

Junior Full Stack
Engineer
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Surrey, United Kingdom

Reece Tunesi

Profile

I am a diligent and ambitious young professional aspiring to enhance my skills and thrive in a dynamic and demanding work environment. I am actively seeking a role that not only provides engagement and fulfilment but also offers opportunities for continuous skill development.

Employment History

Help Desk Support Engineer at proAV, Egham

03/2022–Present

As the frontline support engineer at proAV, I am entrusted with addressing a diverse array of IT related tickets within the company. My responsibilities encompass a broad spectrum of tasks aimed at ensuring the seamless operation of IT systems across the organization.

- New Starter Onboarding: Spearheading the creation and setup of IT profiles and equipment for new employees, facilitating their smooth integration into the company's technological ecosystem.
- IT Issue Resolution: Diligently organizing, managing and resolving users IT issues within a comprehensive ticketing system, ensuring all tickets are completed on time.
- Security Measures: Playing a pivotal role in executing robust security measures, including handling the secure closure of accounts for departing employees and addressing compromised accounts promptly to safeguard sensitive data.
- Azure AD Configuration: Proficiently maintaining and configuring user groups within Azure AD, meticulously tailoring access levels and implementing stringent security measures.

Education

BSc Hons, Anglia Ruskin University, Cambridge

09/2018–04/2021

I studied for 2 years at Anglia Ruskin University and During my time at Anglia Ruskin University studying Computer Science, I gained a solid foundation in programming and computing principles. I was introduced to Object-Oriented Programming (OOP), which became a core focus of my studies. My coursework included modules such as **Introduction to Programming, Computer Systems, Core Mathematics for Computing, Object-Oriented Programming**, and **Networking**. Each module helped me develop a deep understanding of programming concepts, system architecture, mathematical logic, and network configurations.

Links

[Github](#)
[LinkedIn](#)
[Personal Projects](#)

Skills

Azure Active Directory	4/5
Issue Tracking Systems	5/5
Technical Support	5/5
Microsoft Azure	5/5
Coordination Skills	5/5
Problem Solving	5/5
Active Directory	5/5
Microsoft SharePoint	5/5
Customer Support	5/5
O365 Suite	5/5
Python	3/5
HTML/CSS	3/5
JavaScript	3/5
SQL	3/5
OOO Programming	2/5
C#	3/5
C++	3/5

Hobbies

AI
Building Gaming Computers
Esports
New Technology
Programming
Creating Video Games
Creating Websites

References

References available upon request

Unfortunately, I had to leave the university due to personal reasons, which I am happy to discuss further upon request.

Extra-curricular activities

The Complete 2024 Web Development Bootcamp at Udemy

An online course that teaches you how to become a Full-Stack Web Developer.

Through this course I am learning the following:

- HTML/CSS
- Javascript
- Node
- React
- PostgreSQL
- Web3
- DApps

The Complete Python Bootcamp from Zero to Hero at Udemy

An online course that taught me Python like a Professional Start from the basics and go all the way to creating my own applications and games.