

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS & INFORMATION TECHNOLOGY
RAJYA SABHA
UNSTARRED QUESTION NO. 1214
TO BE ANSWERED ON: 10.03.2017

INDIA BPO PROMOTION SCHEME

1214. SHRI MAHESH PODDAR:

Will the Minister of Electronics & Information Technology be pleased to state: -

- (a) the number of Call Centres set up till date by Government under the India BPO Promotion Scheme and the number of youths getting an employment therein; and
- (b) the name of the States where these Centres have been set up till date and the number of Call Centres yet to be opened, the details thereof, State-wise and seat-wise?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI P. P. CHAUDHARY)

(a) and (b): Government does not set up Call Centres directly under India BPO Promotion Scheme. However, under Digital India programme, Government is providing capital support up to Rs. 1 lakh/seat to the eligible companies to setup BPO/ITES operations under India BPO Promotion Scheme (IBPS). Till date about 70 companies have entered into preliminary agreement with Software Technology Parks of India (implementing agency of IBPS) to setup BPO/ITES operations under IBPS for a total of 14,900 seats distributed around 60 locations covering 19 States and 2 UTs. The time to commence BPO/ITES operations is six months from the issuance of Inprinciple Approval (IPA), which can be extended by 3 months with penalty. Till date, 15 units have reported commencement of operations under IBPS for a total of 1,850 seats (State-wise details are at Annexure). The employment target under IBPS is 1.5 times number of seats. The disbursement of capital support under the scheme is directly linked with employment generation by the BPO/ITES unit. The details of the scheme are available at www.meity.gov.in/ibps and <https://ibps.stpi.in>

Annexure**Seats Allocated and Commencement of Operations reported under IBPS**

State	Total Seats	Number of seats for which IPA accepted	Commencement Reported for number of BPO/ITES seats
Andaman & Nicobar	100	--	--
Andhra Pradesh	2200	2350	300
Bihar	4600	1910	--
Chandigarh	100	100	100
Chhattisgarh	1100	500	--
Dadra and Nagar Haveli	100	--	--
Daman and Diu	100	--	--
Goa	100	--	--
Gujarat	2700	500	--
Haryana	1000	300	--
Himachal Pradesh	300	250	100
Jammu and Kashmir	600	350	50
Jharkhand	1500	--	--
Karnataka	2300	300	100
Kerala	1500	200	100
Lakshadweep	100	--	--
Madhya Pradesh	3200	100	
Maharashtra	3900	1860	350
Odisha	1900	750	100
Puducherry U.T.	100	100	--
Punjab	1200	100	--
Rajasthan	3000	100	--
Tamil Nadu	2800	1900	300
Telangana	1200	200	--
Uttar Pradesh	8800	2830	350
Uttarakhand	400	100	--
West Bengal	3400	100	--
Total	48,300	14,900	1850
