

# Software Engineering: Lab 2

Name: Rithvik Rajesh Matta

SRN: PES2UG23CS485

Sec: H

The screenshot displays the Jira web interface for a project named "Rtk's cafe". The main view is the "RC board" in "Backlog" mode, showing a list of 12 work items. The left sidebar contains navigation options like "For you", "Recent", "Starred", "Apps", "Plans", "Projects", "Teams", and "Projects". The top navigation bar includes a search bar, a "+ Create" button, and a "See plans" link. The "RC board" header shows various view options: Summary, Timeline, Backlog (selected), Active sprints, Calendar, Reports, List, Forms, and More. The "Backlog" view shows a list of 12 work items, each with a checkbox, a key (RC-2 to RC-16), a description, a status (TO DO), and a priority (blue, red, green, yellow). The "Epic" sidebar on the left lists the following epics: "No epic", "Customer Ordering Experience", "Payment & Checkout", "Order Fulfillment & Tracking", and "User Account & Loyalty Program".

Projects / Rtk's cafe

**RC board**

Summary Timeline **Backlog** Active sprints Calendar Reports List Forms More 8 +

Q Search b... RM Version Epic Quick filters

**Epic**

- No epic
- Customer Ordering Experience
- Payment & Checkout
- Order Fulfillment & Tracking
- User Account & Loyalty Program

+ Create epic

**Backlog** (12 work items)

Item	Key	Description	Status	Priority
<input checked="" type="checkbox"/>	RC-2	As a customer, I want to browse and select fr...	TO DO	Blue
<input checked="" type="checkbox"/>	RC-3	As a customer, I want to choose my drink siz...	TO DO	Blue
<input checked="" type="checkbox"/>	RC-4	As a customer, I want to customize my drink ...	TO DO	Blue
<input checked="" type="checkbox"/>	RC-6	As a customer, I want to review my order su...	TO DO	Red
<input checked="" type="checkbox"/>	RC-7	As a customer, I want to pay using multiple o...	TO DO	Red
<input checked="" type="checkbox"/>	RC-8	As a customer, I want to receive a digital/prin...	TO DO	Red
<input checked="" type="checkbox"/>	RC-10	As a customer, I want to receive an estimat...	TO DO	Green
<input checked="" type="checkbox"/>	RC-11	As a customer, I want to get notified when ...	TO DO	Green
<input checked="" type="checkbox"/>	RC-12	As a customer, I want my order number dis...	TO DO	Green
<input checked="" type="checkbox"/>	RC-14	As a customer, I want to create and log into ...	TO DO	Yellow
<input checked="" type="checkbox"/>	RC-15	As a customer, I want the kiosk to remembe...	TO DO	Yellow
<input checked="" type="checkbox"/>	RC-16	As a customer, I want to earn and redeem I...	TO DO	Yellow

+ Create

Epic

No epic

Customer Ordering Experience

Payment & Checkout

Order Fulfillment & Tracking

User Account & Loyalty Program

Create epic

Backlog (12 work items)

5400Create sprint

RC-2As a customer, I want to browse and ...

RC-3As a customer, I want to choose my drink ...

RC-4As a customer, I want to customize my dri...

RC-6As a customer, I want to review my o...

RC-7As a customer, I want to review my order summary before payment, so that I can confirm accuracy.

RC-8As a customer, I want to receive a digital/...

RC-10As a customer, I want to receive an esti...

RC-11As a customer, I want to get notified wh...

RC-12As a customer, I want my order number ...

RC-14As a customer, I want to create and log i...

RC-15As a customer, I want the kiosk to reme...

RC-16As a customer, I want to earn and redee...

Jira

Search

Create

See plans

RM

For you

Recent

Starred

Apps

Plans PREMIUM

Projects

Starred

(Learn) Jira Premium b...

Recent

Rtk's cafe

RC board

View all projects

Teams

Projects

More

Give feedback on the n...

