

Rrezarta Krasniqi

PHD CANDIDATE

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🌐 <https://Rrezarta-Krasniqi.github.io>

EDUCATION

University of North Texas DENTON, TX
Ph.D., in Computer Science and Engineering (EXPECTED MAY 2024)

DISSERTATION: | Exploring the Software Quality Maze: Detecting Scattered and Tangled Crosscutting
Quality Concerns in Source Code in Support of Maintenance and Evolution Tasks

ADVISOR: | Hyunsook Do

University of Notre Dame NOTRE DAME, IN
M.S., in Computer Science and Engineering JAN 2021

THESIS: | Detecting Emerging Quality-Related Concerns across Evolving Software Artifacts

ADVISOR: | Gregory Madey

Midwestern State University WICHITA FALLS, TX
M.S., in Computer Science MAY 2010

University of Prishtina PRISHTINA, KOSOVO
B.S., in Mathematics and Computer Science MAY 2006

RESEARCH INTERESTS

Software Engineering, Requirements Engineering, Software Quality, Software Maintenance and Evolution, Natural Language Processing, Information Retrieval, Applied Machine Learning, Empirical Methodologies

NOTABLE AWARDS

Research and Education Grants

- [1]. *Doctoral Research Support Grant*, The Toulouse Graduate School, University of North Texas (\$500) 2023
- [2]. *Texas Public International Education Grant*, University of North Texas (\$2,500) 2023
- [3]. *Women in STEM Grant*, Women and HI Tech (\$2,500) 2019

Travel Grants

- [1]. *CSE Travel Grant*, UNT Department of Computer Science and Engineering (\$1,470) 2023
- [2]. *CENG Travel Grant*, The College of Engineering, University of North Texas (\$750) 2023

- [3]. *TGS Travel Grant*, The Toulouse Graduate School, University of North Texas (\$400) 2023
- [4]. *GHC Travel Grant*, UNT Department of Computer Science and Engineering (\$1,500) 2022
- [5]. *COMPSAC Travel Grant*, UND Department of Computer Science and Engineering (\$790) 2021
- [6]. *CRA-WP Travel Grant*, Grad Cohort Workshop on Widening Participation (\$1,500) 2021
- [7]. *IDEALS Travel Grant*, Grad Cohort Workshop (\$1,500) 2020
- [8]. *CRA-W Travel Grant*, Grad Cohort Workshop for Women (\$1,500) 2019

Honors and Awards

- [1]. *Best Poster Award*, CMD-IT/ACM Richard Tapia Conference (\$500) 2023
- [2]. *NCWIT Collegiate Award* (finalist) (\$150) 2023
- [3]. *Tuition Benefit Program Award*, University of North Texas (\$20,318) 2021-2023
- [4]. *College of Engineering Department Award*, University of North Texas (\$3,160) 2021-2024
- [5]. *Graduate Student Success Award*, University of North Texas (\$500) 2022
- [6]. *Invitation to EMSE Journal, SANER'21 Special Issue for Top Papers C_[3]*. 2021
- [7]. *GHC-Virtual*, UNT Department of Computer Science and Engineering (\$200) 2021
- [8]. *3MT Doctoral Competition-People's Choice Award*, University of North Texas (\$250) 2021
- [9]. *Excellence Award*, Ministry of Science, Education and Technology, Kosovo (\$2,000) 2009
- [10]. *Certificate of Appreciation*, Midwestern State University 2008
- [11]. *Outstanding Graduate Woman*, Midwestern State University 2008


Scholarships and Fellowships

- [1]. *Graduate Teaching Assistantship*, University of North Texas (\$25,356) 2021-2024
- [2]. *Teaching Fellow Scholarship*, University of North Texas (\$1,000) 2022-2023
- [3]. *Richard Tapia Scholarship*, Tapia Conference, Dallas, TX (\$1,500) 2023
- [4]. *Google Lime Scholarship*, Lime Connect and Google (semi-finalist) 2020
- [5]. *Graduate Research Assistantship*, University of Notre Dame (\$55,308) 2017
- [6]. *Jenkins & Roy Smith Scholarship*, Midwestern State University (\$1,500) 2009
- [7]. *McCoy School of Engineering Scholarship*, Midwestern State University (\$1,000) 2008
- [8]. *Tom C. White Scholarship*, Midwestern State University (\$1,500) 2008
- [9]. *Graduate Teaching Assistantship*, Midwestern State University (\$17,240) 2008

PUBLICATIONS

(ORCID ID: 0000-0001-6884-6131)

Referred Journal Articles

- [1]. Krasniqi, R., Do, H., "A Multi-Model Framework for Semantically Enhancing Detection of Quality-Related Bug Report Descriptions," Empirical Software Engineering (**EMSE'23**), 28, 1-62 pages, 2023. ( **Invitation for a Special Issue for Top Best Papers of SANER 2021**).

