

RYAN RIVANDO

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EDUCATION

Western University

Master of Library & Information Science [MLIS]

Apr 2023

- ***Learn to Lead Advanced Leadership Certificate***

Brock University

B.A., Visual Arts, Concentration in Curatorial Studies

2008

EXPERIENCE

Independent Research Project

Co-Researcher

Sept 2022- present

- Topic: EDI language in collection development policies at academic libraries in Canada.
- Conduct an environmental scan to collect data about academic institutions in Canada.
- Collect and analyze data using NVivo and other methods.
- Work collaboratively in a virtual environment.
- Build presentations for conferences.
- Conduct additional research such as a survey, and literature review and aim to culminate findings in a publication.

Scholars Portal

Virtual Reference Operator

Sept 2022-present

- Provide reference services for 16 Ontario university libraries.
- Support students, faculty, and community members' research, citation formatting, copyright inquiries, and information requests.
- Have knowledge of a diverse range of databases, resources, and information retrieval methods.
- Understand collection use from a variety of perspectives, ie. students, faculty, accessibility needs, and resource formats.
- Troubleshoot access management issues.
- Educate users on search methods and how to evaluate resources.

Fort Erie Public Library

Library Assistant

Sept 2021-present

- Provide excellent customer service in a collaborative and inclusive environment.
- Train new employees on library systems, software, and policies.
- Levy cataloguing knowledge during reference interviews and resource searching.
- Advise patrons on library policies and resource updates.
- Contribute to streamlining circulation operations and creating engaging programming.
- Updating, reorganizing, and redesigning the library's local history

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website to better facilitate accessibility and searchability.

Ramm Design- Engineered Installations & Custom Millwork

Project Manager

Sept 2017- Sept 2021

Lead Carpenter

Apr 2014- Sept 2017

- Oversee preliminary planning, quoting, budgeting, project timeline and scheduling, personnel management, client and vendor relationships, CAD design, and execution of commercial millwork projects.
- Communicate project expectations to internal staff, clients, and vendors.
- Train staff on the use of CAD software and CNC machines.
- Flexibility and troubleshooting were vital to success.

Exhibition Coordinator

Niagara Artists Centre (NAC)

Jan 2011- Feb 2013

- Programming and curating exhibitions.
- Liaised with artists, venues, and other organizations to create collaborative programs.
- Administered contracts and agreements between artists and other stakeholders.
- Chair of selections committee for Ontario Arts Council Exhibition Assistance.
- Represent NAC on City of St. Catharines arts committees.
- Digital video editing with Final Cut Pro and Adobe.

PRESENTATIONS

Upcoming- Lachaine, C., Rivando, R., & Samokishyn, M. (2023, June 1). *Language of Equity, Diversity, Inclusion, and Indigenization (EDII) in Collection Development Policies of Canadian University Libraries* [Conference session]. CAPAL23, Toronto.

Lachaine, C., Rivando, R., & Samokishyn, M. (2023, February 2). *Language of Equity, Diversity, Inclusion, and Indigenization (EDII) in Collection Development Policies of Canadian University Libraries* [Conference session]. OLA Super Conference 2023, Toronto.

PROFESSIONAL AFFILIATIONS

Member of the Canadian Association for Professional Academic Librarians (CAPAL).