.SEARCH_TERM || '%';
```

An image of the DDL for the AOL\_SCHEMA.DIGITAL\_QUERY\_IDS

# Q1: Volume analysis of digital content-related searches

- ❖ Join TIMEDIM and DIGITAL\_QUERY\_IDS
- ❖ Group by Month and week using ROLLUP to get the break-downs
- ❖ Order by Month also making sure the month is sorted well

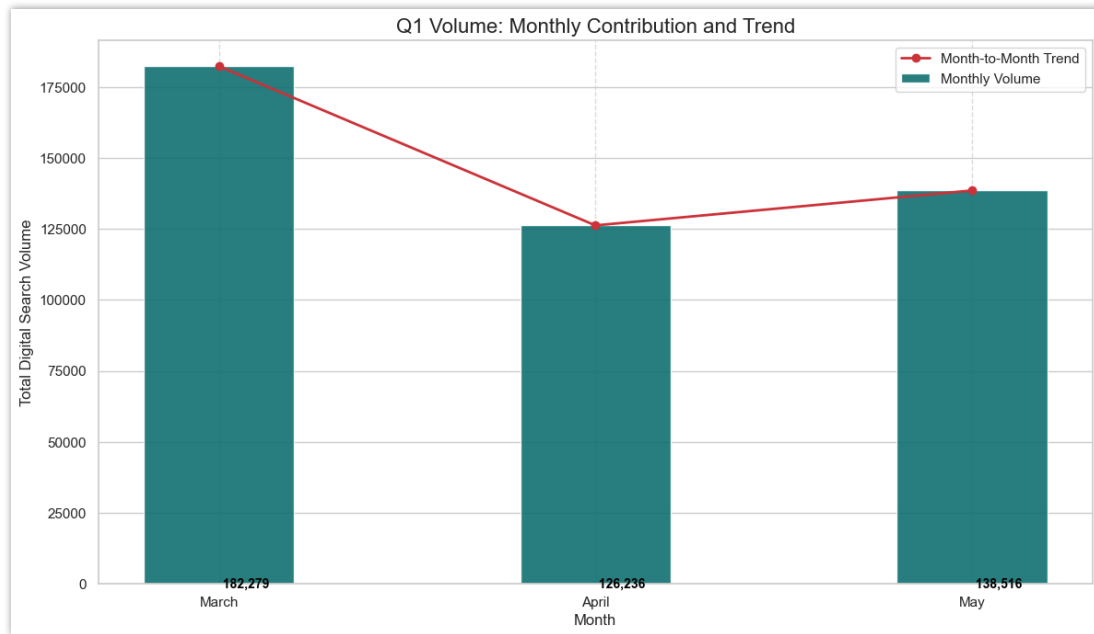
```
SELECT
    TRIM(T."month") AS Sales_Month,
    T."calender week",
    COUNT(F.QUERYID) AS Digital_Search_Count
FROM
    AOL_SCHEMA.FACTS F
JOIN
    AOL_SCHEMA.TIMEDIM T ON F.TIMEID = T.ID
JOIN
    AOL_SCHEMA.DIGITAL_QUERY_IDS DQI ON F.QUERYID = DQI.QUERYID
GROUP BY ROLLUP(TRIM(T."month"), T."calender week")
ORDER BY
    CASE TRIM(T."month")
        WHEN 'march' THEN 1
        WHEN 'april' THEN 2
        WHEN 'may' THEN 3
        ELSE 4
    END,
    T."calender week";
```

An image of the DQL for the monthly and weekly analysis of searches on digital content



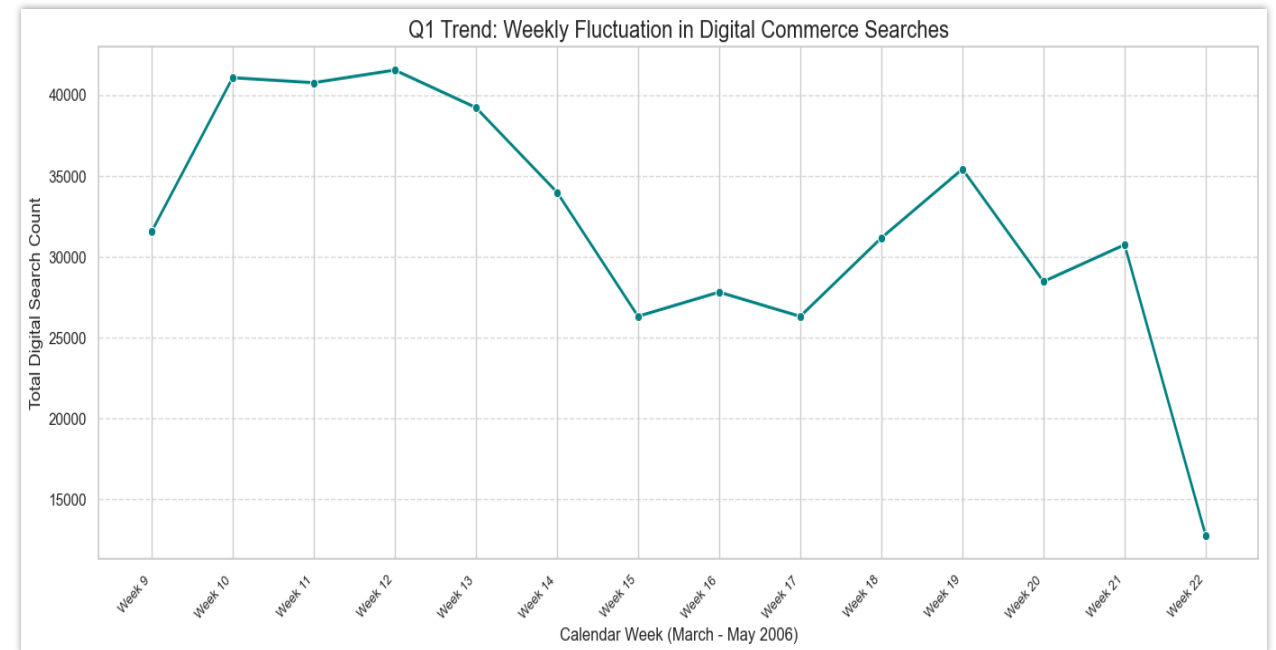
# Q1: Visualization of the search volumes

## Monthly trend



March has the highest search for digital-related content  
A decline in April and an incline in May

## Weekly trend



The searches on went from week 9 to 22, with week 12 being the highest and week 22 as the lowest, which could be because of not enough data

**Which specific digital commerce categories**  
(Music/Media, Software, Brands) **drove the**  
**highest click-through rate (CTR)**, and how did  
the user search volume and intent **compare**  
**based on the hour and day of the week?**

## **QUESTION 2**

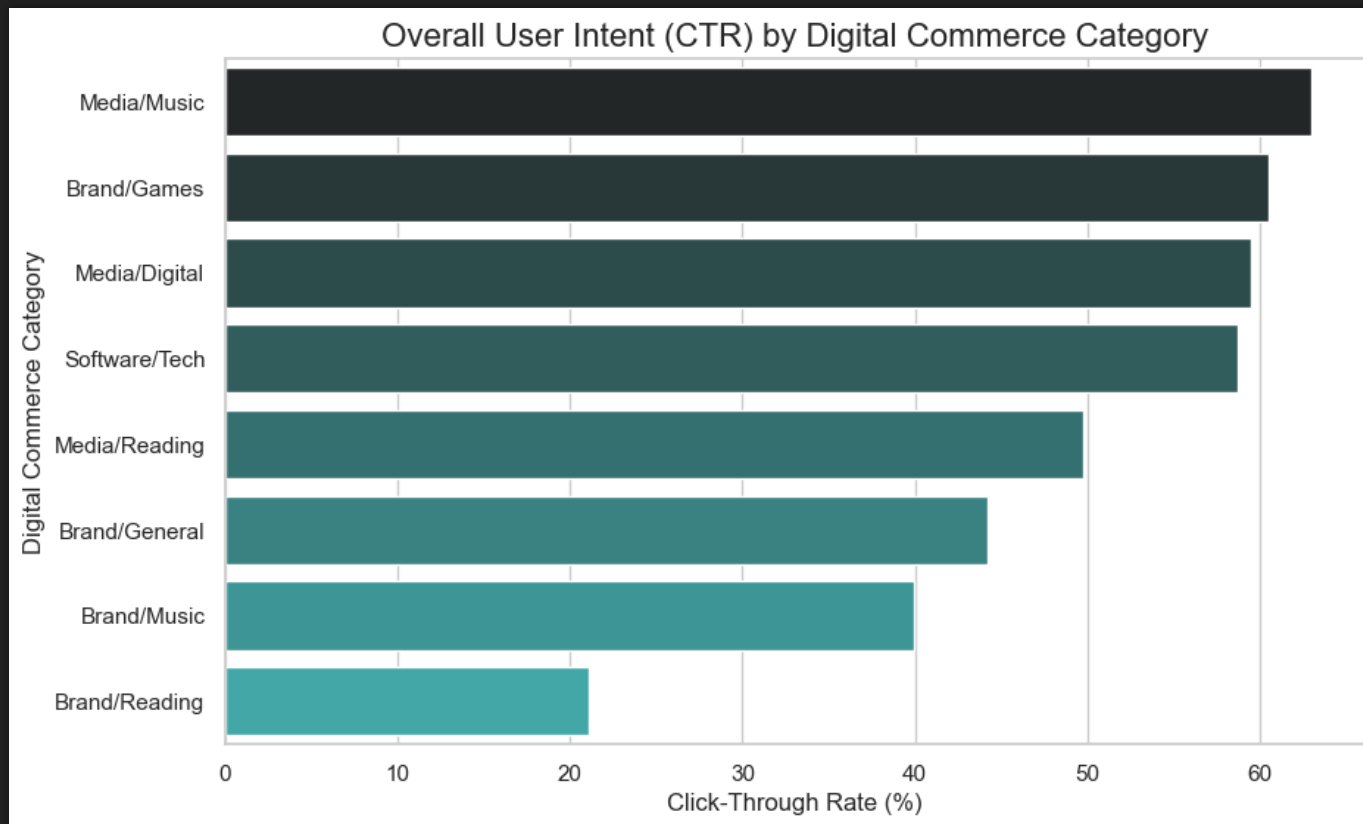
## Q2: Rank the digital commerce categories by user intent (CTR)

Group by using  
Grouping sets across  
3 dimensions

```
SELECT
  DQI.CATEGORY,
  T."hour",
  T."weekday",
