**Basic Contact Management**

1. **As a user, I want to add new contacts manually so that I can store information about new acquaintances and business contacts.**
2. **As a user, I want to edit contact details (like phone numbers, email addresses, and birthdays) so that I can keep my contact information up to date.**
3. **As a user, I want to delete contacts that I no longer need so that I can keep my contact list tidy and relevant.**

**Contact Organization**

1. **As a user, I want to organize contacts into groups or lists so that I can manage personal and professional contacts separately or according to different criteria.**
2. **As a user, I want to search within my contacts by name, email, or company so that I can find specific contacts quickly.**
3. **As a user, I want to merge duplicate contact entries so that I can clean up accidental multiple entries for the same contact.**

**Integration and Syncing**

1. **As a user, I want to sync my contacts with my mobile device so that I can access the same contacts list across all my devices.**
2. **As a user, I want to import contacts from other email providers or a CSV file so that I can easily transition from other services without losing contact information.**
3. **As a user, I want to export my contacts to a file so that I can back them up or use them in other applications.**

**Contact Interaction**

1. **As a user, I want to send an email directly from the contact’s profile so that I can quickly communicate without needing to enter their email address manually.**
2. **As a user, I want to view the recent email interactions with a contact on their profile so that I can recall the context of our last communication.**

**Privacy and Security**

1. **As a user, I want to block contacts so that I can prevent unwanted communications if necessary.**
2. **As a user, I want my contact data to be stored securely to protect personal information from unauthorized access.**

**Usability and Accessibility**

1. **As a user, I want the contacts interface to be accessible, including support for screen readers and keyboard navigation so that I can use it comfortably regardless of physical abilities.**

**Notifications and Alerts**

1. **As a user, I want to receive notifications about birthdays or important dates associated with my contacts so that I can send wishes or make calls on significant occasions.**