



## PROFESSIONAL SUMMARY

Experienced Salesforce Developer (3+ years) with a proven track record in designing, developing, and deploying customized Salesforce solutions. Proficient in Apex, Visualforce, Lightning Components, and Salesforce integrations, adept at translating business requirements into scalable technical architectures. Strong collaboration skills with a focus on delivering high-quality solutions that align with organizational objectives. Seeking to leverage expertise in Salesforce development to drive innovation and efficiency within a dynamic team environment.

## CERTIFICATIONS

- ▶ Salesforce Certified Administrator
- ▶ Salesforce Certified Platform Developer 1
- ▶ Salesforce Certified Platform App Builder

## AWARDS

- ▶ Trailhead Ranger

## SKILLS

- ▶ Salesforce Administration: Sales Cloud, Service Cloud
- ▶ Lightning Components, Lightning Web Components, Apex Triggers, Apex Classes, Visualforce, SOQL, REST API, Integration, Custom Apex Rest Web Services, Administration Salesforce.com, Workflow and Approvals, Dashboards.
- ▶ Salesforce CLI, ANT Deployment, Scratch Org Development, Apex Data loader, Force.com Migration Tool, Workbench, Postman, Force.com IDE (Eclipse).
- ▶ GITHUB, GITLAB, Change Sets, VS Code.

## EXPERIENCE

### Quint Events, QE360 Project - Salesforce Developer

#### November 2022 - Present

*Salesforce Developer, supporting 500+ Sales Cloud users that deal with a flow from leads, accounts, opportunities, quotes to orders for a sport events organizing company.*

- ▶ Enabled **Real-time Ticket Manager Integration** moving away from legacy batch integration that gets updated once a day, decreasing data latency
- ▶ Optimization of existing tech debts in apex code **decreasing SOQL count and CPU execution time.**
- ▶ Implemented customizations by creating and modifying **objects, fields, workflows, rules, and formulas.**
- ▶ Customizations on the **Approval Process** for Quotes, Payment Terms, and Orders.
- ▶ Perform system debugging, error resolution, and **Performance Optimization** to ensure smooth operation in Price books, Products, Opportunities, Quotes, Payment Terms, Orders, and Leads, Accounts, and Contacts.
- ▶ Configured role-based security, sharing rules, and profiles to control access to data and features within the org and ensure compliance with security standards.
- ▶ Created and **Customized Reports** and dashboards to provide actionable insights for sales performance tracking, forecasting, and decision-making.
- ▶ Developed custom **Apex code** to implement complex business logic, and triggers tailored to enhance the required functionality.
- ▶ Implemented **Lightning Components.**
- ▶ **Maintaining Code Coverage** for the Apex Classes with best Practices.
- ▶ Implemented **REST API** to establish integrations and automate data synchronization.
- ▶ Identified opportunities to optimize and improve processes, functionality, and user experience.
- ▶ Implemented async processes like **Batch class, Future callouts, Queueable, and schedulable classes.**
- ▶ Proactively suggest enhancements and provide recommendations for **System Enhancements** and **Streamlining Operations.**

### Capital Group Client, Pathway Project - Salesforce Developer

#### April 2021 - November 2022

*Salesforce Developer, for a project curating for nurse practitioners and care members in hospitals*

- ▶ Designed and deployed the **Custom Objects, Custom Tabs, Junction Object, validation rules, workflow rules, Page Layouts, Formula Fields, Roll up Summary fields** to suit the requirements of the application.
- ▶ Creation of Validation Rules, Workflow Rules, and Configuration groups and Queues.
- ▶ Creation of duplicate Rules and Matching Rules to avoid Duplicate entries in the System
- ▶ Maintaining **Code Coverage** for the Apex Classes with best Practices.
- ▶ Incident Management and Resolution in Servicenow Portal
- ▶ Participating in client calls for Business Application improvements.
- ▶ Worked on various salesforce.com Standard objects, Custom Objects, Triggers, Classes, Pages, Reports, and Dashboards.
- ▶ Designed, developed, and deployed the Custom objects, Page layouts, Custom tabs, Components, and Visual Force Pages to suit the

application's needs.

- ▶ Involved in **Writing test scripts** and **Documentation** for Enhancements.
- ▶ Implemented LWC components
- ▶ Designed Role Hierarchies and security set up for the entire organization
- ▶ Integration is done using **Apex REST API** for creating leads into salesforce.
- ▶ Involved in various stages of the Software Development Life Cycle (SDLC) including analysis, requirement engineering, architecture design, development, enhancements, and testing.

## **EDUCATION**

P.B Siddhartha College of Arts and Science — BBA(**Bachelor in Business Analytics**) — 2020

## **DECLARATION**

I hereby declare that all the information provided above is accurate to the best of my knowledge.