

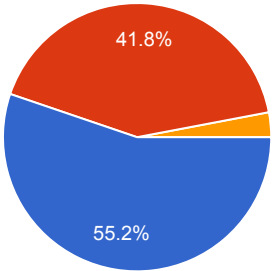
67 responses

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Summary

Gender



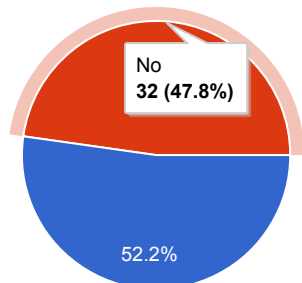
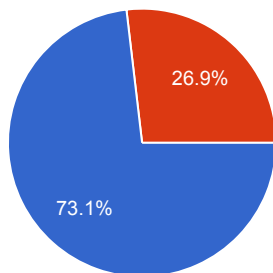
Female	37	55.2%
Male	28	41.8%
Other	2	3%

Age

- 24
- 26
- 27
- 29
- 25
- 31
- 23
- 28
- 22
- 20
- 39
- 34
- 44
- 21
- 33
- 48
- 37

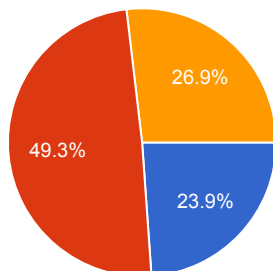
Are you currently a student?

Yes	49	73.1%
No	18	26.9%



Yes	35	52.2%
No	32	47.8%

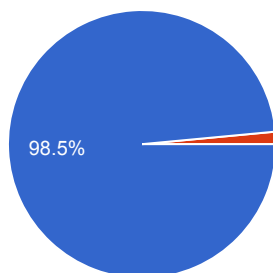
Do you live alone or with someone else?



I live alone	16	23.9%
I live with a roommate(s)	33	49.3%
I live with a spouse/significant other	18	26.9%

Online Shopping Experience

Do you shop online?



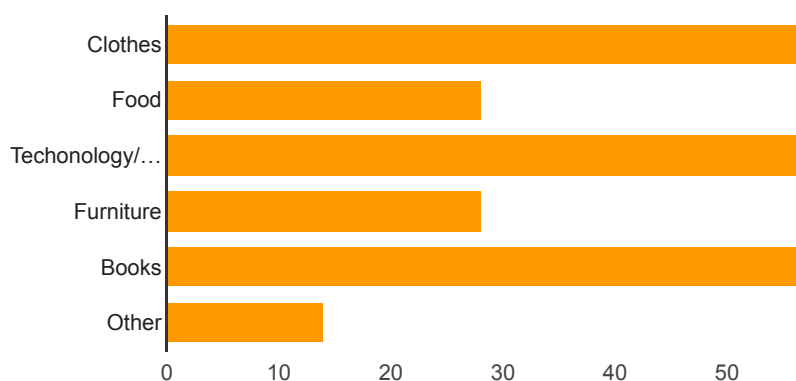
Yes	66	98.5%
No	1	1.5%

If you shop online, what device(s) do you use?



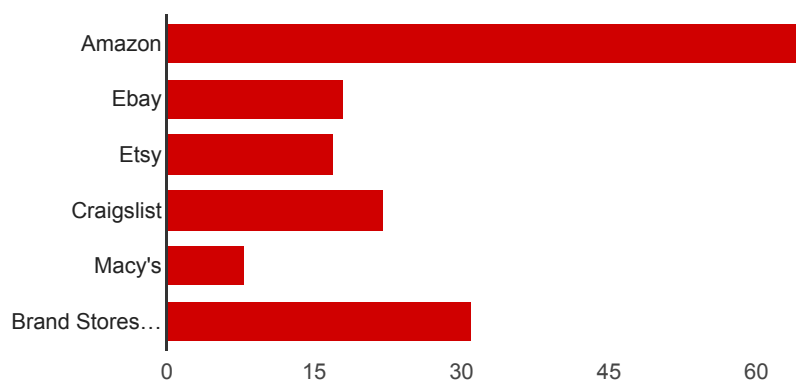
Phone	37	56.1%
Tablet	11	16.7%
Laptop/Desktop	66	100%

If you shop online, what kind of things do you buy online?



