

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
RAJYA SABHA
UNSTARRED QUESTION NO. 1996
TO BE ANSWERED ON: 02.12.2016

INDIA BPO PROMOTION SCHEME

1996. SHRI RAM VICHAR NETAM:

Will the Minister of Electronics and Information Technology be pleased to state: -

- (a) whether Government has started India BPO Promotion scheme under the Digital India Programme, if so, the salient features of the scheme;
- (b) whether Government proposes to start special BPO schemes in rural areas; and
- (c) if so, the details thereof, State-wise, and the details of the BPO schemes started in the rural areas, including Sarguja division?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI P. P. CHAUDHARY)

(a) to (c): Under Digital India programme, the Government has launched India BPO Promotion Scheme (IBPS) for creation of employment opportunities and promotion of BPO/ITES operations across the country particularly in small cities/towns. The scheme provides capital support along with special incentives upto ₹ 1 lakh/seat in the form of Viability Gap Funding (VGF) with an outlay of ₹ 493 crore. Around 48,300 seats have been distributed across State(s)/UT(s) including rural areas, based on population percentage as per Census 2011, excluding metro cities along with their urban agglomeration viz. Bangalore, Chennai, Hyderabad, Kolkata, Mumbai, NCR, and Pune. The state-wise allocation of BPO/ITES seats is at Annexure. The selection of eligible companies to set up BPO/ITES operations under IBPS is through online bidding process.

For the State of Chhattisgarh (including Sarguja division) 1100 seats have been allocated and till now, 2 companies for a total of 500 seats have been declared successful to set up BPO/ITES operations at Raipur. Further, details of the scheme are available at www.meity.gov.in/ibps and <https://ibps.stpi.in>

Annexure

IBPS BPO Seats Distribution across State(s)/UT(s) based on population % as per Census 2011				
State/UT	Population	Population %	Seats by population %	Seats Rounded-off to nearest hundred
Andhra Pradesh	493,86,799	4.56	2,189	2200
Bihar	1040,99,452	9.61	4,615	4600
Chhattisgarh	255,45,198	2.36	1,132	1100
Goa	14,58,545	0.13	65	100
Gujarat	604,39,692	5.58	2,679	2700
Haryana*	230,44,841	2.13	1,022	1000
Himachal Pradesh	68,64,602	0.63	304	300
Jammu & Kashmir	125,41,302	1.16	556	600
Jharkhand	329,88,134	3.05	1,462	1500
Karnataka*	525,95,898	4.86	2,333	2300
Kerala	334,06,061	3.09	1,481	1500
Madhya Pradesh	726,26,809	6.71	3,219	3200
Maharashtra*	889,10,077	8.21	3,941	3900
Orrisa	419,74,218	3.88	1,861	1900
Punjab	277,43,338	2.56	1,230	1200
Rajasthan	685,48,437	6.33	3,039	3000
Telangana*	274,44,644	2.53	1,214	1200
Tamilnadu*	634,51,020	5.86	2,813	2800
Uttar Pradesh*	1991,69,960	18.39	8,827	8800
Uttarakhand	100,86,292	0.93	447	400
West Bengal*	771,63,579	7.13	3,422	3400
Andaman & Nicobar Island	3,80,581	0.04	17	100
Chandigarh	10,55,450	0.10	47	100
Dadra & Nagar Haveli	3,43,709	0.03	15	100
Daman & Diu	2,42,911	0.02	11	100
Lakshadweep	64,429	0.01	3	100
Puducherry	12,47,953	0.12	55	100
Total	10828,23,931	100.00	48,000	48,300
<p>Note:</p> <p>1. Total 48,000 seats have been distributed based on population percentage among States/UTs as per Census 2011, and then rounded-off to nearest 100.</p> <p>2. Minimum seats support for a State/UT = 100</p> <p>3. *Population of all the States of North East Region and Urban Agglomeration Population of</p>				

certain cities [Bengaluru, Chennai, Delhi-NCR (Gurgaon, Faridabad, Noida), Hyderabad, Kolkata, Mumbai, Pune] is subtracted from the respective State's Population and subsequently from overall population of Country.
