

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS & INFORMATION TECHNOLOGY
RAJYA SABHA
UNSTARRED QUESTION NO. 1207
TO BE ANSWERED ON: 10.03.2017

**ANALYSIS OF OFFICIAL WEBSITES OF MINISTRIES AND
DEPARTMENTS OF CENTRAL GOVERNMENT**

1207 DR. VINAY P. SAHASRABUDDHE:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state: -

- (a) whether Government has ever undertaken any comparative analysis of the efficacy, user-friendliness and overall performance of official websites of various Ministries and Departments of Central Government ;
- (b) the Ministries and Departments, the websites of which are attracting highest number of visitors; and
- (c) the Ministries or Departments where there is a structured and systematic mechanism of analyzing the feedback of users periodically?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI P. P. CHAUDHARY)

- (a): National Informatics Centres (NIC), MeitY had initiated a project titled "Index of Government Websites" to carry out the comparative study of the websites. This project was executed by IIT, Delhi in 2012 and the comparative analysis was done on number of parameters. However, since then, majority of the websites have been redesigned.
- (b): While NIC hosts the Indian Government Websites, however respective Ministries/ Departments are responsible for their Websites along-with the Content. NIC does not maintain such data.
- (c): Respective Ministries/Departments manage their websites. User feedback goes to the Web Manager of the Ministry/ Department concerned. NIC does not maintain such data.
