

# Robert Stewart

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## ***TECHNICAL KNOWLEDGE AND SKILLS***

**Languages:** JavaScript, Python, Java, PHP

**Frameworks and Libraries:** Bootstrap, Tailwind CSS, jQuery, React, Django, Next.js, React Router

**Web Development:** HTML, CSS, MERN, XAMPP, WAMP

**Database Management:** MySQL, SQL Server

**Version Control and DevOps:** Git, GitHub, Docker, Azure

**Operating Systems and Network Security:** Linux, Windows, MacOS, Linux Administration, Windows Server Management, Network Security Protocols, Firewall Management

**IT Administration and Network Management Tools:** JumpCloud, CrowdStrike, Active Directory, Chrome Workspace, Network Licensing Tools, VPN Configuration, DHCP/DNS Management

**Other Skills:** Communication, Problem-Solving, Collaboration, Adaptability, Time Management

## ***EDUCATION***

### **Bachelor of Science in Software Development**

01/2024 - 06/2025

Bellevue University, Bellevue, NE

GPA 3.65

### **Associate Degree of Arts in Computer Science**

01/2020 - 05/2022

Iowa Western Community College, Council Bluffs, IA

GPA 3.52

## ***AWARDS***

Awarded Darrel H. Gottsch Endowed Scholarship

08/2024

Awarded DREAM Scholarship

11/2024

## ***PROFESSIONAL EXPERIENCE***

### **CIS Peer Tutor**

01/2024 - Current

Bellevue University, Bellevue, NE

- Lead 150+ tutoring sessions across more than 25 courses, providing targeted support in computer and information sciences, and contributing to improved student success rates.

- Design personalized help assignments based on individual student's abilities and instructor feedback to enhance academic performance and promote deeper learning.
- Guide 100+ students in assignment comprehension, test preparation, and lab environment configuration, ensuring they have the necessary tools to successfully complete course work requirements.

### **IT Support Specialist**

10/2022 - 11/2023

Pierson Wireless, Omaha, NE

- Implemented IT solutions by resolving support tickets, which resulted in a 20% reduction in downtime, while configuring workstations and decreased setup time by 15%.
- Monitored security systems, leading to an improvement in response times and maintaining zero data loss, alongside crafting user guides to reduce help desk queries.
- Optimized onboarding processes leading to a decreased setup time
- Contributed to innovative product features and improvements that bolstered team efficiency.

### **Full-Stack Developer**

10/2022-11/2023

Pierson Wireless, Omaha, NE

- Executed full-stack development tasks within an Agile team, taking part in daily stand-ups, sprint planning, and retrospectives to ensure smooth project delivery and resolve blockers efficiently.
- Contributed to debugging, testing, and refining design ideas across multiple internal projects along with new software releases.
- Collaborated closely with project teams to ensure seamless user experiences and functional, responsive designs.

***Note: Both roles were performed at the same time with overlapping responsibilities.***

### **CDL Driver**

10/2013 - 05/2022

Forward Air Solutions, Omaha, NE

- Operated CDL Class A trucks for 8+ years with a 100% clean driving record, delivering over 6,000 loads

safely and on time. Maintained 98% on-time delivery rate while adhering to DOT regulations and reducing maintenance costs.

- Ensured 100% correct log management, contributing to a 99% compliance rating.

## ***Professional Projects***

### **Project 1: Web Form Application Project**

- Developed responsive web applications using Bootstrap.
- Implemented dynamic form handling with JavaScript and jQuery.
- Leveraged AJAX for asynchronous server communication.
- Constructed a PHP backend for data processing and storage.
- Integrated MySQL database for efficient data management.
- Streamlined the job hazard analysis process, accelerating project approvals.

### **Project 2: Job Parts and Pricing Tool**

- Created a web-based tool for integrating user-provided data with pricing catalogs.
- Designed to aid project managers in making informed decisions.
- Combined stored and new data for efficient analysis.

### **Project 3: Support Ticket CRUD Application**

- Engineered an IT Support Ticket Management System using Laravel.
- Enabled users to create, read, update, and delete support tickets.
- Enhanced the efficiency of the IT support team.
- Utilized MySQL for data storage and Azure and GitHub Actions for CI/CD and cloud deployment.