Clothes	57	86.4%
Food	28	42.4%
Techonology/Electronics	57	86.4%
Furniture	28	42.4%
Books	57	86.4%
Other	14	21.2%

If you shop online, which stores do you go to



Amazon	65	97%
Ebay	18	26.9%
Etsy	17	25.4%
Craigslist	22	32.8%
Macy's	8	11.9%
Brand Stores (e.g. Nike Website)	31	46.3%

Do you buy used furniture (either online or not)? Please explain the reasons for you answer

No

No--just haven't needed to, plus my dad works moving people, so he can usually pick something up for free.

I would, but I am concerned about bedbugs and other infestations. I am more likely to purchase from a resale store. Also please note for previous question, you had a radio button instead of checkboxes; I have also shopped on all of the other options with the exception of Macy's.

not really. it's hard to see the condition and feel the size.

yes if its not cloth furniture like a couch or bed, only things like tables or bookshelves

Maybe. If there is a guarantee of quality

No I go to the thrift store or yard sales

Yes because it's cheap.

I have in the past. It's usually VERY discounted, which is pretty much the main reason. AS long as it's not very worn out it's usually a great value.

Yes. Friend runs an etsy page I have bought from.

Bought it once through a Facebook group - wanted a cheap couch in a good condition. Happened to find a couch as well as a friend who offered to carry it to our place.

Yes, because it is a good way to save money.

yes, its cheaper and close to me

Sometimes, if I need chairs. However, I would probably go to IKEA

Yes, might as well re-use.

I have not bought used furniture, but would consider it. Most likely I would not buy it online though, as I would want to be able to see it in person prior to purchase.

Yes. New furniture is way too expensive, and we have purchased very nice (and needed) pieces in excellent condition for a fraction of the price.

Yeah I do. Its cheap. Its use is limited since I know I am not going to stay here forever. I know I can sell it again and even if I cant, I dont feel bad about it.

No. I would like to see a used product if I wish to buy it, especially if it might contain bedbugs.

I have bought used furniture on craigslist, mostly because it tends to be cheaper and I don't have to pay for shipping (compared to buying new furniture). I also don't have to put it together, as I would with new Ikea furniture, for instance.

Yes, the reason is that I'm cheap

My used furniture is usually hand-me-downs. I would worry about bed bugs/cleanliness if buying used from strangers.

Yes, I bought it from IKEA and my bed from Amazon. Lastly, I used Craigslist for a lamp

Not generally, but I have purchased one piece in the past.

I only buy new ones. New furniture from IKEA is cheap.

No, I prefer new furniture because I don't know how well used furniture has been cared for sometimes, but I need to see it in person before purchase

Yes, I just said bought furniture in your question that you could have used logic for, but I do it because it's cheaper & I'm a student who only will live here for 2 years

I try not to. I'm skeptical of buying used things (especially anything electronic) because it's harder to spot potential problems.

Yeah I buy it on Craigslist. It's easy, cheap and you get some interesting stuff

No, I have had bad luck with used furniture lasting.

yes. it's cheaper

Yes, but typically not online. Usually from local thrift stores. I enjoy the challenge of finding high quality furniture amid the junk and getting it at a fraction of its retail price.

Yes, although I have not done so in a long time. I typically do this to save money and also find that it helps keep money circulating locally. I also only purchase from non-smoking homes and with the expectation that this will not be a "dream purchase." I also do this as it seems logical since I occasionally sell my used furniture items online or through friends.

No because I want it delivered.

Yes, because new furniture is so expensive and i need to move around a lot so there's no need to buy new stuff since they will get dirty anyway

Yes, it's cheaper.

I buy used furnitures from thrift stores.

Not usually--most of the furniture I have needed has been handed down to me.

