

GOVERNMENT OF INDIA  
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY  
**RAJYA SABHA**  
**UNSTARRED QUESTION NO. 2086**  
TO BE ANSWERED ON: 11.07.2019

**DIGITAL PAYMENTS AND OTHER SERVICES**

**2086. SHRI VIJAY GOEL:**

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the number of digital payments has shot up in the country during the last three years:
- (b) if so, the details thereof, year wise and state-wise; and
- (c) the details of different key services like insurance, PAN card applications or ticket booking availed at Common Services Centres (CSCs) during those years, year-wise and service/head-wise?

**ANSWER**

MINISTER FOR ELECTRONICS AND INFORMATION TECHNOLOGY  
(SHRI RAVI SHANKAR PRASAD)

(a) and (b) Yes, Sir. The number of digital payments has shot up in the country in past 3 years.

Please find below the data on growth of digital payments for the past three years.

Year	2016-17	2017-18	2018-19
Digital payment Transaction volume ( in cr)	1004	2071	3134

(Data Source: NPCI, RBI, Banks & PPIs)

State wise data is not available.

(c): The details of different key services availed at Common Services Centres (CSCs) in the past three years, year-wise and service/head-wise is given in Annexure.

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**Annexure**

**Details of Key services availed at CSCs in Past Three Years**

S. No.	Name of Service	No. of Transactions (Vol in lakh)		
		2016-17	2017-18	2018-19
1	E-District	40.51	63.74	94.42
2	No. of Passport Applications	2.19	3.21	4.06
3	No. of PAN Applications	28.93	85.97	71.99
4	PMJAY (No. of Beneficiaries Approved )	0	0	233.1
5	PMSYM Pension Yojna	0	0	27.05
6	Pradhan Mantri Fasal Bima Yojna	0	10.45	100.88
7	No. of EPIC Printed	56.18	26.24	23.26
8	NDLM/DISHA/PMGDISHA (Certified)	35.39	59.48	66.56
9	No. of Banking Transactions	321.01	479.49	604.45
10	No. of AEPS Transactions	28.36	422.14	350.96
11	No. of Insurance Policy Sold	2.16	3.44	6.38
12	No. of Insurance Policy Renewed	8.32	11.48	16.6
13	IRCTC No. of Transactions	7.1	2.35	5.92
14	No. of Electricity Bills Paid	49.68	56.45	96.18

(Data Source: CSC SPV)

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