- [2]. Krasniqi, R., Do, H., “Towards Semantically Enhanced Detection of Emerging Quality-Related Concerns in the Source Code,” *Software Quality Journal (SQJ’23)*, 1-51 pages, 2023.
- [3]. Aljedaani, W., Krasniqi R., Aljedaani S., Mkouer M., Ludi, S., Al-Radadah K., “If Online Learning Works for You, What about Deaf Students?,” *Universal Access in the Information Society (UAIS’22)*, 1-20, 2022.

Peer-Reviewed Conference Publications (Full Papers)

- [1]. Krasniqi, R., Do, H., “A Hierarchical Topical Modeling Approach for Recommending Repair of Quality Bugs,” *Proceedings of the 30th IEEE International Conference on Software Analysis, Evolution and Reengineering (SANER’23)*, Macao SAR, China, March 21-24, 2023.
- [2]. Krasniqi, R., Do, H., “Automatically Capturing Quality-Related Concerns in Bug Report Descriptions for Efficient Bug Triaging,” *Proceedings of the 23rd International Conference on Evaluation and Assessment in Software Engineering (EASE’22)*, Research Track, Gothenburg, Sweden, June 13-15, 2022.
- [3]. Krasniqi, R., Agrawal A., “Analyzing and Detecting Emerging Quality-Related Concerns across OSS Defect Report Summaries,” *Proceedings of the 28th IEEE International Conference on Software Analysis, Evolution and Reengineering (SANER’21)*, Honolulu, HI, March 9-12, 2021.
- [4]. Krasniqi, R., “Recommending Bug-fixing Comments from Issue Tracking Discussions in Support of Bug Repair,” *Proceedings of the 45th IEEE Annual Computers, Software, and Applications Conference (COMP-SAC’21)*, Madrid, Spain, July 12-16, 2021.
- [5]. Stringfellow, C., Simpson, R., Enloe, K., Krasniqi, R., Ngo, T., Keown, R., Hood, J., “Solving T-Joint Problem in Reconstructing 2-D Objects,” *Proceedings of International Conference on Image Theory and Applications (IPTA’10)*, Angers, France, May 17-21, 2010.

Peer-Reviewed Conference Publications (Short Papers)

- [1]. Krasniqi, R., Do, H., “Capturing Contextual Relationships of Buggy Classes for Detecting Quality-Related Bugs,” *Proceedings of the 39th IEEE International Conference on Software Maintenance and Evolution (ICSME’23)*, NIER Track, Bogota, Colombia, October 1-6 2023.
- [2]. Krasniqi, R., “Detecting Scattered and Tangled Quality Concerns in Code to Aid Maintenance and Evolution Tasks,” *Proceedings of the 45th IEEE/ACM International Conference on Software Engineering (ICSE’23)*, Doctoral Symposium Track, Melbourne, Australia, May 14-20, 2023.
- [3]. Krasniqi, R., Cleland-Huang, J., “Enhancing Source Code Refactoring Detection with Explanations from Commit Messages,” *Proceedings of the 27th IEEE International Conference on Software Analysis, Evolution and Reengineering (SANER’20)*, ERA Track, London, ON, February 18-21, 2020.
- [4]. Krasniqi, R., McMillan, C., “TraceLab Components for Generating Speech Act Types in Developer Question/Answer Conversations,” *Proceedings of the 34th IEEE International Conference on Software Maintenance and Evolution (ICSME’18)*, Artifacts Track, Madrid, Spain, September 23-29, 2018.
- [5]. Krasniqi, R., Jiang, S., McMillan, C., “TraceLab Components for Generating Extractive Summaries of User Stories,” *Proceedings of the 33rd IEEE International Conference on Software Maintenance and Evolution (ICSME’17)*, Artifacts Track, Shanghai, China, September 17-24, 2017.

