

## ROY SHEPPARD

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**Github:** <https://github.com/rsheppard-dev>

### **SUMMARY**

I am a full-stack web developer with a real drive and passion for learning new skills and keeping up to date with the latest changes in the tech industry. I currently specialise in JavaScript, TypeScript, React, NextJS, NodeJS, C# and .NET.

- 3 years working with HTML, CSS and JavaScript.
- Over 2 years working with React.js.
- 1 1/2 years working with Node.js, Express and MongoDB.
- 6 months working with C# and .NET.

### **PROFESSIONAL EXPERIENCE**

**Roy Sheppard Digital**  
**Freelancer**  
**Watford**

**MAY 2022 – Present**

Launched a freelance business, [roysheppard.digital](https://roysheppard.digital); specialising in web technologies and creating bespoke functionality for new and existing businesses in my local area.

- Met in person with clients to find out what they needed out of a website and came up with solutions.
- Designed prototypes in Adobe XD with UI/UX best practices.
- Worked with clients to find best solutions for customer needs.
- Made sure all websites met web standard accessibility guidelines.
- SEO best practices put in place including schemas, metadata, and sitemaps.
- Wrote clean, maintainable, and scalable code.
- Setup content management systems to give a user-friendly way for clients to update their sites. Mainly worked with Prismic and Sanity.
- Used Git source control to manage websites.

**Royal Mail**  
**Customer Operations Manager**  
**Wembley**

**JUNE 2011 – PRESENT**

Royal Mail is the primary postal service in the UK delivering more than 50% of all parcels.

- Managed a team of up to 55 staff. Leading meetings and providing training on new tools and projects.
- Communicated with key stakeholders within the business and successfully hit office KPIs.

- Controlled a fleet of 35 vehicles. Used telemetry to control vehicle safety and trained other managers around the area on how to use the system.
- Improved quality, finance and safety within my office.

## **TECHNICAL SKILLS**

Software: Adobe XD, Adobe Illustrator, VS Code, Git/Github.

Languages: JavaScript, TypeScript, C#.

Front End: HTML, CSS, React, Next.js, Bootstrap, TailwindCSS, Web API

Back End: Node.js, Express, MongoDB, SQL, .NET

## **RELEVANT EDUCATION**

- Web Development Bootcamp · November 2022 - Present · Coder Foundry
- 'Clait' Assessment (Information and Communications Technology) · Haydon School
- European Computer Driving License (ECDL) Certificate · Haydon School