

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
RAJYA SABHA
UNSTARRED QUESTION NO. 2793
TO BE ANSWERED ON: 09.12.2016

COMMON SERVICE CENTRES

2793 SHRI DEREK O' BRIEN:

Will the Minister of Electronics & Information Technology be pleased to state: -

- (a) whether the Ministry has issued a framework where all Government departments and bodies, belonging to both-Centre and State, should make their payments in a cashless manner, if so, the details thereof;
- (b) the State-wise data regarding the number of Common Service Centres (CSCs) that have been set up; and
- (c) whether CSCs are being made internet hubs in villages across the country, if so, the details thereof?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI P.P.CHAUDHARY)

(a): The Department of Economic Affairs under Ministry of Finance, Government of India has issued the Guidelines on 29th February, 2016 for the promotion of cashless payments through cards and digital means.

The detailed guidelines issued by Ministry of Finance vide Office Memorandum No. F.No-01/02/2015-Cy.I dated 29th February, 2016 are available at the following link:
http://dea.gov.in/sites/default/files/Promo_PaymentsMeans_Card_Digital_0.pdf

(b): The State/UT-wise status of Common Service Centres (CSCs) that have been set up across the Country is given in Annexure.

(c): The CSCs are internet enabled access points for delivery of various eServices to the citizens. The CSC ecosystem has been designed not only to enable delivery of eServices, but also to mitigate digital divide in the rural areas. Altogether, these CSCs are becoming a game changer by providing a common Information Technology (IT) platform for rural citizens. In this regard, the Government is extending the CSC network till Gram Panchayat (GP) level under Digital India Programme.

Presently, CSCs are acting as the following:

- Service Delivery Centres for – Government to Citizen (G2C), Business to Consumer (B2C), Utility Services, etc.
- Permanent Enrolment Centres (PEC) for Aadhaar, and Aadhaar Printing Centres
- Business Correspondent Agents (BCAs) under Financial Inclusion for Banking services
- Insurance service centres
- Educational and Skill Development Centres
- Electoral Registration centres

- Information Centre for various schemes of the Government for creating awareness leading to empowerment among the citizens, etc.

ANNEXURE

State-wise Summary Statement of CSCs set up as on 31-October-2016		
Sl. No.	State	CSCs Set up
1	Andhra Pradesh	6990
2	Arunachal Pradesh	212
3	Assam	4507
4	Bihar	13341
5	Chhattisgarh	10330
6	Goa	6
7	Gujarat	16303
8	Haryana	6393
9	Himachal Pradesh	4243
10	Jammu & Kashmir	1984
11	Jharkhand	6405
12	Karnataka	4455
13	Kerala	3287
14	Madhya Pradesh	17660
15	Maharashtra	36421
16	Manipur	664
17	Meghalaya	372
18	Mizoram	474
19	Nagaland	228
20	Orissa	11115
21	Punjab	7124
22	Rajasthan	14722
23	Sikkim	422
24	Tamil Nadu	14466
25	Telangana	4955
26	Tripura	425
27	Uttarakhand	5408
28	Uttar Pradesh	48242
29	West Bengal	11051
	States Total	252205
	Union Territory(UT)	
1	Andaman & Nicobar	53
2	Chandigarh	49
3	Dadra & Nagar Haveli	18
4	Daman and Diu	16
6	Delhi	718
7	Lakshadweep	15
8	Puducherry	86
	UTs Total	955

State-wise Summary Statement of CSCs set up as on 31-October-2016		
Sl. No.	State	CSCs Set up
	GRAND TOTAL	253160