# Event Ticket Booking System

**Get Started** 

FOR EFFORTLESS BOOKING

04 11 2024 Foundations of SRE

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### Problem Statement

Users often struggle with finding, comparing, and securely booking tickets for entertainment events, including challenges with seat selection and ticket availability.

Event managers face difficulties in managing ticket sales, tracking availability, preventing overbooking, and ensuring secure transactions.













# Objective

Learning Objective: Python, Flask, mySQL, Docker

Scalable: Capable of handling multiple events or users.

Security: Implements user authentication, data encryption, and role-based access control.



02







### Our Solution

A web application designed to allows users to browse, search, and book tickets for a variety of entertainment events.





#### **Manage Events**

Create, edit, or delete events.

Go to Events

#### **View Sales Reports**

View detailed reports on ticket sales and revenue.

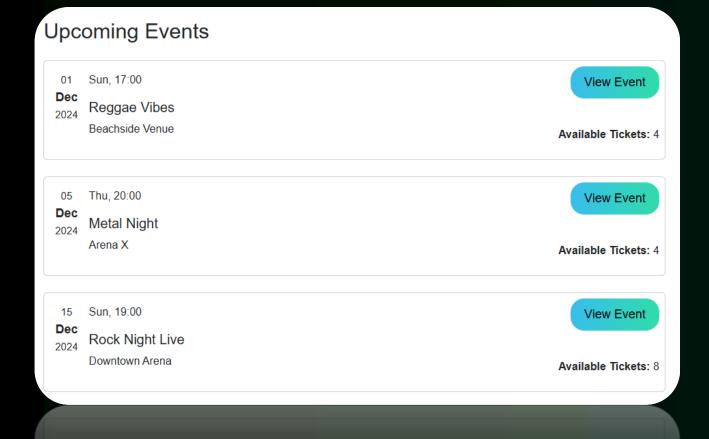
Go to Reports

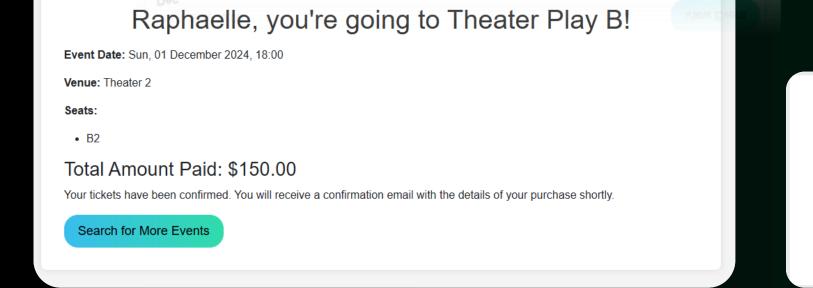
#### **Booking Management**

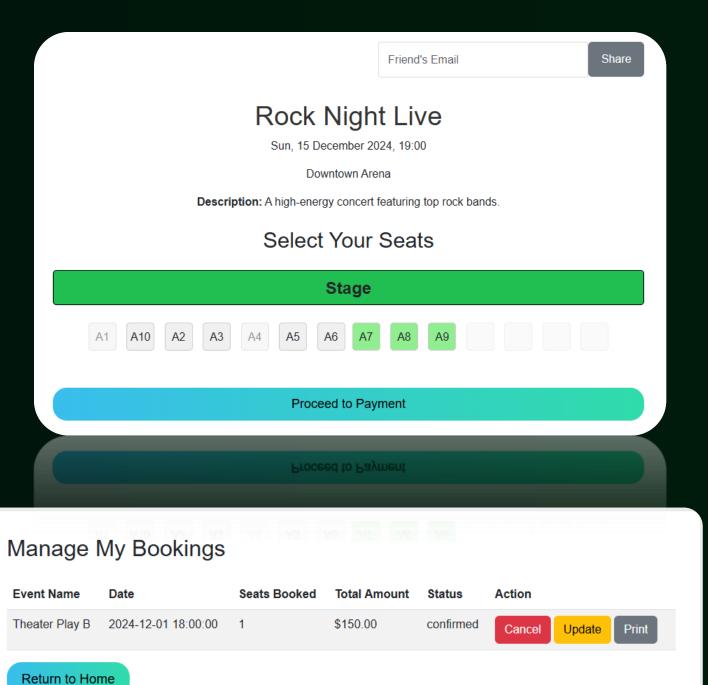
Manage user bookings, cancellations, and reassign seats.

Go to Booking Management











### Tech Stack

#### **Back-End Technologies**

Python

Flask web framework

MySQL Relational database management system SQLAlchemy Object-Relational Mapping (ORM)