Yes, because shipping is free via Amazon

Depends on what it is. I bought a bunch of things like a table and chair when I moved to Ann Arbor. I wouldn't really use it to buy expensive stuff.

no, I live in a furnished room

No, it has to be tested first.

Yes. I don't mind using a desk or couch that someone else has used, and the cost for high quality products is significantly lower.

No. I don't like to buy used furniture nor am I at the age where I need a lot of furniture.

Not anymore, when I was on a stricter budget I would.

I've bought from Craigslist and the listserv when there are ample images and description.

Yes, cheaper

No. I would if I needed to though, because of shipping/delivery convenience,

Nope. Extremely scared of bedbugs

no - apartment came furnished.

I have considered used furniture, but never had a chance to buy one mostly just because in the end I happened to go with other choices or not buying at all.

No, I rather use cheap Ikea furniture than used ones

Yes, both online and offline. My wife often looks at furniture put out for trash collectors on the curbs and alleys in Chicago. If there's a need, we also look at craigslist ads.

No. I've only bought furniture once, and it was new from IKEA, both for quality and for simplicity of buying it after moving instead of having to haul it 1,100 miles with me.

I do not buy used furniture

yes, sometimes because it's cheaper!

No. Enough budget for new ones.

Not

Yes but not online. Can often get really good pieces for really cheap if used.

I have - I bought a microwave stand from Amazon. The reviews were pretty good, and I figured I could just return it if it wasn't functional.

At thrift shops, yes. As long as it's in decent condition. I wouldn't want to pay for shipping from online!

most of the furniture I bought was brand new, not used. I don't feel comfortable buying something like my bed or my chairs that I use everyday from someone else.

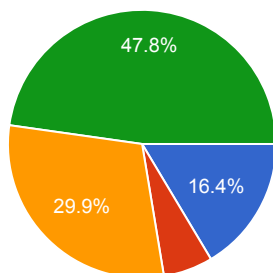
yes, but only solid wood upholstered - don't want bedbugs or other nasties!

No, I typically just go to Ikea since it's about the same price. Its more of a cleanliness issue for me as well.

Yes

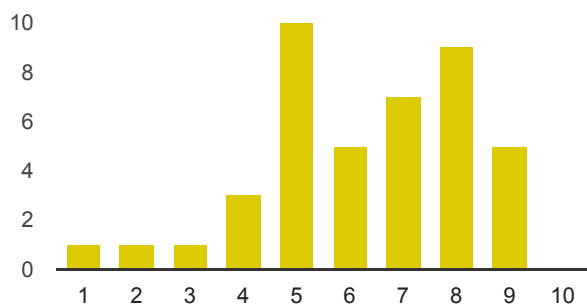
Craigslist Experience

Do you buy/sell on Craigslist?



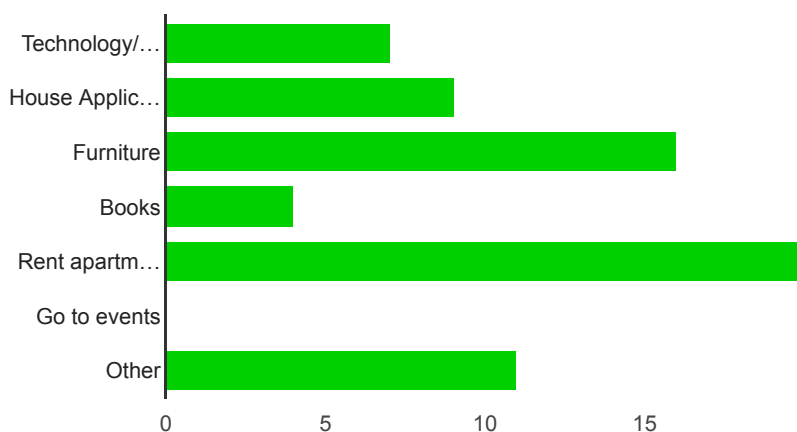
Buy only	11	16.4%
Sell only	4	6%
Both buy and sell	20	29.9%
I do not use Craigslist	32	47.8%

If you have used Craigslist, how would you rate your experience?



