

# WINDOWS AND SHUTTERS

## FREQUENTLY ASKED QUESTIONS

**Q. We have a lifetime warranty on our windows that were installed by Pulte when our home was built. We are the original owners of the home. Who can we contact to replace windows with broken seals or defects?**

A. Please email [hiltonheadservice@delwebb.com](mailto:hiltonheadservice@delwebb.com) for warranty information.

**Q. My house is very dark, so I would like to remove an interior wall to make my home brighter. Do I need to submit a modification application?**

A. The Association does not evaluate renovations to the interior of your home. You may need to obtain a city or county permit for your renovations, but the Association is not involved in interior home modifications.

## SUBMITTING AN APPLICATION

The following items are needed to receive approval for new or replacement windows or shutters:

1. A completed application with details of work to be completed. For example, when installing new windows include details such as size, color, etc.
2. Plot plan with proposed modification clearly labeled.
3. Color photos of current view of home.

*Please note, an incomplete application is the number one reason for a delayed response.*

