•xxx-xxx-xxx •1500 E. Victoria View St., Queen Valley, Az. 85118

•Seasoned Professional, Commercial Pilot, Leadership Potential •

Diverse experience – Helicopter Medical Air Transport, Customer Service, Law Enforcement*Self-motivated, determined to succeed, safety driven*

PROFESSIONAL PROFILE

- Dedicated consummate professional, employing more than 35 years of progressive accomplishments; commanding, leading, supervising, innovating with technology.
- Private and public service in commercial helicopter aviation, safety, customer service, U.S. Military and law enforcement.
- Skilled in a variety of complex technical systems from advanced aircraft systems to computer hardware and software applications.
- Motivated, obsessive self-educator of new technology, eager to learn and determined to accomplish goals and objectives both personally and professionally.

EDUCATION

1988 Graduate, U.S. Army Aviation Training Program. 1986, Professional Peace Officer Certification, Wyoming, 1981 to 1987, multiple POST certifications from states of Idaho, Montana and Wyoming, 1980 Graduate, Law Enforcement Certificate, Idaho State University, School of Vo-Tech Education. 1978 Graduate, White Pine High School, Ely, Nevada.

EMPLOYMENT HISTORY

(Aug 17, 1998 to Present, 2017)

Line Pilot, (Airmethods Corp, LifeNet, AZ, 7211 S. Peoria, Englewood, CO 80112) Maintained operational control of aircraft during helicopter air medical patient transports. On a daily basis, train, supervise and lead crew members. Prepare aircraft, coordinate with medical, maintenance, communications personnel, monitor weather and assess regulatory requirements. Exercise critical thinking and decision making skills in a stressful and dynamic environment. Account for safety, legality, risk assessment and probability of successful completion of flight requests. Operate, develop expertise, troubleshoot, complex aircraft systems, communication and navigation technology. Utilize computer equipment in normal course of daily activity. Served as, program Safety Officer for 1 year under Rocky Mountain Helicopters.

(Feb 18, 1998 to Aug 17, 1998)

Line Pilot, (Air Evac, LifeTeam, 1001 Boardwalk Springs Place, Suite 250, O'Fallon, MO 63368) Pilot in **Command**, trained medical personnel, operated aircraft in an air medical transport service in IL, IA and Mo.

(Mar 16, 1995 to Feb 18, 1998)

Field Services Coordinator, (Merillat Industries, Inc., 5353 West US Highway 223, Adrian, MI 49221) **Direct, Manage** customer service, delivery, installation, repair and warranty service for new construction at the central Florida Cabinet Distribution Center. **Coordinated** and **Supervised** installation subcontractors, warehouse, service and customer service employees. **Developed** computer based program for scheduling, tracking and accounts payable to installation subcontractors using Microsoft Access and Excel. Setup and maintained local area network used in Orlando Distribution Center. Utilized **computer skills** and **leadership qualities** that helped improve the centers completions by over 50%. Conducted employee and subcontractor interviews, made disciplinary recommendations to managers. Coordinated service and customer service policies and procedures with sales and warehouse staff.

rbnsad@msn.com

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(Oct 1993 to Oct 1994)

Pilot, Base Manager, (J.B. Helicopters, P.O. Box 38, Thorndike, MA 01079) Pilot in command, supervised ground personnel and tour operations at remote locations, accounted for revenue receipts, records, coordinated maintenance and facility logistics, helicopter tours, photography, utility in Wisconsin and Orlando, Florida. I **authored** the companies Single Pilot 135 Certification Application with the FAA.

(Apr 1991 to Oct 1993)

Line Pilot, **Base Manager**, (Badger Helicopters, Hwy. 51 S., Janesville, WI 53546) Pilot in command, supervised ground personnel and tour operations at remote locations, accounted for revenue receipts, records, coordinated maintenance and facility logistics, conducted power line/pipeline patrols, wild life surveys, aerial photography, in Wisconsin and South Dakota.

(Sep 1990 to Apr 1991)

Installer, (Dave's Flooring, 2390 Missouri Valley Rd., Pavillion, WY 82523) Assisted in the installation of commercial and residential flooring. Volunteer Fireman, City of Riverton Wyoming.

(Jun 1987 to Sep 1990)

Warrant Officer Aviator, (United States Army, Fort Rucker, AL) Rotary-wing Aviator, US Army, pilot in command. Company Operations Officer, supervised enlisted personnel. Coordinated activities of student officers. Utilized computer skills and developed a computer program to automate duties of company Drug and Alcohol officer, responsible for testing of over 500 temporary officers rotating through the company. This program was distributed and utilized throughout the base. Volunteered as special assistant officer to the US Army JROTC drill competition I developed a computer program, using Dbase for scoring. Graduated Warrant Officer Entry Course, Rotary Wing Flight Training, Basic Training.

(Sep 1981 to May 1987)

Police Officer, Corporal, (City of Green River, 375 West Flaming Gorge Way, Green River, WY 82935) Promoted to corporal in 1985: duties included; patrol, **supervising**, **training**, SWAT, evidence collection, interviews and interrogation and investigations, undercover operations, surveillance, narcotics Investigation.

(Sep 1980 to Sep 1981)

Deputy Sheriff, (Rosebud County Sheriff's Department, 180 S 13th Ave, Forsyth, MT 59327) Duties included; patrol, traffic enforcement, evidence collection and processing, investigations of felony and misdemeanor crimes, courtroom testimony.

PERSONAL

Hobbies: Golf, Drone Operations, Church Production Team volunteer; Ht. – 5'09", Wt. 180 pounds, Married, 2 children, 3 grandchildren.