

GOVERNMENT OF INDIA  
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY  
**LOK SABHA**  
**UNSTARRED QUESTION NO. 549**  
TO BE ANSWERED ON: 06.02.2019

**ONLINE UNIT CENTRES**

**549 SHRI PRATAPRAO JADHAV:**

Will the Minister of ELECTRONICS & INFORMATION TECHNOLOGY be pleased to state:-

- (a) whether the Government has taken or proposes to take any step to increase the number of online unit centres for the implementation of all public welfare schemes run by central and State Governments and to ensure the benefits of the said schemes to beneficiaries through offline application in case of on-line system is not working;
- (b) if so, the details thereof; and
- (c) if not, the reasons therefore?

**ANSWER**

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY  
(SHRI S.S. AHLUWALIA)

(a) and (b): Ministry of Electronic and IT, Government of India initiated a project namely “Common Services Centre (CSC) 2.0” in August, 2015 under Digital India Programme, which aimed to set up of at least one CSC (internet enabled kiosk) at Gram Panchayat (GP) level to cover all the 2.5 lakh GPs across the country. The key objective of CSCs is to deliver various citizen centric services, such as, Government to Citizen (G2C), Business to Citizen (B2C) services, financial inclusion services, educational services, skill development services etc.

As on 31 December, 2018, the number of functional CSCs (Urban & Rural) across the Country is 3,12,651 CSCs, of which 2,12,718 CSCs were functional at Gram Panchayat level.

(c): Does not arise.

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