

[Get help](#)

# Get help

## Documentation

- [WiX toolset v4.x](#)
- [WiX toolset v3.x](#)

## Discussions forum

There is also a [Discussion forum on GitHub](#) that is an experiment. If we find that users prefer the forum over the mailing lists, we will remove the experimental status. At the moment, the Discussions forum gets less traffic than the mailing list so the experiment continues.

## Mailing lists

The mailing lists are a great place to ask questions, make suggestions, or discuss the WiX toolset with other users and the WiX developers. To help prevent spam on the WiX mailing lists, you must now subscribe to the lists before you can send e-mail to them. To subscribe click one of the *Join* links below and send the email or go to *Preferences* web page.



INFO

The mailing lists are being deprioritized in favor of the discussions forum. They're still available but will be shut down and archived later in 2023.

## WiX-users list

Questions and discussion about the WiX toolset. This is the most active list and a great place to ask your questions or lurk if you just want to learn.

[Join](#) | [Unsubscribe](#) | [Preferences](#) | [Archive](#)

## WiX-devs list

Questions and discussion about developing the WiX toolset.

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## Bugs and feature requests

Bugs and feature requests for the WiX Toolset are [tracked on GitHub](#).

If you think you've encountered a bug in the WiX Toolset or want to request a new feature, first search [the GitHub issue tracker](#) to see if someone else has already reported it.

If nobody has, [open an issue on GitHub](#) and provide the following to help us narrow down, reproduce, and fix the problem.

- For a bug, which version of WiX, .NET, and Visual Studio you're using.

- If the problem happens when installing your packages built with WiX, include the version of Windows the package is running on.
- A description of the facts of the problem. Be as specific as you can and err on the side of providing too much information, including code, error messages, command lines you used to invoke the build, and so forth.
- A description of what you expected to happen.

Issues are triaged at biweekly online meetings, generally held every other Thursday at 9:30 AM Pacific time (UTC-7/UTC-8). Meeting requests are posted on the [Announcements category on the discussion forum on GitHub](#). Highlights and a video recording of the meeting are posted after the meeting on the [FireGiant blog](#).

## External resources

The following external resources are useful but not managed by the WiX community:

- [WiX v3.x Tutorial](#)
- [WiX 3.6: A Developer's Guide to Windows Installer XML by Nick Ramirez](#)
- [WiX Cookbook by Nick Ramirez](#)
- [Stack Overflow](#)
- [FireGiant WiX Knowledge Base](#)

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