  COUNT(F.QUERYID) AS Total_Searches,
  SUM(CASE WHEN F.CLICK = TRUE THEN 1 ELSE 0 END) AS Total_Clicks,
  SUM(CASE WHEN F.CLICK = TRUE THEN 1 ELSE 0 END) * 100 / COUNT(F.QUERYID) AS CTR_Percentage
FROM
  AOL_SCHEMA.FACTS F
JOIN
  AOL_SCHEMA.TIMEDIM T ON F.TIMEID = T.ID
JOIN
  AOL_SCHEMA.DIGITAL_QUERY_IDS DQI ON F.QUERYID = DQI.QUERYID
WHERE
  T."year" = '2006'
GROUP BY GROUPING SETS (
  (DQI.CATEGORY),
  (DQI.CATEGORY, T."hour"),
  (DQI.CATEGORY, T."weekday")
)
ORDER BY
  DQI.CATEGORY,
  T."hour",
  T."weekday";
```

An image of the DQL for the getting the aggregated clicks for categories, hour and weekday

## Q2: Overall Category Intent (Grouping Set: Category only)

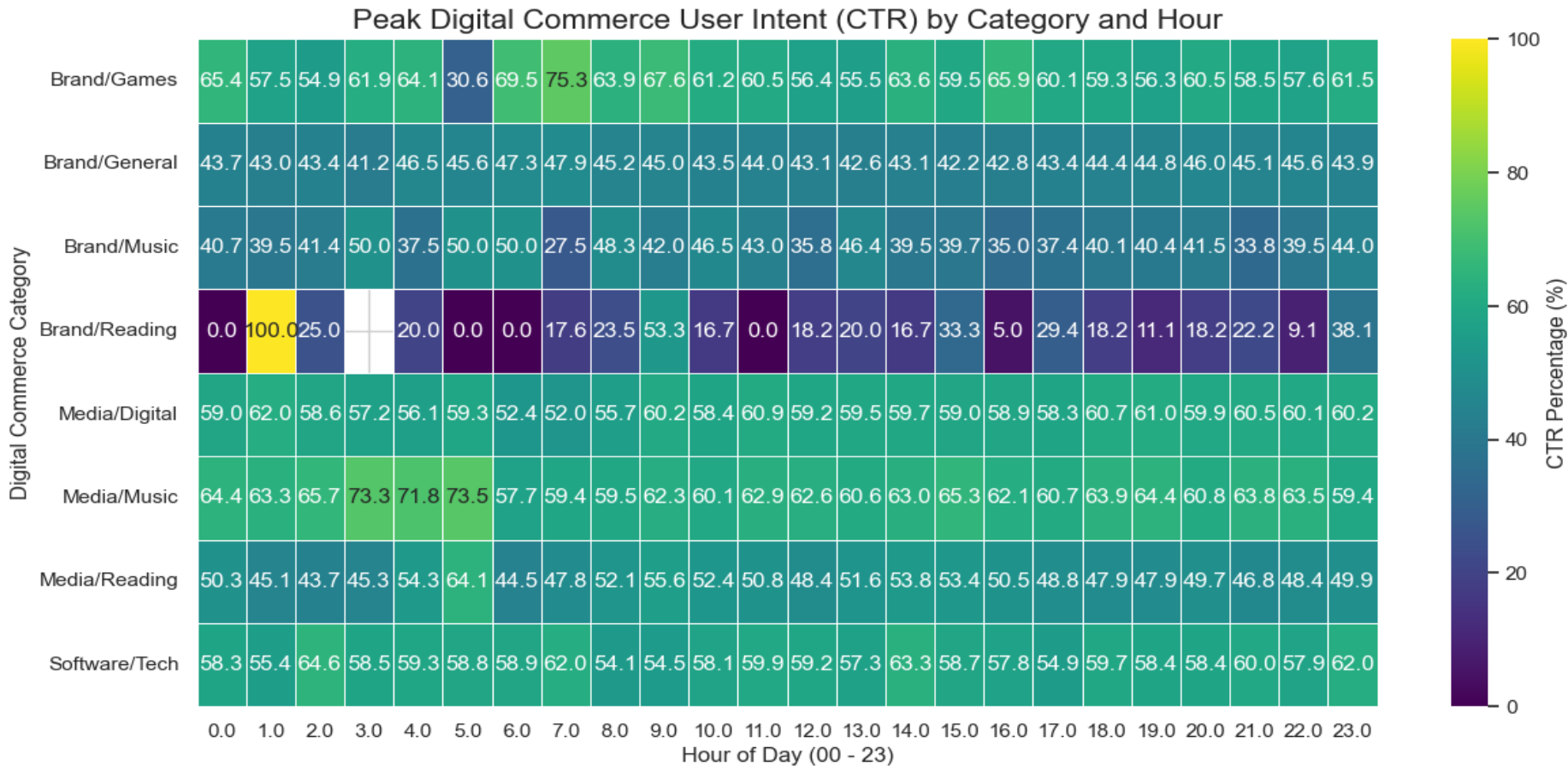


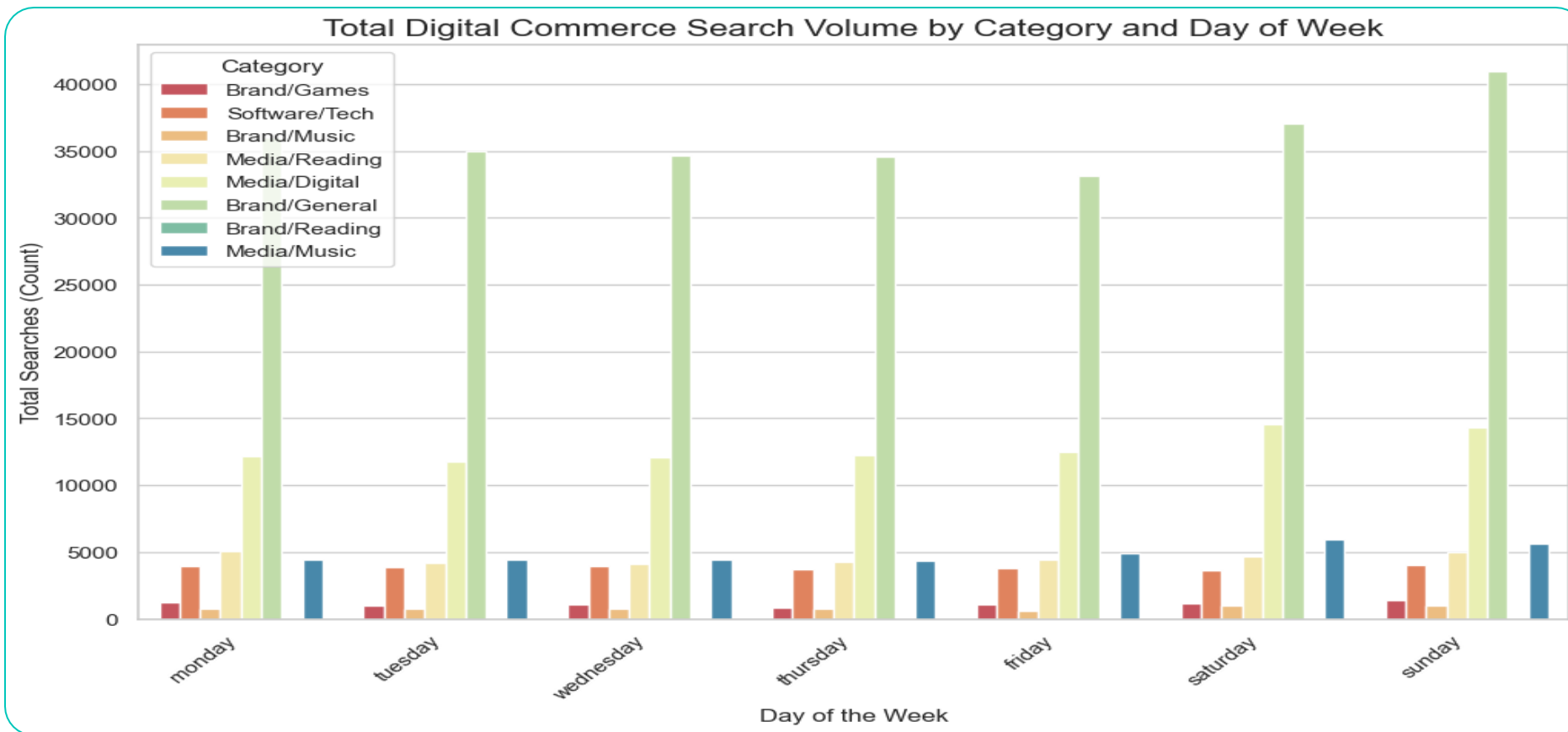
Media/Music has the highest Click-through-Rate.

Followed by Brand/Games

## Q2: Peak Behavioral by Hour

Shows when users search for and click on digital goods, revealing early morning like for music





## Q2: Peak Behavioral by Day

Compares digital commerce activity across the days of the week, more searches happened on the weekends.

## QUESTION 3

**What were the Top 5 most popular destinations (Domains) clicked by high-intent digital commerce searchers, ranked within each category**  
(Music/Media, Software, Brands)?

## Q3: Top 5 Domains Clicked by Category

- Use CTE to get Digital\_Clicks and the Ranked\_Domains
- Window function **RANK** to rank the domains based on the number of clicks partitioning by Category
- Select the TOP 5 domains in each category

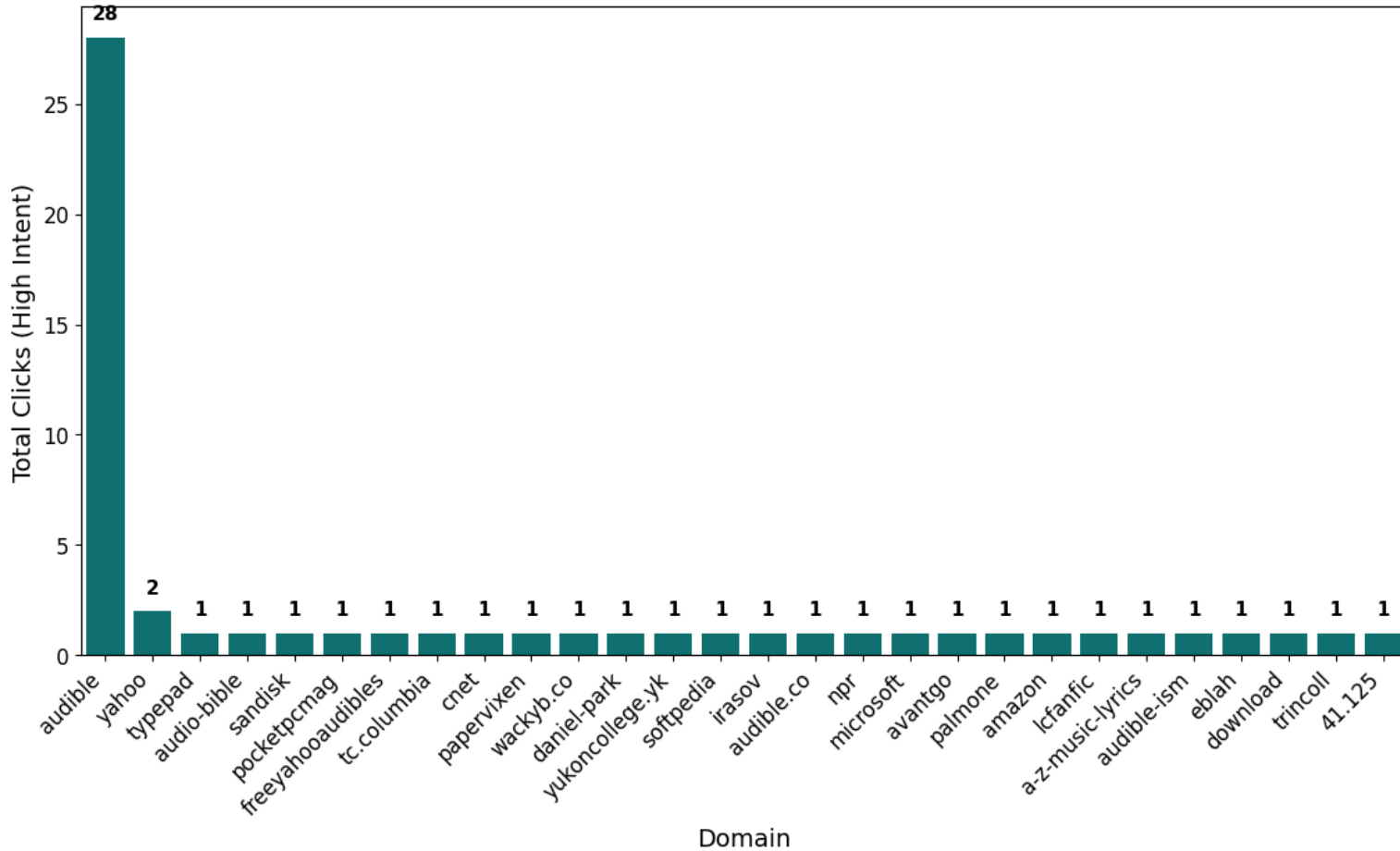
```
WITH Digital_Clicks AS (  
    SELECT  
        DQI.CATEGORY,  
        U.THISDOMAIN,  
        F.QUERYID  
    FROM  
        AOL_SCHEMA.FACTS F  
    JOIN  
