

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO. 1233
TO BE ANSWERED ON: 14.12.2022

INDIA BPO PROMOTION SCHEME

1233. SHRI RAJENDRA AGRAWAL:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the total number of BPOs which have been set up under India BPO Promotion Scheme during the last two years, State/UT-wise;
- (b) the total number of people employed under the scheme;
- (c) whether the Government is planning to expand the rural BPO scheme so that participation of women and persons with disability would increase; and
- (d) if so, the details thereof?

ANSWER

MINISTER OF STATE for ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAJEEV CHANDRASEKHAR)

(a): The Government of India's objective is to take up digital opportunities in the small cities and towns across the country to create employment opportunities in Information Technology/ Information Technology Enabled Services (IT/ITES) Sector. In this connection, the Government had launched India BPO promotion scheme (IBPS), under Digital India Program in 2016. Under IBPS, 227 BPO/ITES have set up BPO/ITES operations in 93 cities/towns of 21 State/UTs across the country. State/UT wise details is at *Annexure*.

The duration to invite new bids under IBPS was up to 31.03.2019. Therefore, no new BPO/ITES unit is allocated under IBPS in last two years.

(b): The units under IBPS have reported direct employment to 50,757 persons.

(c): No Sir. Presently, there is no such proposal under consideration.

(d): Does not arise.

State/UT wise details of BPO/ITES units under IBPS

State/UT	Number of Units
Andhra Pradesh	46
Bihar	11
Chandigarh U.T.	1
Chhattisgarh	3
Haryana	2
Himachal Pradesh	4
Jammu and Kashmir U.T.	3
Jharkhand	18
Karnataka	10
Kerala	3
Madhya Pradesh	5
Maharashtra	13
Odisha	21
Puducherry U.T.	1
Punjab	9
Rajasthan	3
Tamil Nadu	48
Telangana	2
Uttar Pradesh	12
Uttarakhand	6
West Bengal	6
Total	227