Peer-Reviewed Workshop Publications

- [1]. Krasniqi, R., Do, H., “Generalizability of NLP-based Models for Modern Software Development Cross-Domain Environments,” *Proceedings of the 2nd IEEE International Workshop on Natural Language-based Software Engineering (NLPBSE’23)*, co-located with ICSE, Melbourne, Australia, May 14-20, 2023.
- [2]. Krasniqi, R., “Extractive Summarization of Related Bug-fixing Comments in Support of Bug Repair,” *Proceedings of the 2nd IEEE International Workshop on Automated Program Repair (APR’21)*, co-located with ICSE, Madrid, Spain, June 1, 2021.

Poster Presentations

- [1]. Krasniqi, R., “Extracting Crosscutting Comment Discussions from Issue Tracking Systems in Support of Bug Repair,” *Presented at the CMD-IT/ACM Richard Tapia Conference, Gaylord Texan Resort & Convention*, Grapevine, TX, Sept 13, 2023. (🏆 **Best Poster Award**)
- [2]. Krasniqi, R., “Leveraging Feature Selection Models for Effective Triaging of Quality Bugs,” *Presented at the UNT Engineering Research Showcase Competition*, Denton, TX, Mar 30, 2023.
- [3]. Krasniqi, R., “A Context-Aware Detection of Quality Concerns for Enhancing Explainability of Systems,” *Presented at the Federation Graduate Student Research Symposium*, Denton, TX, Apr 22, 2022.
- [4]. Krasniqi, R., “Towards Semantic-Based Detection of Crosscutting Software Quality Concerns across Code-base,” *Presented at the UNT Engineering Research Showcase Competition*, Denton, TX, Apr 14, 2022.
- [5]. Krasniqi R., “Extractive Summarization of Related Bug-fixing Comments in Support of Bug Repair,” *Poster presented at the Grad Cohort Track (CRA-WP)*, New Orleans, LA, Apr 24, 2021.
- [6]. Krasniqi R., “Enhancing Code Refactoring Detection with Explanations from Commit Messages,” *Poster presented at the Grad Cohort Track (CRA-IDEALS)*, Austin, TX, Mar 6, 2020.

THESIS AND DISSERTATION

Krasniqi, R., “Detecting Emerging Quality-Related Concerns Across Evolving Software Artifacts,” MS Thesis, University of Notre Dame, November 2020. [**Public Source**]

RESEARCH EXPERIENCE

RESEARCH ASSISTANT, *University of North Texas* JAN’21–PRESENT
Department of Computer Science and Engineering DENTON, TX

AUTOMATED UNTANGLING OF QUALITY CONCERNS FROM THE SOURCE CODE CHANGESETS: Developed an automated approach using ML-based unsupervised techniques and program analysis techniques to untangle quality-related changesets from complex dependencies they form when interacting with functional aspect of the code.

SEMANTICALLY ENHANCING DETECTION OF CROSSCUTTING QUALITY CONCERNS IN THE SOURCE CODE: Developed an approach for extracting quality concerns from source code using a comprehensive three-pronged technique. This involved integrating various NLP-based techniques, including a graph-based model (TextRank), a statistical-based model (TF-IDF), and a feature-based model (Yake), to generate summaries of code segments pertaining to quality concerns.

A MULTI-MODEL FRAMEWORK FOR ENHANCING DETECTION OF QUALITY BUG REPORT DESCRIPTIONS: Developed a multi-model approach that efficiently captures lexical, shallow, and semantic features from concise bug report descriptions. By leveraging the augmented BERT model and triplet augmentation, this technique automates the detection of quality concerns. These concerns align with the FURPS and ISO standard categories.

HIERARCHICAL CLUSTERING OF QUALITY CONCERNS AND CONTEXT-AWARE FIXING OF QUALITY BUGS: Developed a probabilistic approach to detect hidden semantic structures of quality-related concerns in source code for bug repair. Applied Hierarchical Dirichlet Process (HDP) to capture scattered quality concerns and aggregated them into a meaningful hierarchy, revealing candidate classes for quality bug repair.

