

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
RAJYA SABHA
UNSTARRED QUESTION NO. 2644
TO BE ANSWERED ON: 24.03.2017

COMMON SERVICE CENTRES

2644 : SHRI VIVEK GUPTA:

Will the Minister of Electronics & Information Technology be pleased to state: -

- (a) whether Common Service Centres (CSCs), which are the corner stone of the Digital India project have been setup in every village of the country the details thereof;
- (b) the details of CSCs that have been established and operational, State-wise;
- (c) the details of funds allocated and spent for the same over the past three years; and
- (d) the details of the employment generated and average income/commission earned by a village level entrepreneur from the CSC, State-wise in the last three years?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI P.P. CHAUDHARY)

(a) and (b): The CSC 2.0 envisages establishment of at least one CSC covering all Gram Panchayats (appx 2.5 lakhs) of the country over a period of four years. It is envisaged as a service/transaction oriented model with a large bouquet of services made available at the CSCs for delivering to the citizens.

So far, 2,91,366 Common Services Centres (CSCs) have been registered across the country, among which, 1,81,173 are at GP level. Out of the total registered CSCs, 2,50,345 CSCs are active and transacting for delivery of eServices; out of this, 1,59,633 are at GP level.

The State-wise details of Common Services Centres established and operational are given in **Annexure –I**.

(c): Under the CSC 2.0 project the funds are being released to the single implementing agency: CSC –SPV. Out of the total approved outlay of Rs. 475.11 Cr., Rs. 145 Cr. has been released in financial year 2015-16 as Grant-in-aid (GIA) 1st instalment to the implementing agency: CSC –SPV.

(d): The current working model of CSC is completely a transaction oriented self-sustainable model. On an average, 2-5 persons are engaged in each CSC kiosk. Hence, it is estimated that around 4.85 lakh to 12 lakh persons are employed in the CSCs. The average income/commission earned by a village level entrepreneur from the CSC varies between Rs. 5000 – 10,000 per month.

Details of the estimated employment generated are given in **Annexure –II**.

ANNEXURE – I

STATE/UT-WISE CSC ROLL OUT STATUS AS ON 28 FEBRUARY, 2017						
S. No.	State	No. of Gram Panchayat (GP)	No. of CSCs established including GP	No. of CSCs established at GP level	Total No. of functional CSCs including GP	Total No. of functional CSCs at GP level
		1	2	3	4	5
1	Andhra Pradesh	12833	9632	5613	7108	3598
2	Arunachal Pradesh	1779	208	136	49	42
3	Assam	2196	5227	1485	1997	1469
4	Bihar	8463	16825	8213	14284	8108
5	Chhattisgarh	9734	14355	9734	10932	9103
6	Goa	189	57	7	29	2
7	Gujarat	13735	18062	13885	15805	13885
8	Haryana	6155	6941	6105	5666	4857
9	Himachal Pradesh	3243	3791	3469	3111	2232
10	Jammu & Kashmir	4128	1669	1219	1293	854
11	Jharkhand	4423	7386	4393	6381	4393
12	Karnataka	5628	4837	2599	4390	2292
13	Kerala	979	3034	1095	2075	880
14	Madhya Pradesh	23012	20511	12564	20425	11607
15	Maharashtra	27920	29708	18807	29402	17307
16	Manipur	165	778	256	418	256
17	Meghalaya	1463	374	276	127	44
18	Mizoram	776	376	316	69	58
19	Nagaland	1123	232	230	58	47
20	Orissa	6234	9655	5913	5869	5484
21	Punjab	12800	8656	4818	3525	3259
22	Rajasthan	9946	30436	15038	29814	14878
23	Sikkim	165	116	68	30	22
24	Tamil Nadu	12618	12824	12333	7001	6307
25	Telangana	8787	4955	2819	4930	2819
26	Tripura	1038	621	442	353	322
27	Uttarakhand	7555	5902	4633	3911	3812
28	Uttar Pradesh	51914	59098	38123	57506	35321
29	West Bengal	3351	12873	6406	11723	6203
	State Total	242352	289139	180995	248281	159461
	Union Territory					
1	Andaman & Nicobar	69	45	19	40	19
2	Chandigarh	17	81	21	63	21
3	Dadra & Nagar Haveli	11	22	11	21	9
4	Daman and Diu	14	23	10	18	9
5	Delhi	0	1844	0	1803	0
6	Lakshadweep	10	14	14	13	11
7	Puducherry	98	198	103	106	103

	UT Total	219	2227	178	2064	172
	GRAND TOTAL	242571	291366	181173	250345	159633

Annexure-II

STATUS OF YEAR - WISE CSC SET UP (Cumulative)							
Sl No.	State	Year-2014	Avg. employment	Year-2015	Avg. employment	Year-2016	Avg. employment
1	Andhra Pradesh	4116	14406	4550	15925	9632	33712
2	Arunachal Pradesh	200	700	200	700	208	728
3	Assam	3915	13703	2753	9636	5227	18295
4	Bihar	8286	29001	8243	28851	16825	58888
5	Chhattisgarh	4394	15379	5100	17850	14355	50243
6	Goa	0	0	0	0	57	200
7	Gujarat	13685	47898	13685	47898	18062	63217
8	Haryana	228	798	1932	6762	6941	24294
9	Himachal Pradesh	3336	11676	3036	10626	3791	13269
10	Jammu & Kashmir	989	3462	1111	3889	1669	5842
11	Jharkhand	4693	16426	4705	16468	7386	25851
12	Karnataka	904	3164	904	3164	4837	16930
13	Kerala	2004	7014	2682	9387	3034	10619
14	Madhya Pradesh	13207	46225	13207	46225	20511	71789
15	Maharashtra	31272	109452	31207	109225	29708	103978
16	Manipur	392	1372	399	1397	778	2723
17	Meghalaya	227	795	221	774	374	1309
18	Mizoram	136	476	43	151	376	1316
19	Nagaland	220	770	45	158	232	812
20	Orissa	6335	22173	5469	19142	9655	33793
21	Punjab	3569	12492	3567	12485	8656	30296
22	Rajasthan	7453	26086	10360	36260	30436	106526
23	Sikkim	0	0	191	669	116	406
24	Tamil Nadu	1130	3955	5440	19040	12824	44884
25	Telangana	3464	12124	843	2951	4955	17343
26	Tripura	146	511	202	707	621	2174
27	Uttar Pradesh	17882	62587	19776	69216	59098	206843
28	Uttarakhand	2079	7277	2152	7532	5902	20657
29	West Bengal	6337	22180	5534	19369	12873	45056
	STATES TOTAL	140599	492097	147557	516450	289139	1011987
	Union Territory						
1	Andaman & Nicobar	35	123	35	123	45	158
2	Chandigarh	28	98	28	98	81	284
3	Dadra & Nagar	8	28	9	32	22	77

	Haveli						
4	Daman & Diu	1	4	7	25	23	81
5	Delhi	91	319	91	319	1844	6454
6	Lakshadweep	15	53	15	53	14	49
7	Puducherry	56	196	56	196	198	693
	UTs TOTAL	234	819	241	844	2227	7795
36	GRAND TOTAL	140833	492916	147798	517293	291366	1019781