Hate it: 1	1	2.4%
2	1	2.4%
3	1	2.4%
4	3	7.1%
5	10	23.8%
6	5	11.9%
7	7	16.7%
8	9	21.4%
9	5	11.9%
Love it: 10	0	0%

If you use Craigslist for buying, what kind of things do you buy?



Technology/Electronics	7	18.9%
House Appliances	9	24.3%
Furniture	16	43.2%
Books	4	10.8%
Rent apartments	20	54.1%
Go to events	0	0%
Other	11	29.7%

If you use Craigslist, how would you improve it?

so many different sections

The user interface is very bare bones and not visually appealing.

Give proper ratings

A smart search that can match entries with misspellings to your search terms

I would like it to be more secure. I don't trust it, specially cause I am an international student

There is just too much information

Show ads for new versions of the junk people are selling for the same price, or sometimes even more than it would cost to buy furniture and other items new. Also, provide information on local "safe" police-monitored spots for meeting to buy items. Finally, provide reputation scores for sellers since there are so many scammers on the site.

More obvious ways of replying to posts with posts

Make the email conversation better.

More buyer / seller protection

it feels a little scary to use sometimes!

Force everyone to upload photos of what they're selling

The interface is really ugly. I'd give it a major facelift. It would also be nice to have some sort of validation process for sellers, and to be able to rate vendors for their honesty in the condition of their products.

Better interface

overall web design and ux.

I'd like to have the ability to search larger regions of the country

When you live out of a metro area or are looking for an apartment out of a metro area, it would be extremely helpful to have a smaller section to search for. For instance, my current rural location puts me equal distance between two other Craigslist locations but it is difficult to find any local (to me) sellers on the more appropriate location.

When I posted furniture to sell, I had 10 people try to scam me.

the user interface; more functions (ex. ways for contact); seller screening

Improve the clutter of information.

Better user interface, better organization of categories, better discovery of items

More engaging, easier to filter what I'm looking for. Specifically, I'd like to be able to create a filter that sends me an email when a posting is created that gets through the filter (e.g., Wooden desk, under \$100, photos included, 15 miles away or less)

Better user verification

As a seller, there's a lot of spam and scammer emails. Lots of bargaining even if you've stated firm price. No shows. Maybe greater accountability somehow?

Make it look better and create a better search

Better visual + better contact system

Mapping post locations (even if general areas) would be extremely helpful.

rate the users and purchases made so that the future purchases and sells will have some benchmarking to look at

i don't know

Better searchability, better ui

Don't allow people to say the price is \$1 when it's not.

Would like to know if a certain item is still available.. would also like to have a better search experience.. Sometimes people don't tag items well

Do you think Craigslist is good for buying furniture? Please explain why or why not.

I don't know

It can be. You can get decent prices, but it's always questionable.

Hard to know the condition and fit.

do not use Craigslist

yes because they probably wouldn't sell if it wasn't in very good condition

Not really. I have trust issues with the website partly because of the poorly designed interface and the common notion of shady deals

No idea

I think it's useful if you're a student. it's a well known site and thus it has a pretty good variety and range of items.

It can be very hit or miss. There's no way to know if someone is legitimate, so you have to be a bit careful about what you're going to go see, as well as where and when.

Do not use it for furniture.

Haven't used it, can't say. I think I don't trust it enough.

it seems good but I usually just use facebook groups bc i have some sort of connection to the people there

Not really, because some people might put in good ratings for a undesirable result.

Yes. It's like a one-stop garage sale.

I dont use it.

No. Because I would never buy it online without seeing the furniture.

It's okay, but somewhat bad. Sometimes you can get an amazing deal, and other times people think their stuff is worth more used (and beat up) than it would cost to buy new. You have to be a savvy shopper, inspect material for bed bugs, compare prices with new furniture, and often be willing to bargain for a decent deal. I don't like the aspect that you often have to go to stranger's home. There is often a catch - like the ad says non-smoking home, but you find out they smoke a bong and everything smells like weed.