#### Infrastructure

Docker

#### **Front-End Technologies**

HTML/CSS

Bootstrap responsive interfaces

Jinja2

JavaScript

#### Other Tools / Platforms

Github



### Architecture

```
√ Network event_ticket_booking_system_app-network Created

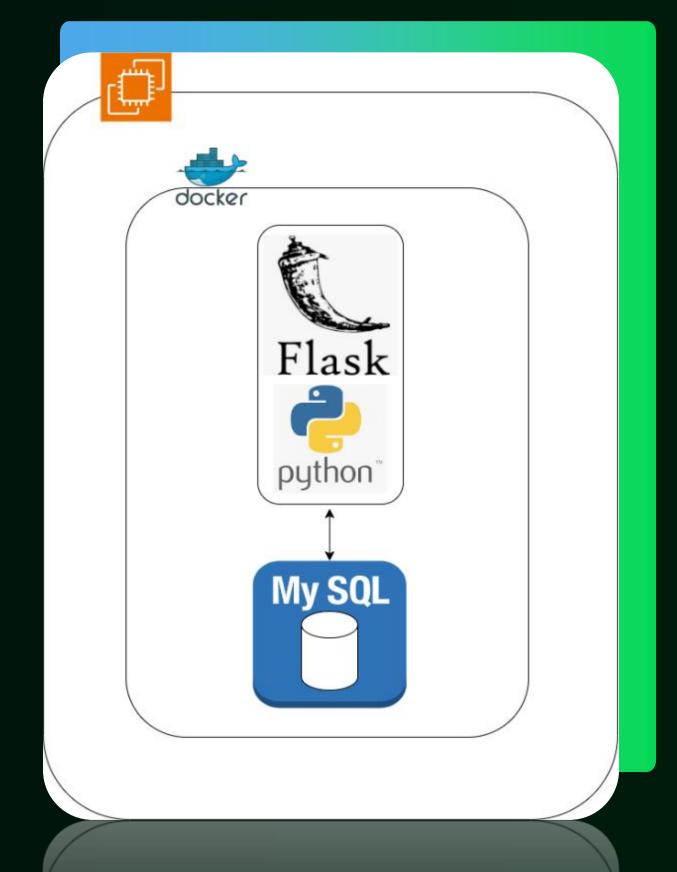
/ Description:

/ Description:
```