Projects / Rtk's cafe

RC board

SummaryTimelineBacklogActive sprintsCalendarReportsListFormsMore8+

Search b...RMVersionEpicQuick filters

Epic

No epic

Customer Ordering Experience

Payment & Checkout

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Create epic

Backlog (12 work items)

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RC-15As a customer, I want the kiosk to reme...

RC-16As a customer, I want to earn and redee...

Create

## Sprints

For you

Recent

Starred

Apps

Plans PREMIUM

Projects

Starred

(Learn) Jira Premium be...

Recent

Rtk's cafe

RC board

View all projects

Teams

Projects

More

Projects / Rtk's cafe

RC board

Summary

Timeline

Backlog

Active sprints

Calendar

Reports

List

Forms

Goals

More

7

+

Search ba...

RM

Version

Epic 4

Quick filters

Clear filters

RM

See plans

RM

RC Sprint 1 29 Aug - 5 Sep (5 work items)

15

0

0

Complete sprint

RC-2 As a customer, I want to browse and select from different coffee types (...)

CUSTOMER O...

TO DO

3

RC-3 As a customer, I want to choose my drink size (Small, Medium, Large), s...

CUSTOMER O...

TO DO

1

RC-6 As a customer, I want to review my order summary before payment, so ...

PAYMENT & ...

TO DO

2

RC-7 As a customer, I want to pay using multiple options (credit/debit card, ...

PAYMENT & ...

TO DO

8

RC-12 As a customer, I want my order number displayed on the kiosk screen ...

ORDER FULFI...

TO DO

1

RC Sprint 2 Add dates (5 work items)

26

0

0

RC-4 As a customer, I want to customize my drink by adding sugar, milk, or fl...

CUSTOMER O...

TO DO

5

RC-8 As a customer, I want to receive a digital/printed receipt, so that I can h...

PAYMENT & ...

TO DO

3

RC-10 As a customer, I want to receive an estimated preparation time, so tha...

ORDER FULFI...

TO DO

5

RC-11 As a customer, I want to get notified when my order is ready, so that I ...

ORDER FULFI...

TO DO

5

RC-14 As a customer, I want to create and log into my account on the kiosk, ...

USER ACCOU...

TO DO

8

+ Create

More results

For you

Recent

Starred

Apps

Plans PREMIUM

Projects

Starred

(Learn) Jira Premium be...

Recent

Rtk's cafe

RC board

View all projects

Teams

Projects

More

Projects / Rtk's cafe

RC board

Summary

Timeline

Backlog

Active sprints

Calendar

Reports

List

Forms

Goals

More

7

+

Search ba...

RM

Version

Epic 4

Quick filters

Clear filters

RM

See plans

RM

RC Sprint 2 Add dates (5 work items)

26

0

0

RC-4 As a customer, I want to customize my drink by adding sugar, milk, or fl...

CUSTOMER O...

TO DO

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PAYMENT & ...

TO DO

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RC-10 As a customer, I want to receive an estimated preparation time, so tha...

ORDER FULFI...

TO DO

5

RC-11 As a customer, I want to get notified when my order is ready, so that I ...

ORDER FULFI...

TO DO

5

RC-14 As a customer, I want to create and log into my account on the kiosk, ...

USER ACCOU...

TO DO

8

+ Create

5 of 5 work items visible

Estimate: 26 of 26

Backlog (2 work items)

13

0

0

Create sprint

RC-15 As a customer, I want the kiosk to remember my previous orders, so t...

USER ACCOU...

TO DO

5

RC-16 As a customer, I want to earn and redeem loyalty points for each purc...

USER ACCOU...

TO DO

8

+ Create

Active sprints

For you

Recent

Starred

Apps

Plans PREMIUM

Projects

Starred

(Learn) Jira Premium b...

