

# REEM RASHID

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## EDUCATION

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**University of Alberta** Edmonton, AB  
Bachelor of Science in Computer Science *Sept. 2020 – May 2025*  
Activities and Societies:  

- Google Developers Student Club (GDSC) – President Sept 2023 – Present
- Turkish Student Association (TSA) – Events Coordinator Sept 2023 – Present

## CERTIFICATIONS

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**Certificate in Innovation and Entrepreneurship** | University of Alberta Expected Jan. 2025  
**Kickstart 2023 Participant** | Alberta Machine Intelligence Institute Aug. 2023  
**Machine Learning Foundations 1 & 2** | Alberta Machine Intelligence Institute Sept. 2023

## TECHNICAL SKILLS

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**Languages:** Python, C, SQL, JavaScript, HTML/CSS, Java  
**Developer Tools:** GitHub, VS Code, Visual Studio, SQLite, Microsoft Office, macOS, Android Studio  
**Libraries:** pandas, NumPy, Matplotlib, pip, Pygame

## EXPERIENCE

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**Support Solutions Analyst Student**, PCL Construction Inc. Sept. 2024  

- Resolved technology-related issues and collaborated with support teams to manage incidents effectively.
- Provided user training and created knowledge base videos, including a tutorial on bookmarking and shortcuts in Egnyte. ([Click here for the video](#))
- Maintained support procedures and communicated known errors to enhance user experience.

**eBusiness Help Desk Analyst I**, Workers' Compensation Board Alberta Jan. 2024 – April 2024  

- Provided end-user support of eBusiness system (web and IVR systems) while promoting beneficial features of online services.
- Administered security - userID, password and access management.
- Utilized a knowledgebase to efficiently troubleshoot and resolve issues, while documenting and tracking customer inquiries.

**Lead/Co-President**, Google Developers Student Club at the University of Alberta Sept. 2023 – Present  

- Assisting in organizing and overseeing projects and providing valuable learning experiences for members.
- Conducting interviews to identify and recruit qualified candidates for key roles, including Project Managers and Technical Leads, contributing to the growth and effectiveness of the team.
- Occasionally documenting and distributing meeting minutes.

**Student Technology Assistant**, Kensington Dental Clinic May – Aug. 2022  

- Assisted in maintaining electronic patient records, scanning, and organizing digital files.
- Assisted the dental clinic staff in managing and maintaining technology systems and equipment.
- Collaborated with the IT team to identify and resolve technology-related issues.

**Private Academic Tutor, Self-employed**

Oct. 2020 – May 2022

- Offered personalized one-on-one Computer Science and Math tutoring to students ages 12-18.
- Developed strong interpersonal and communication skills, adept at working with diverse students.
- Maintained a consistent client base, demonstrating a proven track record of delivering high-quality tutoring services.

PROJECTS

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**Event Check-In App | Java, Android Studio**

January – April 2024

- Collaborated in a dynamic team environment to develop an Android app for event check-ins, leveraging Java and Android Studio.
- Designed and implemented key functionalities: attendee interfaces for event browsing and check-in, organizer dashboards for event creation and attendee tracking, and administrative oversight of both user interfaces.
- Employed agile development methodologies, contributing to continuous iteration of the product based on user feedback and testing.

**Personal Portfolio Website | HTML, CSS**

May – June 2023

- Developed a personal website portfolio using HTML and CSS to showcase my projects and skills.
- Implemented effective navigation and user-friendly layouts to enhance accessibility and engagement.
- Implemented responsive design techniques to ensure optimal viewing experience across various devices, including smaller screen sizes, such as smartphones and tablets.