

GOVERNMENT OF INDIA  
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY  
**RAJYA SABHA**

**STARRED QUESTION NO. \*39**  
TO BE ANSWERED ON: 04.02.2022

**CSCs ACROSS THE COUNTRY**

**\*39. SHRI PRAKASH JAVADEKAR:**

Will the Minister of MINISTER OF ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the number of Common Service Centres (CSCs) that are operational in the country;
- (b) the number and kind of services offered to the public in these CSCs; and
- (c) the direct and indirect employment generated under this initiative?

**ANSWER**

MINISTER FOR ELECTRONICS AND INFORMATION TECHNOLOGY  
(SHRI ASHWINI VAISHNAW)

- (a) to (c): A Statement is laid on the Table of the House.

**STATEMENT REFERRED TO IN REPLY TO RAJYA SABHA STARRED  
QUESTION NO.\*39 FOR 04.02.2022 REGARDING CSCs ACROSS THE COUNTRY**

.....

(a): Ministry of Electronics and Information Technology (MeitY) has implemented the network of Common Services Centres (CSC) under the Digital India Programme. The CSC scheme envisages setting up of at-least one CSC in each of 2.50 lakh Gram Panchayats (GPs) across the country, for delivery of various Government-to-Citizen (G2C) and other citizen-centric e-Services to citizens. It is a self-sustainable entrepreneurship model which is run by Village Level Entrepreneurs (VLEs).

As on December 2021, total 4,46,789 CSCs are operational across all states & Union Territories of the country, out of which, total 3,48,391 CSCs are operational at Gram Panchayat (GP) level. The list of number of CSCs in the country (State/UT-wise) is enclosed at **Annexure-I**.

(b): 400 + services are being offered to the public in these CSCs and various kind of services being offered to the public in these CSCs are placed at **Annexure-II**.

(c): On an average 4 (four) persons are engaged at each CSC, and around 15 lakh people are now directly or indirectly working at various CSCs.

\*\*\*\*\*

## Annexure-I

STATE/UT-WISE STATUS OF ROLL OUT CSCs AS ON 31 DECEMBER, 2021		
	Functional CSCs (Urban+Rural)	Functional CSCs at GP level
State/UT	31 Dec'21	31 Dec'21
Andhra Pradesh	9042	6694
Arunachal Pradesh	143	108
Assam	9384	8513
Bihar	39745	35366
Chhattisgarh	17441	13838
Goa	127	85
Gujarat	13132	9154
Haryana	18880	13263
Himachal Pradesh	4661	4097
Jharkhand	16465	13993
Karnataka	11831	7683
Kerala	5574	4338
Madhya Pradesh	36639	27269
Maharashtra	50929	38908
Manipur	913	747
Meghalaya	824	729
Mizoram	324	215
Nagaland	365	240
Odisha	15131	13181
Punjab	10884	7586
Rajasthan	20005	16139
Sikkim	76	60
Tamil Nadu	11549	7549
Telangana	6229	4271
Tripura	1432	1245
Uttar Pradesh	106578	83637
Uttarakhand	7855	5775
West Bengal	20064	17976
<b>State Total</b>	<b>436222</b>	<b>342659</b>
Andaman & Nicobar	55	33
Chandigarh	100	6
Dadra & NH, D&D	66	44
Delhi	3713	216
Jammu & Kashmir	6326	5230
Ladakh	75	66
Lakshadweep	14	14
Puducherry	218	123
<b>UT Total</b>	<b>10567</b>	<b>5732</b>
<b>GRAND TOTAL</b>	<b>446789</b>	<b>348391</b>

**Annexure-II**

<b>List of Services offered through CSCs</b>			
<b>S N</b>	<b>CONTENTS</b>	<b>S N.</b>	<b>CONTENTS</b>
<b>1</b>	<b>Aadhaar Services</b>	<b>5</b>	<b>Educational Services</b>
1.1	Aadhaar Services – Generation of Aadhaar	5.1	Education Services – Digital Literacy
1.2	Aadhaar Services – E-KYC & Authentication	5.2	Various On-line courses of NIELIT & NIOS, various courses of IGNOU, IITs, Private Universities
1.3	Aadhaar Services – Aadhaar Printing	5.3	Various courses of CSC Academy
1.4	Aadhaar Updates (UCL)	<b>6</b>	<b>Legal Services</b>
<b>2</b>	<b>Central G2C Services - PM Welfare Schemes</b>	6.1	Tele-Legal Consultation Services
2.1	Ayushman Bharat Yojana	6.2	E-Courts Services
2.2	PM Fasal Bima Yojana	<b>7</b>	<b>Financial Inclusion Services</b>
2.3	PM - Ujjwala Scheme (LPG Booking)	7.1	Financial Inclusion – Banking Services
2.4	PM - Shram Yogi Maan-dhan Yojana	7.2	Financial Inclusion – DigiPay (AEPS)
2.5	PM - Kisan Maan-dhan Yojana	7.3	Financial Inclusion – Insurance Services
2.6	PM - Kisan Samman Nidhi Yojana	7.4	Financial Inclusion – NPS & APY
2.7	PM - Merchant Pension Yojana	7.5	Financial Inclusion – Fastag Services
2.8	PM - Kisan Credit Cards Yojana	7.6	Financial Inclusion - CIBIL Registrations
2.9	PM - SVA Nidhi Yojana	<b>8</b>	<b>Tours &amp; Travels</b>
2.1	E-Shram Registrations	8.1	Tours & Travels – IRCTC Services
<b>3</b>	<b>Other Central G2C Services</b>	8.2	Tours & Travels – Other Services
3.1	Election Commission Services	<b>9</b>	<b>Utility Bill Payment Services</b>
3.2	Passport Application	9.1	Utility Bill Payment – Bharat Bill Payment System (BBPS)
3.3	PAN Application	9.2	Utility Services – Electricity Bill Payment
3.4	Swachh Bharat Abhiyan	9.3	Utility Services – Water Bill Payment
3.5	FSSAI Registration/Licence	9.4	Utility Services – LPG Booking
3.6	Jeevan Pramaan	<b>10</b>	<b>Healthcare Services</b>
3.7	Udyam Jyoti Parichay	10.1	Healthcare Services – Tele-Medicine

3.8	Recruitment Applications through CSCs	10.2	Healthcare Services - Medicine Sales
<b>4</b>	<b>State G2C Services</b>	10.3	Healthcare Services – Stree Swabhiman
4.1	E-District Services	<b>11</b>	<b>Other B2C / B2B Services</b>
4.2	PDS Services	11.1	Grameen E-Store
4.3	Labour Registration Services	11.2	Other Services – Products Distribution
4.4	E-Stamp	11.3	Other Services – Agriculture Services
4.5	E-Vahan – Sarathi Transport Services	11.4	Other Services – Mobile/DTH Recharge
4.6	Himachal Swasthya Bima Yojana (HIMCARE)	11.5	Other Services – IT Return Filing
4.7	Other State G2C Services - Recruitment Services	11.6	Other Services - Diginame
4.8	Other State G2C Services - Municipal Services	<b>12</b>	<b>Skill Development</b>
4.9	Other State G2C Services - Swastha Bima	12.1	Skill Development : Schemes and Courses
4.1	Other State G2C Services - Fasal Bima Yojana	12.2	Skill Development – Job Portals

\*\*\*\*\*