

PO Box 1000 Lake Elmo, MN 55042-1000

RYAN JAY TRESSMAN ANNEMARIE K TRESSMAN 798 10TH ST NW APT 305 NEW BRIGHTON MN 55112

Last statement: June 22, 2023 This statement: July 22, 2023 Total days in statement period: 30

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Direct inquiries to:

Your Local Branch or, 800-908-Bank (2265)

Bremer Bank National Association 372 St Peter St St Paul MN 55102

Select Banking

Account number	XXXXXX4261	Beginning balance	\$2,418.65
Enclosures	2	Total additions	7,972.80
Low balance	\$1,617.99	Total subtractions	4,982.28
Average balance	\$3,740.27	Ending balance	\$5,409.17
Avg collected balance	\$3,740		

CHECKS

Number	Date	Amount	Number	Date	Amount
	07-03	10.00		07-03	250.00

DEBITS

Date	Description	Subtractions
06-23	' POS Purchase	16.05
	MERCHANT PURCHASE TERMINAL 55432863 Audible*N53FN1V33	
	Amzn.com/ NJ XXXXXXXXXXXX8924 06-22-23 12:00 AM	
06-23	' POS Purchase	40.51
	MERCHANT PURCHASE TERMINAL 05314613 JIMMY JOHNS # 747	
	- E NEW BRIGH MN XXXXXXXXXXXXX8924 06-22-23 12:00 AM	
06-23	' POS Purchase	45.61
	MERCHANT PURCHASE TERMINAL 55316583 AMOCO#2021200SHORE	
	VQPS SHOREVIEW MN XXXXXXXXXXXXX8924 06-22-23 12:00 AM	
06-23	' ACH Withdrawal	13.21
	TARGET DEBIT CRD ACH TRAN	
	257 99 83 0622000000TARG ET.COM	
06-23	' ACH Withdrawal	55.30
	TARGET DEBIT CRD ACH TRAN	

TARGET DEBIT CRD ACH TRAN 168 37 76 0621000000TARG ET.COM

<u>Date</u>	Description	Subtractions
06-23	' ACH Withdrawal	125.72
	REACH FINANCIAL PAYMENT 230623	
06-26	' POS Purchase	3.78
	POS PURCHASE TERMINAL 54627101 KOWALSKI'S MARK	
	MINNEAPOL MN XXXXXXXXXXXX8924 06-25-23 6:54 PM	
06-26	' POS Purchase	38.14
	MERCHANT PURCHASE TERMINAL 55432863 TST* Nashville Coo	
	p - BOSTON MN XXXXXXXXXXXX8924 06-23-23 12:00 AM	
06-26	' ACH Withdrawal	1.36
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	
06-26	' ACH Withdrawal	3.94
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	
06-26	' ACH Withdrawal	15.83
	TARGET DEBIT CRD ACH TRAN	
	519 99 19 062400000TARG ET.COM	
06-26	' ACH Withdrawal	20.00
	VENMO PAYMENT 230626	
06-26	' ACH Withdrawal	20.95
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	
06-26	' ACH Withdrawal	52.30
	TARGET DEBIT CRD ACH TRAN	
	348 45 54 062300000TARG ET.COM	
06-26	' ACH Withdrawal	60.26
	TARGET DEBIT CRD ACH TRAN	
	639 10 07 0625000000TARG ET.COM	
06-26	' ACH Withdrawal	81.64
	TARGET DEBIT CRD ACH TRAN	
	435 28 26 0623000000TARG ET.COM	
06-27	' ACH Withdrawal	3.58
	TARGET DEBIT CRD ACH TRAN 000418457530693	
	TARGET -0693 Brooklyn Park MN	
06-27	' ACH Withdrawal	12.69
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	
06-27	' ACH Withdrawal	69.77
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	
06-28	' ACH Withdrawal	20.52
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	
06-28	' ACH Withdrawal	42.88
	TARGET DEBIT CRD ACH TRAN	
	248 10 61 0627000000TARG ET.COM	