AUTOMATICALLY CAPTURING QUALITY CONCERNS IN BUG REPORTS FOR EFFICIENT BUG TRIAGING: Developed a quality-based classifier using feature selection techniques, including TF-IDF, Chi-Square (χ^2), Mutual Information, and Extra Randomized Trees. This classifier incorporates various machine learning algorithms to efficiently triage quality bugs, ensuring effective identification and prioritization.

TOWARDS SYSTEMATIC INTEGRATION OF TEAM VOCABULARY FOR DEMARCATING REQUIREMENTS: I conducted an empirical case study involving senior undergraduate students, focusing on exploring the vocabularies developed by teams during maintenance tasks associated with quality concerns.

CHALLENGES AND PERCEPTIONS IN EXPLORING QUALITY CONCERNS DURING SOFTWARE DEVELOPMENT: Conducted a comprehensive survey study comprising 58 questions to reveal both common and unique challenges faced during the tasks of searching, understanding, and maintaining quality concerns.

RESEARCH ASSISTANT, *University of Notre Dame* JAN'17–DEC'20
Department of Computer Science and Engineering NOTRE DAME, IN

ANALYSIS AND DETECTION OF EMERGING QUALITY-RELATED CONCERNS IN DEFECT REPORTS: Developed a classifier that extracts lexical, shallow, and semantic features from bug reports to detect quality concerns. Additionally, annotated 5,400 bug reports according to the FURPS quality model and the ISO 25010 standard. I also, incorporated a visualization mechanism to tag and map quality-related concerns in the codebase.

EXTRACTIVE CODE SUMMARIZATION FOR RECOMMENDING BUG REPAIR: Developed a tool referred to as RetroRank, a GUI-based extractive summarization tool that recommends bug-fixing comments from discussion threads of previously fixed bugs to address unresolved bugs. RetroRank recommends bug-fixing comments based on user query relevance, positive language (sentiment analysis), and semantic relevance among comments.

ENHANCING SOURCE CODE REFACTORING DETECTION WITH EXPLANATIONS FROM COMMIT MESSAGES: Developed a technique that enhances code refactoring by augmenting contextual information from code commits and source code. This augmentation enhance the completeness of refactoring detection and provides refactoring rationales generated from commit messages.

TRACELAB ARTIFACTS FOR REPRODUCING EMPIRICAL SOFTWARE ENGINEERING RESEARCH: Built TraceLab artifacts to improve software traceability across software engineering tasks. Developed reproducibility packages for generating extractive summaries for user stories and speech act types in developer question/answer conversations. Both artifacts are not only reusable but also easy to modify, so that future researchers can further improve them.

RESEARCH ASSISTANT, *Midwestern State University* JAN'07–DEC'09
Department of Computer Science and Mathematics WICHITA FALLS, TX

T–JOINT PROBLEM IN RECONSTRUCTING 2D OBJECTS: Participated in an automatic 2D jigsaw puzzle reconstruction project for reassembling archaeological fragments with T-Joint pieces. Developed a corner point detection algorithm for matching and reassembling archaeological fragments. Translated existing MatLab code to C# code and improved the thinning algorithm for increased efficiency.

TEACHING EXPERIENCE

TEACHING FELLOW, *University of North Texas* AUG'22–MAY'23
Department of Computer Science and Engineering DENTON, TX

CSCE5933–Topics in Computer Science and Engineering, Spring 2023 | Class Size: 9 | Student Responses: 7
Teaching Effectiveness: 4.8/5.0 | Overall Quality: 4.7/5.0 | Difficulty: 5.8/7.0 |

CSCE4357–Database Systems Security, Spring 2023 | Class Size: 5 | Student Responses: 5
Teaching Effectiveness: 4.8/5.0 | Overall Quality: 4.7/5.0 | Difficulty: 5.8/7.0 |

CSCE3444–Software Engineering, Fall 2022 | Class Size: 10 | Student Responses: 3
Teaching Effectiveness: 5.0/5.0 | Overall Quality: 4.6/5.0 | Difficulty: 4.3/7.0 |

TEACHING ASSISTANT, *University of North Texas* JAN'21–MAY'24
Department of Computer Science and Engineering DENTON, TX

