GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
RAJYA SABHA
UNSTARRED QUESTION NO. 629
TO BE ANSWERED ON: 22.07.2016

SETTING UP OF COMMON SERVICE CENTRES

629.   SHRI C. M. RAMESH:

Will the Minister of Electronics and Information Technology be pleased to state: -
   (a) the aims and objectives of Common Service Centres (CSC) aimed to be set up in every
        Gram Panchayat (GP);
   (b) whether the target to set up CSCs in GPs in Phase I has been achieved;
   (c) if not, the details thereof and the reasons therefor;
   (d) whether it is a fact that recently, Government has approved CSC Phase II to set up 2.5
        lakh CSCs in various States and UTs;
   (e) if so, the details thereof and by when they are likely to be set up; and
   (f) the services that are likely to be provided through CSCs in GPs?

ANSWER

MINISTER OF STATE FOR MINISTRY OF ELECTRONICS AND
INFORMATION TECHNOLOGY (SHRI P.P. CHAUDHARY)

(a):   The Common Service Centres (CSCs) aim to bridge the existing digital divide created
due to low ICT intervention by providing individual access to the internet and computer devices
for the citizens in rural India. CSCs being well equipped ICT enabled centres, necessarily play a
game changing role in enabling universal access to plethora of eServices for citizens and acting
as cornerstone for the citizens' digital empowerment.

The primary objective of the CSC is to provide e-governance services within the reach of the
citizen, by creating the physical service delivery ICT infrastructure. It helps in making a
transparent service delivery mechanism and eliminating citizens' effort in visiting government
offices.

(b):   The Phase I of CSC Scheme launched in September 2006, targeted to cover all 6 lakhs
census villages by **one lakh CSCs**, as per 1:6 ratio equitably spread across rural India.
Accordingly, the total number of CSCs which were made operational till November, 2015 (prior
to launch of CSC 2.0 Project under Digital India) was **144,875**, out of which 93,554 CSCs were
at GP level.

(c):   Does not arise.

(d) and (e):   Yes, Sir. Government of India has approved CSC Phase II to set up at least one
CSC at every Gram Panchayat level in various States and UTs. The number of CSCs to be set up
in various States/UTs is at **Annexure-I**. These are likely to be set up by December, 2019.

(f):   The list of services being provided through CSCs is at **Annexure-II**.
****

The State / UT-wise target to cover Gram Panchayats with CSC is as follows:

Sl No.	State	GPs to be covered by 2019
1	Andhra Pradesh	12833
2	Arunachal Pradesh	1779
3	Assam	2196
4	Bihar	8463
5	Chhattisgarh	9734
6	Goa	189
7	Gujarat	13735
8	Haryana	6155
9	Himachal Pradesh	3243
10	Jammu & Kashmir	4128
11	Jharkhand	4423
12	Karnataka	5628
13	Kerala	979
14	Madhya Pradesh	23012
15	Maharashtra	27920
16	Manipur	165
17	Meghalaya	1463
18	Mizoram	776
19	Nagaland	1123
20	Orissa	6234
21	Punjab	12800
22	Rajasthan	9946
23	Sikkim	165
24	Tamil Nadu	12618
25	Telangana	8787
26	Tripura	1038
27	Uttar Pradesh	51914
28	Uttarakhand	7555
29	West Bengal	3351
	STATES TOTAL	**242352**

Sl No.	Union Territory	GPs to be covered by 2019
1	Andaman and Nicobar	69
2	Chandigarh	17
3	Dadra and Nagar Haveli	11
4	Daman and Diu	14
5	Delhi	0
6	Lakshadweep	10
7	Puducherry	98
	UTs TOTAL	**219**
36	**GRAND TOTAL**	**242571**

List of Services available through CSC network

(A) G2C Services
1. Issue of various certificates, such as Caste, Income, Birth & Death, Land records, Domicile, etc.
2. Employment Registration.
3. Application for Ration Card, Application for pension (old age, widow etc), Application for Minority Scholarship/Girls Education Scholarship.
4. PAN Card Services, UIDAI Services, Election Commission of India (EC) Services, Passport Services.

(B) B2C Services
1. Mobile / Data Card / DTH Recharge & Mobile Bill Payment. 2. Electricity Bill Payment
3. Tour & Travel (Booking for Air & Bus), IRCTC Service (through IRCTC authorized centres).
4. e-Commerce service **(**Purchase of Various Products)

(C) Educational Services
1. Digital Literacy under National Digital Literacy Mission (NDLM)/Digital Saksharata Abhiyan (DISHA)
2. Animation Course, English Speaking   3.   NIELIT Services and NIOS Services

(D) Financial Inclusion Services
1. Banking Services through Business Correspondents Agents
2. Insurance Services of most of Insurance Companies as approved by IRDA (Insurance Regulatory and Development Authority)
3. Pension Services of PFRDA (Pension Fund Regulatory and Development Authority of India) and other Government Schemes

(E) Other Services
1. Agriculture Service & Skill Development. 2. Income Tax filing & Know Your TDS service.
3. Health Care Services: Telemedicine, Jan Aushadhi and Diagnostic 4.Swachh Bharat Abhiyan: Registration for Toilet Scheme 5. Registration of Workers & Submission of Claims for Building and Other Construction.

****