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44.24
44.24
44.24
59.20
1.99
6.09
7.76
49.13
5.50
7.51
9.17
2.56
2.00
5.00
0.00

Date	Description	Subtractions
07-05	' ACH Withdrawal	8.75
	TARGET DEBIT CRD ACH TRAN	
	314 70 08 0703000000TARG ET.COM	
07-05	' ACH Withdrawal	11.38
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	
07-05	' ACH Withdrawal	13.06
	TARGET DEBIT CRD ACH TRAN	
	255 40 71 0703000000TARG ET.COM	
07-05	' ACH Withdrawal	32.65
	TARGET DEBIT CRD ACH TRAN	
	199 58 19 0702000000TARG ET.COM	
07-05	' ACH Withdrawal	113.37
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	
07-05	' ACH Withdrawal	1,195.00
	PL*KleinmanRealt WEB PMTS 230705	
07-06	' POS Purchase	61.92
	POS PURCHASE TERMINAL 80072701 TRADER JO TRADER J	
	OES SHOREVIEW MN XXXXXXXXXXXX8924 07-06-23 12:41 PM	
07-06	' POS Purchase	20.00
	MERCHANT PURCHASE TERMINAL 55432863 STARBUCKS 800-782-	
	7282 800-782-7 WA XXXXXXXXXXXX8924 07-05-23 12:00 AM	
07-06	' POS Purchase	45.08
	MERCHANT PURCHASE TERMINAL 05314613 JIMMY JOHNS # 747	
	- E NEW BRIGH MN XXXXXXXXXXXXX8924 07-05-23 12:00 AM	
07-06	' ACH Withdrawal	6.48
	TARGET DEBIT CRD ACH TRAN 000418457530693	
	TARGET -0693 Brooklyn Park MN	
07-06	' ACH Withdrawal	8.26
	TARGET DEBIT CRD ACH TRAN	
	476 08 59 070500000TARG ET.COM	
07-06	' ACH Withdrawal	14.13
	TARGET DEBIT CRD ACH TRAN	
07.00	515 03 94 0705000000TARG ET.COM	50.44
07-06	' ACH Withdrawal	59.41
	TARGET DEBIT CRD ACH TRAN 000418457532200	
07.00	TARGET -2200 Fridley MN	400.04
07-06	' ACH Withdrawal	183.64
07.07	AMZ_STORECRD_PMT PAYMENT 230706	7.45
07-07	' POS Purchase	7.45
	POS PURCHASE TERMINAL 34263401 KOWALSKI'S SHOR	
07.07	SHOREVIEW MN XXXXXXXXXXXXXX8924 07-07-23 1:25 PM	40.04
07-07	' POS Purchase	12.64
	POS PURCHASE TERMINAL 03807160 PHO 400	
	NEW BRIGH MN XXXXXXXXXXXX8924 07-07-23 5:43 PM	

