



Customer Care Center

Ask Us Any Question

Email Us

Our Customer Care Team will reply as soon as possible

First Name *

Ryan

Last Name *

Ballenger

Email Address *

rrballenger17@gmail.com

Phone Number

Select the option that best describes why you're contacting us. *

My Experience ▼

Please share a bit more detail. This will help us assist you more quickly. *

Service ▼

myPanera Current Account #

Order Number

☒ Does your question pertain to a specific bakery-cafe? *

MA ▼

Lexington ▼

Bakery-Cafe *

Lexington - Massachusetts Ave ▼

We'd love to hear your feedback. Please share your comments, questions or suggestions here. *

My bad, painful experience:: Recently she has been working there in the morning on weekdays. She is a tan, older woman who always wears a hat. She quickly looks down/ jolts her head downward in a disrespectful way when I say my order. If my voice isn't perfectly clear, she yells to people in the bakery as if to try to escape having to talk to me. When I return to pick up my order, she jolts her head downward again in a disrespectful and antagonizing way, and says nothing. I won't be returning.

(0)

- ☒ If you would like a response from our Customer Care Team, please make sure this box is checked.

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