

IMPORTANT:

Please turn off antivirus protection and firewalls in Windows Security.

Please make sure the DVR system has been connected to your router via the Ethernet cable. You can check the network connection status from the **Startup Wizard**.

Client Downloading and Installation

Please visit <https://xmeye.org/xmeye-for-pc/> < <https://xmeye.org/xmeye-for-pc/> > to download and install the VMS Client following the setup wizard.

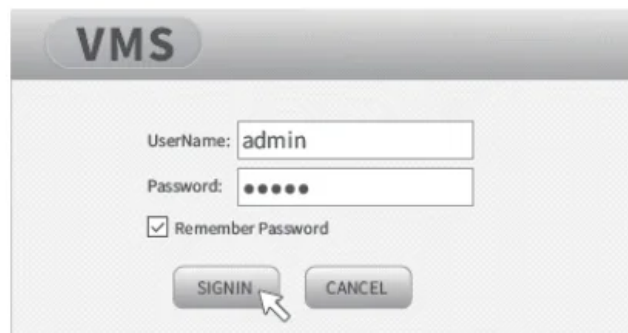
Add the DVR system to the Client

Option 1: Add the DVR system automatically

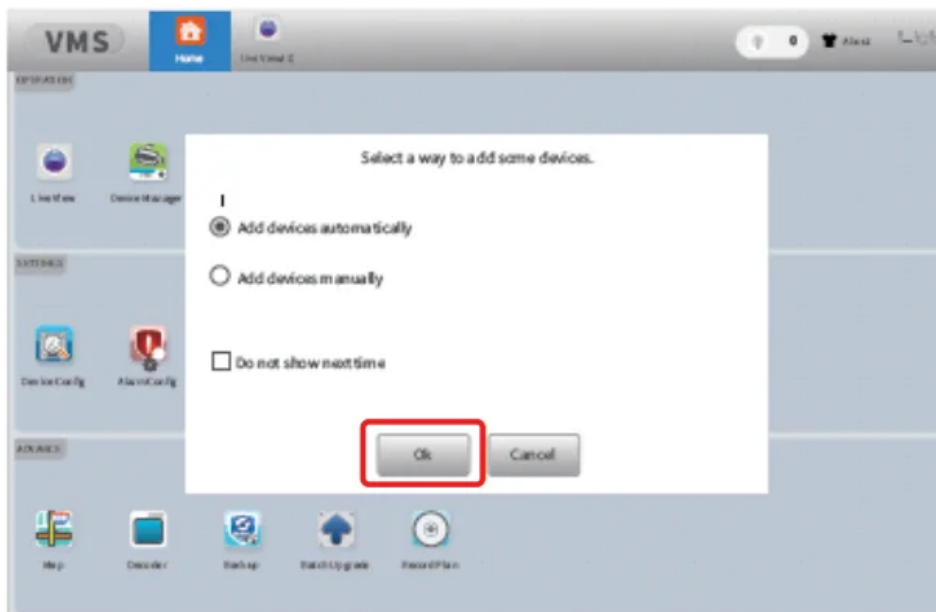
Please make sure the DVR system and your PC are connected with the same router.

Step 1:

Please log in to the client with the default **User Name** (admin) and **Password** (admin).

A screenshot of the VMS login window. The window has a title bar with the text "VMS". Below the title bar, there are two input fields: "UserName:" with the text "admin" and "Password:" with five dots. Below the password field, there is a checkbox labeled "Remember Password" which is checked. At the bottom, there are two buttons: "SIGNIN" and "CANCEL". A mouse cursor is pointing at the "SIGNIN" button.**Step 2:**

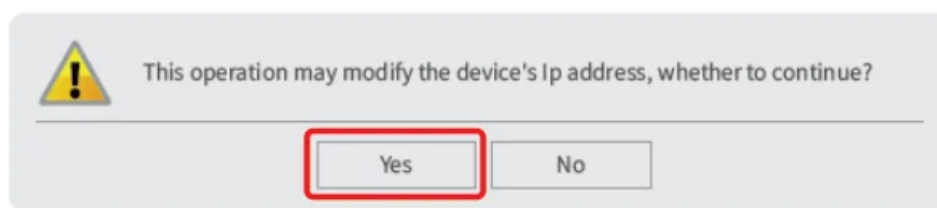
Click **OK** to add the DVR system automatically.



