

# James Tyner

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## Experience

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- **Net-Man, Inc.** Bartow, FL  
*Systems Administrator* March 2015 - Present
  - Installed, configured, and administered network and server infrastructure for over 70 SMB clients.
  - Setup and managed Graylog syslog server for aggregation of firewall logs. Metrics tracked were failed VPN logins, geo-IP filtering, and content filter alerts.
  - Managed backup and recovery of data, utilizing technologies such as Veeam, AWS S3, LTO, and Windows Server Backup.
  - Performed physical to virtual server migrations and Windows domain migrations.
  - Responsible for the deployment, updating, and configuration of physical computers, servers, and Hyper-V virtual machines in an Active Directory environment.
  - Created and maintained technical documentation.
- **Geek Squad** Lakeland, FL  
*Consultation Agent, Operations Agent* July 2014 - April 2015
  - Leadership role involved in day to day administrative tasks.
  - Oversaw shipping, receiving, scheduling, and inventory management.
  - Responsible for maintaining morale and managing customer facing employees.
  - Facilitated positive customer service experience.
  - Computer and mobile device troubleshooting and repair.
  - Software installation, computer configuration, and troubleshooting.

## Projects

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- **Homelab**  
*VMWare ESXi & Hyper-V Lab - [rtyner.com/homelab.pdf](https://www.rtyner.com/homelab.pdf)*
  - DNS is provided by redundant BIND servers.
  - Secure remote access is provided by OpenVPN.
  - Spacewalk and Ansible are handling the automated deployment and configuration of Linux VMs.
  - Graylog server is aggregating logs for all Linux VMs and network devices.
  - Backups for VMs are done with Veeam.
  - Monitoring is done with Nagios and Grafana.
  - All documentation for the lab is stored in Confluence wiki.
  - Primary and secondary Windows domain controllers for MDT, WDS, WSUS, and GPO testing.

## Education

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- **Polk State College** Lakeland, FL  
*Bachelor of Science in Information Technology* Expected December 2019
- **Polk State College** Lakeland, FL  
*Associate of Science in Network Infrastructure Administration* December 2017
- **Traviss Technical College** Lakeland, FL  
*Computer Systems & Information Technology* May 2014

## Technical Skills

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- Linux server administration
- Network and server monitoring
- VMWare ESXi and Hyper-V
- Windows Server - Active Directory, Group Policy, WSUS
- Office 365 Exchange
- TCP/IP troubleshooting
- SonicWALL administration - VPN, firewall, security services