Date	Description	Subtractions
07-07	' POS Purchase	13.15
	MERCHANT PURCHASE TERMINAL 55310203 CHIPOTLE ONLINE	
	CHIPOTLE. CA XXXXXXXXXXXX8924 07-07-23 12:00 AM	
07-07	' POS Purchase	32.35
	MERCHANT PURCHASE TERMINAL 05436843 DOMINO'S 7355	
	NEW BRIGH MN XXXXXXXXXXXXX8924 07-06-23 12:00 AM	
07-07	' POS Purchase	55.00
	MERCHANT PURCHASE TERMINAL 82711163 ARVIGMW* ARVIG MUL	
	TIWA PERHAM MN XXXXXXXXXXXX8924 07-06-23 12:00 AM	
07-07	' ACH Withdrawal	125.72
	REACH FINANCIAL PAYMENT 230707	
07-10	' POS Purchase	1.83
	POS PURCHASE TERMINAL 54627101 KOWALSKI'S MARK	
	MINNEAPOL MN XXXXXXXXXXXX8924 07-08-23 6:56 PM	
07-10	' POS Purchase	2.15
	POS PURCHASE TERMINAL 41977601 CUB FOODS #3022	
	BROOKLYN MN XXXXXXXXXXXX8924 07-08-23 11:25 PM	
07-10	' POS Purchase	12.84
	POS PURCHASE TERMINAL 64925886 GOOGLE *CBS MOBILE	
	APP MOUNTAIN CA XXXXXXXXXXXXXX8924 07-08-23 2:21 PM	
07-10	' POS Purchase	5.01
	MERCHANT PURCHASE TERMINAL 55429503 SHUTTERFLY, INC.	
	650610520 CA XXXXXXXXXXXX8924 07-08-23 12:00 AM	
07-10	' ACH Withdrawal	4.25
	TARGET DEBIT CRD ACH TRAN 000418457530619	5
	TARGET -0619 Shoreview MN	
07-10	' ACH Withdrawal	15.75
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	
07-10	' ACH Withdrawal	17.92
	TARGET DEBIT CRD ACH TRAN 000418457530619	5=
	TARGET -0619 Shoreview MN	
07-10	' ACH Withdrawal	20.87
07 10	TARGET DEBIT CRD ACH TRAN 000418457530619	20.01
	TARGET -0619 Shoreview MN	
07-10	' ACH Withdrawal	44.86
01 10	TARGET DEBIT CRD ACH TRAN	11.00
	293 52 52 070900000TARG ET.COM	
07-10	' ACH Withdrawal	64.12
07-10	TARGET DEBIT CRD ACH TRAN	04.12
	252 31 35 070900000TARG ET.COM	
07-11	' ACH Withdrawal	3.84
07-11		3.04
	TARGET DEBIT CRD ACH TRAN 000418457530693	
07 11	TARGET -0693 Brooklyn Park MN ' ACH Withdrawal	10.00
07-11		10.00
	TARGET DEBIT CRD ACH TRAN	
	311 23 96 0709000000TARG ET.COM	

TARGET -0619 Shoreview MN

Date	Description	Subtractions
07-11	' ACH Withdrawal	12.47
	AMERICAN FAMILY WEBPAYMENT 230711	
07-12	' POS Purchase	52.00
	MERCHANT PURCHASE TERMINAL 82711163 SPARKLE WEB KID AC	
	CT ST. ANTHO MN XXXXXXXXXXXX8924 07-11-23 12:00 AM	
07-12	' POS Purchase	52.00
	MERCHANT PURCHASE TERMINAL 82711163 SPARKLE WEB KID AC	
	CT ST. ANTHO MN XXXXXXXXXXXX8924 07-11-23 12:00 AM	
07-12	' ACH Withdrawal	1.31
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	
07-12	' ACH Withdrawal	3.84
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	
07-13	' POS Purchase	54.31
	POS PURCHASE TERMINAL 80072701 TRADER JO TRADER J	
	OES SHOREVIEW MN XXXXXXXXXXXXX8924 07-12-23 8:42 PM	
07-13	' ACH Withdrawal	15.69
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	
07-13	' ACH Withdrawal	22.12
	TARGET DEBIT CRD ACH TRAN	
	013 56 85 0712000000TARG ET.COM	
07-13	' ACH Withdrawal	29.22
	TARGET DEBIT CRD ACH TRAN	
07.40	692 35 58 0712000000TARG ET.COM	40.00
07-13	' ACH Withdrawal	40.86
	TARGET DEBIT CRD ACH TRAN	
07.14	005 92 54 071200000TARG ET.COM	16.15
07-14	POS Purchase	16.15
	POS PURCHASE TERMINAL 34263401 KOWALSKI'S SHOR	
07-14	SHOREVIEW MN XXXXXXXXXXXXX8924 07-14-23 2:29 PM ' POS Purchase	40.00
07-14	MERCHANT PURCHASE TERMINAL 52708243 HOLIDAY STATIONS 0	40.00
	368 ARDEN HIL MN XXXXXXXXXXXXX8924 07-13-23 12:00 AM	
07-14	' ACH Withdrawal	1.87
07-14	TARGET DEBIT CRD ACH TRAN 000418457530619	1.07
	TARGET -0619 Shoreview MN	
07-14	' ACH Withdrawal	5.12
07-14	TARGET DEBIT CRD ACH TRAN 000418457530619	0.12
	TARGET -0619 Shoreview MN	
07-14	' ACH Withdrawal	15.14
J. 1-	TARGET DEBIT CRD ACH TRAN 000418457530619	10.14
	TARGET -0619 Shoreview MN	
07-14	' ACH Withdrawal	36.69
	TARGET DEBIT CRD ACH TRAN 000418457530619	50.00

