

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
RAJYA SABHA
UNSTARRED QUESTION NO. 1213
TO BE ANSWERED ON: 10.03.2017

BENEFITS OF E-GOVERNANCE THROUGH COMMON SERVICE CENTRES

1213 SHRI MD. NADIMUL HAQUE:

Will the Minister of ELECTRONICS & INFORMATION TECHNOLOGY be pleased to state: -

- (a) the rate of increase in number of people taking benefits of e-Governance through Common Service Center in the last five years;
- (b) whether there is any yearly target set by Government to ensure certain percentage of increase in the number of users of Common Service Centre, if so, the details thereof; and
- (c) if not, the reasons therefore ?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI P. P. CHAUDHARY)

(a): Common Services Centres (CSCs) provide services through electronic mode. CSC platform captures the number of transactions.

The number of e-transactions done through CSCs on the “Digital Seva Portal” is shown below:

Year	2014	2015	2016	2017 (During Jan’17 - Feb’17)
No of Transaction (In Lakh)	71.26	902.10	1,175.30	101.00

(b) and (c): No, Sir.
