

Experience

- Net-Man, Inc.** Bartow, FL
 - Systems Administrator* March 2015 - Present
 - Installed, configured, and administered network and server infrastructure for over 70 SMB clients.
 - Managed backup and recovery of data, utilizing technologies such as Veeam, AWS S3, LTO, and Windows Server Backup.
 - Performed physical to virtual server migrations and Windows domain migrations.
 - Responsible for the deployment, updating, and configuration of physical computers, servers, and Hyper-V virtual machines in an Active Directory environment.
 - Created and maintained technical documentation.
- Geek Squad** Lakeland, FL
 - Consultation Agent, Operations Agent* July 2014 - April 2015
 - Leadership role involved in day to day administrative tasks.
 - Oversaw shipping, receiving, scheduling, and inventory management.
 - Responsible for maintaining morale and managing customer facing employees.
 - Facilitated positive customer service experience.
 - Computer and mobile device troubleshooting and repair.
 - Software installation, computer configuration, and troubleshooting.

Projects

- Homelab**
 - VMWare ESXi & Hyper-V Lab - [rtyner.com/homelab.pdf](https://www.rtyner.com/homelab.pdf)*
 - Secure remote access is provided by OpenVPN.
 - Spacewalk, Chef, and Ansible are handling the automated deployment and configuration of Linux VMs.
 - Graylog server is aggregating logs for all Linux VMs, Windows VMs, and network devices.
 - Backups for VMs are done with Veeam.
 - Monitoring is done with Grafana pulling data from SNMP, Telegraf, and custom scripts.
 - All documentation for the lab is stored in Confluence wiki.
 - Primary and secondary Windows domain controllers running in failover configuration.
 - MDT and Group Policy are handling the automated deployment and configuration of Windows VMs.

Education

- Polk State College** Lakeland, FL
 - Bachelor of Science in Information Technology* Expected December 2019
- Polk State College** Lakeland, FL
 - Associate of Science in Network Infrastructure Administration* December 2017
- Traviss Technical College** Lakeland, FL
 - Computer Systems & Information Technology* August 2013 - May 2014

Technical Skills

- Linux server administration
- Hyper-V and VMWare ESXi
- Windows Server - Active Directory, Group Policy, WSUS
- Office 365 Exchange
- TCP/IP troubleshooting
- SonicWALL administration - VPN, firewall, security services