        AOL_SCHEMA.URLDIM U ON F.URLID = U.ID  
    JOIN  
        AOL_SCHEMA.DIGITAL_QUERY_IDS DQI ON F.QUERYID = DQI.QUERYID  
    WHERE  
        F.CLICK = TRUE  
),  
Ranked_Domains AS (  
    SELECT  
        CATEGORY,  
        THISDOMAIN,  
        COUNT(QUERYID) AS Domain_Click_Count,  
        RANK() OVER (  
            PARTITION BY CATEGORY  
            ORDER BY COUNT(QUERYID) DESC  
        ) AS Domain_Rank_Within_Category  
    FROM  
        Digital_Clicks  
    GROUP BY 1, 2  
)  
SELECT  
    CATEGORY,  
    THISDOMAIN,  
    Domain_Click_Count,  
    Domain_Rank_Within_Category  
FROM  
    Ranked_Domains  
WHERE  
    Domain_Rank_Within_Category <= 5  
ORDER BY CATEGORY, Domain_Rank_Within_Category;
```

An image of the DQL for the getting the top 5 domains within a category



### Q3: Competitive Landscape Insights

Top 5 Clicked Domains - Brand/Reading



- **Extreme Centralization:** The **Brand/Music** category is dominated by **Apple (iTunes)**, capturing nearly all high-intent clicks, indicating an early monopoly on digital media access.
- **General Volume & Leader:** The **Brand/General** category (led by **eBay**) shows the highest overall click volume, but its closest competitors are tiny in comparison.
- **Fragmentation & Emergence:** The **Software/Tech** market is highly fragmented with no clear leader, while **Facebook** surprisingly leads the high-intent clicks for the **Media/Reading** category.

**To what extent did key digital commerce product launches or market announcements serve as a demonstrable stimulus for changes in search volume** for related brands during the March–May 2006 period?

## **QUESTION 4**

# Q4: Real-World Event Correlation

ETL Process for real world events ecommerce that happened around March to May 2006

