
RENZELLE FRANK RODRIGUEZA

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- renzellerodrigueza.info
 - github.com/rrodriguez1
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PROFESSIONAL SUMMARY

Recent graduate with a strong focus on .Net and Database development. Multi-lingual and well-spoken with experience managing projects and analyzing data. Seeking an opportunity to utilize skills in developing software for an established company with a strong customer base.

SKILLS

- Web platform development
 - Oral and written communication
 - Database design
 - .Net development (MVC and Webforms)
 - Java, jQuery, JavaScript
 - Courses and documentation
 - Agile methodology
 - SQL, PostgreSQL, Oracle
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EDUCATION

DIPLOMA Digital Media and Information Technology

Northern Alberta Institute of Technology

Edmonton, AB | 2018

- Majored in Computer Software Development
 - Graduated with 4.0 GPA
 - Received CGI Award of Excellence Fall 2016
 - Dean's List Winter 2016 - Winter 2018
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PROJECTS

- Food Satisfaction Online Survey System project
- My Portfolio project
- eTools project

WORK HISTORY

CENTRAL CARRIERS

Office Administrator | Edmonton, AB | October 2017 - Current

- Greeted incoming customers in a professional manner and provided friendly, knowledgeable assistance.

- Answered telephone inquiries from clients, vendors and the public.
- Documented all changes in computer tracking system.
- Maintained updated records of orders in physical and electronic database.
- Responded to customer requests with information about product availability, shipping information and status updates.

TIM HORTONS

Team Member | Edmonton, AB | May 2014 - December 2017

- Learned all required tasks quickly to maximize performance.
- Contributed to team success by completing jobs quickly and accurately.
- Earned management trust by serving as key holder, responsibly opening and closing store.
- Described product to customers and accurately explained details and care of merchandise.
- Responded to all customer inquiries thoroughly and professionally.
- Ensured superior customer experience by addressing customer concerns, demonstrating empathy and resolving problems on the spot.