### Ryan M. Rickgauer

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### PROFESSIONAL EXPERIENCE

# Premier International, Chicago, IL Software Engineer

June 2020-Present

- Developing and maintaining large C++/COBOL application codebase
- Assisting in the implementation of new features, enhancements, and bug fixes
- Analyzing large, complex processes
- Identifying performance bottlenecks, application bugs, and opportunities to improve performance

## NIU Foundation, DeKalb, IL Development Operations

March 2018-August 2019

- Creating and analyzing data with the "Mapping Business Online" software
- Prospect document development, imaging, maintenance, storage, and retrieval for over 5,000 records
- Generating useful business metrics for qualitative analysis of blitz events and revealing potential high giving prospects

### **EDUCATION AND HONORS**

Bachelor of Science, Computer Science (May 2020)

Northern Illinois University, DeKalb, IL

Dean's List (top 13% of all Liberal Arts and Sciences students)

### **COMMUNITY INVOLVEMENT AND INTERESTS**

- Association for Computing Machinery
- Phi Kappa Theta, Member / Vice President of Intellect / Pledge Class President

SKILLS		
C++	Java	MySQL
HTML/CSS	PHP	Python
JavaScript	z/OS Assembly	COBOL
Bootstrap CSS Framework	Bash Scripting	Git