√ Container mysql-db

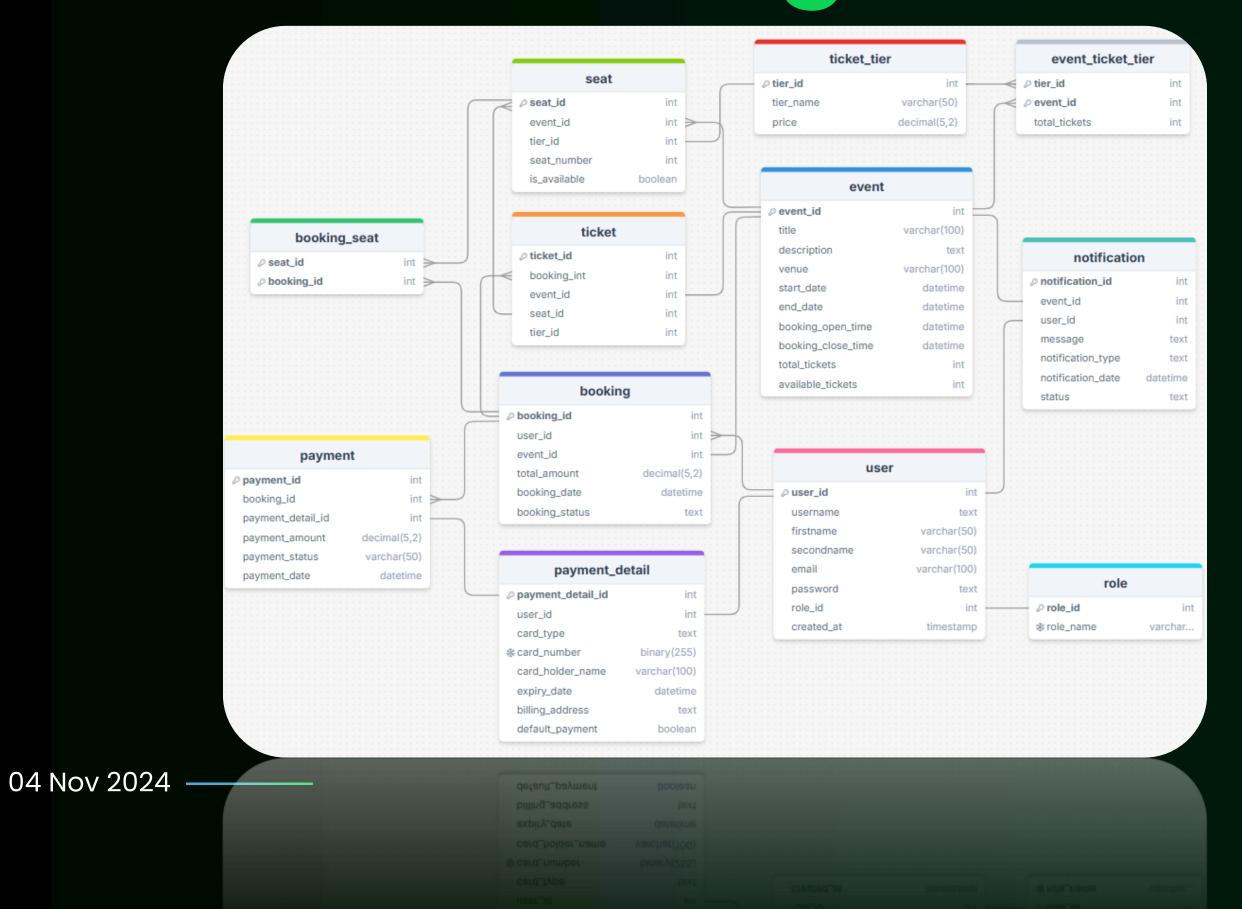
√ Container flask-app

Created Started Started





### Database Design



#### ul||It

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# Data Integrity

```
FOREIGN KEY (role_id) REFERENCES role(role_id) ON DELETE CASCADE
     ON DELETE CASCADE
               NOT NULL
                         title VARCHAR(255) NOT NULL,
     COMPOSITE UNIQUES
                         UNIQUE(event_id, seat_number)
ENCRYPTED DATA STORAGE
                          card_number VARBINARY(255) NOT NULL,
               TRIGGERS
                         CREATE TRIGGER after_ticket_insert
                         AFTER INSERT ON ticket
                         FOR EACH ROW
                         BEGIN
                             UPDATE seat
                             SET is_available = FALSE
                             WHERE seat_id = NEW.seat_id;
```



### User Features



### Filter & Browse



Bro	wse Events	Date		Venue
Min pr	rice	dd/mm/yyyy	<b>:::</b>	
Max p	rice			Add Venue
		Search		
	oming Events			
01 <b>Dec</b> 2024	Sun, 17:00  Reggae Vibes			View Event
	Beachside Venue			Available Tickets: 4
05	Thu, 20:00			View Event
05 <b>Dec</b> 2024	Thu, 20:00 Metal Night			View Event

```
if price_from is not None and price_until is not None:
    current_events_query = current_events_query.join(EventTicketTier).join(TicketTier).filter(
        TicketTier.price >= price_from, TicketTier.price <= price_until
    )
elif price_from is not None:
    current_events_query = current_events_query.join(EventTicketTier).join(TicketTier).filter(TicketTier)
elif price_until is not None:
    current_events_query = current_events_query.join(EventTicketTier).join(TicketTier).filter(TicketTier)
if date:
    current_events_query = current_events_query.filter(db.func.date(Event.start_date) == date)

if selected_venues:
    current_events_query = current_events_query.filter(Event.venue.in_(selected_venues))</pre>
```

(02)



### Select & Send Event



Friend's Email Share					
Rock Night Live					
Sun, 15 December 2024, 19:00					
Downtown Arena					
Description: A high-energy concert featuring top rock bands.					
Select Your Seats					
Stage Stage					
A1 A10 A2 A3 A4 A5 A6 A7 A8 A9					
Proceed to Payment					

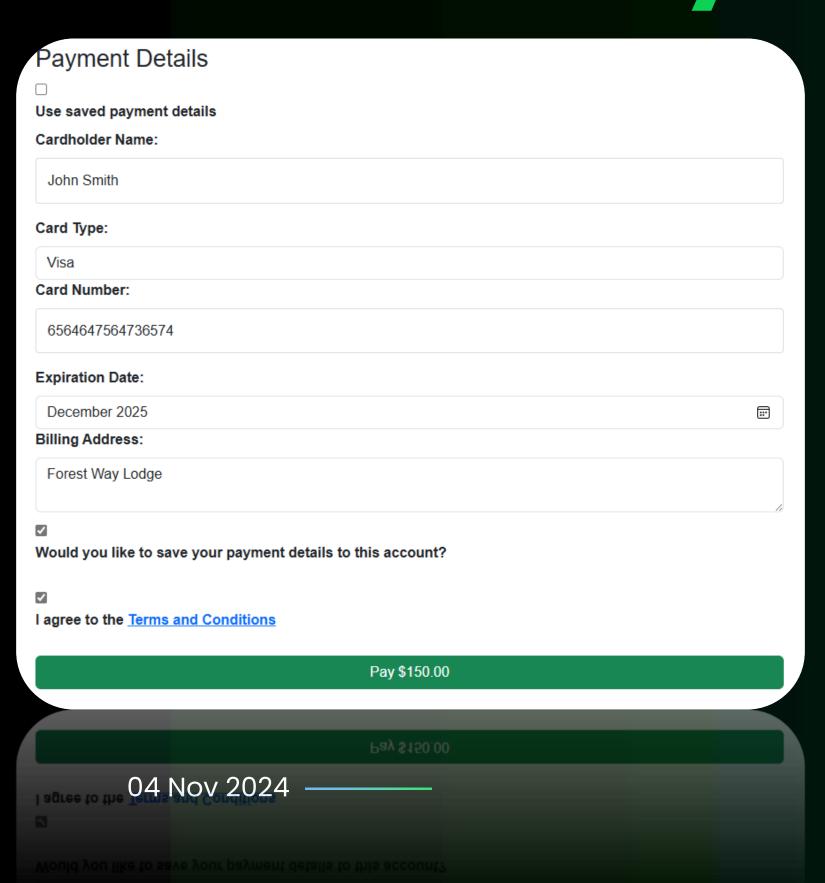






### Secure Payment Process





```
01
```

```
if save_payment_details:
    expiration_date_str = expiration_date + '-01'
    encrypted_card_number = encrypt_card_number(card_number)
# Update all other payment details for this user to not be default
PaymentDetail.query.filter_by(user_id=user.user_id).update({'default_payment': False})
payment_detail = PaymentDetail(
    user_id=user.user_id,
    card_type=card_type,
    card_number=encrypted_card_number,
    cardholder_name=cardholder_name,
    expiration_date=expiration_date_str,
    billing_address=billing_address,
    default_payment=True
)
db.session.add(payment_detail)
db.session.flush()
```



