

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION No. 2849
TO BE ANSWERED ON: 15.12.2021

PMGDISHA CENTRES

2849. SHRI RAJENDRA AGRAWAL:

Will the Minister of Electronics and Information Technology be pleased to state:-

- (a) the details regarding PMGDISHA centres currently operational all over the country;
- (b) whether the classes conducted have been adversely affected due to Covid and if so, the steps taken by the Government to resume the regular training at these centres;
- (c) the details of the employment opportunities available to the students enrolled in above said centres; and
- (d) the details of the measures that have been taken to improve and monitor the quality of training under PMGDISHA?

ANSWER

MINISTER FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI ASHWINI VAISHNAW)

(a): Under the PMGDISHA scheme, more than 2.32 lakh training centres are currently operational at the Gram Panchayat level. The State-wise details of these centres are at **Annexure**.

(b): During the peak of Covid-19 pandemic, the Training Centres were not operational in line with the guidelines/directives issued by the respective Central/State/District Administration. In line with the relaxation provided by these authorities in the lockdown conditions, the Centres have been made operational in a graded fashion by the implementing agency.

Following measures were taken by the Implementing Agency to resume the training:

- a. Standard Operating Procedures (SOPs) in-line with the Covid-19 protocols were created and shared with all Training Centres for training and examination.
- b. Virtual sessions and workshops were conducted with the Training Centres to motivate them to re-start their activities
- c. Refresher training were provided to registered/ trained candidates, who were unable to appear for training and/or certification.

- d. A Chatbot was created with basic information on PMGDISHA portal which was made available in both in Hindi and English languages.
- e. Training Centres were encouraged to join groups on popular social media platforms and share relevant training material through these groups.
- f. PMGDISHA content was uploaded on the DigiShala channel so that candidates could refer to these on their own and become ready for registration and assessment after minor training/revision.

(c): The scheme is aimed at imparting basic digital literacy skills to the digitally illiterate population in rural India through a 20 hour training programme. The trained persons are expected to be able to operate computers/digital access devices (like tablets, smartphones, etc.), send and receive emails, browse the internet, access Government Services, search for information, undertake cashless transactions, etc. However, as the Scheme is aimed at providing digital literacy to the rural citizens, it enables them for further employment opportunities, especially for the younger beneficiaries.

(d): The scheme implementation is continuously reviewed through central as well as state teams of the implementing agency under the overall supervision of the Ministry. Some of the measures undertaken in this regard are given below:

- Standardized multimedia content in 22 Languages has been made available and accessible in multimodal format for all candidates.
- Only those who possess prescribed educational qualifications are engaged as Trainers.
- Requisite/prescribed IT infrastructure is ensured at the Training Centres.
- The training centres are monitored, trained and re-trained for maintaining quality.
- Banking/Insurance/G2C/B2C and other services are made available at the centres for use by trainees.

Annexure

S.N.	State	Operational Training Centres under PMGDISHA as on 9.12.2021
1	Andaman and Nicobar Islands	29
2	Andhra Pradesh	12,013
3	Arunachal Pradesh	190
4	Assam	2,569
5	Bihar	7,784
6	Chhattisgarh	10,700
7	Dadra and Nagar Haveli	17
8	Daman and Diu	16
9	Goa	92
10	Gujarat	11,870
11	Haryana	5,876
12	Himachal Pradesh	2,556
13	Jammu and Kashmir	3,560
14	Jharkhand	3,742
15	Karnataka	5,374
16	Kerala	923
17	Ladakh	56
18	Lakshadweep	3
19	Madhya Pradesh	22,046
20	Maharashtra	27,000
21	Manipur	190
22	Meghalaya	548
23	Mizoram	202
24	Nagaland	136
25	Odisha	7,066
26	Puducherry	92
27	Punjab	12,931
28	Rajasthan	8,834
29	Sikkim	34
30	Tamil Nadu	12,105
31	Telangana	7,486
32	Tripura	1,004
33	Uttar Pradesh	54,550
34	Uttarakhand	7,707
35	West Bengal	3,137
Total		2,32,438

*Chandigarh and Delhi are in Urban agglomeration, hence not covered under the Scheme.
