

Suneel Kumar

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Education

Bachelor of Technology in Information Technology

University Institute of Engineering and Technology, CSJMU, Kanpur
CGPA: 7.0/10.0

2020 - 2024

Experience

KC GlobEd

Software Developer

Delhi

Jun 2025 - Present

- Engineered company website with Next.js and LMS with React + Node.js + Django REST APIs, serving 5K+ students.
- Built AI-powered features in LMS using OpenAI + LangChain for personalized learning.
- Implemented microservices with Docker and AWS; streamlined CI/CD pipelines (60% faster deploys).

CEOITBOX

Associate Software Developer

Delhi

Jan 2024 - Jun 2025

- Designed and deployed AI-powered SaaS platforms: Helpdesk + Task Delegation (MERN + LangChain + RAG).
- Integrated WhatsApp + Email messaging flows with custom templates and role-based access.
- Optimized MongoDB queries, reducing response times by 35%; mentored junior developers.

CEOITBOX

SDE Intern

Remote

Jun 2023 - Dec 2023

- Created CBXMeet (meeting app) with Google/Zoom integration, calendar sync, and automated notifications.
- Developed HR Feedback System with hierarchical workflows (Employee → Manager → CEO).
- Delivered recurring reminder app with cron jobs, WhatsApp/Email integration, and reporting.

Projects

E-Commerce WebApp (Multi-Seller Marketplace)

- Built high-performance MERN-based marketplace with seller dashboards and analytics.
- Implemented real-time order notifications using WebSockets.
- **GitHub:** [Click here](#) **Live:** [Click here](#)

AI Helpdesk SaaS (MERN + LangChain + RAG)

- Built a SaaS helpdesk with generative AI agents to manage support tickets, task delegation, and messaging.
- Implemented Retrieval-Augmented Generation (RAG) using VectorDB, LangChain, and OpenAI LLMs for contextual answers.
- Integrated multi-source knowledge ingestion (PDFs, CSVs, databases, websites) for domain-specific support.
- Developed role-based dashboards (Admin, Support, Employee) with WhatsApp and Email automation.
- **GitHub:** [Click here](#) **Live:** [Click here](#)

Technical Skills

Languages: JavaScript, TypeScript, Python, SQL

Frontend: React.js, Next.js, Tailwind CSS, Redux

Backend: Node.js, Django, Express.js

Databases: MongoDB, PostgreSQL, MySQL

DevOps: Docker, AWS, CI/CD, GitHub

AI Tools: OpenAI API, LangChain, RAG, VectorDB

Achievements

- Delivered 8+ production SaaS applications impacting thousands of users.
- Improved system efficiency by 35% through database optimization and clean architecture.
- Won college hackathon (400+ participants) and shortlisted for Smart India Hackathon.