# Manage Profile



### Welcome, Raphaelle Your Details

First Name: Raphaelle

Second Name: Smyth

Username: smythr29

Email: Raphaelle.Smyth@gmail.com

#### Your Payment Details

Cardholder Name	Card Type	Card Number	Billing Address	Default Payment
Raphaelle	Visa	4886	Forest Way Lodge	0
Raphaelle	MasterCard	8395	Forest Way Lodge	•

```
# Decrypt only the last 4 digits of each card number for display
for payment in payment_details:
    payment.card_number = decrypt_card_number_last_4_digits(payment.card_number)
```

```
payment_id = request.form.get('default_payment')
if not payment_id:
    flash( message: "No payment ID provided", category: "error")
    return redirect(url_for('profile'))

# Proceed with update logic
PaymentDetail.query.filter_by(user_id=user_id).update({"default_payment": False})
default_payment = PaymentDetail.query.get(payment_id)
if default_payment and default_payment.user_id == user_id:
    default_payment.default_payment = True
    db.session.commit()
```







# Use Default Payment



#### Payment for Rock Night Live

#### **Event Details**

Event Date: Sun, 15 December 2024, 19:00

Venue: Downtown Arena

- Seat: A7
- Seat: A6

Total Amount: \$150.00

#### **Payment Details**

**√** 

Use saved payment details

I agree to the Terms and Conditions

Pay \$150.00

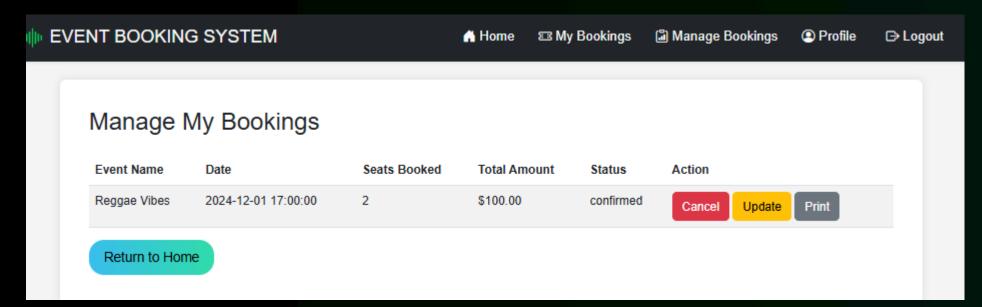






# Manage My Bookings





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```
@app.route('/bookingmanagement')  ♣ rsmythrepo
@login_required
def booking_management():
    if 'user_id' not in session:
        flash( message: "Please log in to manage your bookings.", category: "error")
        return redirect(url_for('login'))
    user_id = session['user_id']
    # Fetch bookings for the logged-in user
    user_bookings = Booking.query.filter_by(user_id=user_id).all()
    event_ids = [booking.event_id for booking in user_bookings]
    user_events = Event.query.filter(Event.event_id.in_(event_ids)).all()
    event_dict = {event.event_id: event for event in user_events}
    return render_template( template_name_or_list: 'booking_management.html', bookings=user_bc
@app.route('/cancel_booking/<int:booking_id>', methods=['POST']) * rsmythrepo
@login_required
def cancel_booking(booking_id):
    booking = Booking.query.get(booking_id)
    if not booking or booking.booking_status == 'cancelled':
        flash( message: "Booking not found or already canceled.", category: "error")
        return redirect(url_for('booking_management'))
    # Update booking status to cancelled
    booking.booking_status = 'cancelled'
   db.session.add(booking)
```



# View my bookings



My Bookings				
Event Name	Date	Seats Booked	Total Amount	Status
Reggae Vibes	2024-12-01 17:00:00	2	\$100.00	confirmed
Reggae Vibes	2024-12-01 17:00:00	0	\$100.00	cancelled
Return to Home				

```
# rsmythrepo
@app.route('/mybookings')
@login_required

def my_bookings():
    if 'user_id' not in session:
        flash("Please log in to view your bookings.", "error")
        return redirect(url_for('login'))

    user_id = session['user_id']
    user_bookings = Booking.query.filter_by(user_id=user_id).all()
    event_ids = [booking.event_id for booking in user_bookings]
    user_events = Event.query.filter(Event.event_id.in_(event_ids)).all()

# Create a dictionary mapping event_id to the event object
    event_dict = {event.event_id: event for event in user_events}

return render_template('booking_summary.html', bookings=user_bookings, events=event_dict)
```







# Ticket printing



#### Reggae Vibes - 2024-12-01 17:00:00

Event: Reggae Vibes
Date: 2024-12-01 17:00:00

Seats Booked: 2 Total Amount: \$100.00 Status: confirmed

Thank you for booking with us!

Please, see the QR code attached.



2024 Event Booking™

