

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
RAJYA SABHA
QUESTION UNSTARRED Q. NO. 3429
TO BE ANSWERED ON: 31.03.2017

SERVICES UNDER E-GOVERNANCE

3429. SHRI M.P. VEERENDRA KUMAR:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the total number of services covered under e-Governance in the country, particularly at the infrastructure level;
- (b) the details of benefits likely to be accrued to rural people through the scheme; and
- (c) the time by which e-Governance facilities are likely to be provided across the country?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI P. P. CHAUDHARY)

(a): eTaal (Electronic Transaction Aggregation and Analysis Layer) portal has been developed by the Ministry of Electronics & Information Technology (MeitY) to measure overall view of e-Governance services (e-Services) being delivered across the country. eTaal portal is capturing the transactions of various eServices, which can be accessed at [http:// etaal.gov.in](http://etaal.gov.in). The total online Central Services and State Services captured through eTaal portal for last one year are 241 and 3,660 respectively.

(b): The details of benefits likely to be accrued to rural people through various schemes are as follows:

- Transparent and timely delivery of government and other eServices at affordable cost.
- Reducing citizens' efforts and resources in availing services within their localities by eliminating their visit to Government offices for the same.
- Information on various government initiatives and benefits to citizens including marginalised/ backward communities.
- Empowering rural citizens to get digitally empowered through skill development, education and trainings, financial inclusion.

(c): Enabling e-Governance services by respective State Governments/Union Territory Administrations and Central Government is an ongoing process. Consistent efforts are being made by the Government to increase the portfolio of e-Services to be delivered to citizens.
