

GOVERNMENT OF INDIA  
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY  
**RAJYA SABHA**  
**STARRED QUESTION NO.\*33**  
TO BE ANSWERED ON: 04.02.2022

**GUIDELINES FOR SOCIAL MEDIA PLATFORMS**

**\*33. SMT. JHARNA DAS BAIDYA:**

Will the Minister of Electronics & Information Technology be pleased to state:-

- (a) whether Government has formulated any rules or guidelines for the social media platforms (e.g. Twitter / Facebook);
- (b) the action Government would take against the companies in the event of non-adherence to rules by them; and
- (c) the steps being taken by Government especially in the wake of defiance being exercised by Twitter?

**ANSWER**

MINISTER FOR ELECTRONICS AND INFORMATION TECHNOLOGY  
(SHRIASHWINI VAISHNAW)

- (a) to (c): A Statement is laid on the Table of the House.

**STATEMENT REFERRED TO IN REPLY TO RAJYA SABHA  
STARRED QUESTION NO. \*33 FOR 04-02-2022 REGARDING  
GUIDELINES FOR SOCIAL MEDIA PLATFORMS**

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(a) and (b): Social media platforms like Twitter and Facebook qualify as Intermediaries as per the Information Technology (IT) Act, 2000. The Government is committed to ensure that the Internet in India is Open, Safe & Trusted and Accountable for all users.

In line with the above objectives, the Government has notified the Information Technology (Intermediary Guidelines and Digital Media Ethics Codes) Rules, 2021 on 25<sup>th</sup> February, 2021 to ensure that the internet is safe and trusted. The Rules also provide for additional due diligence to be followed by Significant Social Media Intermediaries.

In case of non-compliance, rule 7 of these Rules becomes applicable and the intermediaries are liable to lose their exemption from liability under section 79 of the IT Act, 2000.

(c): Twitter has presently complied with the provisions of above said Rules by appointing Chief Compliance Officer, Grievance Officer and Nodal Person of Contact and have also informed this Ministry about physical contact address in India. They are also publishing monthly compliance reports on their platforms.

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