

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO. 511
TO BE ANSWERED ON: 16.09.2020

SUPPORT OF SOFTWARE INDUSTRY IN THE FIGHT AGAINST COVID-19

511. SHRI HIBI EDEN:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Government has leveraged Information Technology (IT) in the fight against COVID-19 pandemic;
- (b) whether the Government is utilising Indian Software Industry's potential to fullest extent in the fight against the pandemic and if so, the details thereof; and
- (c) the details of support provided by software companies to deal with the pandemic?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI SANJAY DHOTRE)

(a) to (b): Yes, Sir. There are various initiatives in which Government is utilising the potential of Indian Software Industry in the fight against COVID-19 which includes the following:

- (i) Launch of Mobile Application i.e. "Aarogya Setu" to facilitate awareness and tracking for COVID-19,
- (ii) Telemedicine solution "eSanjeevaniOPD" which is a patient to doctor tele-consultation system which is operational in Twenty-One States,
- (iii) customization of Health informatics solution such as e-RatkKosh (Blood Bank Management System and e-Aushadi (Drug Supply Chain Management) for Covid-19 purposes,
- (iv) National Analytical Platform for Dealing with Intelligent Tracing, Tracking and Containment of COVID-19 for infected persons and quarantined people (NAADI),
- (v) Extended support to Ayushman Bharat Platform, which has issued more than 7.8 crore e-cards and more than 1 crore hospital admissions have been facilitated.
- (vi) Doorstep delivery of cash to poor citizens through AADHAR Enabled Payment System through India Post Payment Bank.

(c): As per National Association of Software and Services Companies (NASSCOM), IT industry has actively participated in innovating and executing solutions to help fight against COVID-19. Around 80 technology solutions have been devised by over 35 companies (including MSMEs and startups) to actively combat the pandemic under five pillars: Containment, Prevention, Communications, Treatment and Recovery. Software companies in India have channelized their CSR spends towards pandemic recovery, like distribution of cooked meals, PPE kits, masks,

soaps, sanitizers, monetary donations to PM CARES, CM relief funds, providing office premises to set up hospitals etc.
