

# James Tyner

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## Experience

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- Net-Man, Inc.** Bartow, FL
  - Systems Administrator* March 2015 - Present
    - Installed, configured, and administered network and server infrastructure for over 70 SMB clients.
    - Managed backup and recovery of data, utilizing technologies such as Veeam, AWS S3, LTO, and Windows Server Backup.
    - Performed physical to virtual server migrations and Windows domain migrations.
    - Responsible for the deployment, updating, and configuration of physical computers, servers, and Hyper-V virtual machines in an Active Directory environment.
    - Created and maintained technical documentation.
- Geek Squad** Lakeland, FL
  - Consultation Agent, Operations Agent* July 2014 - April 2015
    - Leadership role responsible for day to day administrative tasks.
    - Oversaw shipping, receiving, scheduling, and inventory management.
    - Responsible for maintaining morale and managing employees customer facing employees.
    - Computer and mobile device troubleshooting and repair.
    - Software installation, computer configuration, and troubleshooting.

## Projects

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- Homelab**
  - VMWare ESXi & Hyper-V Lab - [rtyner.com/homelab.pdf](https://rtyner.com/homelab.pdf)*
    - Secure remote access is provided by OpenVPN.
    - Spacewalk, Chef, and Ansible are handling the automated deployment and configuration of Linux VMs.
    - Graylog server is aggregating logs for all Linux VMs, Windows VMs, and network devices
    - Backups for VMs are done with Veeam
    - Monitoring is done with Grafana pulling data from SNMP, Telegraf, and custom scripts.
    - All documentation for the lab is stored in Confluence wiki.
    - Primary and secondary Windows domain controllers running in failover configuration.
    - MDT and Group Policy are handling the automated deployment and configuration of Windows VMs.

## Education

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- Polk State College** Lakeland, FL
  - Bachelor of Science in Information Technology* January 2018 – Present
- Polk State College** Lakeland, FL
  - Associate of Science in Network Infrastructure Administration* January 2014 – December 2017
- Traviss Technical College** Lakeland, FL
  - Computer Systems & Information Technology* August 2013 – May 2014

## Technical Skills

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- Linux server administration
- Hyper-V and VMWare ESXi
- Windows Server - Active Directory, Group Policy, WSUS
- Office 365 Exchange
- TCP/IP troubleshooting
- SonicWALL administration - VPN, firewall, security services