

(NOT FOR PAYMENTS)  
DEPARTMENT # 102288  
PO BOX 1259  
OAKS, PA 19456  
6400 0340 DY RP 12 05142025 NNNNNNNN 01 990356





VILLA NUEVA APARTMENTS  
C/O CONSERVIVE  
PO BOX 4697  
LOGAN UT 84323-4697

May 13, 2025

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**Contact Us:**

 [www.coxbusiness.com/chat](http://www.coxbusiness.com/chat)  
 [coxbusiness.com](http://coxbusiness.com)

Account Number **001 3110 110588801**  
Cox PIN 9069  
Service Address APT 215  
1901 DEL SUR BLVD  
SAN YSIDRO, CA 92173-1381



**Account Summary as of May 13, 2025**

Previous Balance	\$393.36
Payment Received - Apr 23	-\$393.36
<b>Remaining Previous Balance</b>	<b>\$0.00</b>
<b>New Charges: May 12, 2025 - Jun 11, 2025</b>	
Internet	\$272.00
Telephone	\$82.80
Taxes, Fees and Surcharges	\$38.14
New Charges	\$392.94
<b>Total Due By Jun 2, 2025</b>	<b>\$392.94</b>



Thank you for being a Cox Business Paperless Customer!



*Save Time! Save Money! Take control! Enroll in EasyPay - once you set it you'll never forget it. Your bill is automatically paid each month on the day it's due. Sign up today at [myaccount-business.cox.com](http://myaccount-business.cox.com)*

**May 13, 2025 bill for VILLA NUEVA APARTMENTS**

Account Number **001 3110 110588801**  
Service at APT 215  
1901 DEL SUR BLVD  
SAN YSIDRO, CA 92173-1381

**Total Due By Jun 2, 2025**

**\$392.94**

COX BUSINESS  
PO BOX 53214  
PHOENIX, AZ 85072-3214

03110001541110588801340039294

May 13, 2025 **Bill for VILLA NUEVA APARTMENTS**Account number **001 3110 110588801**

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**Monthly Services May 12 - Jun 11****Internet**

CBI Modem	\$7.00
Static IP Address	10.00
CBI 300 Mbps x 30 Mbps	255.00
<b>Total Internet</b>	<b>\$272.00</b>

**Telephone**

619-621-5268	
Directory Listing-Non Published	\$0.00
VoiceManager Measured Line	0.00
VoiceManager Essential Package	41.40
619-621-5270	
Directory Listing-Non Published	0.00
VoiceManager Measured Line	0.00
VoiceManager Essential Package	41.40
<b>Total Telephone</b>	<b>\$82.80</b>

**Total Monthly Services \$354.80****Taxes, Fees and Surcharges****Internet Taxes and Fees**

County Sales Tax	\$0.09
City Sales Tax	0.04
State Sales Tax	0.42
<b>Total Internet Taxes and Fees</b>	<b>\$0.55</b>

**Telephone Taxes, Fees and Surcharges Taxes**

E911 Tax	\$0.82
988 Tax	0.16
Federal Excise Tax	3.16
<b>Total Taxes</b>	<b>\$4.14</b>

**Fees and Surcharges**

Network Interface Fee - Multi-Line	\$18.50
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**Taxes, Fees and Surcharges cont.**

Access Recovery Fee - Multi-Line	4.00
California High Cost Fund B	0.00
State Universal Service Fund	1.80
State Regulatory Fee	0.91
Federal Universal Service Fund	8.24
<b>Total Fees and Surcharges</b>	<b>\$33.45</b>
<b>Total Telephone Taxes, Fees and Surcharges</b>	<b>\$37.59</b>

**Total Taxes, Fees and Surcharges \$38.14****Total New Charges \$392.94****News from Cox**

Keep it simple with paperless billing and EasyPay. With paperless billing, you'll receive an email notification each month when your bill is available to view online. EasyPay allows you to automatically pay your bill each month using a bank account, credit card or debit card. Sign up for both in MyAccount.