<u>Date</u>	Description	Subtractions
07-17	' POS Purchase	12.39
	POS PURCHASE TERMINAL 34263401 KOWALSKI'S SHOR	
	SHOREVIEW MN XXXXXXXXXXXX8924 07-17-23 9:55 AM	
07-17	' POS Purchase	26.87
	POS PURCHASE TERMINAL 10341501 PETCO 602	
-	ROSEVILLE MN XXXXXXXXXXXX8924 07-17-23 3:38 PM	
07-17	' POS Purchase	11.77
	MERCHANT PURCHASE TERMINAL 55506293 BONCHON	
	EDINA MN XXXXXXXXXXX8924 07-15-23 12:00 AM	
07-17	' POS Purchase	22.16
	MERCHANT PURCHASE TERMINAL 55432863 TST* 5-8 Club - Mi	
	nnea Minneapol MN XXXXXXXXXXXX8924 07-16-23 12:00 AM	
07-17	' POS Purchase	26.14
	MERCHANT PURCHASE TERMINAL 55432863 TST* moto-i	
	Minneapol MN XXXXXXXXXXXX8924 07-15-23 12:00 AM	
07-17	' POS Purchase	37.80
	MERCHANT PURCHASE TERMINAL 55310203 CHIPOTLE ONLINE	
	CHIPOTLE. CA XXXXXXXXXXXXX8924 07-15-23 12:00 AM	
07-17	' POS Purchase	71.00
	MERCHANT PURCHASE TERMINAL 02305373 PT *HEALTHPARTNERS	
	WEB BLOOMINGT MN XXXXXXXXXXXXX8924 07-15-23 12:00 AM	
07-17	' POS Purchase	136.61
	MERCHANT PURCHASE TERMINAL 02305373 PT *HEALTHPARTNERS	
	WEB BLOOMINGT MN XXXXXXXXXXXXX8924 07-15-23 12:00 AM	
07-17	' ACH Withdrawal	4.67
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	
07-17	' ACH Withdrawal	5.55
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	
07-17	' ACH Withdrawal	10.06
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	
07-17	' ACH Withdrawal	10.09
	TARGET DEBIT CRD ACH TRAN	
	454 64 03 0715000000TARG ET.COM	
07-17	' ACH Withdrawal	11.46
	TARGET DEBIT CRD ACH TRAN	
	491 64 87 0715000000TARG ET.COM	
07-17	' ACH Withdrawal	11.47
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	
07-17	' ACH Withdrawal	11.95
	TARGET DEBIT CRD ACH TRAN	
	312 20 69 0714000000TARG ET.COM	
07-17	' ACH Withdrawal	21.99
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	