```
@app.route('/print_booking/<int:booking_id>')
def print_booking(booking_id):
    booking = Booking.query.get_or_404(booking_id)
    event = Event.query.get_or_404(booking.event_id)
    buffer = BytesIO()
    qr_data = f"Booking ID: {booking.booking_id}, Event: {event.title}, Date: {event.start_date.strftime('%Y-%m-%d %H:%M'.%S')}'
    qr_img = qrcode.make(qr_data)
    with tempfile.NamedTemporaryFile(delete=False, suffix='.png') as temp_file:
       qr_img.save(temp_file, format='PNG')
        temp_file_path = temp_file.name
    c = canvas.Canvas(buffer, pagesize=letter)
    pdf_title = f"Booking Confirmation - {event.title} on {event.start_date.strftime('%Y-%m-%d')}"
    c.setTitle(pdf_title)
    width, height = letter
    event_date = event.start_date.strftime('%Y-%m-%d %H:%M:%S')
    title = f"{event.title} - {event_date}'
    c.setFont("Helvetica-Bold", 18)
    c.drawString(72, height - 72, title)
    c.setFont("Helvetica", 12)
    c.drawString(72, height - 100, f"Event: {event.title}")
    c.drawString(72, height - 120, f"Date: {event_date}")
    c.drawString(72, height - 140, f"Seats Booked: {len(booking.seats)}")
    c.drawString(72, height - 160, f"Total Amount: ${booking.total_amount}")
    c.drawString(72, height - 180, f"Status: {booking.booking_status}")
    c.drawString(72, 320, "Please, see the QR code attached.")
    c.drawImage(temp_file_path, 72, 100, width=200, height=200)
    c.drawString(72, height - 250, "Thank you for booking with us!")
    c.setFont("Helvetica-Oblique", 10)
    year_text = "2024"
    trademark_text = "Event Booking™"
```



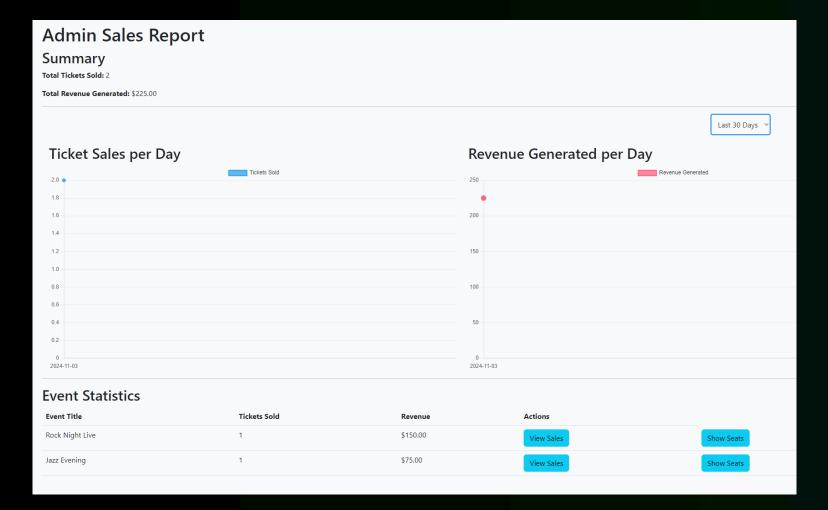




# Admin Features



### Sales report







```
event_data = []
    ticket_sales = db.session.query(
        func.date(Booking.booking_date).label('sale_date'),
        func.count(BookingSeat.seat_id).label('tickets_sold')
    ).join(BookingSeat, BookingSeat.booking_id == Booking.booking_id).filter(
        Booking.booking_status == 'confirmed',
        Booking.booking_date >= start_date,
        Booking.event_id == event.event_id
    ).group_by(func.date(Booking.booking_date)).order_by(func.date(Booking.booking_date)).all()
    revenue = db.session.query(
        func.date(Booking.booking_date).label('sale_date'),
        func.sum(Booking.total_amount).label('revenue')
    ).filter(
        Booking.booking_status == 'confirmed',
        Booking.booking_date >= start_date,
        Booking.event_id == event.event_id
    ).group_by(func.date(Booking.booking_date)).order_by(func.date(Booking.booking_date)).all()
    labels = [sale.sale_date.strftime('%Y-%m-%d') for sale in ticket_sales]
    ticket_sales_data = [sale.tickets_sold for sale in ticket_sales]
    revenue_data = [rev.revenue for rev in revenue]
    total_tickets_sold_ev = sum(ticket_sales_data)
    total_revenue_ev = sum(revenue_data)
    event_data.append({
         'event_id': event.event_id,
        'tickets_sold': total_tickets_sold_ev,
        'revenue': total_revenue_ev or 0,
        'ticket_sales_labels': labels,
        'ticket_sales_data': ticket_sales_data,
         'revenue_data': revenue_data,
```

```
<hr>
<form method="GET" action="{{ url_for('sales_report') }}" class="admin-form date-selection">

<select name="timeframe" id="timeframe" onchange="this.form.submit()">

<option value="7days" {% if selected_timeframe == '7days' %}selected{% endif %}>Last 7 Days</option>