Step 3:

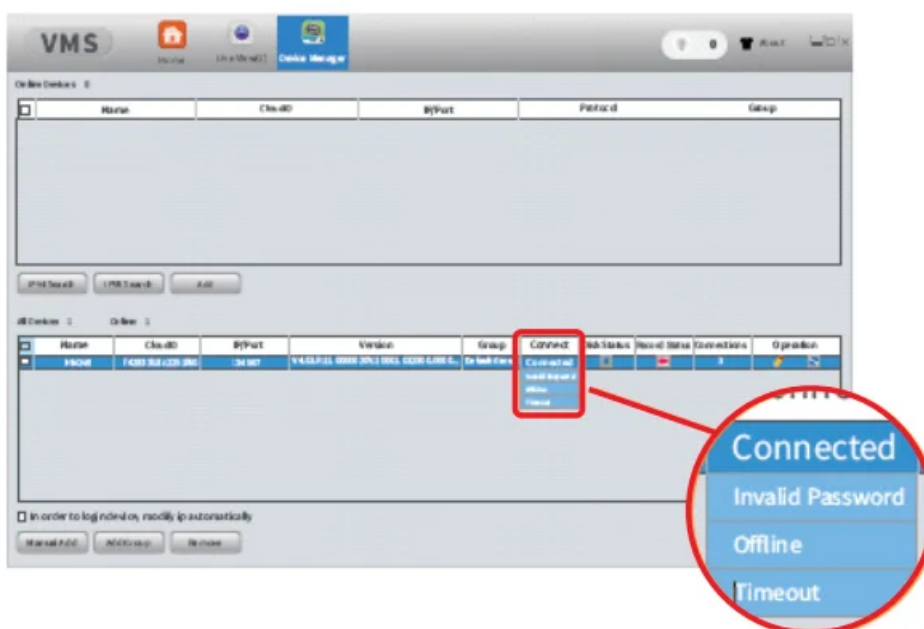
Tap **YES** on the pop-up window of "This operation may modify the device's IP address, whether

to continue?"



Step 4:

The DVR you added will be listed on the interface of **Device Manager** after 10s searching.



Invalid Password:

The VMS Client cannot load the password of the DVR system automatically, you need to modify it by clicking .

Connected:

The DVR system is ready to use.

Offline:

Please check if the DVR system and PC are connected to the same router.

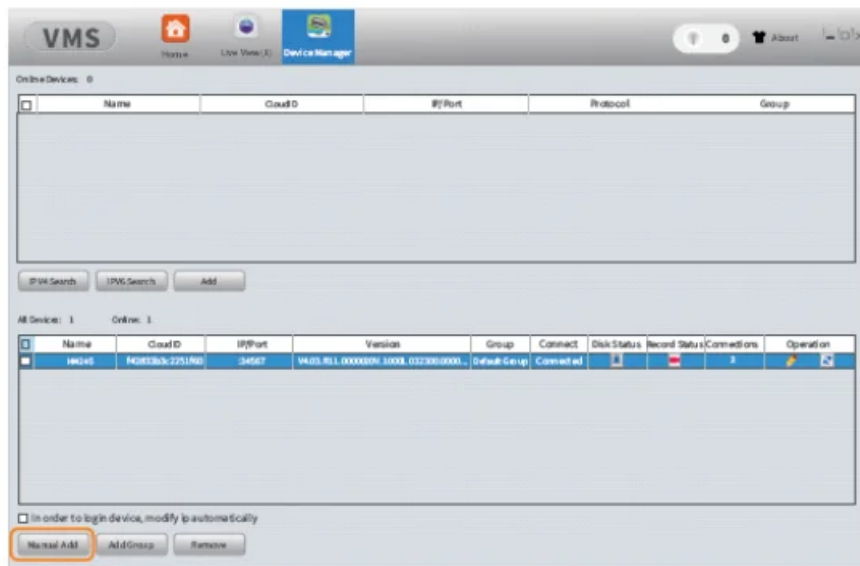
Timeout:

Network may be disconnected, please click  to refresh.

Option 2 : Add the DVR system manually

Step 1:

Click Manual Add at the lower left corner on the interface of Device Manager.