<u>Date</u>	Description	Subtractions
07-17	' ACH Withdrawal	22.88
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	
07-17	' ACH Withdrawal	28.47
	TARGET DEBIT CRD ACH TRAN	
	307 38 22 0714000000TARG ET.COM	
07-17	' ACH Withdrawal	70.58
	TARGET DEBIT CRD ACH TRAN	
	422 18 68 0715000000TARG ET.COM	
07-18	' ACH Withdrawal	6.69
	TARGET DEBIT CRD ACH TRAN	
	665 72 42 0717000000TARG ET.COM	
07-19	' POS Purchase	7.56
	MERCHANT PURCHASE TERMINAL 82305093 MINNEAPOLIS INSTIT	
	UTE MINNEAPOL MN XXXXXXXXXXXXX8924 07-18-23 12:00 AM	
07-19	' ACH Withdrawal	11.85
	TARGET DEBIT CRD ACH TRAN 000418457530619	
	TARGET -0619 Shoreview MN	
07-20	' POS Purchase	21.14
	POS PURCHASE TERMINAL 80072701 TRADER JO TRADER J	
	OES SHOREVIEW MN XXXXXXXXXXXXX8924 07-20-23 10:47 AM	
07-20	' POS Purchase	29.25
	POS PURCHASE TERMINAL 80072701 TRADER JO TRADER J	
	OES SHOREVIEW MN XXXXXXXXXXXXX8924 07-20-23 2:46 PM	
07-20	' POS Purchase	18.45
	MERCHANT PURCHASE TERMINAL 55263523 TACO BELL 4039	
	QPS MOUNDS VI MN XXXXXXXXXXXXX8924 07-18-23 12:00 AM	
07-20	' POS Purchase	52.05
	MERCHANT PURCHASE TERMINAL 52708243 HOLIDAY STATIONS 3	
	824 NEW BRIGH MN XXXXXXXXXXXX8924 07-19-23 12:00 AM	
07-21	' POS Purchase	17.20
	MERCHANT PURCHASE TERMINAL 25120103 EXCHANGE FOOD & DR	
	INK NEW BRIGH MN XXXXXXXXXXXXX8924 07-20-23 12:00 AM	
07-21	' POS Purchase	21.42
	MERCHANT PURCHASE TERMINAL 75500393 SOURCE COMICS AND	
	GAME SAINT PAU MN XXXXXXXXXXXXX8924 07-20-23 12:00 AM	
07-21	' ACH Withdrawal	10.08
	TARGET DEBIT CRD ACH TRAN	
	419 46 31 072000000TARG ET.COM	
07-21	' ACH Withdrawal	56.63
	TARGET DEBIT CRD ACH TRAN	
	393 02 49 072000000TARG ET.COM	
07-21	' ACH Withdrawal	125.72
	REACH FINANCIAL PAYMENT 230721	

CREDITS

Date	Description	Additions
06-23	' ACH Deposit	479.95
	TARGET CORPORATI PAYROLL 230623	
06-23	' ACH Deposit	1,899.63
	METROPOLITAN COU PAYRLL DEP 230623	
07-05	' ACH Deposit	12.80
	TARGET DEBIT CRD ACH TRAN	
	943 72 01 0703 TARG ET.COM	
07-06	' ACH Deposit	8.75
	TARGET DEBIT CRD ACH TRAN	
	965 26 64 0705 TARG ET.COM	
07-07	' ACH Deposit	482.32
	TARGET CORPORATI PAYROLL 230707	
07-07	' ACH Deposit	2,211.35
	METROPOLITAN COU PAYRLL DEP 230707	
07-17	' POS Refund	13.00
	MERCHANT REFUND TERMINAL 02305373 BCS*SAINT ANTHONY-	
	NEW ST. ANTHO MN XXXXXXXXXXXXX8924 07-13-23 12:00 AM	
07-17	' ACH Deposit	240.00
	VENMO CASHOUT 230717	
07-21	' ACH Deposit	412.53
	TARGET CORPORATI PAYROLL 230721	
07-21	' ACH Deposit	2,212.47
	METROPOLITAN COU PAYRLL DEP 230721	

DAILY BALANCES

Date	Amount	Date	Amount	Date	Amount
06-22	2,418.65	07-03	3,377.13	07-13	3,578.09
06-23	4,501.83	07-05	2,008.16	07-14	3,463.12
06-26	4,203.63	07-06	1,617.99	07-17	3,162.21
06-27	4,117.59	07-07	4,065.35	07-18	3,155.52
06-28	4,054.19	07-10	3,875.75	07-19	3,136.11
06-29	3,857.61	07-11	3,849.44	07-20	3,015.22
06-30	3,724.28	07-12	3,740.29	07-21	5,409.17

OVERDRAFT/RETURN ITEM FEES

	Total for this period	Total year-to-date	
Total Overdraft Fees	\$0.00	\$0.00	
Total Returned Item Fees	\$0.00	\$0.00	