CSCE5320–Scientific Data Visualization, Spring 2024 | Class Size: 90

CSCE5430–Software Engineering, Fall 2023 | Class Size: 130

CSCE5460–Software Testing and Empirical Methodologies, Spring 2022 | Class Size: 28

CSCE5200–Information Retrieval and Web Search, Summer 2022 | Class Size: 66

CSCE5430–Software Engineering, Fall 2021 Class Size: 182	
CSCE3444–Software Engineering, Summer 2021 Class Size: 74	
CSCE4901–Software Development Capstone I, Spring 2021 Class Size: 86	
TEACHING ASSISTANT, <i>University of Notre Dame</i>	AUG'19–DEC'20
<i>Department of Computer Science and Engineering</i>	NOTRE DAME, IN
CSE40793–Software Development Practices, Fall 2020 Class Size: 44	
CSE40793–Principles and Practices of Software Development, Fall 2019 Class Size: 48	
COMPUTER SCIENCE INSTRUCTOR, <i>Texas Tech University</i>	SEPT'15–DEC'16
<i>Department of Computer Science</i>	LUBBOCK, TX
CS3383–Theory of Automata, Summer 2016 Class Size: 12	
CS3361–Concepts of Programming Languages, Spring 2016 Class Size: 32	
CS4352–Operating Systems, Spring 2016 Class Size: 46	
CS2413–Data Structures (C Programming), Spring 2016 Class Size: 31	
CS2413–Data Structures (C++ Programming), Fall 2015 Class Size: 36	
GRE/GMAT INSTRUCTOR, <i>Rochester Institute of Technology/A.U.K</i>	MAR'15–AUG'15
<i>Leadership Program—Immersion and Public Service Courses</i>	PRISHTINA, KOSOVO
GR18FZ–GRE and GMAT Preparatory Exam, Summer 2015 Class Size: 20–30	
RM28FZ–Remedial Math, Summer 2015 Class Size: 20–30	
DS18FZ–Discovery, Summer 2015 Class Size: 20–30	
TEACHING ASSISTANT, <i>Midwestern State University</i>	AUG'07–DEC'09
<i>Department of Computer Science and Mathematics</i>	WICHITA FALLS, TX
MATH1634–Calculus I, Fall 2008 Class Size: 28	
MATH2534–Calculus III, Fall 2008 Class Size: 20	
MATH3433–Differential Equations, Spring 2008 Class Size: 28	
CMPS1033–Computing for Science Majors, Spring 2007 Class Size: 36	
CMPS1013–Computer Concepts and Applications, Spring 2007 Class Size: 32	
HIGH SCHOOL MATH AND COMPUTER SCIENCE TEACHER, <i>American School of Kosova</i>	OCT'06–JUN'07
<i>Mathematics and Computer Science Division</i>	PRISHTINA, KOSOVO
Algebra II and Advanced Algebra II, Fall 2006 Class Size: 32–42	
Introduction to Computer Science, Fall 2006 Class Size: 20–34	
Web Design and Computer Applications Fall 2006 Class Size: 20–34	
HIGH SCHOOL MATH TEACHER, <i>Gymnasium “Kuvendi i Arberit”</i>	DEC'05–AUG'06
<i>Mathematics Division</i>	FERIZAJ, KOSOVO
Calculus I and Calculus II, Fall 2005 Class Size: 30–38	
Geometry I and Geometry II, Fall 2005 Class Size: 30–38	
Linear Algebra, Spring 2006 Class Size: 30–38	
Statistics and Theory of Probability, Spring 2006 Class Size: 30–38	

GUEST LECTURES

CSCE3444–SOFTWARE ENGINEERING, “Refactoring of Object-Oriented Code and Detection of Code Smells,” <i>University of North Texas</i> , Department of Computer Science and Engineering	JUL 14 TH , 2021
CSCE3444–SOFTWARE ENGINEERING, “Software Evolution and Maintenance–A Developer’s Mindset,” <i>University of North Texas</i> , Department of Computer Science and Engineering	JUL 12 TH , 2021
CSCE3444–SOFTWARE ENGINEERING, “The Interplay between Functional and NFRs in Agile Projects,” <i>University of North Texas</i> , Department of Computer Science and Engineering	JUN 14 TH , 2021
CSE40793–SOFTWARE DEVELOPMENT PRACTICES, “Learning Code Smells for Leveling Up Code Quality,” <i>University of Notre Dame</i> , Department of Computer Science and Engineering	NOV 6 TH , 2020
CSE40793–SOFTWARE DEVELOPMENT PRACTICES, “The Model–Driven Testing and Design Processes,” <i>University of Notre Dame</i> , Computer Science and Engineering	OCT 27 TH , 2020
CS4365–SOFTWARE ENGINEERING II, “Introduction to Software Testing: Graph–Based Coverage Criteria,” <i>Texas Tech University</i> , Department of Computer Science	OCT 8 TH , 2015
CS4365–SOFTWARE ENGINEERING II, “Introduction to Software Testing: Software Testing Terminology,” <i>Texas Tech University</i> , Department of Computer Science	SEP 10 TH , 2015

