



## Personal information

Surname(s) / First name(s)

Address(es)

Telephone(s)

Email(s)

Nationality(-ies)

Date of birth

Gender

**Shafeev, Roman**

Saint-Petersburg, Russia

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r.a.shafeev@yandex.com

Russian

Feb 14 1990

male

## Work experience

**Date**

**Company**

**Position Held**

**Roles**

**Key Achievements**

**February 2021 – January 2022 / 1 year**

**RingCentral**

**Solution Architect ( Analytics )**

- Architecture Design
- Solution Prototypes Building

- designed technical solution to build 'Quality as Service' of Customer-Facing Analytics for webinars with 10k+ attendees. The Analytics System consumes telemetry of Ringcentral video meetings from Ringcentral Data Points and from client applications (e.g. HLS Players) to builds scoring analytics of meeting quality to help customer admins determine the cause of failure of media streaming.
- designed technical solution to build 'Webinar Marketing' Analytics. The Analytics System collects any actions of the attendee starting from the moment of registration in the webinar and ending with the completion of his participation in the webinar to build funnel trends for Marketers.
- designed technical solution and made prototype to async generation and download Analytics Reports from Ringcentral Analytics Portal.
- designed technical solution to reorganize Ringcentral Analytics System to ensure GDPR and Schrems II Compliance and build regional clusters for EU and APAC.
- made an audit of architectural documentation and actualized system and functional specifications of Ringcentral Analytics System; built py-tool which generate draw.io interactive architectural diagrams from configuration files and applications artifacts and publish them into Confluence using Confluence API and integrated him to GitLab CI.

**Technical Skills**

- Development: scala, sbt
- Cloud Computing Services: GCP k8s, GCP Pub/Sub, Segment
- Services Bus: Apache Kafka, Temporal.io
- Databases: Cassandra, ClickHouse, rocksdb, lucene

**Date**

**Company**

**Sep 2019 – February 2021 / 1 year 6 months**

**RingCentral**

<b>Position Held</b>	<b>Team Lead ( Telephony )</b>
Roles	<ul style="list-style-type: none"> <li>• Team Leading &amp; Scrum Master</li> <li>• Projects Roadmap Planning</li> <li>• Architecture Design</li> <li>• C++ Developing</li> </ul>
Key Achievements	<ul style="list-style-type: none"> <li>• built Development Process based on Self Agile methodology and increased responsibility for team actions, outcomes and delivers on commitments. We have reached average Team Work Efficiency of more than 98</li> <li>• My team migrated legacy Kernel Telephony Service which has a lot of win-specific code (winapi, com objects, mfc, etc.) from Win to Linux Platform.</li> <li>• My team refactored legacy Kernel Telephony Service using EDA architecture concepts to simplify the internal architecture of the service and migrate to an asynchronous model of communication between isolated service components.</li> </ul>
Technical Skills	<ul style="list-style-type: none"> <li>• Development: c++11, cmake, boost, stl, protobuf</li> <li>• Orchestration: systemd</li> <li>• Services Bus: Apache Kafka</li> <li>• Databases: Oracle</li> </ul>
<b>Date</b>	<b>March 2018 –July 2019 / 1 year 5 months</b>
<b>Company</b>	<b>ARRIVAL LTD</b>
<b>Position Held</b>	<b>Product Lead ( Connected Vehicle Cloud )</b>
Roles	<ul style="list-style-type: none"> <li>• Team Leading &amp; Scrum Master</li> <li>• Product Roadmap Planning</li> <li>• Architecture Design</li> </ul>
Key Achievements	<ul style="list-style-type: none"> <li>• formed a team with 10 members (2 c++ backend developers, 2 py developers, 2 frontend developers, devops, ux designer, 2 QA eng.) • My Team built the Connected Vehicle Cloud which is based on MSA Architectural concepts and launched new innovative SaaS solutions for the automotive world: Remote Access and Remote Control of Vehicle CAN/ETH Buses. It became possible to receive from CAN and Automotive Ethernet Buses any sensors data of the vehicle in real-time and visualize them in Cloud Engineering Portal.</li> <li>• My Team built SaaS Remote Diagnostics Tool to help of support engineers to determine the cause of SW/HW failures as soon as possible when they have remote access to the vehicle only.</li> <li>• My Team built the OTA Update Service to upgrade applications and firmware of vehicle i/o modules, HMI and linux-based automotive systems.</li> <li>• My Team designed and implemented a new automotive protocol for <i>vehicle ↔ cloud</i> communications. The protocol has the following properties: multi-streaming per single tcp connection, streams prioritization, datagrams compression, data tls encryption, guarantee delivery, saving traffic when transmitting telemetry (only telemetry signal changes are transmitted).</li> </ul>
Technical Skills	<ul style="list-style-type: none"> <li>• Connected Vehicle Development: c++11, cmake, nghttp2, stl, protobuf</li> <li>• API: python3, tornado, sqlalchemy, WAMP</li> <li>• Orchestration: k8s+terraform+helm, docker compose</li> <li>• Cloud Computing Services: GCP k8s</li> <li>• Services Bus: RabbitMQ Cluster</li> <li>• Databases: PostgreSQL, InfluxDB</li> </ul>
<b>Date</b>	<b>February 2017 – March 2018 / 1 year 2 months</b>
<b>Company</b>	<b>StarLine</b>
<b>Position Held</b>	<b>Product Lead ( Insurance Telematics)</b>
Roles	<ul style="list-style-type: none"> <li>• Team Leading &amp; Scrum Master</li> <li>• Product Roadmap Planning</li> <li>• Technical Integration &amp; Communication with Telematics Partners</li> <li>• Architecture Design</li> <li>• Python API Backend Developing</li> </ul>

