

# Robert Stewart

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## TECHNICAL KNOWLEDGE AND SKILLS

**Languages:** JavaScript, Python, Java, PHP  
**Frameworks and Libraries:** Bootstrap, Tailwinds, jQuery, React, Django  
**Web Development:** HTML, CSS, MERN, XAMPP  
**Database Management:** MySQL, SQL Server  
**Version Control and DevOps:** Git, GitHub, Docker  
**Operating Systems:** Linux, Windows, Mac OS  
**Other Skills:** Communication, Problem-solving, Collaboration, Adaptability, Time management

## EDUCATION

<b>Bachelor of Science in Software Development</b> Bellevue University, Bellevue, NE	01/24 - 05/25 GPA 3.65
<b>Associate Degree of Arts in Computer Science</b> Iowa Western Community College, Council Bluffs, IA	01/20 - 05/22 GPA 3.52

## AWARDS

- Awarded Darrel H. Gottsch Endowed Scholarship

## PROFESSIONAL EXPERIENCE

<b>CIS Peer Tutor</b> Bellevue University, Bellevue, NE	01/2024 - Current
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- Leading over 100 tutoring sessions across more than 15 courses, providing targeted support in computer and information sciences, and contributing to improved student success rates.
- Designing personalized help assignments based on each student's abilities and instructor feedback to enhance academic performance and promote deeper learning.
- Guiding over 100 students in assignment comprehension, test preparation, and lab environment configuration and setup, ensuring they had the necessary tools to successfully complete course requirements.

<b>Web Developer</b> Pierson Wireless, Omaha, NE	10/2022 - 11/2023
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- Executed full-stack development tasks within an Agile team, participating in daily standups, sprint planning, and retrospectives to ensure smooth project delivery and resolve blockers efficiently.
- Contributed to debugging, testing, and refining design ideas across multiple internal projects.
- Collaborated closely with project teams to ensure seamless user experiences and functional, responsive designs.

<b>IT Support Specialist</b> Pierson Wireless, Omaha, NE	10/2022 - 11/2023
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- Implemented IT solutions by resolving support tickets, which resulted in a 20% reduction in downtime, while configuring workstations and decreased setup time by 15%.
- Monitored security systems, leading to an improvement in response times and maintaining zero data loss, alongside crafting user guides to reduce help desk queries.
- Optimized onboarding processes leading to a decreased setup time
- Contributed to innovative product features and improvements that bolstered team efficiency.

**Note:** Both roles were performed at the same time with overlapping responsibilities.

<b>CDL Driver</b> Forward Air Solutions, Omaha, NE	10/2013 - 05/22
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- Operated CDL Class A trucks for 8+ years with a 100% clean driving record, delivering over 6,000 loads safely and on time. Maintained 98% on-time delivery rate while adhering to DOT regulations and reducing maintenance costs.
- Ensured 100% correct log management, contributing to a 99% compliance rating.

## Professional Projects

### Project 1: Web Form Application Project

- Developed responsive web applications using Bootstrap.
- Implemented dynamic form handling with JavaScript and jQuery.
- Leveraged AJAX for asynchronous server communication.
- Constructed a PHP backend for data processing and storage.
- Integrated MySQL database for efficient data management.
- Streamlined the job hazard analysis process, accelerating project approvals.

### Project 2: Job Parts and Pricing Tool

- Created a web-based tool for integrating user-provided data with pricing catalogs.
- Designed to aid project managers in making informed decisions.
- Combined stored and new data for efficient analysis.
- Project 3: Support Ticket CRUD Application
- Engineered an IT Support Ticket Management System using Laravel.
- Enabled users to create, read, update, and delete support tickets.
- Enhanced the efficiency of the IT support team.
- Utilized MySQL for data storage and Azure and GitHub Actions for CI/CD and cloud deployment.

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