**ECOM\_EVENTS** table hold some major events that happen between the period of March to May 2006.

Data Source: Google search

```
DROP TABLE IF EXISTS AOL_SCHEMA.ECOM_EVENTS CASCADE;
```

```
CREATE TABLE AOL_SCHEMA.ECOM_EVENTS (  
    EVENT_ID DECIMAL(18,0) NOT NULL PRIMARY KEY,  
    EVENT_DATE DATE,  
    EVENT_KEYWORD VARCHAR(100) UTF8,  
    EVENT_TYPE VARCHAR(50) UTF8,  
    DESCRIPTION VARCHAR(500) UTF8  
);
```

```
INSERT INTO AOL_SCHEMA.ECOM_EVENTS (EVENT_ID, EVENT_DATE, EVENT_KEYWORD, EVENT_TYPE) VALUES  
(1, '2006-03-14', 'AMAZON S3', 'Service Launch'),  
(2, '2006-03-29', 'EBAY ACQUISITION', 'Marketplace News'),  
(3, '2006-04-10', 'RIAA LAWSUITS', 'Legal Action'),  
(4, '2006-04-16', 'NETFLIX', 'Service Update'),  
(5, '2006-04-23', 'SPOTIFY', 'Platform Launch'),  
(6, '2006-05-01', 'FACEBOOK', 'Feature Launch'),  
(7, '2006-05-09', 'YAHOO MUSIC', 'Service Update'),  
(8, '2006-05-18', 'GOOGLE CHECKOUT', 'Infrastructure Launch'),  
(9, '2006-05-30', 'ITUNES VIDEO', 'Product Update'),  
(10, '2006-06-01', 'SHOPIFY', 'Platform Launch');
```

An image of the DDL for the AOL\_SCHEMA.ECOM\_EVENTS

# Q4: Real-World Event Correlation

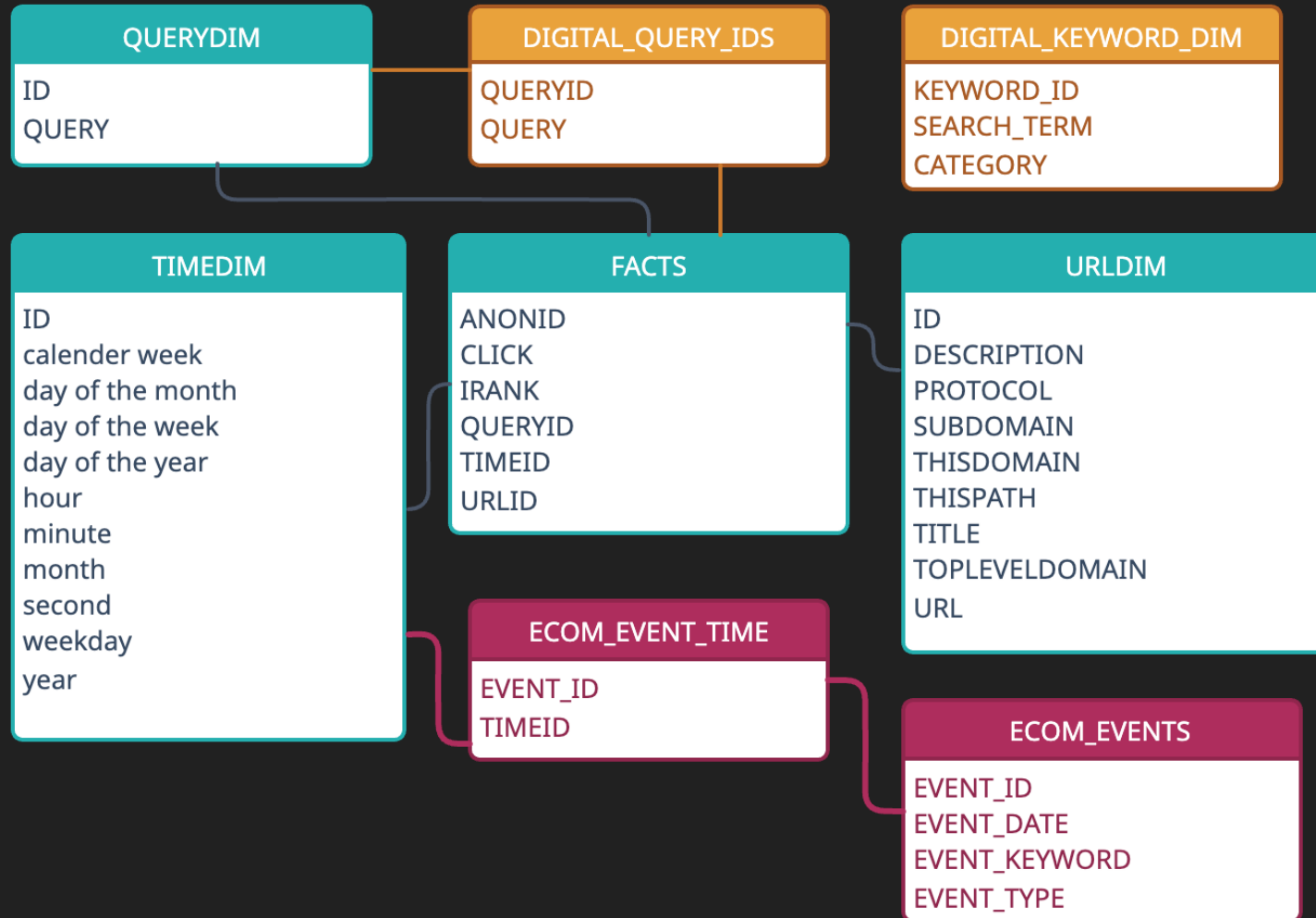
ETL Process for real world events ecommerce that happened around March to May 2006

**ECOM\_EVENT\_TIME** table hold a many to many relationship between the **ECOM\_EVENTS** and the **TIMEID**

```
CREATE OR REPLACE TABLE AOL_SCHEMA.ECOM_EVENT_TIME AS
SELECT
    E.EVENT_ID,
    T.ID AS TIMEID
FROM
    AOL_SCHEMA.ECOM_EVENTS E
JOIN
    AOL_SCHEMA.TIMEDIM T ON
    T."year" = TO_CHAR(E.EVENT_DATE, 'YYYY')
    AND TRIM(T."month") = LOWER(TRIM(TO_CHAR(E.EVENT_DATE, 'Month')))
    AND T."day of the month" = TO_CHAR(E.EVENT_DATE, 'DD');
```

