

GOVERNMENT OF INDIA  
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY  
**LOKSABHA**  
**UNSTARRED QUESTION NO. 2450**  
TO BE ANSWERED ON: 21.12.2022

**INDIA BPO PROMOTION SCHEME**

**2450. SHRI P RAVINDHRANATH:  
SHRI SUDARSHAN BHAGAT:**

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether India BPO Promotion Scheme has been implemented in the country on large scale and if so, the total number of new BPO that have been operated during the last five years, State/UT-wise;
- (b) the details of employment generation achieved by the Government under the India BPO Promotion Scheme in the country, State/UT-wise including Tamil Nadu;
- (c) whether the Government has fixed any target for employment generation in tier 2 and tier 3 cities across the country through increasing the number of IBPO units; and
- (d) if so, the details thereof and the action taken by the Government in this regard?

**ANSWER**

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY  
(SHRI RAJEEV CHANDRASEKHAR)

(a): The Government of India's objective is to take up digital opportunities to the smaller cities and towns across the country to create employment opportunities in Information Technology/ Information Technology Enabled Services (IT/ITES) Sector.

In this connection, the Government had launched India BPO Promotion Scheme (IBPS) under Digital India Program in 2016. Under IBPS, 227 BPO/ITES have set up BPO/ITES operations in 93 cities/towns of 21 State/UTs across the country out of which 160 units had commenced their operation in last 5 years (since January 2018) and State UT-wise detail is given in Annexure I. The duration to invite new bids under IBPS was up to 31.03.2019.

(b): 227 BPO/ITES units across the country are either operational or completed their tenure under IBPS and reported employment of 50,757 persons. The State/UT wise status is placed at Annexure II. In the State of Tamil Nadu, 48 BPO/ITES units under IBPS have reported employment of 14,217 persons.

(c): No, Sir. The duration to invite new bids under IBPS was up to 31.03.2019.

(d): Does not arise.

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**Annexure I**

<b>State/UT</b>	<b>No. of BPO/ITES units under IBPS which have commenced operation since Jan 2018</b>
Andhra Pradesh	34
Bihar	5
Chhattisgarh	2
Haryana	2
Himachal Pradesh	2
Jammu and Kashmir U.T.	1
Jharkhand	18
Karnataka	9
Kerala	3
Madhya Pradesh	4
Maharashtra	6
Odisha	14
Punjab	8
Rajasthan	1
Tamil Nadu	32
Telangana	1
Uttar Pradesh	7
Uttarakhand	5
West Bengal	6
<b>Total</b>	<b>160</b>

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**Annexure II**

<b>State/UT wise status of BPO/ITES units under IBPS</b>		
<b>State/UT</b>	<b>Operational/Tenure completed Units</b>	<b>Last Reported Employment</b>
Andhra Pradesh	46	12917
Bihar	11	1318
Chandigarh U.T.	1	15
Chhattisgarh	3	156
Haryana	2	172
Himachal Pradesh	4	202
Jammu and Kashmir U.T.	3	198
Jharkhand	18	3857
Karnataka	10	1408
Kerala	3	871
Madhya Pradesh	5	1012
Maharashtra	13	2508
Odisha	21	2455
Puducherry U.T.	1	58
Punjab	9	6858
Rajasthan	3	621
Tamil Nadu	48	14217
Telangana	2	134
Uttar Pradesh	12	874
Uttarakhand	6	632
West Bengal	6	274
<b>Total</b>	<b>227</b>	<b>50757</b>

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