Key Achievements	<ul style="list-style-type: none"> <li>• My Team designed &amp; developed Pub/Sub API for b2b integration with Telematics Providers and Insurance Partners to transfer vehicles telemetry to their systems in real-time mode.</li> <li>• My Team implemented 'the driving style assessment' feature to calculate driving style score by a selected date-time period in real-time mode.</li> <li>• My Team implemented the 'insurance telematics' b2b product to calculate insurance score and crash detection/reconstruction based on raw data of vehicle accelerometer which collected from the vehicle on the cloud side.</li> </ul>
Technical Skills	<ul style="list-style-type: none"> <li>• Development: python3, tornado, sqlalchemy</li> </ul>
<b>Date</b>	<b>July 2015 – February 2017 / 1 year 8 months</b>
<b>Company</b>	<b>StarLine</b>
<b>Position Held</b>	<b>C++/Python Backend Developer</b>
Roles	<ul style="list-style-type: none"> <li>• C++ Backend Developing</li> <li>• Python API Backend Developing</li> <li>• Technical Design</li> <li>• Applied Mathematics Research</li> </ul>
Key Achievements	<ul style="list-style-type: none"> <li>• designed and implemented MSA Architectural concepts for Telemetry Monoliths Server Decomposition using RabbitMQ as Services Messages Bus.</li> <li>• designed and implemented remote communication between client applications(mobile apps, web portal) and connected vehicles through <i>client ↔ api ↔ platform ↔ vehicle</i> on Connected Vehicle Platform side using redis pub/sub channels.</li> <li>• developed backend micro-services with horizontal scaling to receive and to collect vehicle's telemetry of more than 300K connected vehicles.</li> <li>• designed and implemented a heuristic algorithm to solve 'anti-star' problem to filter noise and broken track points in real-time.</li> </ul>
Technical Skills	<ul style="list-style-type: none"> <li>• Connected Vehicle Development: c++11, cmake, poco, stl, libevent, protobuf</li> <li>• API Development: python3, tornado, sqlalchemy</li> <li>• Services Communication Bus: RabbitMQ Cluster (via SimpleAmqpClient for c++ / via pika for python)</li> <li>• Databases: redis (via hiredis), mysql (via mysqlcppconn), oracle (via occi)</li> </ul>
<b>Date</b>	<b>September 2013 – June 2015 / 1 year 10 months</b>
<b>Company</b>	<b>NTU "KhPI", Ukraine</b>
<b>Position Held</b>	<b>Researcher of the Department of Computer Mathematics and Mathematical Modeling</b>
Roles	<ul style="list-style-type: none"> <li>• Applied Mathematics Research</li> <li>• Conducting laboratory and practical classes of C++ programming</li> </ul>
Key Achievements	<ul style="list-style-type: none"> <li>• designed and implemented matlab application which allows finding the best productive supply for each transformer with minimal losses on the power transformers in Dushanbe (Tajikistan).</li> <li>• developed a vehicle routing java framework that uses specialized metaheuristic algorithms to calculate an optimal solution of the different classes of the static and dynamic vehicle routing problems.</li> </ul>
Technical Skills	<ul style="list-style-type: none"> <li>• Language: C++, Java</li> <li>• Math Tools: Matlab</li> </ul>
<b>Date</b>	<b>July 2011 – November 2011 / 5 months</b>
<b>Company</b>	<b>Hamburg University of Technology-TUHH</b>
<b>Position Held</b>	<b>Software Developer</b>
Roles	<ul style="list-style-type: none"> <li>• Applied Mathematics Research</li> <li>• Conducting laboratory and practical classes of C++ programming</li> </ul>

