

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO. 2721
TO BE ANSWERED ON: 04.12.2019

BPO PROMOTION SCHEME

2721. SHRI ANUBHAV MOHANTY:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Government is implementing India BPO Promotion Scheme (IBPS) and if so, the details thereof;
- (b) the fund used out of Rs. 493 crores allocated for IBPS in the financial year 2018-19; and
- (c) the number of jobs created in the said financial year, State/UT-wise?

ANSWER

MINISTER FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAVI SHANKAR PRASAD)

(a) to (c): Yes, Sir. To create employment opportunities and dispersal of IT/ITES industry in small cities and towns, Government had launched India BPO Promotion Scheme (IBPS) (excluding North Eastern States and metro locations), to incentivize setting up of 48,300 seats BPO/ITES operations by providing financial support up to Rs. 1 lakh per seat in the form of viability gap funding for capital and operational expenditure along with special incentives like encouraging employment to women and physically disabled persons, promoting local entrepreneurs etc. The duration of the scheme was up to 31.03.2019. The disbursement of financial support under this scheme is on reimbursement basis directly linked with the objective i.e. employment generation by the units. After generating minimum employment as per the target under the scheme, BPO/ITeS units claim reimbursement of capital and operational expenditure. In FY 2018-19, Rs. 6.53 crore has been disbursed under IBPS. Till now, direct employment generation under IBPS is over 32,000. Till 31.03.2019 the direct employment generated under IBPS was 25,357 of which approx 15,000 is generated in FY 2018-19. The State/UT wise details of employment generated till 31.03.2019 is at Annexure.

Annexure

State/UT wise details of employment generated under IBPS till 31.03.2019

State/UT	Employment Reported
Andhra Pradesh	6520
Bihar	1506
Chandigarh U.T.	36
Chhattisgarh	136
Gujarat	3
Haryana	113
Himachal Pradesh	16
Jammu and Kashmir	509
Jharkhand	641
Karnataka	535
Kerala	43
Madhya Pradesh	1085
Maharashtra	1836
Odisha	1550
Puducherry U.T.	156
Punjab	2558
Rajasthan	413
Tamil Nadu	6259
Telangana	177
Uttar Pradesh	935
Uttarakhand	248
West Bengal	82
Total	25,357
