

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO. 5591
TO BE ANSWERED ON: 06.04.2022

DIGITAL INDIA INITIATIVE

5591. SHRI G.M. SIDDESHWAR:

Will the Minister of Electronics and Information Technology be pleased to state: -

- (a) whether the Government has conducted any study to assess the role played by the Digital India Initiative in the empowerment of people and if so, the details thereof;
- (b) whether the Government has conducted any study to measure the extent of adoption of digital technologies by the rural masses in the State of Karnataka; and
- (c) if so, the State-wise details of the increase in digital penetration and usage of e-governance tools during the last three years particularly in the State of Karnataka?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAJEEV CHANDRASEKHAR)

(a): Under Digital India programme, evaluation of the impact of all major schemes is generally carried out through an independent third party, which is not involved in the implementation of the Scheme to ensure fair independent assessment. The impact assessment studies of Electronic Governance scheme under Digital India Programme was conducted through Centre for Innovations in Public Systems (CIPS), Hyderabad in October, 2020. The study has brought out that Digital India is transforming citizen services by providing access to information driven through technology, integrating various systems and services between government and citizens, thereby empowering and enhancing citizen's social, environmental and economic values.

(b) and (c): The Ministry of Electronics and Information Technology has not made any formal assessment to measure the extent of adoption of digital technologies in the state of Karnataka. However, the statistics of e-transactions on e-Taal platform (<https://etaal.gov.in/>) gives an indication of increase in digital penetration and usage of e-Government tools in India. More than 10,443 crore e-transactions have been recorded for 4,020 services during the year 2021 while 7,203 crore e-transactions recorded for 3,949 services during the year 2020. The State-wise number of e-transactions during the last 3 years including state of Karnataka, is given as below:

States/UTs	Number of e-Transactions		
	Year 2019	Year 2020	Year 2021
Andaman and Nicobar	15,78,271	31,91,339	15,62,595
Andhra Pradesh	91,50,29,316	74,05,55,787	53,88,76,068
Arunachal Pradesh	14,26,540	13,65,099	21,21,123
Assam	6,00,20,491	4,25,38,645	6,50,76,689
Bihar	12,75,15,752	10,65,65,556	39,29,97,920
Chandigarh	62,72,996	48,32,867	96,84,220
Chhattisgarh	16,87,07,638	18,68,08,985	18,15,57,578
Dadra and Nagar Haveli	45,00,178	76,25,773	64,44,548
Daman and Diu	31,38,343	12,93,469	88,083
Delhi	9,98,84,350	5,99,36,515	6,32,40,236
Goa	59,43,684	34,23,568	27,34,244
Gujarat	75,62,16,008	72,40,10,974	41,24,78,995

Haryana	15,29,07,221	11,75,24,377	31,70,85,490
Himachal Pradesh	5,68,45,063	2,73,31,657	4,32,09,486
Jammu and Kashmir	1,48,18,487	1,20,86,407	3,68,81,388
Jharkhand	4,52,48,812	3,94,31,248	9,33,34,771
Karnataka	17,34,97,671	35,69,49,954	22,54,14,535
Kerala	1,07,21,97,683	95,75,46,532	11,95,26,151
Ladakh	3,701	12,26,543	4,34,681
Lakshadweep	11,58,777	7,71,057	12,32,676
Madhya Pradesh	19,87,81,121	13,25,21,208	23,25,68,748
Maharashtra	25,91,98,102	16,81,11,335	41,85,88,970
Manipur	26,69,443	25,90,338	37,93,878
Meghalaya	30,09,313	26,88,364	30,16,842
Mizoram	20,49,920	24,97,546	21,88,882
Nagaland	26,49,224	28,59,567	31,62,435
Odisha	12,28,01,885	9,68,03,112	21,29,20,764
Puducherry	49,98,749	38,52,003	1,47,25,436
Punjab	8,59,99,080	7,69,08,218	29,93,58,915
Rajasthan	29,19,33,466	35,34,62,752	32,62,65,873
Sikkim	11,03,769	10,49,642	15,60,142
Tamil Nadu	43,57,14,195	44,42,13,239	81,17,30,439
Telangana	45,98,65,616	42,92,40,541	41,11,79,891
Tripura	60,07,278	48,62,284	49,02,775
Uttar Pradesh	39,90,95,261	38,44,70,516	1,09,01,26,013
Uttarakhand	3,08,69,181	2,47,39,329	7,83,16,228
West Bengal	50,02,49,260	70,50,25,993	1,25,80,42,545
