

GOVERNMENT OF INDIA  
MINISTRY OF ELECTRONICS & INFORMATION TECHNOLOGY  
**RAJYA SABHA**  
**UNSTARRED QUESTION NO. 2916**  
TO BE ANSWERED ON: 19.03.2020

**SETTING UP OF BPO AND ITES OPERATIONS**

**2916. SHRI AHAMED HASSAN:**

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the details of the progress made in India BPO Promotion Scheme (IBPS) so far, State-wise;
- (b) the details of the progress made in the field of women employment under this scheme, State-wise; and
- (c) the number of Business Process Outsourcing (BPO)/Information Technology Enabled Services (ITES) operations set up and employment opportunities created thereunder so far, the State-wise details thereof?

**ANSWER**

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY  
(SHRI SANJAY DHOTRE)

(a) to (c): Since the inception of the scheme, 248 units have started BPO/ITES operations for a total of 47,734 seats across 107 cities/districts of 22 States/UTs of the country, providing direct employment to 35,648 persons, including 13,335 women. The State/UT-wise details of BPO/ITES units who started operations under the scheme are at **Annexure**.

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**Annexure**

State/UT wise Status of India BPO Promotion Scheme (IBPS)						
State/UT	No of cities where unit allocated	No of Seats Allocated	No of Unit Allocated	Operational Units	Total Employment Reported	Women Employment Reported
Andhra Pradesh	12	14692	55	46	9218	3573
Bihar	3	2300	12	12	1592	399
Chandigarh U.T.	1	100	1	1	106	69
Chhattisgarh	1	400	4	4	246	90
Gujarat	1	100	1	1	9	1
Haryana	1	300	3	3	185	68
Himachal Pradesh	3	300	4	4	195	59
Jammu and Kashmir U.T.	5	400	8	8	500	175
Jharkhand	5	2950	20	20	2011	671
Karnataka	7	2900	12	11	1406	569
Kerala	2	400	3	3	357	150
Madhya Pradesh	6	1400	8	6	1050	343
Maharashtra	9	3750	19	16	2103	940
Odisha	7	2832	26	22	2933	709
Puducherry U.T.	1	100	1	1	123	48
Punjab	3	2600	10	10	3498	1290
Rajasthan	3	600	5	3	687	228
Tamil Nadu	17	7605	51	48	7744	3621
Telangana	4	2598	5	3	210	43
Uttar Pradesh	9	3420	14	13	890	180
Uttarakhand	2	550	7	6	314	76
West Bengal	5	1000	7	7	271	53
<b>Total</b>	<b>107</b>	<b>51297</b>	<b>276</b>	<b>248</b>	<b>35648</b>	<b>13355</b>

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