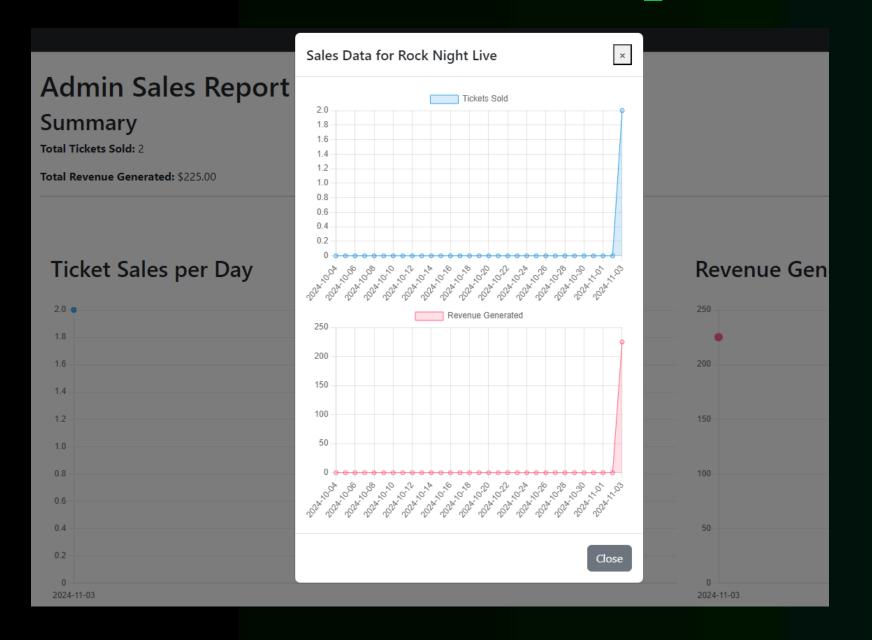
<option value="30days" {% if selected_timeframe == '30days' %}selected{% endif %}>Last 30 Days</option>

<option value="1year" {% if selected_timeframe == '1year' %}selected{% endif %}>Last Year</option>

</select>
</form>
```



### Sales report



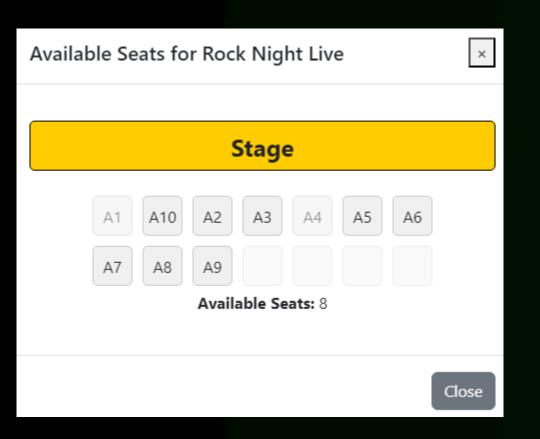




# Seat monitoring



Event Statistics						
Event Title	Tickets Sold	Revenue	Actions			
Rock Night Live	1	\$150.00	View Sales	Show Seats		
Jazz Evening	1	\$75.00	View Sales	Show Seats		



```
function startSeatPolling(eventId, index) {
    setInterval( handler: () => fetchAvailableSeats(eventId, index), timeout: 1000); // fetching every second
function fetchAvailableSeats(eventId, index) {
    fetch( input: `/admin/event_available_seats/${eventId}`) Promise<Response>
        .then(response => {
            if (!response.ok) {
                throw new Error('Network response was not ok');
            return response.json();
       }) Promise<any>
        .then(data => {
            const seatContainer = document.getElementById( elementld: `seat-container${index}`);
            seatContainer.innerHTML = '';
            const cols = 7;
            const seats = data.seats;
            const seatCount = seats.length;
            const rows = Math.ceil( x: seatCount / cols);
            for (let row = 0; row < rows; row++) {</pre>
                const seatRow = document.createElement( tagName: 'div');
                seatRow.className = 'seat-row';
                for (let col = 0; col < cols; col++) {</pre>
                    const seatIndex = row * cols + col;
                    if (seatIndex < seatCount) {</pre>
                        const seat = seats[seatIndex];
                        const seatDiv = document.createElement( tagName: 'div');
                        seatDiv.className = 'seat';
                        seatDiv.setAttribute( qualifiedName: 'data-seat-number', seat.seat_number);
                        seatDiv.style.margin = '5px';
                        seatDiv.style.cursor = seat.is_available ? 'pointer' : 'not-allowed';
                        seatDiv.style.opacity = seat.is_available ? '1' : '0.5';
                         seatDiv.onclick = seat.is_available ? function() { selectSeat(this); } : null;
```



### Manage Events



EVENT BOOKING SYSTEM		□ EVENT BOOKING SYSTEM			
Admin Menu	Manage Events	Admin Menu	Create New Event		
Dashboard	Create New Event				
Manage Events	The Beatles	Dashboard	Event Title		
Sales Reports	Date: 2024-11-20 11:39:00   Venue: Liverpool	Manage Events			
Booking Management	Tickets Sold: 0/11	Sales Reports	Description		
Logout	Reggae Vibes Date: 2024-12-01 17:00:00   Venue: Beachside Venue	Booking Management			
	Tickets Sold: 2/350	Logout			
	Metal Night  Date: 2024-12-05 20:00:00   Venue: Arena X  Tickets Sold: 0/600		Venue		
	Rock Night Live  Date: 2024-12-15 19:00:00   Venue: Downtown Arena Tickets Sold: 2/500		Start Date		
	Jazz Evening Date: 2024-12-20 18:00:00   Venue: City Jazz Club Tickets Sold: 0/200		дд.мм.гггг: End Date		
	Pop Music Festival Date: 2025-01-10 14:00:00   Venue: Open Air Park Tickets Sold: 0/1000		дд.мм.гггг: Booking Start Time		
	Hip-Hop Bash Date: 2025-01-20 19:00:00   Venue: City Sports Arena Tickets Sold: 0/800		дд.мм.гггг: Booking Close Time		
	Classical Night  Date: 2025-01-25 20:00:00   Venue: Grand Concert Hall  Tickets Sold: 0/300		дд.мм.гггг: Ticket Tiers		
	Electronic Dance Festival  Date: 2025-02-05 20:00:00   Venue: City Stadium		Add Another Tier Create Event		

