GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
RAJYA SABHA
STARRED QUESTION NO. *114
TO BE ANSWERED ON: 10.03.2017

PROVISION OF CYBER SERVICES THROUGH CSCs IN GRAM PANCHAYATS

*114   SHRI PRABHAT JHA:

Will the Minister of ELECTRONICS & INFORMATION TECHNOLOGY be pleased to state: -

(a)   whether Common Service Centres (CSCs) have been established in Gram Panchayats by Central Government to provide cyber services, if so, the details thereof;

(b)   the State-wise details of number of CSCs at present ; and

(c)   whether any time-frame has been fixed for establishment of CSCs in all the Gram Panchayats of the country, if so, the details thereof ?

ANSWER

MINISTER OF ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAVI SHANKAR PRASAD)

(a) to (c):   A Statement is laid on the Table of the House.

STATEMENT REFERRED IN REPLY TO RAJYA SABHA STARRED QUESTION NO. *114 FOR 10.03.2017 REGARDING PROVISION OF CYBER SERVICES THROUGH CSCs IN GRAM PANCHAYATS

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(a):   Yes, Sir.   The Ministry of Electronics and Information Technology (MeitY) is establishing Common Services Centres (CSCs) through CSC –Special Purpose Vehicle (CSC –SPV). CSCs are internet enabled centres operated by local entrepreneur, called Village Level Entrepreneurs (VLEs). CSCs deliver various Government-to-Citizen (G2C), Business-to-Citizen (B2C) services, Financial inclusion services, Educational services, Skill development services etc. to citizens.
The services delivered through CSCs include-

(A) G2C Services
   Central Govt. Services: Permanent Account Number (PAN) card, Passport, Income Tax Return, Employment Service, Swachh Bharat Abhiyan, Pradhan Mantri Awas Yojana (PMAY), Agriculture Service, Soil Health Card, Electoral services such as Voter Registration, Electoral Photo Identity Card (EPIC) Printing, Modification to Voter details etc.
   State Govt. Services: e-District /State Service Delivery Gateway (SSDG) services, Land Record, Ration Card,   Birth/Death Certificate, Income, Caste, Domicile certificate etc.
   UIDAI Aadhaar Service: Aadhaar Print, Mobile Updates, Demographic Updates, Enrolments, e-KYC (Electronic Know Your Customer), Authentication, Seeding etc.

(B) B2C Services
   Indian Railway Catering & Tourism Corporation (IRCTC) Services, e- Recharge, Tour & Travels, Sale & purchase of seeds & farmer equipments, e-Commerce etc.

(C) Financial Services
   Banking Services: New Account opening, Deposit, Withdrawal, Remittance
   Insurance Services: Life Insurance (New Policy), Life Insurance (Renewal of Policies), General Insurance, Pension
   Aadhaar Enabled Payment System (AEPS) Services: Withdrawal of money only

(D) Educational Services:
   National Digital Literacy Mission, (NDML) –Digital Saksharata Abhiyan (DISHA) / Pramdhan Mantri Gramin (PMG) DISHA, Cyber Gram project, various courses through National Institute of Open Schooling (NIOS), National Institute of Electronics & Information Technology (NEILIT) Courses (Courses on Computer Concepts -CCC & Basic Computer Course -BCC), Tally, various coaching course (IIT, Civil Services), Financial and Legal Literacy

(E) Skill Development:
   Courses on electronics, motor mechanic, mobile repair, health adviser etc are being offered by Larsen & Toubro (L&T) and National Skill Development Corporation (NSDC)

(F) Utility Services: Electricity Bill Payment, electricity new connection

(G) Health Services: Telemedicine, JAN Aushadhi, Diagnostic Services

(b):   The State-wise number of Common Services Centres is given in **Annexure –I.**

(c):   The Ministry has approved a programme "CSC 2.0" in August, 2015 with an outlay of Rs. 475.11 Cr. for enhancing the number of CSCs to 2.5 lakhs at Gram Panchayat (GP) level over a period of four years.

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S. No.	State	No. of Gram Panchayat (GP)	No. of CSCs Registered	No. of CSCs Registered at GP level	Total No. of Functional CSCs including GP	Total No. of Functional CSCs at GP level
	STATE/UT-WISE CSC ROLL OUT STATUS AS ON 31 JANUARY, 2017					
		1	2	3	4	5
1	Andhra Pradesh	12833	8855	5613	8928	3598
2	Arunachal Pradesh	1779	217	136	84	72
3	Assam	2196	5399	1485	1997	1469
4	Bihar	8463	17785	8213	9333	8213
5	Chhattisgarh	9734	13444	9734	10932	9103
6	Goa	189	13	0	4	0
7	Gujarat	13735	18584	13885	15805	13885
8	Haryana	6155	7236	6105	5531	4857
9	Himachal Pradesh	3243	3791	3469	3111	2232
10	Jammu & Kashmir	4128	1745	1219	1199	854
11	Jharkhand	4423	7583	4393	6044	4393
12	Karnataka	5628	5337	2599	2761	2292
13	Kerala	979	3183	1095	2375	880
14	Madhya Pradesh	23012	21071	12564	19500	10607
15	Maharashtra	27920	31550	15307	31600	18807
16	Manipur	165	849	256	469	256
17	Meghalaya	1463	387	276	301	44
18	Mizoram	776	474	376	63	58
19	Nagaland	1123	239	230	177	158
20	Orissa	6234	10088	5999	6024	5913
21	Punjab	12800	8700	4818	3954	3259
22	Rajasthan	9946	40032	15038	40032	15038
23	Sikkim	165	118	68	63	52
24	Tamil Nadu	12618	14362	12333	8007	7307
25	Telangana	8787	4955	2819	4955	2819
26	Tripura	1038	693	442	458	442
27	Uttarakhand	7555	6104	4633	4285	3812
28	Uttar Pradesh	51914	62697	38123	45908	35321
29	West Bengal	3351	12729	6406	7812	6406
	State Total	**242352**	**308220**	**177634**	**241712**	**162147**
	Union Territory					

		STATE/UT-WISE CSC ROLL OUT STATUS AS ON 31 JANUARY, 2017				
S. No.	State	No. of Gram Panchayat (GP)	No. of CSCs Registered	No. of CSCs Registered at GP level	Total No. of Functional CSCs including GP	Total No. of Functional CSCs at GP level
		1	2	3	4	5
1	Andaman & Nicobar	69	47	19	32	19
2	Chandigarh	17	93	21	43	21
3	Dadra & Nagar Haveli	11	22	11	19	9
4	Daman and Diu	14	26	10	17	10
5	Delhi	0	2064	0	973	0
6	Lakshadweep	10	14	14	3	3
7	Puducherry	98	199	103	114	103
	UT Total	**219**	**2465**	**178**	**1201**	**165**
	GRAND TOTAL	**242571**	**310685**	**177812**	**242913**	**162312**

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