## Key Achievements

## Technical Skills

## Personal skills and competences

Mother tongue(s)

Other language(s)

*Self-assessment  
European level<sup>(\*)</sup>*

**English**

Actual Technical skills and competences

## SOURCE CODE

- built model which follows a rigorous development process framework, where model validity is ensured by using Supply Chain Operations Reference as theoretical process framework using Anylogic Modeling Platform. An agent based simulation platform is presented for generic supply chain modeling adding flexibility and configurability over existing models.
- developed UI-tool which allows to design delivery routes between the points of the delivery chains and export them in .accdb format to have the ability to use them in Anylogic into supply chain model.

- Modeling Tools: Anylogic 6.6
- Development: C++, WinAPI/MFC, Visual Studio 2008, OpenStreetMap

## Russian

English

Understanding		Speaking		Writing
Listening	Reading	Spoken interaction	Spoken production	
B2 Independent user	C1 Proficient user	B2 Independent user	B2 Independent user	B2 Independent user

<sup>(\*)</sup> Common European Framework of Reference (CEF) level

## • Operating System Experiences

Linux (debian, ubuntu, centos)

## • Programming Languages

C++ 11+, Python 3, SQL, PL/pgSQL, Java / Scala(basic level)

## • Database Management Systems

PostgreSQL, Oracle, Redis, InfluxDB, Cassandra, ClickHouse (basic level)