```
| Transmitter |
```



### **Email notifications**



```
BACK TO
                                             Delete
                                                            Source
LIST
                                                                 Date:
          Booking System
             BACK TO LIST
                                                                                     Delete
                                                                                                   Source
                                                                                                      Date:
                   Booking System
                   askhatabi@gmail.com
                                                                                        30-10-2024 15:42:35
Thank yo
          Subject: Update on Your Upcoming Event: Eminem
Booked
Total Am Dear attendee.
         We want to inform you of important updates to the event you booked:
         Start date changed to 2024-11-11 15:46:00
          End date changed to 2024-11-11 20:46:00
          Venue changed to Arena 11111
          Booking open time changed to 2024-10-30 15:46:00
         Booking close time changed to 2024-11-08 15:46:00
         Thank you for your understanding, and we look forward to seeing you at the event!
          Best regards,
          Event Booking Team
                        04 Nov 2024
```

```
def notify_users_of_changes(event, changes): 1usage *rsmythrepo
   bookings = Booking.query.filter_by(event_id=event.event_id, booking_status='confirmed').all()
   user_emails = [booking.user.email for booking in bookings]
   change_details = "\n".join(changes)
   subject = f"Update on Your Upcoming Event: {event.title}"
   body = f"""Dear attendee,
{change_details}
√ def send_updated_booking_email(user_email, booking, event): 1usage 🌲 rsmythrepo
     msg = Message( subject: 'Your Updated Booking Information', recipients=[user_email])
     msg.body = f'Your booking for \{event.title\} has been updated.\n' \setminus
                 f'Date: {event.start_date.strftime("%Y-%m-%d %H:%M:%S")}\n' \
                 f'Updated Seats: {len(booking.seats)}\n' \
                 f'New Total Amount: ${booking.total_amount}\n' \
                 f'We hope you enjoy the event!'
     mail.send(msg)
def send_upcoming_event_promotions(events): ≛ rsmythrepo
     now = datetime.now()
     # Retrieve last sent time from session
     last_sent_time = session.get('last_sent_time')
    if last_sent_time:
         last_sent_time = datetime.fromisoformat(last_sent_time)
         if now - last_sent_time < timedelta(weeks=1):</pre>
             print("Promotional emails were sent recently. Skipping this run.")
             return
     session['last_sent_time'] = now.isoformat()
     # Fetch all users to send promotional emails
     users = db.session.query(User).all()
     user_emails = [user.email for user in users]
     if not events:
         print("No upcoming events to promote.")
         return
```



### Toil

#### Automation of database reload

```
# Drop and recreate production database

execute_command "mysql -u $MYSQL_USER -p$MYSQL_PASSWORD -e 'DROP DATABASE IF EXISTS $PRODUCTION_DB;'"

execute_command "mysql -u $MYSQL_USER -p$MYSQL_PASSWORD -e 'CREATE DATABASE $PRODUCTION_DB;'"

# Load DDL and DML into production database

execute_command "mysql -u $MYSQL_USER -p$MYSQL_PASSWORD $PRODUCTION_DB < $DDL_FILE"

execute_command "mysql -u $MYSQL_USER -p$MYSQL_PASSWORD $PRODUCTION_DB < $DML_FILE"
```

04 Nov 2024 -



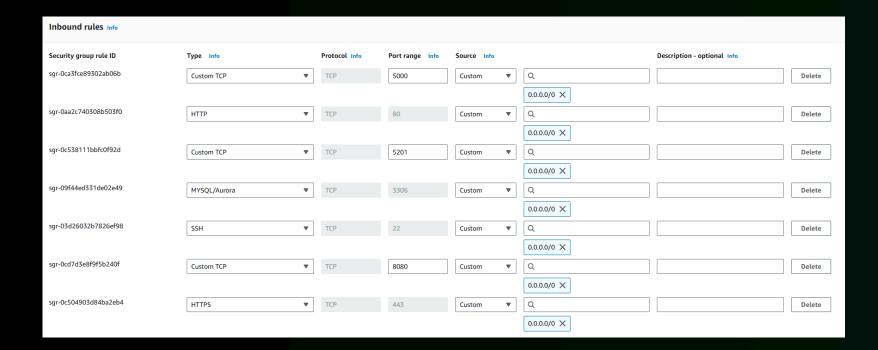
# Testing

```
def test_event_details_route(self):
    # Test a successful event details fetch
    response = self.client.get(f'/event/{self.event.event_id}')
    self.assertEqual(response.status_code, second: 200)
    self.assertIn( member: b"Test Event", response.data)
```

