Project Name	Best Community Service
Scope Description	In Scope: - A working software prototype - Estimations for building a complete online system (including both user-side and back-office application development estimates) Out of Scope: - Show how managers will run the business - Show how HR person will process the payroll - Include files or databases to store actual data
Project Deliverables	-Software Requirements Specification -Detailed software design document -Detailed project management plan (including scope, budget, and schedule) -Working prototype for an Interactive Web Application (User-facing only)
Acceptance Criteria	The software will be accepted when the deliverables have been verified to meet the needs of Best Community Service
Constraints	- The software must be reliable, as customers receive service that can be important to their health (shuttling services and home care) - The software must be secure, as personal and financial information will be processed in account management and donation / fee processing.
Assumptions	 The software will run online. I am responsible for extracting customer 'needs' from the specified customer 'wants'. The project description received is high-level, not final. The software will show all screens that a user will need to access. Data does not need to be handled by any real backend system for the prototype.