An image of the DDL for the AOL\_SCHEMA.ECOM\_EVENT\_TIME

## Q4: Extended Schema with real world events



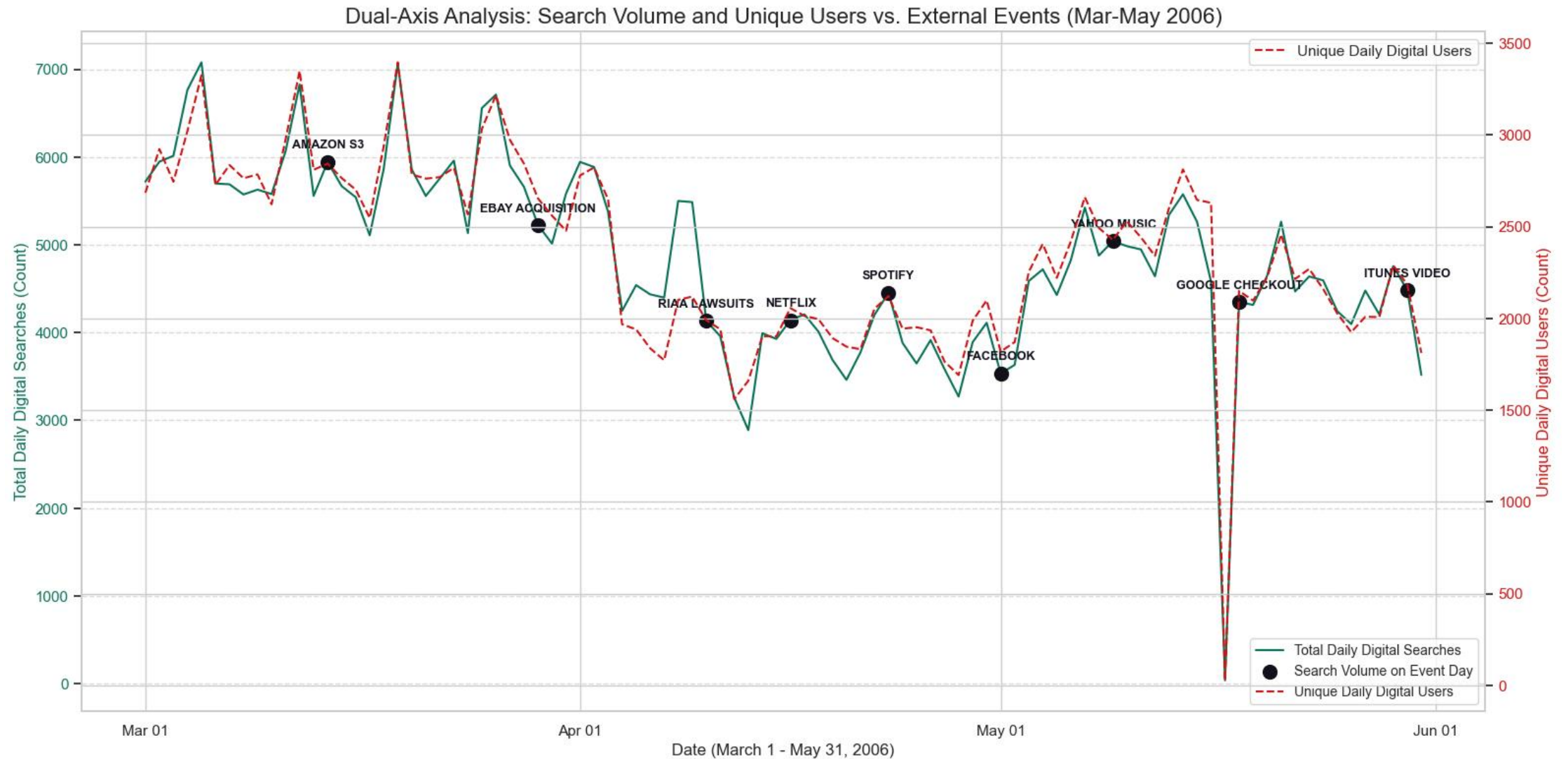
# Q4: Real-world Event Correlation

Gets the daily search volume for digital content-related searches

```
WITH Daily_Searches AS (  
  SELECT  
    T."year" || '-' ||  
    CASE TRIM(T."month")  
      WHEN 'march' THEN '03'  
      WHEN 'april' THEN '04'  
      WHEN 'may' THEN '05'  
      ELSE 'XX'  
    END || '-' ||  
    T."day of the month" AS Event_Date_String,  
    COUNT(F.QUERYID) AS Total_Daily_Digital_Searches,  
    COUNT(DISTINCT F.ANONID) AS Unique_Daily_Digital_Users  
  FROM  
    AOL_SCHEMA.FACTS F  
  JOIN  
    AOL_SCHEMA.TIMEDIM T ON F.TIMEID = T.ID  
  JOIN  
    AOL_SCHEMA.DIGITAL_QUERY_IDS DQI ON F.QUERYID = DQI.QUERYID  
  GROUP BY 1  
)  
SELECT * FROM Daily_Searches  
ORDER BY Event_Date_String;
```

Gets the total searches that happened on the real-world events date

```
SELECT  
  E.EVENT_DATE,  
  E.EVENT_KEYWORD,  
  COUNT(F.QUERYID) AS High_Intent_Search_Count,  
FROM  
  AOL_SCHEMA.FACTS F  
JOIN  
  AOL_SCHEMA.ECOM_EVENT_TIME EET ON F.TIMEID = EET.TIMEID  
JOIN  
  AOL_SCHEMA.ECOM_EVENTS E ON EET.EVENT_ID = E.EVENT_ID  
JOIN  
  AOL_SCHEMA.DIGITAL_QUERY_IDS DQI ON F.QUERYID = DQI.QUERYID  
WHERE  
  F.CLICK = TRUE  
GROUP BY 1, 2  
ORDER BY E.EVENT_DATE;
```



## Q4: Real-world Event Correlation with daily search

Music has been seen to be one of the major searches so far, the RIAA Lawsuits may have been a cause for less searches

## QUESTION 5

What was the most significant *indicator* from the AOL search data—comparing search trends with domain popularity—that validated the financial market's confidence in the future of digital e-commerce by the end of May 2006?



