

GOVERNMENT OF INDIA  
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY  
**LOK SABHA**  
**UNSTARRED QUESTION NO. 3547**  
TO BE ANSWERED ON: 22.03.2023

**STATUS OF IT DEVELOPMENT**

**3547. SHRI GNANATHIRAVIAM S:**

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the position of India in Information Technology(IT) development amongst other nations in the world;
- (b) the status of the IT development in various States of the country, State/UT-wise;
- (c) whether it is a fact that the working conditions and hours of work in the IT sector are not good;
- (d) if so, the details thereof; and
- (e) the steps taken by the Government to ensure good working conditions as per law and the total exports of IT products during the last three years and the current year?

**ANSWER**

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY  
(SHRI RAJEEV CHANDRASEKHAR)

(a): India, Indian companies and Indian Start-Ups are global leaders in IT and global digital economy. The country has made significant progress in the field of information technology over the past few decades due to its large pool of talented and skilled professionals, as well as its favourable business environment and government policies that support the growth of the IT sector. As per National Association of Software and Services Companies (NASSCOM), the Indian technology industry is at the forefront of catalysing the country's growth with revenues expected to cross \$245 Bn in FY2022-23.

(b): India has a diverse IT industry with various states contributing to the development of the sector. The State/UT wise details of IT export from Software Technology Park (STP) units in the country is attached as Annexure.

(c): As per the Economic Survey 2023, Indian tech industry led the adoption of hybrid work models i.e., Work From Office and Work From Home. The technology used for augmenting employee experience and integrating tech solutions in aspects such as employee on boarding, communication, collaboration, and employee well-being & enablement has been the major driver. The HR functions at organisations are undergoing a transformation journey; the organisations are moving forward with an objective to deliver cost savings while expanding services and improving experiences by using a combination of labour arbitrage, optimised workforce models, elimination of low-value vendor spends and increasing talent liquidity. This has led to growth in employment. The industry continues to be a net hirer and is expected to add 2.9 lakh employees this year crossing 5.4 million in terms of total employee base.

(d): Does not arise.

(e): As per NASSCOM estimates, the revenue from software product exports in the last three years and current year is as under:

Year	2019-20	2020-21	2021-22	2022-23(E)
Export (USD billion)	2.9	5.0	6.7	7.3

Source: NASSCOM

E: estimates

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## State wise IT Exports by STP units

State	2021-22 (₹ in crore)
ANDHRA PRADESH	926.12
ASSAM	23.63
BIHAR	1.56
CHANDIGARH	906.93
CHHATTISGARH	111.59
DELHI	6373.15
GOA	156.7383
GUJARAT	5001.04
HARYANA	32338.99
HIMACHAL PRADESH	4.68
JAMMU AND KASHMIR	32.85
JHARKHAND	42.65
KARNATAKA	258240.1
KERALA	4311.43
MADHYA PRADESH	1078.8
MAHARASHTRA	125684.5
MEGHALAYA	34.57
ODISHA	2539.43
PUDUCHERRY	292.89
PUNJAB	1118.17
RAJASTHAN	1610.578
SIKKIM	11.39
TAMIL NADU	57687.2
TELANGANA	89846.67
UTTAR PRADESH	31312.63
UTTARAKHAND	191.35
WEST BENGAL	8450
<b>Total</b>	<b>628329.7</b>