

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO.2680
TO BE ANSWERED ON: 04.12.2019

COMMON SERVICE CENTRES

2680 SHRIMATI RATHVA GITABEN VAJESINGBHAI:
SHRI PRADEEP KUMAR SINGH:
SHRI NARANBHAI KACHHADIYA:

Will the Minister of ELECTRONICS & INFORMATION TECHNOLOGY

- (a) whether the Government proposes to expand common service centers to Gram Panchayats under Digital India Programme and if so, the details thereof;
- (b) the total number of Gram Panchayats connected with common service centers in Bihar under Digital India Programme, State/UT-wise;
- (c) whether any time-limit has been prescribed for connecting all the Gram Panchayats with the said service in the country including Bihar and if so, the details thereof; and
- (d) the total number of services available at these centers along with the details thereof?

ANSWER

MINISTER FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAVI SHANKAR PRASAD)

- (a): Ministry of Electronics & Information Technology (MeitY) is implementing Common Services Centers (CSC-2.0) Project, which is approved in August, 2015 under Digital India - Pillar 3 - Public Internet Access Programme with an aim of establishing at least 1 (one) CSC in each Gram Panchayat (GP) to cover all the 2.50 lakh Gram Panchayats (GP) of the country.
- (b): All 8386 Gram Panchayats (GPs) are covered with at least 1 (one) CSC in the state of Bihar. As on 31 October, 2019, total number of CSCs across the Country is 3,64,121, of them 2,68,398 CSCs are at Gram Panchayat Level. The details of State/ UT-wise CSCs are placed at **Annexure-I**.
- (c): Time lines has been prescribed till March, 2020, to cover all Gram Panchayats (GPs).
- (d): Approx 350+ e-Services have been available on CSC's Digital Seva Portal. A list of services offered through the Common Services Centers is placed at **Annexure-II**.

Annexure – I

STATE/UT-WISE STATUS OF ROLL OUT OF CSCs AS ON 31 OCTOBER, 2019		
State/UT	No. of Functional CSCs including GP Level (As on 31 Oct'19)	No. of Functional CSCs at GP level (As on 31 Oct'19)
Uttar Pradesh	78575	57752
Maharashtra	51471	36832
Bihar	32122	26956
Madhya Pradesh	30467	21656
West Bengal	18055	14541
Rajasthan	15987	11198
Chhattisgarh	14272	10447
Jharkhand	14111	11497
Odisha	12640	11425
Haryana	12532	8681
Gujarat	12570	8143
Tamil Nadu	10182	5876
Andhra Pradesh	9457	6782
Punjab	8726	6941
Karnataka	9028	4827
Uttarakhand	6458	4971
Assam	6349	5497
Telangana	5076	3281
Kerala	3997	2975
Himachal Pradesh	3649	3285
Tripura	937	783
Manipur	720	589
Meghalaya	568	507
Nagaland	282	45
Mizoram	210	56
Arunachal Pradesh	167	123
Goa	85	52
Sikkim	53	30
State Total	358746	265748
Jammu & Kashmir	3143	2457

Delhi	1839	0
Puducherry	172	109
Chandigarh	69	11
Andaman & Nicobar	51	25
Dadra & N Haveli	52	24
Daman & Diu	41	13
Lakshadweep	8	11
UT Total	5375	2650
GRAND TOTAL	364121	268398

Annexure -II

Services Being offered on "Digital Seva Portal"				
Type of Service	Name of Services		Type of Service	Name of Services
G2C Services (Central Government)				
Aadhaar Service	Aadhaar Print		Educational Services	Learn English - Silver Plan
	Enrollments in 3 States viz Andhra Pradesh, Haryana and Himachal Pradesh			NIELIT Courses
	e-KYC			CSC Skill Centre
	Authentication			Course Registration
				Online Admission
Central G2C Services	PAN card			Tele-Centre
	Passport			Entrepreneurship Course
	Swachh Bharat Abhiyan			NIELIT Facilitation Centre
	PM Awas Yojana			Tally Software Registration
	Soil Health Card			Basic Computer Course
	Pradhan Mantri Fasal Bima Yojna			Sarkari Pariksha
	FSSAI License Application			Course on GST
	FSSAI Registration Certificate			English Speaking Course
	Birth/ Death Certificate			Tally Kaushal Praman Patra
	Digitized Cadastral Map (FMB)			Tally Certification with Flash Content
				Learn English - Gold

