

ROXANNE NASRATY

SOFTWARE DEVELOPER

ABOUT ME

I've traveled to Japan to teach English and partnered with insurance brokers to make sure employees could elect health care online. These experiences lead me to discover that I wanted to both interact with a wide range of people and get hands on involvement in making and maintaining the software I use. This lead me to enroll in a full-stack software development bootcamp at Nashville Software School.

I feel inspired by the constant challenge of keeping up with changing code norms, learning new languages, and knowing that you can always be better than you were the day before.

EDUCATION

Nashville Software School

FULL-STACK SOFTWARE DEVELOPMENT
BOOTCAMP

Vanderbilt University

BA, PSYCHOLOGY. AUGUST 2016.

CONTACT INFORMATION

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 github.com/rsnasraty

PROJECTS

BookMark'D

- BookMark'd is a React app that serves as a way for users to organize the bookmarks of things they read online.
- I used reactstrap components for the styling and navigation elements.
- React and react-router-dom were used to route users from page to page.
- <https://github.com/rsnasraty/BookMarkD>

Cat-A-Log

- Cat-A-Log is a Django Web App that allows users to upload images of their cats via Cloudinary
- I used python, django, javascript, and Cloudinary
- <https://github.com/rsnasraty/Cat-a-Log>

TECHNICAL SKILLS

- HTML5, CSS3, Javascript, React.js, SQLite3, Python, Reactstrap, Bootstrap, and Django.
- Utilized Git and GitHub for version control
- Working in an agile scrum environment
- Utilizing JSON server to access and manipulate data from external and local APIs

TECHNICAL EDUCATION

Nashville Software School

FULL STACK SOFTWARE DEVELOPMENT BOOTCAMP

Intensive, full-time 6-month software development bootcamp focusing on full-stack development fundamentals and problem solving through building individual and group projects utilizing HTML5, CSS3, Javascript, React.js, SQLite3, Python, and Django.

- Created ERD's to determine database dependencies.
- Learned JavaScript fundamentals leveraging DRY, modular & readable code and reusable components.
- Created websites and one-page applications using HTML, CSS, JavaScript, and React.js.
- Implemented full CRUD functionality triggered by user actions.
- Gained experience working remotely.

WORK EXPERIENCE

Bernard Health

January 2019 -October 2019

CLIENT SUCCESS ADVISOR

- Created and managed the client life cycle process from the initial sale through all phases of software implementation.
- Captured key customer feedback and delivered to internal teams such as Product Development, Sales, and Marketing
- Managed priorities for multiple high-value customer projects simultaneously.
- Developed strong, trusted, working partnerships with customers that resulted in positive ROI.
- Documented software problems, tested, and outlined findings for developers to debug.
- Trained individuals on BerniePortal's features and capabilities.
- Conducted software demos for clients.

OUTBOUND MARKETING TEAM MEMBER

- Developed and qualified new sales opportunities
- Scheduled product demos and discovery calls for account executives
- Maintained, updated, and organized prospect and client records in Zoho.
- Exceeded metrics based on daily call volume, monthly booking rate, and closing rate.
- **Promoted to Client Success Manager.**

Hospital Internal Medicine Associates

November 2017 - January 2019

MEDICAL OFFICE ADMINISTRATOR

- Managed all clerical duties including patient data entry, calendar management, scheduling, human resources, and travel coordination.