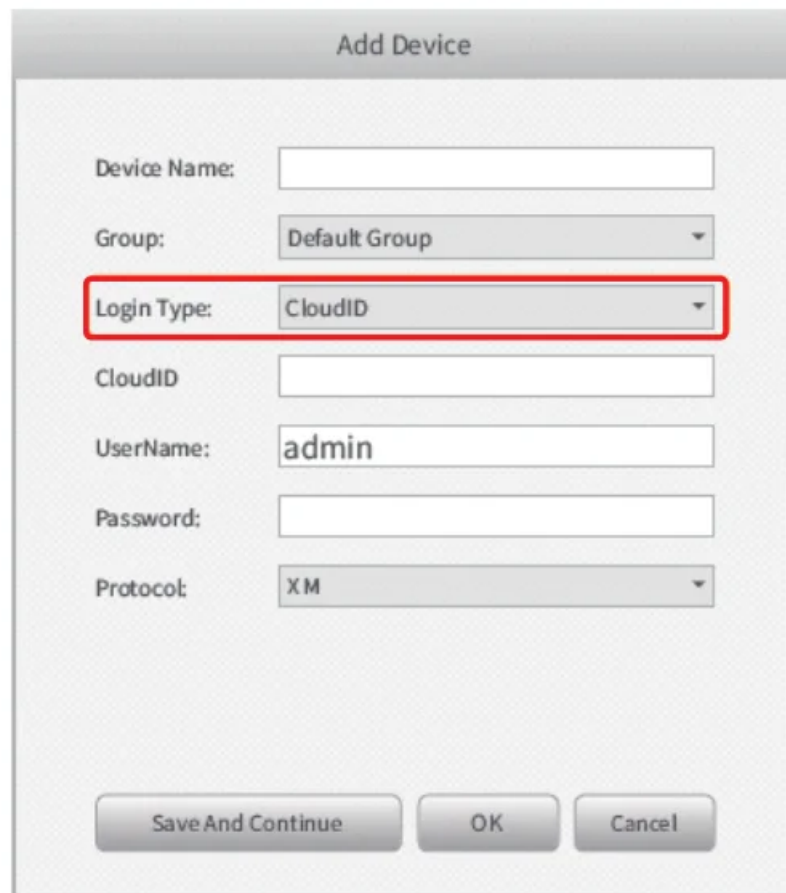


Step 2:

Change the **Login Type** from **IP** to **CloudID** and enter the required information on the interface

Change the **Login Type** from **IP** to **CloudID** and enter the required information on the interface

of **Add Device**.



The 'Add Device' dialog box contains the following fields and controls:

- Device Name:** A text input field.
- Group:** A dropdown menu with 'Default Group' selected.
- Login Type:** A dropdown menu with 'CloudID' selected, highlighted by a red rectangle.
- CloudID:** A text input field.
- UserName:** A text input field containing 'admin'.
- Password:** A text input field.
- Protocol:** A dropdown menu with 'XM' selected.
- Buttons:** 'Save And Continue', 'OK', and 'Cancel' at the bottom.

Device Name:

Set a name for the DVR.

CLOUD ID:

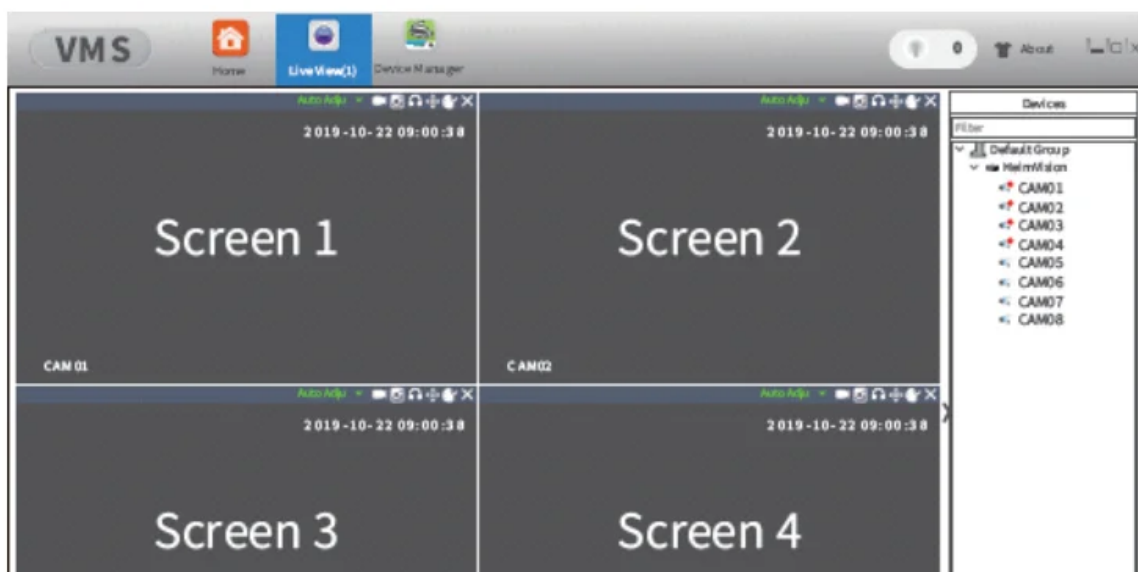
Also called Serial Number. You can get it from **Startup Wizard** or by accessing **System** > **Version**.

