Roberto Drumond

Junior Web Developer

I Take a new direction in my life and reinvent myself, now I'm a web developer with excellent communication skills. I love to collaborate and work as a team, I am looking for a full time development position, where I can apply my knowledge, improve and learn more. I take courses as a self-taught on Theodinproject.com as a front-end and currently studying back-end to get the full-stack. < Never stop learning because life never stops teaching you/>

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in linkedin.com/in/https://www.linkedin.com/resumebuilder/urn:li:fs_memberResume:32740890/?edit=true

WORK EXPERIENCE

Agent

Sitel Group

08/2017 - Present Lisbon, Portugal

Call center

Tasks

 Technical support at the software level and resolution of problems with the final client, help and support provided by incoming and outgoing calls, Emails and social networks.

Supervisor

Area electronic's

02/2014 - 02/2016

Caracas. Venezuela

Electronic's shooping Tasks

 Sales support and techniques to get sales goals, training and team management

EDUCATION

Study Program

Escola basica segundaria da calheta

09/2000 - 06/2007 Madeira Funchal

Study Program

Atenas

10/2010 - 05/2012

Caracas Venezuela

SKILLS

HTML5

PERSONAL PROJECTS

Project Name

ACHIEVEMENTS

Achievement Name

LANGUAGES

Spanish

Native or Bilingual Proficiency

Portuguese

Native or Bilingual Proficiency

English

Professional Working Proficiency

INTERESTS

Games

Apps

Technology