## • Python technologies & frameworks

Tornado, aiohttp, sqlalchemy, WAMP

## • C++ technologies & frameworks

cmake, STL, libevent, nhttp2

## • Data Streaming & Services Bus

RabbitMQ, Apache Kafka, Temporal.io

## • Orchestration & Containerization

k8s, docker compose, docker swarm

## • Cloud Computing Services

GCP k8s, Google Pub/Sub

## • Infra & CI tools

Jenkins CI, Gitlab CI, Ansible, Terraform

## • Development tools

PyCharm, CLion, IntelliJ Idea

## • Version Control Systems

Git

## • Other skills

Mathematics: MatLab, R Studio

Simulation: Rational Rose, Anylogic

## Source code, demonstration video and documentation of my projects:

<https://github.com/rshafeev>

## Education and training

Place and Date	National Technical University "Kharkov Polytechnic Institute", Ukraine, 2013 – 2016
Specialty	Mathematical modeling and computational methods
Title of qualification awarded	passed PhD minimum, successful completion of postgraduate study
Thesis theme	Development of mathematical models and methods to solve the Dynamic Vehicle Routing Problem with uncertain input parameters
Place and Date	National Technical University "Kharkov Polytechnic Institute", Ukraine Computer Mathematics and Mathematical Modeling department, 2011 – 2013
Title of qualification awarded	Master's degree in Applied Mathematics with excellence
Place and Date	National Technical University "Kharkov Polytechnic Institute", Ukraine Computer Mathematics and Mathematical Modeling department, 2007 – 2011
Title of qualification awarded	Bachelor's degree in Applied Mathematics with excellence
Principal subjects covered	Mathematical Analysis Discrete Mathematics Programming (C,C++) Probability Theory and Mathematical Statistics Object Oriented Programming Numerical Methods Optimization Methods Logical Algorithms and Artificial Intelligence Systems Control Theory Development of Information Systems (Java, IDEF, Web 2.0) Computer Simulation Distributed Information Systems(Oracle) Actuarial Mathematics

## PUBLICATIONS

- R. Shafeev. Investigation of tuning parameters of Tabu Search algorithm and its modification for solving the static Routing Courier Delivery Problem. Kharkov NTU "KhPI" , 2016, 18 p.
- Lyubchik L.M., Kolbasin V.A., Shafeev R.A. Nonlinear Signal Reconstruction based on Recursive Moving Window Kernel Method. / IDAACS, Warsaw, Poland, 2015, 6 p.
- R. Shafeev. A new metaheuristic algorithm for Solving the Transportation Problem with Time Constraints / L. Lyubchik // Vestnik NTU "KhPI". – Kharkov: NTU "KhPI", 2013. – No3 (977). – p. 35–39.
- Shafeev R.A. A Development of SaaS service to solve dynamic vehicle routing problem / System analysis and information technologies: SAIT, Kyiv, 2013.
- R. Shafeev. Relationship between the Vehicle Routing Problem with Time Windows and the Assignment Problem. // Theoretical and Applied Aspects of Cybernetics. – Kiev: Bukrek, 2012. – p.145–149.

- May 2013, I presented the research work, devoted of development of client-server information system for solving the Dynamic Vehicle Routing Problem at the XV International Conference on Science and Technology "System Analysis and Information Technologies" at the National Technical University "KPI", Kiev, Ukraine.
- March 2012, The winner (1<sup>st</sup> place) of the all-Ukrainian competition of the research student works, section "Informatics and Cybernetics", Vinnytsia, Ukraine.
- September 2011, participant of the International Conference of Logistics at the Hamburg University of Technology, Hamburg, Germany.
- October 2010, I presented the research work, devoted to effects of electromagnetic fields on the complex biological objects at the Vth International conference "Environmental aspects of the technological security of the regions" at the National Automobile and Road University, Kharkov, Ukraine.
- May 2010, I presented the research work, devoted to numerical simulation of the motion of celestial bodies at the XII International Conference on Science and Technology "System Analysis and Information Technologies" at the National Technical University "KPI", Kiev, Ukraine.
- May 2007, The winner (2nd place) of the third stage of the all-Ukrainian competition of research carried out by the students-members of the Ukrainian Small Academy of Sciences, section "Computer networks, databases and data banks", Kiev, Ukraine.
- December 2006, The winner (1<sup>st</sup> place) of the second stage of the all-Ukrainian competition of research carried out by the students-members of the Ukrainian Small Academy of Sciences, section "Computer networks, databases and data banks", Zaporozhye, Ukraine.

## Additional information

### GRANTS

Grant of Government of Ukraine, 2010–2011.

Grant of the "DAAD-East European Partnership Exchange" funding framework between "National Technical University" (Kharkov, Ukraine) and "Hamburg University of Technology-TUHH" (Germany). During the internship, I worked as a team member, which developed Supply Chain Management project, Hamburg (Germany), July – October 2011.