It's fine. You can see pictures and you can haggle.

Yes, specially reusable stuff.

It's okay. Depends on the quality of the listing. Often times poor listings are not enticing due to lack of detail, pictures, etc.

it depends; i get a little spooked about bed bugs, etc. but I think it's a good option for university students.

Yes, for cheap stuff.

If I'm a poor college student, buying used furniture to furnish my dumpy apartment would be fine. Later on though I'd rather buy nice new furniture. Used furniture can be dirty, smelly, and shady.

Yes because it's cheap and you get some unique stuff

it is well established.

Yes. Though I haven't bought furniture on Craigslist, I think the ability to find things near you is helpful

It depends. One of my favorite couches I've owned came from a craigslist seller; it's handy if you have an item that's in good condition and want to get rid of it while making a little cash. I've never had a bad experience although I've known other people who get short-changed during the exchange but I've never had that experience. Mostly, I've met honest sellers and buyers who are realistic about pricing and expectations.

No, because people try to scam you. Especially with furniture.

i think so, because there are always a lot of used furniture around

I don't think so.

Yes, because the prices are lower. No, because I have to usually haul the furniture myself and it is difficult without a car.

Craigslist has the reputation of being scammed, so one has to try the product first.

I've never used it to buy furniture, but I've looked for furniture and it was difficult to filter my search results to exactly what I was looking for (computer desk, bedside table)

It's fine, essentially like a barter board at work

I think it can be fine if you can thoroughly look it over. Of course everyone's a bit worried about bed bugs these days.

It's ok.

It's good in terms of wide range of availability, but sometimes the information is not enough -- such as pictures, etc.

It completely depends on the seller, but it can be

Yes, it's good because we can see the condition of furniture during buying. No risks

i never bought furniture, but it might be very cheap or free, so yes

Yes. Same answer as before.

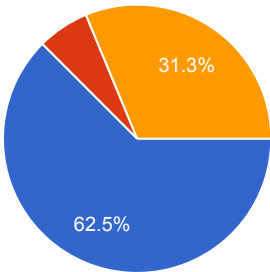
Sure! You can browse from home and see many pictures.

yes - easy enough to search and connect with people

It's really useful for furniture buying. Pictures and details are helpful

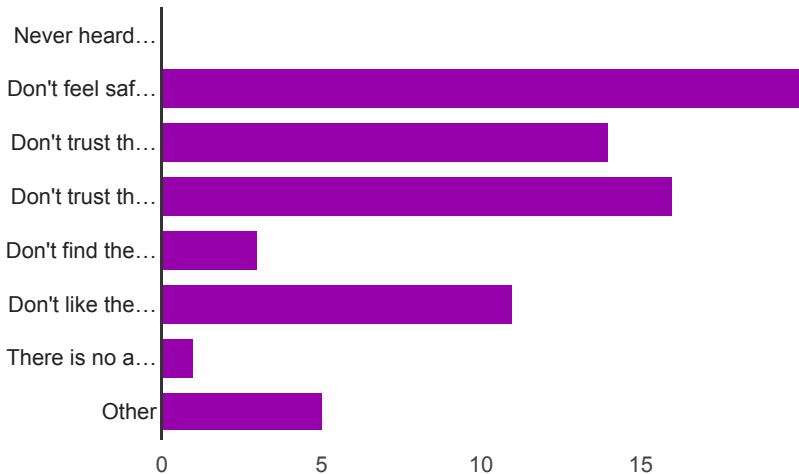
If you used Craigslist, would you trust a seller more if you knew they are affiliated in some way with the University of Michigan

Yes 30 62.5%



No	3	6.3%
Maybe	15	31.3%

If you do NOT use Craigslist, why not?



Never heard of it	0	0%
Don't feel safe on Craigslist	20	62.5%
Don't trust the items quality	14	43.8%
Don't trust the sellers	16	50%
Don't find the items I need there	3	9.4%
Don't like the way it looks/feels	11	34.4%
There is no app for it	1	3.1%
Other	5	15.6%

Number of daily responses