Recent

Rtk's cafe

RC board

View all projects

Teams

Projects

More

Projects / Rtk's cafe

RC board

SummaryTimelineBacklogActive sprintsCalendarReportsListFormsMore8

Search b...EpicQuick filtersComplete sprintGroup: Stories

TO DO 1

As a customer, I want my order number displayed on the kiosk screen when it's ready, so that I ca...  
ORDER FULFILLMENT & TRACKING  
RC-121

IN PROGRESS 2

As a customer, I want to review my order summary before payment, so that I can confirm accuracy.  
PAYMENT & CHECKOUT  
RC-62

As a customer, I want to pay using multiple options (credit/debit card, UPI, digital wallets), so that I can...  
PAYMENT & CHECKOUT  
RC-78

DONE 2

As a customer, I want to browse and select from different coffee types (Espresso, Americano, Latte,...  
CUSTOMER ORDERING EXPERIENCE  
RC-23

As a customer, I want to choose my drink size (Small, Medium, Large), so that I can get the right portion for ...  
CUSTOMER ORDERING EXPERIENCE  
RC-31

Give feedback on the n...

For you

Recent

Starred

Apps

Plans PREMIUM

Projects

Starred

(Learn) Jira Premium b...

Recent

Rtk's cafe

RC board

View all projects

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Projects / Rtk's cafe

RC board

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Search b...VersionEpic4Quick filtersClear filters

Epic

No epic

Customer Ordering Experience

Payment & Checkout

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User Account & Loyalty Program

Create epic

RC Sprint 2

Add dates (5 work items)

2600Start sprint

RC-4As a customer, I want to customize my drink...5TO DO

RC-8As a customer, I want to receive a digital/pri...3TO DO

RC-10As a customer, I want to receive an estimat...5TO DO

RC-11As a customer, I want to get notified when ...5TO DO

RC-14As a customer, I want to create and log int...8TO DO

Create

5 of 5 work items visible | Estimate: 26 of 26

Backlog (2 work items)

1300Create sprint

RC-15As a customer, I want the kiosk to rememb...5TO DO

RC-16As a customer, I want to earn and redeem I...8TO DO

Create

Give feedback on the n...

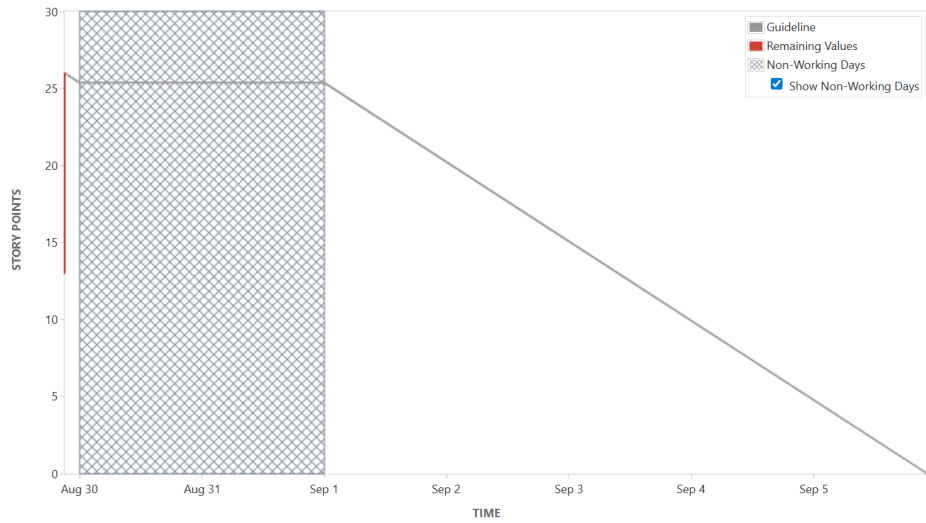
Burnout chart

- For you
- Recent
- Starred
- Apps
- Plans PREMIUM
- Projects + ...
- Starred
- (Learn) Jira Premium be...
- Recent
- Rtk's cafe + ...
- RC board
- View all projects
- Teams
- Projects
- More

Projects / Rtk's cafe / RC board / Reports

## Burndown Chart

How to read this chart



Give feedback on the ne...

				Story Points		
Date	Issue	Event Type	Event Detail	Inc.	Dec.	Remaining