**Customer Information****Questions? Call us. We're happy to help.**

619-269-2000

**Billing, Payment Policies and Fees:**

Cox Business bills all customers in advance for monthly recurring charges and in arrears for non-recurring charges such as On Demand/pay-per-view and long distance. Payment in full is due to Cox by the "Due By" date indicated on your statement. If payment is not received by this date, your bill will become past due and may be subject to additional fees, such as late payment charges, electronic reactivation fees, or returned payment fees. Payment of your Cox bill confirms your subscription to services and the possession of Cox owned equipment listed on your bill.

When you provide a paper, electronic check or electronic fund transfer (EFT) as payment, you authorize Cox to process your payment as a traditional check transaction or to make a one-time EFT from your account. An EFT may debit your account as soon as the same day you make your payment. Payments returned unpaid for any reason will incur a returned payment fee of up to \$25.00, or the maximum allowed by state law. By using a credit card, debit card, paper check or an electronic check to make a payment, you agree that, if your payment is returned unpaid,

**Payment Options**

**Online:** Visit [www.coxbusiness.com](http://www.coxbusiness.com) to register for 24-hour online access or make payments to your account.

**Mail:** Detach this coupon and send it with your check or money order. Please include your account number on your check. Make your checks payable to Cox Communications. Allow 7 days for processing.

**In Person:** Visit [www.coxbusiness.com](http://www.coxbusiness.com) for a list of Cox Authorized Payment Centers.



**Customer Information** cont.

you expressly authorize a one-time electronic fund transfer from your account for the amount of the payment plus any returned payment fees. If payment is not received by the "Due By" date indicated on your statement, a late payment charge may be assessed on your account.

**Your Privacy Rights as a Cox customer:** At Cox, we take your privacy seriously. For more information, please visit [www.cox.com/privacy](http://www.cox.com/privacy).

**Basic Local Telephone Service:** You must pay all regulated telephone charges to avoid disconnection of basic local telephone service. If you pay less than your full monthly bill and want the partial payment applied to telephone charges first, call Cox Customer Care; otherwise, your partial payment will first be applied to any past due balance, including non-regulated charges, putting you at risk of disconnection of telephone service.

**911 Services:** If your modem is disconnected or moved, or its battery is not charged or otherwise fails, phone service, including access to 911 services will **not** be available. Please review the following website for additional important information about Cox's 911 practices: <https://www.cox.com/business/phone/e911-regulatory.html>.

**California Telephone Customers:** If your services have been interrupted in counties where a state of emergency has been declared by the Governor of California or the President of the United States, you may be eligible to receive Emergency Disaster Relief Protections. For additional information about these protections, please visit <https://www.cox.com/cadisaster>.

Information about your State Universal Service Fund surcharge and its funding allocations can be located at [www.cpuc.ca.gov/industries-and-topics/internet-and-phone/telecommunications-surcharges-and-user-fees](http://www.cpuc.ca.gov/industries-and-topics/internet-and-phone/telecommunications-surcharges-and-user-fees)

**Billing Dispute and Resolution:**

If you have any questions or disagree with any portion of your bill, please contact us at the phone number on this statement no later than 60 days from the due date indicated.

For a dispute about your telephone service, if you are dissatisfied with the outcome of your conversation with our customer service representative, please request to speak with a supervisor. Your complaint will be investigated. During the investigation, please pay the undisputed portion of your bill. If you disagree with the outcome of the investigation, you may file a complaint by contacting the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, San Francisco, CA 94102; online [www.cpuc.ca.gov](http://www.cpuc.ca.gov); or by phone at 1-800-649-7570 or TDD 1-800-229-6846. To avoid having your services disconnected, payment of the disputed portion of the bill should be made "under protest" to the CPUC or payment arrangements should be made agreeable to Cox, pending the outcome of the CAB's review. The CAB shall review the basis of the billed amount, communicate the result of this review to the parties, and inform you of your recourse to pursue the matter further with the CPUC. The CPUC also handles complaints about slamming.



