GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UN-STARRED QUESTIONNO. 4004
TO BE ANSWERED ON: 18.03.2020

COMMON SERVICE CENTRE

4004:   SHRI B. B. PATIL:

Will the Minister of ELECTRONICS & INFORMATION TECHNOLOGY be pleased to state:-
(a)   whether the Government proposes to expand common service centres to Gram Panchayats under Digital India Programme and if so, the details therefore;
(b)   the total number of Gram Panchayats connected with common service centres under Digital India Programme, State/UT-wise including Telangana;
(c)   whetheranytime-limit has been prescribed by the Government for connecting all the Gram Panchayats with the said service in the country including Telangana and if so, the details thereof; and
(d)   thenumber of services available at these centres along with the details thereof?

ANSWER

MINISTERY OF ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI SANJAY DHOTRE)

(a):   Yes, Sir. This Ministry initiated Common Services Centre (CSC-2.0: *A Way Forward*) Project in August, 2015 under pillar-3 of Digital India for the delivery of Government-to-Citizens (G2C) and other e-Services to citizens within their locality. It aims to establish at-least one Common Services Centre in each Gram Panchayat to cover all the 2.50 lakh Gram Panchayats in the country.

(b):   Total 2.41 lakh Gram Panchayatshave one or more functional CSCs. The States/UTs-wise details of these Common Services Centres (CSCs) at Gram Panchayat level is placed at **Annexure-I**.

(c):   Time limit was set by Government to cover all Gram Panchayats by March 2020. Details of progress is at **Annexure-I**.

(d):   There are more than 370 services are available on CSC's Digital Seva Portal.List of key services available on CSC's Digital Seva Portal is placed at **Annexure-II**.
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Annexure-I

CSC Rollout Status As On 31st January 2020		
Name of States/UTs	**No. of Gram Panchayats Covered**	**No. of Functional CSCs**
Uttar Pradesh	59021	65167
Maharashtra	27855	36004
Bihar	8386	27783
Madhya Pradesh	22822	22015
West Bengal	3341	14979
Rajasthan	9691	11144
Chhattisgarh	10682	10356
Jharkhand	4398	11350
Odisha	6804	10826

Haryana	6204	8495
Gujarat	14270	7573
Tamil Nadu	12524	5964
Andhra Pradesh	12918	6720
Punjab	12016	6619
Karnataka	5453	5206
Uttarakhand	6227	4981
Assam	2548	5837
Telangana	5188	3223
Kerala	941	2959
Himachal Pradesh	3226	3068
Tripura	782	780
Manipur	165	664
Meghalaya	375	535
Nagaland	364	69
Mizoram	258	51
Arunachal Pradesh	318	114
Goa	178	63
Sikkim	110	39
Jammu & Kashmir	3248	1240
Delhi	0	0
Puducherry	98	95
Chandigarh	12	9
Andaman & Nicobar	54	28
Dadra & N Haveli	20	25
Daman & Diu	15	12
Ladakh	70	26
Lakshadweep	10	11
TOTAL	**240592**	**274030**

(A) G2C Services
1. Issue of various certificates, such as Caste, Income, Birth & Death, Land records, Domicile, etc.
2. Employment Registration, Application for Ration Card, Application for pension (old age, widow etc), Application for Minority Scholarship/Girls Education Scholarship etc.
3. PAN Card Services, UIDAI Services, Election Commission of India (EC) Services, Passport Services.

(B) B2C Services
1. Mobile / Data Card / DTH Recharge & Mobile Bill Payment.
2. Electricity Bill Payment.
3. Tour & Travel (Booking for Air & Bus), IRCTC Service (through IRCTC authorized centres).
4. e-Commerce service (Purchase of Various Products).

(C) Educational Services
1. Digital Literacy under National Digital Literacy Mission (NDLM)/Digital Saksharata Abhiyan (DISHA)
2. Digital Finance for Rural India: Creating Awareness and Access
3. Animation Course, English Speaking
4. NIELIT Services and NIOS Services

(D) Financial Inclusion Services
1. Banking Services through Business Correspondents Agents
2. Insurance Services of most of Insurance Companies as approved by IRDA (Insurance Regulatory and Development Authority)

3. Pension Services of PFRDA (Pension Fund Regulatory and Development Authority of India) and other Government Schemes

(E) Other Services
1. Agriculture Service & Skill Development.
2. Income Tax filing & Know Your TDS service.
3. Health Care Services: Telemedicine, Jan Aushadhi and Diagnostic
4. Swachh Bharat Abhiyan: Registration for Toilet Scheme
5. Registration of Workers & Submission of Claims for Building and Other Construction

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