

# Ottawa Dog Rescue Volunteer Survey

Thank you so much for Volunteering! We realize that volunteers are the backbone of ODR and we always want to improve and hear how we can better from the people who work so hard. Please take a couple of minutes to share your opinions with us. This can be taken totally confidential or you can add your name if you would like to discuss more in depth, one on one or with the Board. Please be honest!

Name (Optional)

First

Last

How frequently do you volunteer?

In a typical month, about how many hours do you volunteer with Ottawa Dog Rescue?

What volunteer activity did you participate most recently?

What other positions would you consider volunteering for:

- ☐ Volunteer coordinator
- ☐ Fundraising coordinator
- ☐ Event leader
- ☐ Adoption follow ups
- ☐ Bi Weekly newsletter

Are there any other positions you think there is a need for? Are there other areas in which you would like to help?

The following questions are designed to measure the quality of your volunteer experience. Please select your level of agreement with each of the following categories:

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A
I received the appropriate training for this work.	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input checked="" type="radio"/> -
There was not enough work to keep me busy.	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input checked="" type="radio"/> -

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A
I feel welcomed by the team.	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input checked="" type="radio"/> –
The team makes me feel that my role is important and valuable.	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input checked="" type="radio"/> –
I have been kept informed about what is going on in the rescue.	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input checked="" type="radio"/> –
I have the support and guidance I need to accomplish my volunteer activities.	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input checked="" type="radio"/> –
I would like to explore additional/different volunteer responsibilities.	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input checked="" type="radio"/> –
If given the opportunity, I would be interested in taking a leadership role with this rescue.	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input checked="" type="radio"/> –

We would like to know your opinion on Ottawa Dog Rescue's volunteer environment. Please select your level of happiness with the relationship you developed with each of the following:

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A
Other Volunteers	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="radio"/> 6
Management	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="radio"/> 6
Public	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="radio"/> 6
Overall Environment	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="radio"/> 6

Please rate your satisfaction with the following:

	Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied	N/A
Level of communication	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input checked="" type="radio"/> –
Quality of communication	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input checked="" type="radio"/> –
Assistance by management	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input checked="" type="radio"/> –

	Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied	N/A
Orientation/training needed	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input checked="" type="radio"/> -

Please explain your reason(s) for the overall satisfaction rating and how we can improve your volunteer experience:

Maximum Allowed: 200 words. *Currently Used: 0 words.*

Evaluate the following statements in regards to fostering and volunteering.

	Yes	No	N/A
Did you receive adequate support?	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3
Did he/she make you feel like a valuable member of the team?	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3
Did you feel that the partnership, as a whole, supports volunteers?	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3
Did you feel that your efforts were being/have been recognized and appreciated?	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3
Did you receive recognition for your service?	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3
Was that recognition you received sufficient?	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3

How well was your volunteer/foster position and responsibilities explained to you?

- ☒ Fully explained
- ☐ Explained
- ☐ Partially explained
- ☐ Not explained

Do you feel our volunteer program is well organized?

- ☒ Very organized
- ☐ Organized
- ☐ Somewhat organized

☐ Not at all organized

Do you feel you are receiving adequate support and guidance from the ODR?

- ☒ Very supported
- ☐ Supported
- ☐ Somewhat supported
- ☐ Not at all supported

Do you feel you are provided adequate resources/supplies to accomplish your tasks?

- ☒ Very adequate
- ☐ Adequate
- ☐ Somewhat adequate
- ☐ Not at all adequate

As a foster which system would you prefer:

Handler assigned based on the dogs ▼

What can we improve on to make your volunteer/foster experience more enjoyable?

Would you recommend the program to a friend?

- ☐ Definitely
- ☐ Probably
- ☐ Not Sure
- ☐ Probably Not
- ☐ Definitely Not

Please include any additional comments you have about your volunteer experience.

Maximum Allowed: 200 words. *Currently Used: 0 words.*