

Review of HW²

*clean data
First!*

1. From 7AM-11:05PM, draw an inventory build-up diagram. For example, draw how many customers are present in the store at every minute. Calculate the average inventory level, i.e., on average how many customers were in the store.
2. Plot how many customers entered the store in every 15 minutes from 7AM-11:05PM. Then, calculate how many customers entered the store per hour on average.
3. Take the average of trip_duration_mins, considering the group size. Use your answers from 1 and 2, and apply the Little's Law to calculate the average flow time. Confirm that the average flow time that you calculate using the Little's Law is consistent with the average trip_duration_mins.

```
rogers <- read.csv("../data/Rogers_022824.csv")
```

```
# clean data
```

```
rogers <- rogers |> distinct(purchase_datetime, transaction_id, session_id, trip_duration_mins, group_size)
summary(rogers)
```

```
## purchase_datetime transaction_id session_id trip_duration_mins
## Length:4646      Length:4646      Length:4646      Min.   : 0.1833
## Class :character  Class :character  Class :character  1st Qu.: 1.1833
## Mode  :character  Mode  :character  Mode  :character  Median : 2.0166
##                                     Mean   : 2.7562
##                                     3rd Qu.: 3.5500
##                                     Max.   :18.1166
##                                     NA's   :1
## group_size
## Min.   :1.000
## 1st Qu.:1.000
## Median :1.000
## Mean   :1.112
## 3rd Qu.:1.000
## Max.   :4.000
## NA's   :1
```

missing value →

```
rogers <- rogers |> filter(!is.na(trip_duration_mins))
```

```
dim(rogers)
```

```
## [1] 4645    5
```

Unit of obs / Session ID Datetime

```
rogers <- rogers |>
  mutate(purchase_datetime = as.POSIXct(purchase_datetime, format = "%m/%d/%Y %H:%M"))

# collapsing into id level
rogers <- rogers |> distinct(purchase_datetime, trip_duration_mins, group_size) |> as.data.table()
dim(rogers)
```

exit time

Session ID X

```
## [1] 2169    3
# add variables
rogers[, entry_datetime := purchase_datetime - as.difftime(trip_duration_mins, units = "mins")]
summary(rogers)
```

```
## purchase_datetime      trip_duration_mins    group_size
## Min.   :2024-02-28 07:03:00.0   Min.   : 0.1833   Min.   :1.000
## 1st Qu.:2024-02-28 12:39:00.0   1st Qu.: 0.9166   1st Qu.:1.000
## Median :2024-02-28 16:07:00.0   Median : 1.4833   Median :1.000
## Mean   :2024-02-28 16:03:33.5   Mean    : 2.0459   Mean    :1.088
## 3rd Qu.:2024-02-28 19:47:00.0   3rd Qu.: 2.5500   3rd Qu.:1.000
## Max.   :2024-02-28 23:01:00.0   Max.    :18.1166   Max.    :4.000
## entry_datetime
## Min.   :2024-02-28 07:01:56.00
## 1st Qu.:2024-02-28 12:37:48.00
## Median :2024-02-28 16:05:01.00
## Mean   :2024-02-28 16:01:30.75
## 3rd Qu.:2024-02-28 19:45:56.00
## Max.   :2024-02-28 23:00:39.00
```

Inventory build up diagram \rightarrow where approximation / error

```
# Create a sequence of minutes from 7AM to 11:05PM
time_seq <- seq(as.POSIXct("2024-02-28 07:00:00"), as.POSIXct("2024-02-28 23:05:00"), by = "1 min")

# Create a data.table with the time sequence
dt_times <- data.table(time = time_seq)

# Create a data.table to store the customer count for each minute
dt_customer_count <- data.table(time = time_seq, customer_count = 0)

# Iterate over each row in the original data.table
for (i in 1:nrow(rogers)) {
  # Get the entry and purchase datetimes for the current row
  entry_time <- rogers[i, entry_datetime]
  exit_time <- rogers[i, purchase_datetime]

  # Round down the entry time to the nearest minute
  entry_time_rounded <- floor_date(entry_time, "minute")

  # Find the corresponding time intervals in dt_times
  # time_indices <- which(dt_times$time >= entry_time_rounded & dt_times$time <= exit_time)
  # time_indices <- which(dt_times$time > entry_time_rounded & dt_times$time < exit_time)
  time_indices <- which(dt_times$time >= entry_time_rounded & dt_times$time < exit_time)

  # Increment the customer count for the corresponding time intervals
  dt_customer_count[time_indices, customer_count := customer_count + rogers[i, group_size]]
}

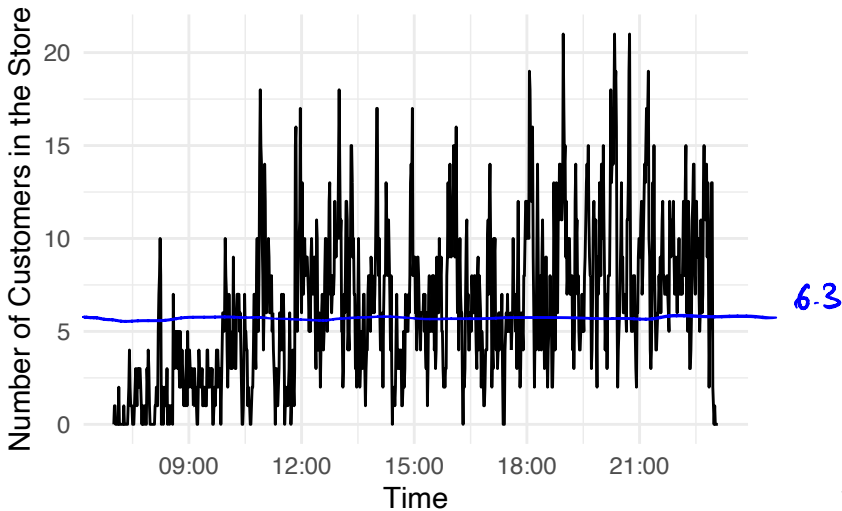
avg_inventory <- mean(dt_customer_count$customer_count)
print(avg_inventory)
```