Password:

Enter the password you set for the DVR system.

Live Video

Please click **Home** > **Live View** to view the live videos from all channels.





- Click to select a screen (the selected one will be marked with the white border), then double click to select one channel under the list of **Hiseeu**, the live video from the channel will be displayed on the selected screen.
- For example, select **Screen 1** and **CAM02**, the live video from **CAM02** will be displayed on **Screen 1**.
- Double click on one screen to show the channel in full-screen mode, double click again to exit full-screen mode.

Video Recording

You can go to **Home > OPERATION > Record Settings** to set the disk in which the video will be saved for **VMS Client**.

Please go to **Home > ADVANCE > Record Plan** to set the detailed record plan.

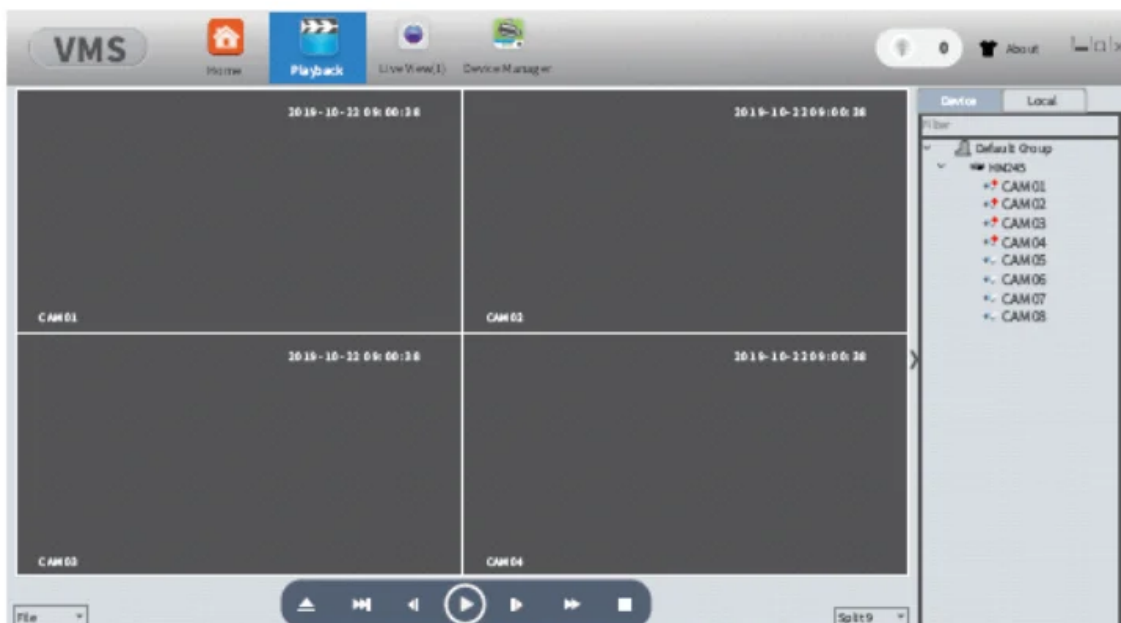
Notes:









1. You need always log in to **VMS Client** for saving the videos into the Disk of your PC.
2. Select **D:/** to save the videos in case of insufficient disk space and abnormal situation of your PC.
3. The disk of PC is not designed for surveillance need and long-time recording may cause damage to your disk.
4. If using **VMS Client** to record videos is inevitable, it's advised to use the dedicated server and hard disk for surveillance.


