

**Rob**  
Yorkshire, United Kingdom.  
*Email:* career25@rkx.smail.me  
*LinkedIn:* <https://www.linkedin.com/in/robertkls/>  
*Blog:* <https://robk.uk>

## **CURRICULUM VITAE**

### **Personal Profile**

Experienced IT professional with over 15 years of delivering and supporting secure, resilient, PCI-compliant banking infrastructures. Skilled across Windows Server, Linux, and DevOps tooling, with proven expertise in building, maintaining, and automating complex systems using PowerShell and Ansible - driving efficiency, security, and scalability.

For most of my career, I've built and supported credit and debit card payment processing systems, along with 3D-Secure fraud detection solutions - delivering robust IT services trusted by leading international banks and financial institutions.

### **Skills Summary**

#### **Achievements**

- Used PowerShell to automate a large-scale fraud prevention platform installation process, slashing deployment time from 120 hours to just 4
- Leveraged Ansible to automate a complex, large-scale credit card management platform deployment, cutting installation time dramatically - on par with previous PowerShell-based results
- Founder and a Leader of Enterprise Automation guild
- Developed PoC Windows Ansible use cases to automate delivery process within Wintel team
- Designed, Developed and Maintained multiple Jira projects to allow team members moving into Agile framework and working more efficiently
- Designed, Developed and Maintained multiple Git / Bitbucket projects to allow team members moving into DevOps space
- Collaborated with Information Security teams to proactively identify and remediate system vulnerabilities
- Knowledge transfer to other teams / team members - very well received and recognized

#### **DevOps**

- AWS Cloud
- Ansible
- Terraform
- PowerShell
- Agile methodology with 100% workload transparency
- Jira project design and administration
- Git, Bitbucket, GitHub as version control system
- SharePoint, Confluence as collaboration and documentation tools
- Linux
- Windows

## **Career History**

September 2009 – July 2025

### **Systems Administrator Senior – TSYS (Global Payments)**

#### **Responsibilities:**

- Building, Maintaining and Automating TSYS credit card payment and fraud detection platforms using Ansible and PowerShell
- Architecting new ways of working and collaboration using Agile methodology to help deliver extremely demanding and complex projects
- Designing, building, integrating and maintaining websites and (DevOps) tools to enable team collaboration, using SharePoint, Confluence, Jira, GitHub
- Evaluating systems and platforms for potential improvements
- Bootcamp facilitator – sharing knowledge and tutoring other team members to learn DevOps and Agile tools and techniques
- Creating standards and documenting builds to educate fellow team members, transition projects into service and to allow future automation
- Working closely with Development and Design teams to progress project work
- Multi-disciplined - Windows Server, Linux
- Performing every-day system health check
- Responding to incidents
- Involved in testing / improving / documenting Disaster Recovery plans

#### **Major Projects:**

- 3D-Secure Fraud detection platform expansion
  - Current platform extended in size by 7-fold to allow more capacity for the new clients.
  - 140 Windows servers in total – required high levels of coordination, collaboration and high degree of automation (I used PowerShell)
  - Highly critical fraud-detection system
- C HOAR Prime migration
  - Single instance Prime Processing infrastructure built from zero in UK datacenter
  - Documentation created in the previous deployment enabled me to train India team. That allowed me to build the team and outsource all tasks to other team members.
  - Very positive credits and recognitions from India management team for conducting 2 weeks of training for the key representatives representing multiple disciplines (Windows, UNIX and Network)
  - During this project I architected new way of working using Agile methodology to help delivering this hugely demanding project where multiple teams are involved
  - This methodology is being used by whole team until today and helps multiple teams located in different geographical locations delivering complex projects
  - Platform running for a few years without a single infrastructure-related incident (to my knowledge) best proves quality of the build and training provided
- HP BPM / BSM Monitoring solution
  - I have built BPM Proof of Concept to enable deployment of new and innovative Synthetic Monitoring solution
  - Used to date to monitor all servers, network devices, databases and applications in TSYS International datacenter
  - Created standards to construct BPM solutions in most effective
  - Highly complex end-to-end management software tool that integrates network, server, application and business transaction monitoring
  - BSM enabled us to have a single screen to collate data from multiple collectors to monitor all hardware and software components in the datacenter
  - Extraordinary team effort was required due to the complexity of this solution that resulted in enabling very good relationships between multiple teams and team members