

GOVERNMENT OF INDIA  
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY  
**LOK SABHA**  
**UNSTARRED QUESTION NO. 2864**  
TO BE ANSWERED ON 11.03.2020

**AADHAAR SEVA KENDRAS**

**2864. SHRI RAJENDRA AGRAWAL:**

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the number of Aadhaar Seva Kendras (ASKs) operationalised by the Unique Identification Authority of India (UIDAI) across the country, State/UT-wise;
- (b) the districts in Uttar Pradesh, where such ASKs have been planned or operationalised;
- (c) the number of Aadhaar enrollment/updation requests ASKs can undertake in a day;
- (d) whether the Government has received complaints regarding issues of server slowdown and long pendency of Aadhaar updation requests from such ASKs; and
- (e) if so, the details thereof including number of such complaints received by the Government during each of the last three years, State/UT-wise and the steps taken by the Government in this regard?

**ANSWER**

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY  
(SHRI SANJAY DHOTRE)

(a): As on 03.03.2020, 35 Aadhaar Seva Kendras (ASKs) are operational across the country. State/UT wise list is attached at Annexure.

(b): Lucknow and Agra (Operational).

Meerut, Allahabad, Ghaziabad, Gonda, Gorakhpur, Kanpur Dehat, Moradabad, Saharanpur and Varanasi (Planned).

(c): Three models of ASKs are planned with capacity to undertake requests as under.

Model A (with 16 work stations)- 1,000 requests/day  
Model B (with 8 work stations) - 500 requests/day  
Model C (with 4 work stations) - 250 requests/day

(d): No, Sir.

(e): Does not arise in view of (d) above.

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**Annexure**

<b>S.No</b>	<b>State</b>	<b>City</b>
1	Andhra Pradesh	Vijaywada
2	Andhra Pradesh	Visakhapatnam
3	Assam	Guwahati
4	Bihar	Patna
5	Chhattisgarh	Raipur
6	Delhi	Akshardham Metro, Delhi
7	Delhi	Inderlok Metro, Delhi
8	Delhi	Mohan Estate, Delhi
9	Gujarat	Ahmedabad
10	Gujarat	Surat
11	Haryana	Hisar
12	Himachal	Shimla
13	Jharkhand	Dhanbaad
14	Jharkhand	Galaxy Mall, Ranchi
15	Jharkhand	Mangal Tower, Ranchi
16	Karnataka	Bengaluru
17	Karnataka	Hubli
18	Karnataka	Mysore
19	Madhya Pradesh	Aashima Mall, Bhopal
20	Madhya Pradesh	Smriti Tower, Bhopal
21	Maharashtra	Nagpur
22	Rajasthan	Jaipur
23	Rajasthan	Kota
24	Tamil Nadu	Chennai
25	Telangana	Hyderabad
26	Telangana	Warangal
27	Chandigarh	Chandigarh
28	Daman & Diu	Daman
29	Dadra Nagar Haveli	Silvasa
30	Uttar Pradesh	Agra
31	Uttar Pradesh	Lucknow
32	Uttarakhand	AD Tower, Dehradun

33	Uttarakhand	Kailash Tower, Dehradun
34	West Bengal	Kolkata
35	West Bengal	Malda