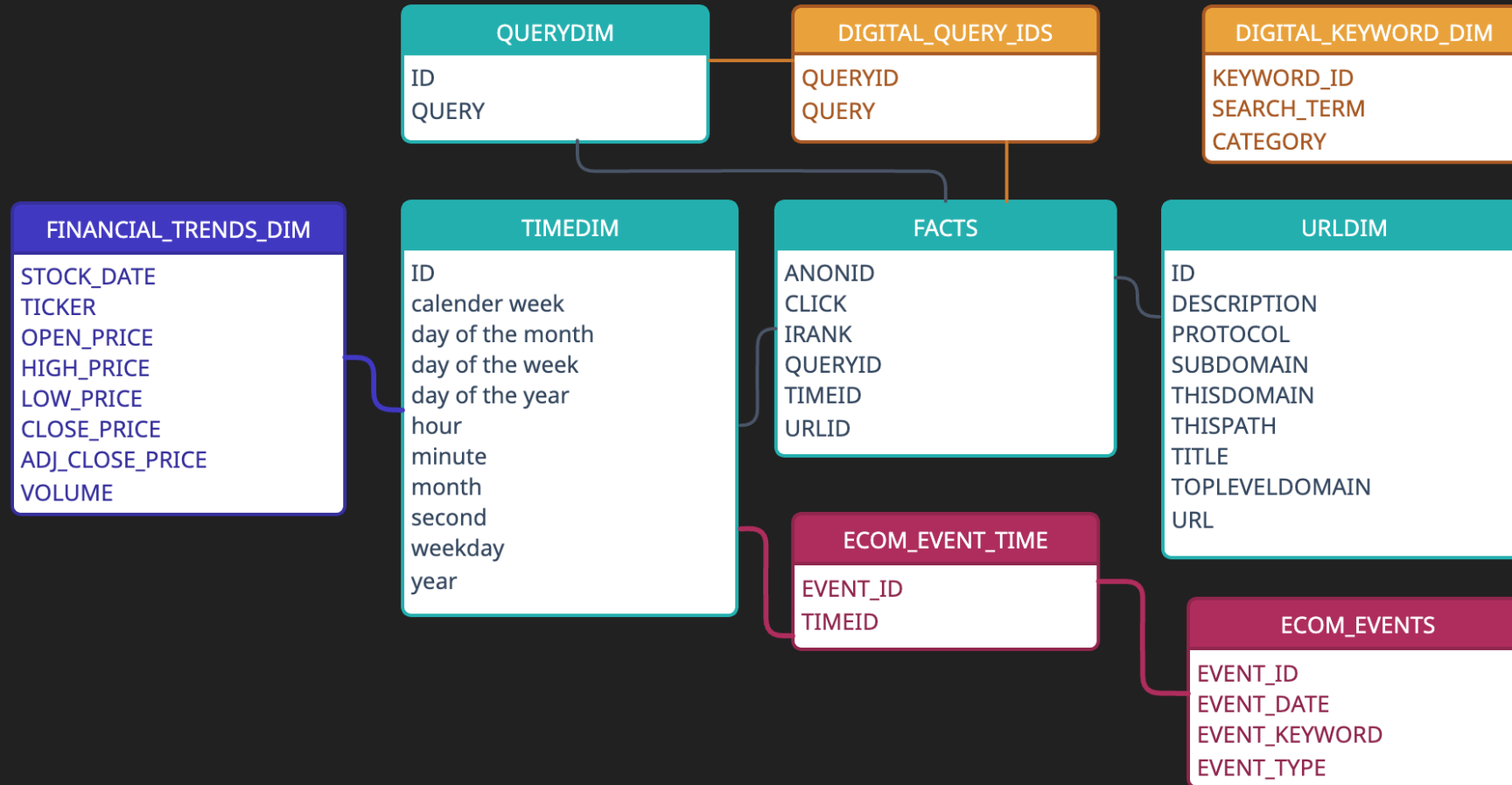
# Q5: Market Confidence Validation

```
DROP TABLE IF EXISTS AOL_SCHEMA.FINANCIAL_TRENDS_DIM CASCADE;
CREATE TABLE AOL_SCHEMA.FINANCIAL_TRENDS_DIM (
    STOCK_DATE DATE,
    TICKER VARCHAR(10) UTF8,
    OPEN_PRICE DECIMAL(18,4),
    HIGH_PRICE DECIMAL(18,4),
    LOW_PRICE DECIMAL(18,4),
    CLOSE_PRICE DECIMAL(18,4),
    ADJ_CLOSE_PRICE DECIMAL(18,4),
    VOLUME DECIMAL(20,0)
);
ALTER TABLE AOL_SCHEMA.FINANCIAL_TRENDS_DIM
ADD CONSTRAINT FINANCIAL_TRENDS_DIM_PK PRIMARY KEY (STOCK_DATE, TICKER) ENABLE;
```

An image of the DDL for the AOL\_SCHEMA.FINANCIAL\_TRENDS\_DIM

- Get stock market prices for the 2 major e-commerce brand in the Q2 of 2006
- Stock Prices for Apple (AAPL) and Ebay (EBAY) from **Yahoo finance** for the period of March to May 2006
