

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
RAJYA SABHA
UNSTARRED QUESTION NO. 743
TO BE ANSWERED ON: 22.07.2022

BENEFIT TO RURAL POPULATION THROUGH COMMON SERVICE CENTRES

743 SHRI VIVEK THAKUR:

Will the Minister of MINISTER OF ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether it is a fact that Common Services Centres (CSCs) have been set up under the Digital India Programme which are providing services like Aadhaar card registration, PAN card registration, booking of train and air tickets, bank related information, etc;
- (b) if so, the details thereof and the way it is providing benefits to the rural population; and
- (c) the details of CSCs in Bihar?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAJEEV CHANDRASEKHAR)

(a) and (b): Yes, Sir. Ministry of Electronics and Information Technology (MeitY) has implemented the network of Common Services Centres (CSC) under the Digital India Programme. CSC is an important way of extending governance in public services viz Aadhaar Card registration, PAN Card registration, booking for train and air tickets, bank-related information/Financial Inclusion Services, Educational Services, G2C/B2C services, Healthcare services etc, to every citizen. The CSC scheme envisages setting up of at-least one CSC in each of 2.50 lakh Gram Panchayats (GPs) across the country, for delivery of various Government-to-Citizen (G2C) and other citizen-centric e-Services to citizens. It is a self-sustainable entrepreneurship model which is run by Village Level Entrepreneurs (VLEs). The number and kind of services being provided currently through CSCs are at **Annexure-I**.

As on June 2022, total 5,31,203 CSCs are operational across all states & Union Territories of the country, out of which, total 4,20,198 CSCs are operational at Gram Panchayat (GP) level.

Benefits of CSCs to the citizens are as follows:

- Transparent and timely delivery of government and other e-Services at affordable cost.
- Reducing citizens' efforts and resources in availing services within their localities.
- Integrated framework for delivery and dissemination of various government initiatives and benefits through ICT enablement making the service delivery at CSCs outlets accountable, transparent, efficient and traceable.
- Introducing change agents for skill development, education and trainings, financial inclusion and indirect employment generation.
- Acting as last mile distribution units for various governments' direct benefits to marginalized/backward communities.
- Encouraging more and more participation of women to become Village Level Entrepreneur (VLEs) and increasing their contribution in the social and economic development.
- The CSCs act as instruments for digitally empowering rural citizens and enable to interact with the government and its agencies.
- Enabling local employment opportunities for women.

(c): The details of CSCs in Bihar are at **Annexure-II**.

<i>List of Services offered through CSCs</i>			
SL NO.	CONTENTS	SL NO.	CONTENTS
1	<i>Aadhaar Services</i>	5	<i>Educational Services</i>
1.1	Aadhaar Services – Generation of Aadhaar	5.1	Education Services – Digital Literacy
1.2	Aadhaar Services – E-KYC & Authentication	5.2	Various On-line courses of NIELIT & NIOS, various courses of IGNOU, IITs, Private Universities
1.3	Aadhaar Services – Aadhaar Printing	5.3	Various courses of CSC Academy
1.4	Aadhaar Updates (UCL)	6	<i>Legal Services</i>
2	<i>Central G2C Services - PM Welfare Schemes</i>	6.1	Tele-Legal Consultation Services
2.1	Ayushman Bharat Yojana	6.2	E-Courts Services
2.2	PM FasalBima Yojana	7	<i>Financial Inclusion Services</i>
2.3	PM - Ujjwala Scheme (LPG Booking)	7.1	Financial Inclusion – Banking Services
2.4	PM - Shram Yogi Maan-dhan Yojana	7.2	Financial Inclusion – DigiPay (AEPS)
2.5	PM - Kisan Maan-dhan Yojana	7.3	Financial Inclusion – Insurance Services
2.6	PM - Kisan Samman Nidhi Yojana	7.4	Financial Inclusion – NPS & APY
2.7	PM - Merchant Pension Yojana	7.5	Financial Inclusion – Fastag Services
2.8	PM - Kisan Credit Cards Yojana	7.6	Financial Inclusion - CIBIL Registrations
2.9	PM - SVA Nidhi Yojana	8	<i>Tours & Travels</i>
2.1	E-Shram Registrations	8.1	Tours & Travels – IRCTC Services
3	<i>Other Central G2C Services</i>	8.2	Tours & Travels – Other Services
3.1	Election Commission Services	9	<i>Utility Bill Payment Services</i>
3.2	Passport Application	9.1	Utility Bill Payment – Bharat Bill Payment System (BBPS)
3.3	PAN Application	9.2	Utility Services – Electricity Bill Payment
3.4	Swachh Bharat Abhiyan	9.3	Utility Services – Water Bill Payment
3.5	FSSAI Registration/Licence	9.4	Utility Services – LPG Booking
3.6	Jeevan Pramaan	10	<i>Healthcare Services</i>
3.7	Udyam Jyoti Parichay	10.1	Healthcare Services – Tele-Medicine
3.8	Recruitment Applications through CSCs	10.2	Healthcare Services - Medicine Sales
4	<i>State G2C Services</i>	10.3	Healthcare Services – StreeSwabhiman
4.1	E-District Services	11	<i>Other B2C / B2B Services</i>
4.2	PDS Services	11.1	Grameen E-Store
4.3	Labour Registration Services	11.2	Other Services – Products Distribution
4.4	E-Stamp	11.3	Other Services – Agriculture Services
4.5	E-Vahan – Sarathi Transport Services	11.4	Other Services – Mobile/DTH Recharge
4.6	Himachal SwasthyaBima Yojana (HIMCARE)	11.5	Other Services – IT Return Filing
4.7	Other State G2C Services - Recruitment Services	11.6	Other Services – Diginame
4.8	Other State G2C Services - Municipal Services	12	<i>Skill Development</i>
4.9	Other State G2C Services – SwasthaBima	12.1	Skill Development: Schemes and Courses
4.1	Other State G2C Services - FasalBima Yojana	12.2	Skill Development – Job Portals

DISTRICT-WISE STATUS OF CSC IN BIHAR		
	NO. OF ACTIVE CSC AS ON 30 JUNE, 2022	
District	Total (Urban+Rural)	Rural
ARARIA	1949	1829
ARWAL	251	233
AURANGABAD	930	818
BANKA	1299	1216
BEGUSARAI	1367	1163
BHAGALPUR	1704	1463
BHOJPUR	994	810
BUXAR	611	544
DARBHANGA	2231	2050
GAYA	1642	1468
GOPALGANJ	1503	1381
JAMUI	1010	916
JEHANABAD	335	276
KAIMUR(BHABUA)	686	614
KATIHAR	2091	1943
KHAGARIA	865	802
KISHANGANJ	1062	953
LAKHISARAI	401	312
MADHEPURA	1404	1323
MADHUBANI	2493	2354
MUNGER	624	486
MUZAFFARPUR	2908	2710
NALANDA	1017	846
NAWADA	849	766
WEST CHAMPARAN	1785	1557
PATNA	1907	1269
EAST CHAMPARAN	2529	2294
PURNIA	1943	1762
ROHTAS	1034	858
SAHARSA	1257	1097
SAMASTIPUR	2071	1962
SARAN	1945	1752
SHEIKHPURA	282	201
SHEOHAR	400	369
SITAMARHI	1983	1843
SIWAN	1706	1576
SUPAUL	1507	1399
VAISHALI	1517	1368
GRAND TOTAL	52092	46583