

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO. 1478
TO BE ANSWERED ON: 27.11.2019

INDIA BPO PROMOTION SCHEME

**1478. SHRI SHANTANU THAKUR: SHRI NARANBHAI KACHHADIYA:
SHRIMATI RATHVA GITABEN VAJESINGBHAI:**

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the aims and objectives of India BPO Promotion Scheme (IBPS) and funds allocated by the Government since its commencement, year and State/UT-wise;
- (b) whether the scheme has adequately created the employment opportunities for the youth, since its inception; and
- (c) if so, the details thereof and the number of employment generated there under during the same period, State/ UT-wise?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI SANJAY DHOTRE)

(a) to (c): To create employment opportunities and dispersal of IT/ITES industry in small cities and towns including rural areas (excluding metro locations), Government had launched India BPO Promotion Scheme on 28th December 2015. The scheme aims to incentivize setting up of 48,300 seats BPO/ITES operations by providing financial support up to Rs. 1 lakh per seat in the form of viability gap funding for capital and operational expenditure along with special incentives like encouraging employment to women and physically disabled persons, promoting local entrepreneurs etc. The disbursements of financial support are directly linked with the objective i.e. employment generation by the units. Since the inception of the scheme, 243 units have started BPO/ITES operations for a total of 47,244 seats across 22 States/UTs of the country (excluding North Eastern Region as that is covered under North East BPO Promotion Scheme), providing direct employment to over 33,000 persons. The duration of IBPS was up to 31.03.2019. The State wise details of BPO/ITES units who started operations under the scheme is at Annexure.

Annexure

Details of BPO/ITES units started under IBPS				
S.No	State/UT Name	Units	Seats*	Employment
1	Andhra Pradesh	45	13584	8749
2	Bihar	12	2300	1095
3	Chandigarh U.T.	1	100	58
4	Chhattisgarh	4	400	194
5	Gujarat	1	100	10
6	Haryana	3	300	151
7	Himachal Pradesh	3	250	144
8	Jammu & Kashmir	8	400	559
9	Jharkhand	20	2950	1752
10	Karnataka	11	2400	1353
11	Kerala	3	400	205
12	Madhya Pradesh	6	1300	1155
13	Maharashtra	16	3445	2059
14	Odisha	21	2232	1894
15	Puducherry U.T.	1	100	105
16	Punjab	10	2600	3481
17	Rajasthan	3	400	579
18	Tamil Nadu	47	6865	8035
19	Telangana	3	2398	210
20	Uttar Pradesh	13	3320	902
21	Uttarakhand	6	500	295
22	West Bengal	6	900	182
Total		243	47,244	33,167

*The budget allocation for each State is according to seats allocated.