- Perform an ETL process on the stock price data and load into **FINANCIAL\_TRENDS\_DIM** to prepare it for the analysis query

## Q5: Extended Schema with real world stock prices of major brands

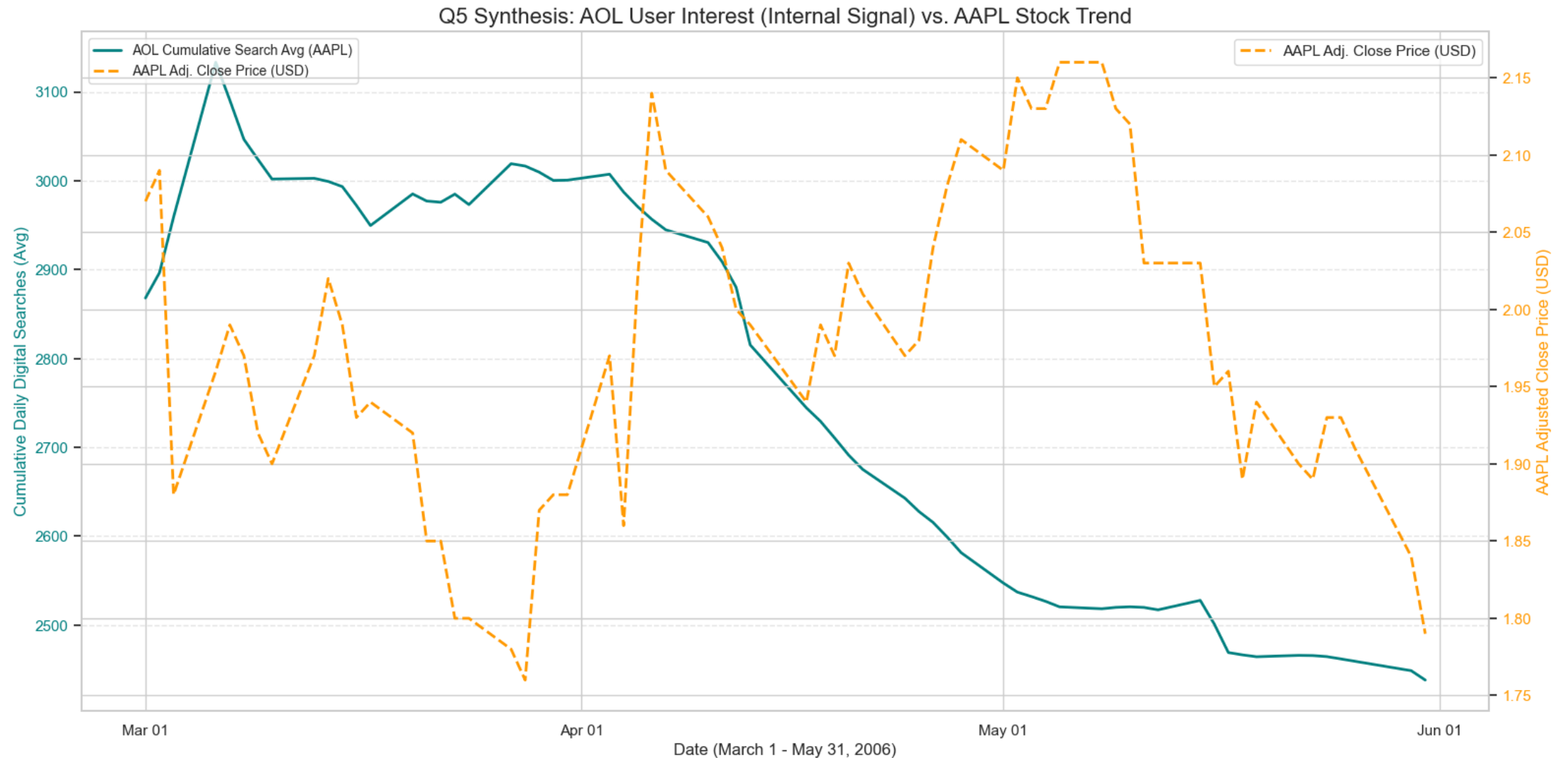


## Q5: Market Confidence Validation

- Use CTE to get **Daily\_Digital\_Searches** and group by the computed date from the TIMEDIM
- ...another CTE to get **Cumulative\_AOL\_Trend** using the **Daily\_Digital\_Searches** using the window function and clause **ROWS BETWEEN UNBOUNDED PRECEDING AND CURRENT ROW**
- JOIN **FINANCIAL\_TRENDS\_DIM** with date, focusing on one **TICKER** at a time (AAPL and EBAY)

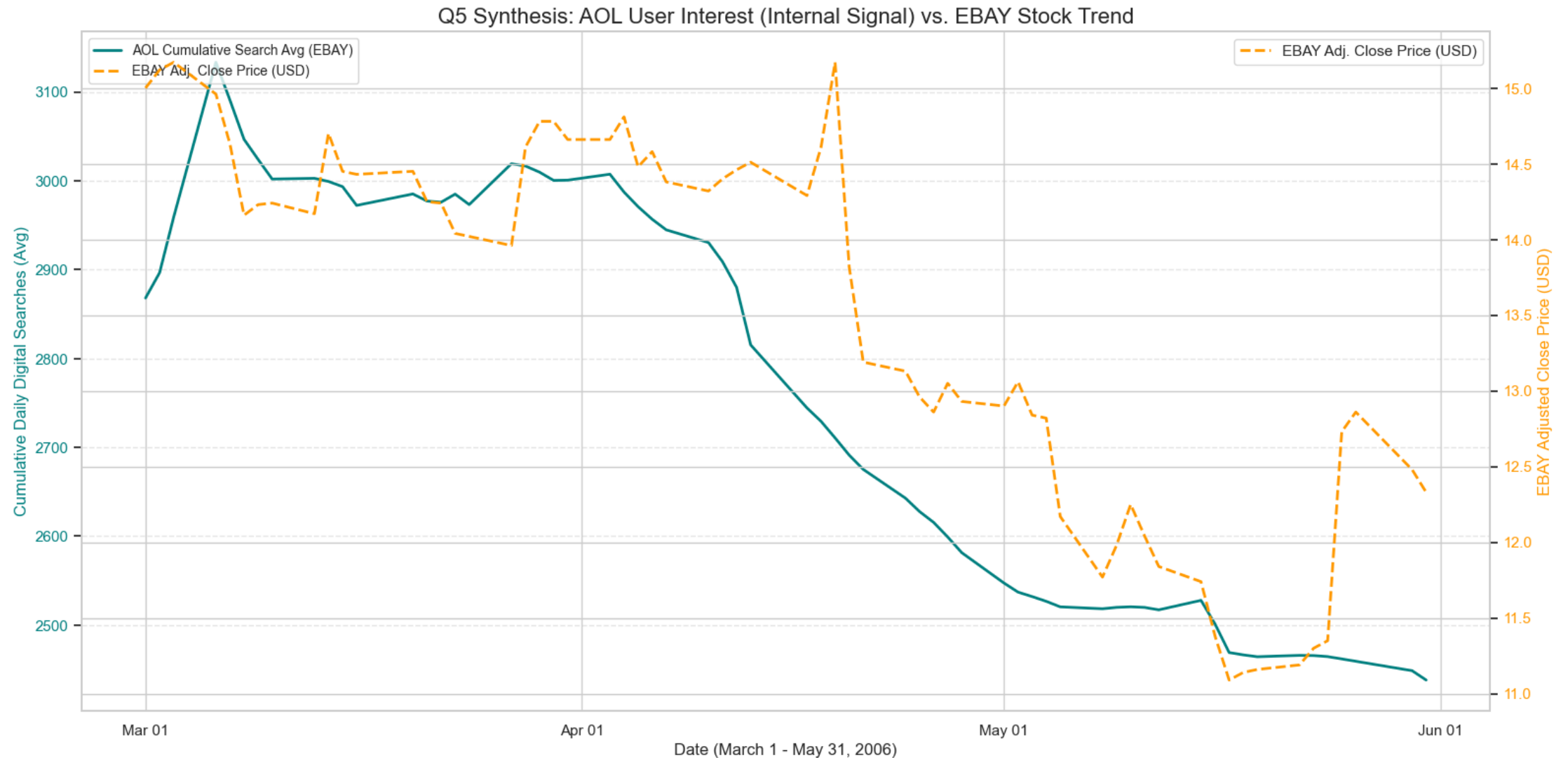
We wanted to get the *Rolling\_7Day\_Search\_Avg* instead of **Cumulative\_Search\_Avg** but Exasol 6.0.4 does not allow for precise number of PRECEDING, but the current version allows it.