Video Playback

Click **Home > Playback** to check all the videos recorded.



Check the box before the channel(s) you prefer, select **Type** of the video, select the **Begin** and **End** time, then click **Search** to list the filtered videos.



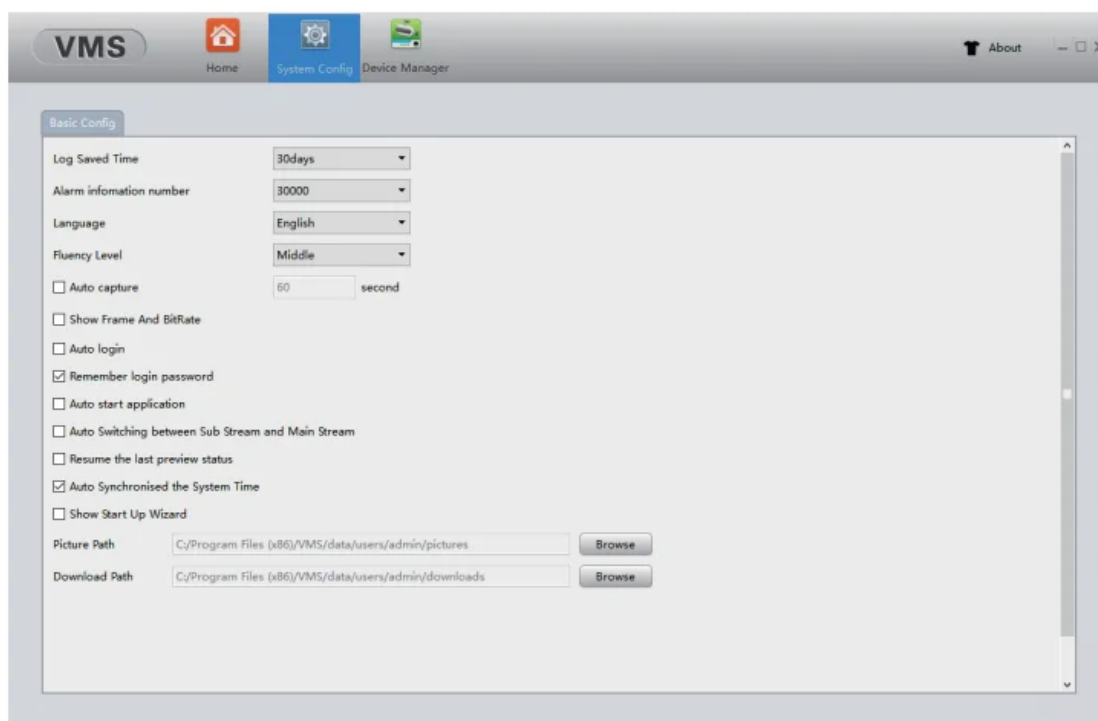
Device name	Channel name	Record Type	Begin Time	End Time	Record Length	Operation	Type	All
H945	CAME1	InstantAlarm	2019-10-23, 00:00:00	2019-10-23, 00:00:30	15seconds 1940	 	Begin	2019/10/23 0:00:00
H945	CAME1	InstantAlarm	2019-10-23, 00:04:36	2019-10-23, 00:04:36	15seconds 1940	 	End	2019/10/23 23:59:59
H945	CAME1	InstantAlarm	2019-10-23, 00:04:36	2019-10-23, 00:05:51	15seconds 1940	 		
H945	CAME1	Regular	2019-10-23, 00:09:51	2019-10-23, 00:30:01	345seconds 1940	 		

Double click on the selected video files to play the video or select one video file, then click  button to play the video.

Video Downloading(Backup)

Stay on the interface of **Video Playback**, click  to download the selected video, while click  to download the video fragment by time period in this video file. The file you downloaded will be saved to the default path on the PC.

You can go to **Home > SETTINGS > Systems Config** to modify the path.



The format of the file you downloaded is H264 and the file is encrypted. It only can be played by the exclusive media player and you can download it from **here < <https://xmeye.org/xmeye-for-pc/>>**