CONFERENCE TALKS

Krasniqi R., “Capturing Contextual Relationships of Buggy Classes for Detecting Quality-Related Bugs” (ICSME , NIER Track), BOGOTA, COLUMBIA.....	OCT 4 th , 2023
Krasniqi, R., “Detecting Scattered & Tangled Quality Concerns in Code to Aid Maintenance & Evolution Tasks” (ICSE , Doctoral Track), MELBOURNE, AUSTRALIA	MAY 16 th , 2023
Krasniqi R., “Hierarchical Topical Modeling Approach for Recommending Repair of Quality Bugs” (SANER , Research Track), MACAO SAR, CHINA	MAR 23 rd , 2023
Krasniqi, R., “Generalizability of NLP Models for Modern Software Development Cross-Domain Environments” (NLPBSE , Workshop Track), MELBOURNE, AUSTRALIA	MAY 20 th , 2023
Krasniqi R., “Automatically Capturing Quality Concerns in Bug Report Descriptions for Efficient Bug Triaging” (EASE , Research Track), GÖTEBORG, SWEDEN	JUN 15 th , 2022
Krasniqi R., “Recommending Bug-fixing Comments from Issue Discussions in Support of Bug Repair” (COMPSAC , Research Track), MADRID, SPAIN	JUL 15 th , 2021
Krasniqi R., “Extractive Summarization of Related Bug-fixing Comments in Support of Bug Repair” (APR , Workshop Track), MADRID, SPAIN	JUN 1 st , 2021
Krasniqi R., “Analyzing and Detecting Emerging Quality-Related Concerns across OSS Defect Reports” (SANER , Research Track), HONOLULU, HI	MAR 10 th , 2021

INVITED TALKS

PANEL

<i>Topic:</i> Interested in Pursuing a Ph.D: What it’s all About?	
<i>Event:</i> CSE Seminar Series, University of North Texas, Denton, TX	MAR 21 ST , 2023

SPEAKER

<i>Topic:</i> Detecting Scattered & Tangled Quality Concerns in Source Code to Aid Maintenance & Evolution Tasks	
<i>Event:</i> Tapia Doctoral Consortium, Gaylord Texan Resort & Convention, Grapevine, TX	SEP 13 ^{NTH} , 2023

PRESS COVERAGE

CSE Ph.D Student Recognized as NCWIT AiC Finalist for Research on New Approach to Source Code Detection
DENTON, TX, MAY 23rd, 2023 [[Press Link](#)]

UNT Engineering Grad Student Receives 3MT People's Choice Award
DENTON, TX, DEC 9th, 2021 [[Press Link](#)]

MENTORSHIP EXPERIENCE

ANITAB.ORG, MENTORING PROGRAM
Reini Lin, *(1 on 1) Mentoring* 2023

UNIVERSITY OF NORTH TEXAS, UNDERGRADUATE MENTORING
Blessing Sundire, *Senior Thesis* 2021

UNIVERSITY OF NOTRE DAME, UNDERGRADUATE MENTORING
Yalin Luo, *Senior Thesis* 2020

INDUSTRY EXPERIENCE

JAVA DEVELOPER II NOV'12–APR'13
Highmark Inc. PITTSBURGH, PA

Contributed to back-end enhancement of Highmark healthcare system. Participated in the development of the core features to incorporate SDLC standards. Assisted in technical walkthroughs and provided coding specifications, requirements, and documentation for new releases of Highmark's online patient healthcare platform.