				Plan
	Ayushman Bharat Yojna			Tally Self Learning Manual
	DigiLocker			IIT/JEE/BITSAT/NEET Preparation
	PM Shram Yogi Maan-dhan Pension Yojana			CAD Registration
	PM Kisan Maan-dhan Pension Yojana			Scholarships
	NPS for Traders and Self Employed Persons			Super 30 Books
	7th National Economic Census			ITI Registration
	Jeevan Pramaan			Online Multimedia School
	Udyam Jyoti Parichoy			
	IRCTC ticket Booking			
Election	Voter Registration Form-6		Tele-Law	Tele-Law
	Deletion of Name Form-7			eLegal Consultancy
	Modifications or Corrections of Form-8, 8A			
	Voter PVC Card Print			Telemedicine
	Modification to Voter details			Allopathic
Labour Service	Labour Services		Health Services	Ayurvedic
	Labour Certificate			Homeopathy
	Labour Registration			JAN Aushadhi
Pension	National Pension Scheme (NPS)			Diagnostic Services
	Swavalamban Contribution			Health Homeo
Employment Service	Navy Recruitment			Telemedicine ePashu
	Job Seekers Registration			
	Application Form Submission			
State Govt. Service			Skill Development	L & T Courses
e-District /SSDG (State)	Haryana eDistrict Services (493)			NSDC Courses
	MP State Services (174)			Electronics
	West Bengal eDistrict Services (87)			Motor Mechanic
	Maharashtra State Services (160)			Mobile repair
	Karnataka e-District Services (49)			NOFN
	Jharkhand eDistrict Service (150)			Health adviser
	Uttarakhand eDistrict Service (11)			Phlebotomy Skill Training
			Other Services	Domain Booking
				Web Design
				Web Hosting
			Financial Services	
			Banking Services (26 Banks)	Opening of saving Bank Account
				Opening of Current

			Bank Account
	Chhattisgarh eDistrict Services (37)		Fixed Account
	Puducherry eDistrict Services (10)		Recurring Account
	Himachal Pradesh Panch Paraman (5)		Loan (Overdraft/ Retail)
	Daman & Diu (5)		Deposit
	Dadra & Nagar Haveli (2)		Cash Withdrawal
	AP RTA Services		Remittance / Fund Transfer
	eVahan Jammu & Kashmir		IMPS Transactions
	Himachal Swasthya Bima Yojana (HIMCARE)		Balance Enquiry
	Tamil Nadu PDS Card Printing		Mini Statement
			Card Transaction- Rupay, Visa, Master
Other G2C Services	Sarathi		PM Jeevan Jyoti Bima Yojna
	E-Challan		Pradhan Mantri Suraksha Bima Yojna
	eStamp		Atal Pension Yojna
	E-Vahan – Transport Services		Mobile/ Aadhar Seeding
	PDS		NPA Recovery
B2C Services			
Tour & Travels	Flight Ticket (4)		Insurance (38)
	Bus Ticket		
	e- Recharge (Mobile &DTH) (9)		
	SBlePay Maharashtra Transport		
	SBlePay Maharashtra eGRAS		Life Insurance (New)
	SBlePay Maharashtra Nursing		Life Insurance (Renewal)
	Rashtrapathi Bhavan Museum Ticket		General Insurance
			RAP Registration
FMCG Distribution	Patanjali Products		AEPS Services
	IFFCO		
	iball Products		
	Samsung Products		Withdrawal
	HP & Crompton Greaves		Deposit
			Remittance
			Utility Services
e-Commerce	Sale & purchase of seeds farmer equipments		Bharat Bill Payment System (110)
	VLE Bazar		
	KISANeSTORE		
		Other Utility	Electricity Bill Payment

			services	(18)
FASTag (3)	FASTAG Issuance (3)			Electricity new Connection
	FASTAG Purchase			Water Supply/ Sewer Connection (3)
	FASTAG Topup			New Meter Connection
	FASTAG Service			
	Mahindra Home Loan EMI			
WiFi Choupal	New Connection		IT Return	GST Return
	ISP Billing			TDS Return
	Top-up			DSC
				LLP Registration
Sanitary Napkin	Sanitary Napkin Unit		LED	Ujala - EESL
				Do It Yourself LED Kit