```
def test_login_successful(self):
    response = self.client.post('/login', data={
        'username': 'testuser',
        'password': 'password123'
    }, follow_redirects=True)
    self.assertEqual(response.status_code, second: 200)
    with self.client.session_transaction() as sess:
        self.assertIn( member: 'user_id', sess)
        self.assertEqual(sess['username'], second: 'testuser')
```



### Containerization



**Configure Security Groups:** 

- Allow SSH (port 22), HTTP (port 80), and Custom TCP (e.g., port 5000).

sudo amazon-linux-extras install docker -y sudo service docker start sudo usermod -a -G docker ec2-user # Add user to Docker group

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### Containerization

```
FROM python:3.9-slim
WORKDIR /app

COPY requirements.txt /app/
RUN pip install --no-cache-dir -r requirements.txt

COPY . /app

ENV FLASK_APP=run.py
ENV ENCRYPTION_KEY="$(cat /app/secrets/encryption_key)"

EXPOSE 5000

CMD ["flask", "run", "--host=0.0.0.0"]
```

```
Dockerfile
```

```
version: '3.8'
services:
   container_name: flask-app
      - "5000:5000"
    depends_on:
      - mysql-db
    environment:
      FLASK_APP=run.py
       ENCRYPTION KEY=CCbTLCkE3XcX-dUUoV1RcXNJiBchflFe1ROvnELcVJ8=
      - DB HOST=mysql-db # Use the service name for Docker networking
      - DB NAME=event bookings
    volumes:
     - .:/app
   networks:

    app-network

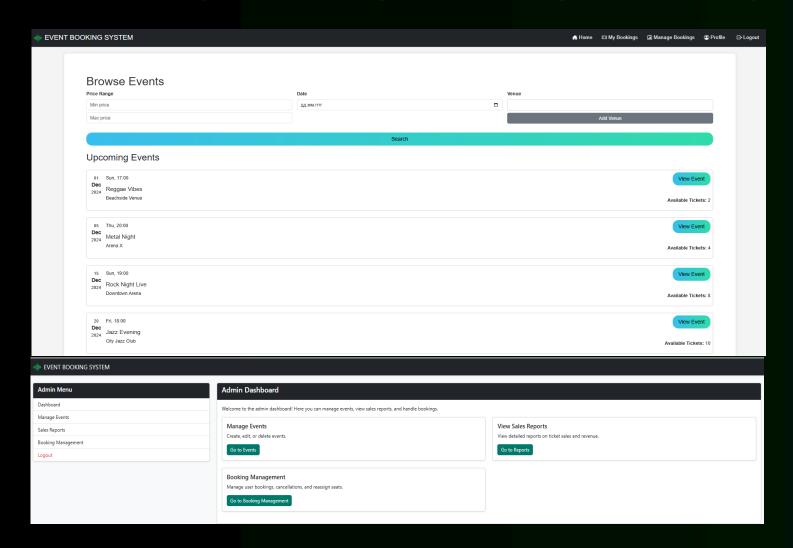
  mysql-db:
   image: mysql:8.0
   container name: mysql-db
   environment:
     MYSQL ROOT PASSWORD: root
     MYSQL DATABASE: event bookings
      - "./database_setup/sql_setup:/docker-entrypoint-initdb.d"
   ports:
     - "3306:3306"
   networks:
      - app-network
networks:
  app-network:
   driver: bridge
```

```
Flask==3.0.3
Werkzeug>=2.0
MarkupSafe==3.0.2
SQLAlchemy==2.0.36
blinker==1.8.2
cachelib==0.13.0
cffi==1.17.1
chardet==5.2.0
click==8.1.7
colorama==0.4.6
cryptography==43.0.3
Flask-Mail==0.10.0
Flask-Session==0.8.0
Flask-SQLAlchemy==3.1.1
Flask-WTF==1.2.2
greenlet==3.1.1
itsdangerous==2.2.0
Jinja2==3.1.4
msgspec==0.18.6
mysql-connector-python==9.1.0 # Keep this
Pillow==11.0.0
grcode==8.0
reportlab==4.2.5
typing-extensions==4.12.2
WTForms==3.2.1
```

requirements.txt



# Containerization



#### sudo docker-compose up --build -d

[ec2-user@ip-172-31-44-137 Event_ticket_booking_system]\$ docker ps						
CONTAINER ID	IMAGE	COMMAND	CREATED	STATUS	PORTS	NAMES
197f4f08586f	<pre>event_ticket_booking_system-flask-app</pre>	"flask runhost=0"	12 seconds ago	Up 10 seconds	0.0.0.0:5000->5000/tcp, :::5000->5000/tcp	flask-app
e82ab21213e5	mysql:8.0	"docker-entrypoint.s"	12 seconds ago	Up 11 seconds	0.0.0.0:3306->3306/tcp, :::3306->3306/tcp, 33060/tcp	mysql-db
[ 2 Oir 472 24 44 427 Frent tight hashing system] f ] - ]						



# Demo



### GitHub

#### **Academy**

mThree

#### **Contributors**

Raphaelle Smyth

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Yurii Maisuradze



2024 Music Presentation



# Questions?