## Rashna Razdan

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## **Software Proficiency**

- Expertise in Adobe Illustrator/Photoshop/Lightroom, Sketch, Principle, Marvel, InVision and Balsamiq
- Expertise in JavaScript, JQuery, HTML5, CSS3 and LESS
- Experience in Mercurial, Git, SVN, MySQL and MongoDB

## **Work Experience**

**UX/UI Apprentice,** Bloc, San Francisco, California, March/2016 – July/2016

- Delivered competitive analysis reports, user personas, user stories and user flows
- Created high and low fidelity static mockups, design guides, responsive designs, microinteraction animations and clickable interactive prototypes
- Employed UX testing techniques such as A/B Testing, Click Testing and Remote Usability Testing to gather and analyze user feedback

Product Manager, NexJ Systems, Toronto, Ontario, November/2015 – March/2016

- IBM Watson Health Coach and Patient Matching Service Project
  - Researched and influenced which IBM Watson services NexJ should utilize
  - Developed strategy to pair user with their optimal health coach using IBM Watson
  - Impacted product feature set by presenting findings from market research and competitive analysis to company executives
  - Drove application wide changes to ensure compliance with Google Material Design Guideline

Front End Developer, NexJ Systems, Toronto, Ontario, June/2014 – March 2016

- Connected Health and Wellness Project
  - Improved team velocity as Scrum Master by 34%; worked with all departments to achieve successful biweekly releases
  - Wrote CSS to implement responsive design using the LESS pre-processor
  - Built user registration and login functionality using NexJ's MVC framework
  - Designed responsive, clean, cross platform email templates
  - Wrote software documentation on Confluence for new technical features
  - Assisted QA by creating test skeletons and testing completed features

Product Manager, SAP, Waterloo, Ontario, September/2012 - December/2012

- Performed technical competitive analysis to give team a solid understanding of Adaptive Server Enterprise (ASE) products
- Presented competitive analysis; findings led to proposals of features to build

## Education

**Bachelor of Applied Science,** Honours Computer Engineering, University of Waterloo, Waterloo, Ontario, September 2009 – 2014

• Relevant Courses: Software Requirements and Specifications, User Interfaces, Software Design & Architecture