

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO. 3349
TO BE ANSWERED ON: 23.03.2022

SERVICES IN CSC

3349 SHRI C. LALROSANGA:

Will the Minister of MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether it is true that three lakh Common Service Centres (CSC) were set up under the Digital India Programme plan which are delivering services like registrations for Aadhaar Cards, Pan Cards, Booking of Train Tickets, Checking of bank balance, etc;
- (b) if so, the details thereof;
- (c) the details of the States which are covered by CSC and the manner in which the rural population is getting benefitted from it; and
- (d) the details of the CSCs in the North Eastern States?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAJEEV CHANDRASEKHAR)

(a), b) and (c): Yes, Sir. Ministry of Electronics and Information Technology (MeitY) has implemented the network of Common Services Centres (CSC) under the Digital India Programme. CSC is an important way of extending governance in public services to every citizen. The CSC scheme envisages setting up of at-least one CSC in each of 2.50 lakh Gram Panchayats (GPs) across the country, for delivery of various Government-to-Citizen (G2C) and other citizen-centric e-Services to citizens. It is a self-sustainable entrepreneurship model which is run by Village Level Entrepreneurs (VLEs). The number and kind of services being provided currently through CSCs are at **Annexure-I**.

As on February 2022, total 4,63,705 CSCs are operational across all states & Union Territories of the country, out of which, total 3,63,887 CSCs are operational at Gram Panchayat (GP) level. The list of number of CSCs in the country (State/UT-wise) including North Eastern States, is enclosed at **Annexure-II**.

(d): The details of the CSCs in the North Eastern States are at **Annexure-III**.

Annexure-I

<i>List of Services offered through CSCs</i>			
SL NO	CONTENTS	SL NO	CONTENTS
1	<i>Aadhaar Services</i>	5	<i>Educational Services</i>
1.1	Aadhaar Services – Generation of Aadhaar	5.1	Education Services – Digital Literacy
1.2	Aadhaar Services – E-KYC & Authentication	5.2	Various On-line courses of NIELIT & NIOS, various courses of IGNOU, IITs, Private Universities
1.3	Aadhaar Services – Aadhaar Printing	5.3	Various courses of CSC Academy
1.4	Aadhaar Updates (UCL)	6	<i>Legal Services</i>
2	<i>Central G2C Services - PM Welfare Schemes</i>	6.1	Tele-Legal Consultation Services
2.1	Ayushman Bharat Yojana	6.2	E-Courts Services
2.2	PM FasalBimaYojana	7	<i>Financial Inclusion Services</i>
2.3	PM - Ujjwala Scheme (LPG Booking)	7.1	Financial Inclusion – Banking Services
2.4	PM - Shram Yogi Maan-dhanYojana	7.2	Financial Inclusion – DigiPay (AEPS)
2.5	PM - KisanMaan-dhanYojana	7.3	Financial Inclusion – Insurance Services
2.6	PM - KisanSammanNidhiYojana	7.4	Financial Inclusion – NPS & APY
2.7	PM - Merchant Pension Yojana	7.5	Financial Inclusion – Fastag Services
2.8	PM - Kisan Credit Cards Yojana	7.6	Financial Inclusion - CIBIL Registrations
2.9	PM - SVA NidhiYojana	8	<i>Tours & Travels</i>
2.1	E-Shram Registrations	8.1	Tours & Travels – IRCTC Services
3	<i>Other Central G2C Services</i>	8.2	Tours & Travels – Other Services
3.1	Election Commission Services	9	<i>Utility Bill Payment Services</i>
3.2	Passport Application	9.1	Utility Bill Payment – Bharat Bill Payment System (BBPS)
3.3	PAN Application	9.2	Utility Services – Electricity Bill Payment
3.4	Swachh Bharat Abhiyan	9.3	Utility Services – Water Bill Payment
3.5	FSSAI Registration/Licence	9.4	Utility Services – LPG Booking
3.6	JeevanPramaan	10	<i>Healthcare Services</i>
3.7	UdyamJyotiParichay	10.1	Healthcare Services – Tele-Medicine
3.8	Recruitment Applications through CSCs	10.2	Healthcare Services - Medicine Sales
4	<i>State G2C Services</i>	10.3	Healthcare Services – StreeSwabhiman
4.1	E-District Services	11	<i>Other B2C / B2B Services</i>
4.2	PDS Services	11.1	Grameen E-Store
4.3	Labour Registration Services	11.2	Other Services – Products Distribution
4.4	E-Stamp	11.3	Other Services – Agriculture Services
4.5	E-Vahan – Sarathi Transport Services	11.4	Other Services – Mobile/DTH Recharge

4.6	Himachal SwasthyaBimaYojana (HIMCARE)	11.5	Other Services – IT Return Filing
4.7	Other State G2C Services - Recruitment Services	11.6	Other Services – Diginame
4.8	Other State G2C Services - Municipal Services	12	<i>Skill Development</i>
4.9	Other State G2C Services - SwasthaBim	12.1	Skill Development: Schemes and Courses
4.1	Other State G2C Services - FasalBimaYojana	12.2	Skill Development – Job Portals

Annexure-II

STATE/UT-WISE STATUS OF ROLL OUT CSCs 28 FEBRUARY, 2022		
	Functional CSCs (Urban+Rur)	Functional CSCs at GP lev
State/UT	28 Feb'22	28 Feb'22
Andhra Pradesh	8960	6639
Arunachal Pradesh	144	103
Assam	9852	8983
Bihar	47755	42626
Chhattisgarh	18238	14535
Goa	143	94
Gujarat	12337	8466
Haryana	19370	13614
Himachal Pradesh	4879	4288
Jharkhand	18206	15559
Karnataka	11023	7352
Kerala	6144	4772
Madhya Pradesh	39828	30033
Maharashtra	46716	35848
Manipur	953	788
Meghalaya	882	775
Mizoram	337	235
Nagaland	506	351
Odisha	14715	12795
Punjab	10829	7523
Rajasthan	20052	16187
Sikkim	72	56
Tamil Nadu	11091	7317
Telangana	5775	3933
Tripura	1621	1391
Uttar Pradesh	112276	88451
Uttarakhand	8413	6143
West Bengal	20921	18802

<i>State Total</i>	<i>452038</i>	<i>357659</i>
Andaman & Nicob	50	29
Chandigarh	132	6
Dadra & NH, D&I	75	50
Delhi	4159	228
Jammu & Kashmi	6927	5694
Ladakh	109	98
Lakshadweep	12	12
Puducherry	203	111
<i>UT Total</i>	<i>11667</i>	<i>6228</i>
GRAND TOTAL	463705	363887

Annexure-III

NORTH EASTERN STATES - ROLL OUT CSCs 28 FEBRUARY, 2022		
	Functional CSCs (Urban+Rural)	Functional CSCs at GP level
State/UT	28 Feb'22	28 Feb'22
Arunachal Pradesh	144	103
Assam	9852	8983
Manipur	953	788
Meghalaya	882	775
Mizoram	337	235
Nagaland	506	351
Sikkim	72	56
Tripura	1621	1391
GRAND TOTAL	14367	12682