[1] 6.312629

~8
~10

```
dt_customer_count |>  
  ggplot(aes(x = time, y = customer_count)) +  
  geom_line() +  
  labs(title = "Inventory Build-up Diagram",  
       x = "Time",  
       y = "Number of Customers in the Store") +  
  theme_minimal()
```

Inventory Build-up Diagram



```

# Create a sequence of 15-minute intervals from 7AM to 11:05PM
time_seq <- seq(as.POSIXct("2024-02-28 07:00:00"), as.POSIXct("2024-02-28 23:05:00"), by = "15 min")

# Create a data.table with the time sequence
dt_times <- data.table(start_time = time_seq, end_time = time_seq + minutes(15))

# Create a data.table to store the customer count for each 15-minute interval
dt_customer_count_15min <- data.table(start_time = time_seq, customer_count = 0)

# Iterate over each row in the original data.table
for (i in 1:nrow(rogers)) {
  # Get the entry and purchase datetimes for the current row
  entry_time <- rogers[i, entry_datetime]

  # Find the corresponding time intervals in dt_times
  time_indices <- which(dt_times$start_time <= entry_time & dt_times$end_time > entry_time)

  # Increment the customer count for the corresponding time intervals
  dt_customer_count_15min[time_indices, customer_count := customer_count + rogers[i, group_size]]
}

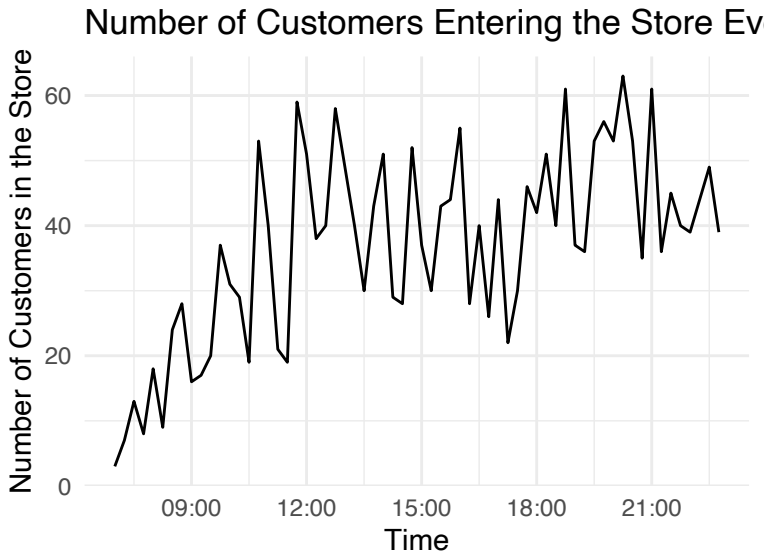
dt_customer_count_15min <- dt_customer_count_15min |> filter(start_time != "2024-02-28 23:00:00")
print(mean(dt_customer_count_15min$customer_count))

```

```
## [1] 36.84375
```

Aggregated 15 min

```
dt_customer_count_15min |>
  ggplot(aes(x = start_time, y = customer_count)) +
  geom_line() +
  labs(title = "Number of Customers Entering the Store Every 15 Minutes",
       x = "Time",
       y = "Number of Customers in the Store") +
  theme_minimal()
```



```
# how many customers entered the store per hour on average.  
# Extract the hour from entry_datetime  
rogers[, entry_hour := hour(entry_datetime)]  
# Calculate the total number of customers entering per hour  
hourly_customer_count <- rogers[, .(total_customers = sum(group_size)), by = entry_hour]  
  
hourly_customer_count <- hourly_customer_count |> filter(entry_hour != 23)  
# Calculate the average number of customers entering per hour  
avg_customers_per_hour <- mean(hourly_customer_count$total_customers)  
print(avg_customers_per_hour)
```

```
## [1] 147.375
```



```
rogers |>
  summarise(duration_min = weighted.mean(trip_duration_mins, group_size))
```

```
## duration_min
```

```
## 1 2.10918
```

```
# throughput (customers/min)
```

```
✖ R <- avg_customers_per_hour/60
```

```
# inventory (customers)
```

```
✖ I <- avg_inventory
```

```
✖ I / R
```

```
## [1] 2.570027
```

Data

Little's Law