SOFTWARE DEVELOPER SEPT'10–NOV'12
United States Steel Corporation PITTSBURGH, PA

Implemented and provided support for Oracle Reports/XML Publisher applications utilized by business users in an enterprise resource planning project. Maintained the Processor Profile application and ensured the smooth functioning of related programs to avoid disruptions to business operations. Troubleshoot and resolved tickets by offering both technical and non-technical solutions.

PROFESSIONAL SERVICE

INVITED JOURNAL REVIEWER

Reviewer, Software Quality Journal (SQJO) 2023
Reviewer, Journal of Software: Evolution and Process (JSEP) 2023
Reviewer, Journal of Software: Testing Verification and Reliability (JSTVR) 2022

INVITED PROGRAM COMMITTEE

PC Member, (*Artifact Evaluation Track*), Int'l Conference on Software Engineering (ICSE) 2024
PC Member, (*Research Track*), Int'l Conference on Software Analysis, Evolution & Reengineering (SANER) 2024
PC Member, (*Tool Demonstration Track*), Int'l Joint Conference (ISSTA/ECOOP) 2024
PC Member (*Research & Experience Track*), Int'l Conference on Software Engineering for AI (CAIN) 2023–2024
PC Member, (*Research Track*), Int'l Conference on Evaluation and Assessment in SE (EASE) 2023–2024
PC Member, (*Research Track*), Int'l Conference on Mobile SE & Systems (MOBILESoft) 2022–2023
PC Member (*Junior PC Track*), Int'l Conference on Mining Software Repositories (MSR) 2022–2023

INVITED EXTERNAL REVIEW COMMITTEE

<i>Reviewer</i> , NCWIT Aspirations in Computing (AiC)	2023
<i>Reviewer</i> , Graduate Women in Science National Fellowship (GWIS)	2020–2022
<i>Reviewer</i> , International Conference on Requirement Engineering (RE)	2020

INVITED ORGANIZING COMMITTEE

<i>Session Chair</i> , (CAIN)	2023
<i>Virtualization Chair</i> , (AST)	2022

INVITED STUDENT VOLUNTEER

<i>Student Volunteer</i> , IEEE Int'l Conference on Software Architecture (ICSA)	2022
<i>Student Volunteer Chair</i> , IEEE Int'l Conference on Evaluation and Assessment in SE (EASE)	2021

OUTREACH AND LEADERSHIP

<i>Student Volunteer</i> , Texas CSTA Chapters Conference and Digital Divas (UNT)	2021–2023
<i>Activity Instructor</i> , Design Your World STEM Conference for Girls (SWE–Dallas)	2021–2023
<i>Coding Instructor</i> , South Bend Code School (K ₁₃ –K ₁₈)	2020–2021
<i>STEM Volunteer Mentor</i> , Association for Women in Science (AWIS–UND)	2017–2021
<i>STEM Volunteer Mentor</i> , Math, Science and, U Junior High School Conference for Girls (MWSU) ..	2007–2009

PROFESSIONAL AND ACADEMIC ASSOCIATIONS

PROFESSIONAL MEMBERSHIPS

Institute of Electrical and Electronics Engineers (IEEE)	(since 2018)
Association for Computing Machinery (ACM)	(since 2017)

ACADEMIC MEMBERSHIPS

Society of Women Engineers (SWE–UNT)	(2021–2024)
Society of Women Engineers (SWE–UND)	(2018–2021)
Association for Women in Science (AWIS–UND)	(2018–2021)
Women and Hi Tech	(2018–2021)

ADDITIONAL INFORMATION

Google Scholar	https://scholar.google.com/citations?user=r_Wi0GYAAAAJ&hl=en
Semantic Scholar	https://www.semanticscholar.org/author/Rrezarta-Krasniqi/29449864
DBLP	https://dblp.org/pid/208/6990.html
ORCiD	https://orcid.org/0000-0001-6884-6131
IEEE Digital Library	https://ieeexplore.ieee.org/author/37086256828
ACM Digital Library	https://dl.acm.org/profile/99660481118
Researcher Profile	https://conf.researchr.org/profile/rrezartakrasniqi
Research Gate	https://www.researchgate.net/profile/Rrezarta_Krasniqi
LinkedIn	https://www.linkedin.com/in/RrezartaKrasniqi/
Twitter	https://twitter.com/rr_krasniqi