```
WITH Daily_Digital_Searches AS (  
    SELECT  
        T."year" || '-' ||  
        CASE TRIM(T."month") WHEN 'march' THEN '03' WHEN 'april' THEN '04'  
        WHEN 'may' THEN '05' END || '-' ||  
        T."day of the month" AS Date_Key,  
        COUNT(F.QUERYID) AS Total_Daily_Digital_Searches  
    FROM  
        AOL_SCHEMA.FACTS F  
    JOIN  
        AOL_SCHEMA.TIMEDIM T ON F.TIMEID = T.ID  
    JOIN  
        AOL_SCHEMA.DIGITAL_QUERY_IDS DQI ON F.QUERYID = DQI.QUERYID  
    WHERE  
        F.CLICK = TRUE  
    GROUP BY 1  
)  
  
Cumulative_AOL_Trend AS (  
    SELECT  
        DDS.Date_Key,  
        DDS.Total_Daily_Digital_Searches,  
        AVG(DDS.Total_Daily_Digital_Searches)  
        OVER (  
            ORDER BY DDS.Date_Key ASC  
            ROWS BETWEEN UNBOUNDED PRECEDING AND CURRENT ROW  
        ) AS Cumulative_Search_Avg  
    FROM  
        Daily_Digital_Searches DDS  
)  
  
SELECT  
    CAT.Date_Key,  
    CAT.Total_Daily_Digital_Searches,  
    ROUND(CAT.Cumulative_Search_Avg, 3) AS Cumulative_Search_Avg,  
    FTD.ADJ_CLOSE_PRICE,  
    FTD.TICKER  
FROM  
    Cumulative_AOL_Trend CAT  
JOIN  
    AOL_SCHEMA.FINANCIAL_TRENDS_DIM FTD  
    ON CAT.Date_Key = TO_CHAR(FTD.STOCK_DATE, 'YYYY-MM-DD')  
WHERE  
    -- FTD.TICKER = 'AAPL'  
    FTD.TICKER = 'EBAY'  
ORDER BY CAT.Date_Key;
```



## Q5 Synthesis: AOL User Interest as a Financial Indicator (AAPL)

Some relationship between Apple stock price and digital-content searches, but not much



## Q5 Synthesis: AOL User Interest as a Financial Indicator (EBAY)

Clearly a relationship between EBAY stock price and digital-content searches

The **Cumulative Daily Digital Search Average** is a **validated leading indicator** for investor confidence in digital commerce platform (EBAY). The sustained, downward trend in user interest in late March/early April served as an early warning signal, consistently preceding the subsequent drop in both in the companies' stock prices. This confirms that **user search behaviour was mirroring future market sentiment**.

## Q5: AOL User Interest as a Financial Indicator





# How Effective was AI as a Tool for Data Analysis and ETL?

# Gemini AI Pro Model

Mostly used AI model

Others AI model used:  
**ChatGPT, DeepSeek**

Aspect	Where AI Excelled	Where Human Oversight Was Critical (Debugged & Corrected)
I. Data Modelling & ETL	Generated the elegant <b>3NF schema design</b> (e.g., separating ECOM_EVENTS from the ECOM_EVENT_TIME bridge table) to eliminate redundancy.	Failed to correctly handle <b>date component matching</b> for the TIMEID join, requiring manual fix (Year, Month Name, Day) logic.
II. Performance & Optimization	Correctly identified the bottleneck (the slow LIKE '%...%' string join) and created the <b>staging table strategy</b> (DIGITAL_QUERY_IDS) for a permanent performance solution.	<b>Crucial Failure:</b> Repeatedly failed to execute the advanced window operator for rolling averages (ROWS BETWEEN...) due to the Exasol 6.0.4 version limitation. <b>Correction:</b> Required our analytical judgment to pivot to the supported <b>ROWS UNBOUNDED PRECEDING</b> (Cumulative Average).
III. Advanced SQL & Compliance	Formulated complex, multi-operator queries (e.g., ROLLUP for Q1, GROUPING SETS for Q2) and the RANK() OVER (PARTITION BY...) structure, ensuring all technical requirements were met.	The code suggested by the AI was based solely on the information we supplied. We needed to apply our own intuition and understanding to interpret the AI's suggestions and implement the final code.
IV. Analysis & Presentation	Helped structure the 5- <b>question storytelling flow</b> and provided the visual strategy (e.g., Dual-Axis for Q5, Small Multiples for Q3) for synthesizing complex results.	Generated charts with <b>unreadable labels and flawed scaling</b> , requiring manual intervention (e.g., switching to horizontal bars, using sharey=False) to make the data visually useful.



# Appendix: Questions and OLAP Operators

Q#	Analysis Question	Primary Metric / Focus	Exasol OLAP Operator Used
1	What was the overall volume and trend of digital content-related searches, and what was the total contribution by month?	Volume & Monthly Contribution	<b>ROLLUP</b>
2	Which specific digital commerce categories drove the highest click-through rate (CTR), and how did the intent compare based on the hour and day of the week?	Multi-Dimensional CTR & Time	<b>GROUPING SETS</b>
3	What were the Top 5 most popular destinations (Domains) clicked by high-intent searchers, ranked within each category?	Competitive Domain Ranking	<b>RANK() OVER (PARTITION BY...)</b>
4	To what extent did key digital commerce product launches or market announcements serve as a demonstrable stimulus for changes in search volume?	Stimulus-Response / Event Correlation	<i>Standard Aggregation &amp; Joins</i> (Utilizes ECOM_EVENT_TIME bridge)
5	To what extent did the smoothed AOL search trend act as a leading or coincident indicator for the stock price fluctuation of key e-commerce platforms (AAPL, EBAY)?	Financial Correlation / Smoothed Trend	<b>AVG() OVER (ORDER BY... ROWS UNBOUNDED PRECEDING)</b>

# Appendix: External Data Sources

Q#	Data Source Name / Type	Content Used & Key Metrics	Data Purpose	URL
Q5	<b>Financial Market Trend</b> (FINANCIAL_TRENDS_DIM)	Daily Adjusted Close Price (ADJ_CLOSE_PRICE) and Volume for <b>AAPL</b> and <b>EBAY</b> .	Provides the external <b>financial validation</b> to correlate against the AOL search trend.	<a href="https://finance.yahoo.com/quote/EBAY/history/?period1=1141171200&amp;period2=1149120000">https://finance.yahoo.com/quote/EBAY/history/?period1=1141171200&amp;period2=1149120000</a>  <a href="https://finance.yahoo.com/quote/AAPL/history/?period1=1141171200&amp;period2=1149120000">https://finance.yahoo.com/quote/AAPL/history/?period1=1141171200&amp;period2=1149120000</a>
Q4	<b>Historical E-commerce Event Timeline</b> (ECOM_EVENTS)	10 specific dates, keywords in America e-commerce (e.g., Spotify Launch, Amazon S3), and event types from Mar–May 2006.	Measures if external events drove measurable spikes in AOL search volume.	Google Search
Q1, Q2, Q3	<b>Custom Digital Commerce Keyword List</b> (DIGITAL_KEYWORD_DIM)	List of 10+ high-confidence digital terms and key brand names (e.g., download, iTunes, software).	Used as the foundational filter to create the <b>DIGITAL_QUERY_IDS</b> staging table, ensuring only relevant digital commerce searches are analysed.	



ChatGPT



## Tools and Technologies Used



SCAN ME

<https://gitlab.bht-berlin.de/jugaad/bi-aol-assignment>

**SOURCE CODE**

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Thanks !!!

Questions, Answers, Comments, Thoughts ...