\$250.00

BREMER BA	NK CHECKING	CHECKING/MONEY MARKET WITHDRAWAL		
DATE >- 3	3-23 DE	F441, 610 364014		
PRINTED NAME	Ryan Tresman SIGNATURE	Ryanderen		
AMOUNT Ter	and 0/100	DOLLARS		
	ACCOUNT NUMBER	AMOUNT OF WITHDRAWAL		
V	15874261 \$	10.00		

	07/03	3/2023	\$10.00
BREMER BANK	CHECKING/MOI	NEY MARKET WI	THDRAWAL
1 DATE 07/03/2023 ID TYPE &	hiver	F54 010	364 014
PRINTED NAME Ryan Mess.	man SIGNATURE	ygai	7325
AMOUNT Two hundred	l and fr	to doll	UN DOLLARS
ACCOUNT NUMBER	MBER AMOUNT OF WITHDR		AWAL
× 158742	61 \$	25	000
:5018:-0415:			

07/03/2023

IMPORTANT INFORMATION ABOUT YOUR STATEMENT

Please examine this statement immediately. Because you are in the best position to discover any problem, you agree to promptly examine your statement and report to us any problem on or related to your statement. We also recommend reviewing your transactions online every few days, including deposits, ATM withdrawals, recurring payments and debit card transactions. If you notice a questionable check or charge amount, contact us to resolve the issue as soon as possible. We will assume everything is correct unless you notify us in writing of any disagreement within 30 calendar days after we mail the statement, email the statement or make the statement available to you online.

FINANCE CHARGE: CREDIT LINE ACCOUNTS

Interest on Notes is computed on a 365/365 simple interest basis; that is, by applying the ratio of the Interest rate over the number of days in a year (365 for all years, including leap years), multiplied by the outstanding principal balance, multiplied by the actual number of days the principal balance is outstanding. All interest payable under this Note is computed using this method.

BILLING RIGHTS SUMMARY: IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR CREDIT LINE BILL

If you think your statement is wrong, or if you need more information about a transaction on your statement, write to us on a separate sheet at the address shown on your statement as soon as possible. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can call us, but to preserve your rights we will need your information in writing. Please follow the instructions below.

In your letter, provide the following information:

- 1) Your name and account number;
- 2) The dollar amount of the suspected error;
- 3) A description of the error. Explain, if you can, why you believe there is an error. If you need more information, describe the item about which you are unsure.

You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your statement that are not in question. While we investigate your question, we cannot report you as delinquent on the disputed amount or take any action to collect the amount you question.

SPECIAL RULE FOR CREDIT CARD PURCHASES (including debit card purchases authorized with a signature and are not PIN-based): If you have any issues with the quality of goods or services that you purchased with a credit card, or a debit card utilizing your signature to authorize the transaction, and have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. This protection applies only when the purchase price of goods or services exceeds \$50.00 and the purchase was made in your home state or within 100 miles of your mailing address. If we own or operate the merchant, or if we communicated via mail the property or services, all purchases are protected regardless of amount or location of purchase.

ERROR RESOLUTION NOTICE FOR DEPOSIT ACCOUNTS

If you think your statement or receipt is wrong, if you need more information about a transfer listed on the statement or receipt, or in case of any errors or questions about your electronic transfers, contact us as soon as possible in one of the following ways:

- Call us at 800-908-BANK (2265), or
- Write to us on a separate sheet of paper at the address shown on your statement, or
- Email us in Online Banking (Customer Service > Contact Us)

We must hear from you no later than 60 days after we sent you the first statement on which the problem or error appeared. In your communication, provide the following information:

- 1) Your name and account number (if any):
- 2) The dollar amount of the suspected error;
- 3) A description of the error or transfer. Explain, if you can, why you believe there is an error. If you need more information, describe the item about which you are unsure.

If you tell us orally, we may require that you send us your inquiry in writing within ten (10) business days. We will determine whether an error occurred within ten (10) business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within ten (10) business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within ten (10) business days, we may not credit your account.

For errors involving new accounts, point-of-sale or foreign-initiated transactions: We may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error. We will tell you the results within three (3) business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.